

LDC 2-16: Quality Management

Abstract

Quality Management for land development consulting engineering firms or any firm that offers land development engineering services involves more than a manual or a series of checklists. It is the belief that what you are doing is important and striving to provide the best service possible. All firms offering land development services should develop, adopt, and implement a Quality Management program. This publication offers insight to building your firm's program along with customizable spreadsheet templates.

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