| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|--|---------------------------|---|---|--|--------------------------------------|--|--|-----------------------------------|---------------------------------|-------------------------------------|---|---------------------------------------|---------------------------------------|-----------------------------------|---|
| GENERAL INF | FORMATION | | II. | II. | | | | | 1 | | 1 | | | | 1. |
| Question 1- Plea | se provide us with | vour firm's contac | t information | | | | | | | | | | | | |
| Contact Person | Paul Dietrich | Jack Doran Larry Moonan | Linda Deiss | Jerry Sullivan Dana Brown | Katherine "Kitty" Dimit | Tom Bongi | Brian Van Cleave | Michelle Duffett | Robert Rogers | Robert Cunningham | James L. Bechter David Wiley | William G. Farran | Lorna Parsons | Albert J. Rabasca | Michael A. Davis John Willard |
| Title/Role | Vice President | Co-Presidents | Vice President | Product Manager | President | | Vice President | Executive Vice President | AVP - Architects & Engineers | Vice President/ Underwriting | COO VP Risk Mgmt. | Practice Leader | Managing Director | Director of Industry Relations | Product Manager |
| Mailing Address | 436 Walnut Street | 99 Pacific Street Suite 155F | 550 W. Van Buren | 30 Batterson Park Road | 201 E. Ogden Avenue Suite 212 | 1990 N. California Blvd., Suite 230 | 234 Spring Lake Drive | 2000 S. Batavia Ave. Suite 300 | 100 Summer Street 31st Floor | 55 Water Street 18th Floor | 2300 Clayton Road Suite 1100 | 111 Schilling Road B1825-C | Two Wisconsin Circle | 300 Broadacres Drive 4th Floor | 1818 Market Street 21st Floor |
| City/State/Zip | Philadelphia, PA 19106 | Monterey,CA 93940 | Chicago, IL 60607 | Farmington, CT 06032 | Hinsdale, IL 60521 | Walnut Creek, CA 94596 | Itasca, IL 60143 | Geneva, IL 60134 | Boston, MA 02110 | New York, NY 10041 | Concord, CA 94520 | Hunt Valley, MD 21031 | Chevy Chase, MD 20815 | Bloomfield, NJ 07003 | Philadelphia, PA 191 |
| Phone | 215-640-4854 | 831-333-9840 | 312-294-5475 | 860-677-3700 | 630-986-5151 | | 630-238-2702 | 800-447-4626 | 617-330-8564 | 212-208-2814 | 800-684-7475 | 443-353-2253 | 301-961-9825 | 973-771-1010, Ext. 27 | 215-979-6639 |
| Fax | 215-640-5487 | 831-333-9847 | 312-803-2170 | 860-679-0247 | 630-986-9780 | | 630-773-8590 | 888-447-6289 | 617-439-9794 | 212-208-2865 | 925-685-1750 | 866-763-7773 | 301-951-5444 | 973-771-1100 | 215-979-6723 |
| E-mail | paul.dietrich@ace-usa.com | jdoran@arrowheadgrp.com Imoonan@arrowheadgrp.com | Ideiss@avreco.com | jerry.sullivan@beazley.com dana.brown@beazley.com | kdimit@benchmarkprofessional. com | | bvancleave@euclidmanagers.com | mduffett@insightinsurance.com | robert.rogers@aig.com | Robert.Cunningham@Libertyiu. com | jbechter@ramco-ins.com dwiley@ramco-ins.com | wgfarran@travelers.com | lorna.m.parsons@schinnerer.com | albert.rabasca@xigroup.com | michael.davis@zurichna.com john.willard@zurichna.com |
| Web site | www.ace-usa.com | www.arrowheadgrp.com | www.avreco.com | www.beazley.com | www.benchmarkprofessional.co | 1 | www.euclidmanagers. com | www.insightinsurance.com | www.lexingtoninsurance.com | www.Libertyiu.com | www.ramco-ins.com | www.stpaultravelers. com/1stchoice | www.schinnerer.com | www.xldp.com | www.zurichna.com |
| | | | | · | | | oker? Other (pleas | | | | | | | | |
| Type of Company | Insurer | General Agent | Underwriting Manager | Insurer | Underwriting Manager | Insurer | Underwriting Manager | Insurer | Insurer | Insurer | Underwriting Manager | Insurer | Underwriting Manager | Insurer | Insurer |
| , | our firm is not the i | | | | , | | | | | | | | | | |
| Who is(are) the insurer(s) you represent (lead company and group)? | | Hudson Insurance Group | Certain Underwriters at Lloyd's, London | | Navigators | | Scottsdale Insurance Company - National Casualty Company | | | | U.S. Specialty Insurance Company, Houston Casualty Company | | Continental Casualty Company (CNA) | | |
| What is your relationship with the carrier? | | We have a contract to underwrite & issue policies | Lloyd's cover holder | | Underwriting Manager | | Underwriting Manager | | | | We are both wholly ownes subsidiaries of HCC Insurance Holdings, Inc. | | Underwriting Manager | | |
| What is the length of your relationship? | | 5+ years | 40 years | | 5 years | | 9+ years | | | | 5 years | | 52 years | | |
| Do you have premium setting authority? (yes or no) | | yes | yes | | yes | | yes | | | | yes | | yes | | |
| Do you have claims settlement authority? (yes or no) | | no | no | | no | | no | | | | yes | | no | | |
| Question 4 - How | many continuous | years has your fir | m provided profes | ssional liability ins | urance to the A/E | marketplace? | | | Į. | | + | | | | |
| | 1 | 7+ | | | | | | | | | | | | | |
| Question 5. If you | ur firm is not the ir | nsurer, with which | Certain Underwriters at | firm previously b | en associated ov | er with the past de | ecade, and for what Scottsdale / National | t duration? Everest National | | | | | CNA | | |
| | | | Lloyd's, London | | reavigators Group | | Casualty | Insurance Company | | | | | | | |
| Years | | | 39 | | 5 | | 9 | 6 | | | | | 52 | | |
| Insurer 2 | | | | | Gulf Insurance Group | | Tudor Insurance Company | Safeco Insurance Companies | | | | | | | |
| Years | | | | | 13 | | 8 | 9 | | | | | | | |
| | | ook of business fo | | | | wing years? | | | Deporter | Den determ | | | | | |
| 2008 - Number of Firms Insured | Proprietary | 1000+ | We don't release this information | 7500+ | Proprietary | | | | Proprietary | Proprietary | | | | | |
| 2008 - Premium in Millions | | 25-35 | We don't release this information | 150 | Proprietary | | | 26.5 | Proprietary | Proprietary | | 104 | 300 | 197 | |
| | Proprietary | 1000+ | We don't release this information | 7500+ | Proprietary | | | 2800 | Proprietary | Proprietary | | 7,350 | 18,389 | | |
| 2007 - Number of Firms Insured | | 25-35 | We don't release this | 135 | Proprietary | | | 30 | Proprietary | Proprietary | | 100 | 310 | 196 | |
| | Proprietary | | information | | | | | | | | | | | | |
| Insured | Proprietary | 1000+ | information We don't release this information We don't release this | 5000+ | Proprietary | | | 3100 34 | Proprietary | Proprietary | | 6,940 94.2 | 18,890 340 | 201 | |

| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|--|------------------|---|--|--|--------------------|------------------|--------------------|---|--------------------|---|--|---|-------------|--|--|
| Underwriting Characteristics? | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Maintain | Gain | Gain | Gain | Gain |
| Premium Size | Gain | Gain | Maintain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Maintain | Gain | Gain | Gain |
| Market Segments | Gain | Gain | Maintain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain | Gain |
| Explain | | We have the capacity & appetite for growth in all areas | We'd like to increase our overall volume but not the make-up of our book | Beazley is an industry leader in the large risk sector. We insure over 50% of the top 50 firms on the ENR 500. Beazley also wirtes thousands of firms in the mid-market and small risk segments. We will continue to grow in the segments where it makes underwriting sense. | | | | We have expanded our underwriting guidelines and increased the available limit of liability. We plan to write more policies in all areas as a result. | | Liberty is a high quality provider of professional liability insurance to the design community with a consistant stable approach. We take great pride in our experise in underwriting and claims management and offer a robust Risk Management/loss prevention website. | RA&MCO/HCC are trying to grow our market share of small to mid-sized accounts. | We are looking to increase our market share across the board. We focus on small and medium size design, environmental and miscellaneous design firms. | | XL Insurance is looking to increase its market share across the board. Particular emphasis will be placed on the small and medium firm programs, mechanical and civil engineers. Also Forensic Engineers and Landscape Architects. | Looking to grow all classes at adequate rates. |
| | t have been your | carrier's Best's Ra | ting and financial | category for the fo | llowing years? (Pl | ease use year-en | d results, but use | July for the current | t year). 2007, 200 | 06, 2005, 2004 | | " | | | ii. |
| 2009 Best Rating | A+ | A | A | A | A | A | A+ | A | Α | A | A+ | A+ | Α | A | A |
| 2008 Best Rating | A+ | A | n/a | A | A | A | A+ | A | A+ | A | A+ | A+ | А | A | A |
| 2007 Best Rating | A+ | A | n/a | A | A | A | A+ | A | A+ | A | A+ | A+ | Α | A+ | A |
| 2006 Best Rating | A+ | A | n/a | | | | | | | | | | | | |
| 2009 Financial Size Category | XV | XV | XV | XV | X | XV | XV | XII | XV | XV | XIV | XV | XV | XV | XV |
| 2008 Financial Size Category | XV | XV | n/a | XV | × | XV | XV | IX | XV | xv | XIII | XV | XV | XV | XV |
| 2007 Financial Size Category | XV | XV | n/a | XV | IX | XV | XV | IX | XV | XV | | XV | XV | XV | xv |
| 2006 Financial Size Category | XV | XV | n/a | XV | IX | XIII | XV | IX | XV | XV | | XV | XV | XV | XV |
| 2009 Market Share | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | 1.5 |
| 2008 Market Share | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| 2007 Market Share | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| 2006 Market Share | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Question 9 - Wha | t was your comb | ined ratio in the foll | owing years? | | | | | | | | | <u> </u> | | | |
| 2009 (to date) - A/E Book of Business | Proprietary | Withheld at carrier's request | | | Proprietary | | | | | | | proprietary | proprietary | | |
| 2009 (to date) - Entire Company | Proprietary | Withheld at carrier's request | | 90 | | 96 | | 96 | | | | 92.3 | proprietary | | 95.8 |
| 2008 (to date) - A/E Book of Business | Proprietary | Withheld at carrier's request | | 89 | Proprietary | | | | | | | proprietary | proprietary | | |
| 2008 (to date) - Entire Company | Proprietary | Withheld at carrier's request | | | | 95 | | 96.5 | | | 85.4 | 92.9 | proprietary | | 98.1 |
| 2007 (to date) - A/E Book of Business | Proprietary | Withheld at carrier's request | | | Proprietary | | | | | | | proprietary | proprietary | | |
| 2007 (to date) - Entire Company | Proprietary | Withheld at carrier's request | | 88 | 87.5 | 84.1 | | 99.4 | | | 83.4 | 99.4 | proprietary | | 95.6 |
| 2006 (to date) - A/E Book of Business | Proprietary | Withheld at carrier's request | | | Proprietary | | | | | | | proprietary | proprietary | | |
| 2006 (to date) - Entire Company | Proprietary | Withheld at carrier's request | | 86 | 87.8 | 8.73 | | 93.8 | | | | 88.1 | proprietary | | 93.9 |
| | you have underv | riting restrictions b | pased on: | | | | | | | | | | | | |
| Size of firm? | no | no | no | no | yes | no | yes | no | no | no | yes | yes | yes | no | no |
| Location of firm? Type of practice? | no no | no no | yes yes | no no | yes yes | no no | yes yes | yes yes | no no | no no | no no | yes yes | no no | no no | no no |
| Type of projects? | no | no | yes | no | yes | no | yes | no | no | no | yes | yes | no | no | no |
| Location of projects? | no | no | yes | no | yes | no | no | no | no | no | no | yes | no | no | no |
| Restrictions on percentage of residential? | no | no | no | no | yes | no | yes | no | no | no | no | yes | no | no | no |
| Restrictions on percentage of multi-family and/or | no | no | no | no | yes | no | yes | no | no | no | no | yes | no | no | no |
| | | | | | | | | | | | | | | | |
| condominiums? Specific job excess? | no | no | no | no | yes | no | yes | no | no | no | no | yes | no | no | no |

| | | | | | | | | | | | | | | | |
|---------------------------------------|--|---------------------|---|--|---|--|--|---|--|--------------------|---|---|---|--|---------------------------|
| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
| Question 11 - Pleas | se explain any res | strictions you note | | | | | | | | | | | | | |
| | | | Cannot write in Dade/Broward/Los Angeles counties: can't write heavier risks/projects - nuclear, aerospace, etc.; can't do 100% condo | | Pis see our underwriting guidelines attached or they can be viewed on our or Navigators' websites. | Catlin does not have any specific prohibitions or restrictions on particular risk. For firms with difficult practice areas or project types, we seek information from the firm that indicates the they have the appropriate approach and resources to perform their services successfully. | | We do not accept firms located outside the United States or geotechnical engineers. | | | We rely on underwriting judgment and each account is reviewed as an individual, stand alone risk. | annual billings up to \$25 million in all states except VT, LA & HI and do not provide geotechnical or | billings. Applicants must have a licensed architect or engineer in management, an adress in the US, PR or VI and agree to use some sort of written contract on | | |
| Question 12 - Do you Asbestos claims? | ou have coverage | restrictions relat | ed to: | yes | no | no | no | no | no | no | no | no | no | yes | no |
| Mold claims? | no | no | no | no | no | no | no | no | no | no | no | no | no | no | no |
| Silica claims | no | no | no | no | no | no | no | no | | no | no | no | no | no | no |
| Hazardous waste claims | no | no | no | no | no | no | no | no | no | no | no | no | no | no | no |
| Other claims Question 13 - Expla | yes | no | | no | no | no | no | no | yes | no | no | yes | no | no | no |
| Question 14 - Do y | ou provide multi- | vear policies? | don't cover asbestos prior to 1990 | Asbestos is excluded for acts prior to 1990 but covered going forward. We have also removed the exclusion for the small firms. | | We believe Catlin's policy form has the fewest exclusions and coverage restrictions of any widely-used form available. | | | POLICY FORMS HAVE RESTRICTIONS COMMON TO THE MARKETPLACE FOR EXAMPLE CLAIMS CAUSED BY INTENTIONAL ACTS. | | | Claims are underwritten on an individual basis. | | While the policy excludes coverage for claims relating to the insured's specification of any asbestos-containing material or product, this exclusion does not apply to the payment of any CLAIM EXPENSES for CLAIM(s) based upon or arising out of the INSURED's specification of any asbestos-containing materials or products. | |
| | yes | no | yes | yes | yes | yes | yes | yes | no | no | no | yes | yes | yes | yes |
| 0 | | | | | | | • | - | | | | • | | * | - |
| Question 15 - If you | ur answer to Ques Clean Loss history, fees | stion 14 was "Yes | | | | n policies. Catlin can provide two year | Offer two year Policies to | Firms with revenues loss | | | | We offer a two-year policy | A mult-year product is | Firms in our small firm | Firms not exceeding |
| | less than \$2.5m | | stable, clean risks (no land surveyors, though) | no sturctural or soils engineers. | only. Risk must be consistent as respects billings, project types for example. | policies for firms with net annual fees of \$1M or less. | firms in operation at least three years with annual billings below \$1,000,000 | than \$1,000,000 at least 2 years in business, stable practice | | | | | available for small business | mus mou sinaid may purchase multi-year policies. | \$500,000 in annual fees. |
| Question 16 - What | t specific limits of | | liability coverage | are available thro | ugh your company | /? Please specify t | he amount (round | ed to the nearest | t thousand) and on | nit the \$ sign an | d punctuation. | T | T | | _ |
| Minimum | | 250,000 | | | | | | | | | | | | | |
| Maximum | 15,000,000 | 10,000,000 | 5,000,000 (could place more if needed) | 30,000,000 | 5,000,000 | 10,000,000 | 5,000,000 | 10,000,000 | 25,000,000 | 25,000,000 | 5,000,000 | 5,000,000 | 20,000,000 | 10,000,000 | 30,000,000 |

| Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 19 - What is the insurery net retention on the AAE professional liability program? Question 20 - What is the insurery net retention on the AAE professional liability program? Question 20 - What is the insurery net retention on the AAE professional liability program? Question 20 - What is the insurery net retention on the AAE professional liability program? | | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | VOSCO | XL | Zurich |
|---|------------------------------------|-------------------|--|---|-------------------|-----------|--|---|--|--|--|--|--|--|--|--|
| Marche M | Question 17 - Are | | | | | | | | - 5 | | | 1 | | | 1 | 1 |
| Contaction 17 Contaction 1 | Augustion II Ale | | | yes | yes | yes | yes | yes | yes | yes | yes | no | yes | yes | yes | yes |
| Consistion 11 - Does youth professional liability policy provide the following: | Question 18 - Wha | | | he A&E professional | liability program | | T | | | | | | | | 1 | |
| Marie Mari | | Significant | | | | 35% | terms of its reinsurance | 1,000,000 | | Proprietary | Proprietary | 100% | proprietary | 20,000,000 | | |
| Companies Comp | | s your profession | nal liability policy (| provide the following | | | | | | | | | | | | |
| Consigning from the field of the property of the control of the property of the pro | coverage if there is | yes | yes | yes | no | no | no | no | no | no | no | no | no | no | yes | no |
| Coverage for a resonance recommendation of the production and the prod | when switching from another | yes | yes | no | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes |
| For exemply and of enterescention in the control of | Coverage for acts of an insured | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes |
| Guestion 20 - If you have answered "Yes" to any of the choices in Question 19, please explain. When eventually from the control of the contr | | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes | yes |
| Est of free sees see sees | through use of a retroactive | | | | | | | | | | | | | | | |
| Excitor of these sees sees sees should control transformed and processes of the processes o | Question 20 - If yo | ou have answered | "Yes" to any of th | ne choices in Question | on 19, please ex | plain. | | | | | | | | | | |
| Within the past 4-5 years X <td></td> <td></td> <td>Each of these areas are subject to underwriter judgement on individual accounts.</td> <td>will consider full prior acts after we've been on the risk one year, would consider the predecessor firm but not an individual who just switches employers; we normally have a retroactive date</td> <td></td> <td></td> <td>another carrier to Catlin, Catlin will generally adopt the retroactive date provided by the prior</td> <td>policy retroactive coverage. We ill provide predecessor firm coverage if the firm meets our policy definition.</td> <td>includes a retroactive date. In most cases, this is the date of the inception of the oldest predecessor firm</td> <td>HONOR THE RETRO DATE ON THE CURRENT POLICY, IF THE POLICY OR LIMIT HAS NOT BEEN CARRIED BEFORE, WE WOULD RESTRICT COVERAGE FOR PRIOR</td> <td>is made on the mertis of a particular account. This may include prior acts coverage for projects,</td> <td>predecessor firm to the current policyholder. We typically will match the retroactive date of the</td> <td>acts coverage to firms that have current coverage. Predecessor firms are automatically covered by our new policy form. Some situations require the use of</td> <td>named for 19b, Small Firms, Landscape Architects and Surveyors must carry PL coverage for at least one year before they are eligible for prior acts coverage. All other programs require at least two years of coverage with</td> <td>available with prior carriers retroactive date when the insured has maintained continuous coverage. Other requests for prior acts coverage are subject to underwriter approval. The definition of INSURED includes coverage for partners, principals and employees (current, former and retired) of any PREDECESSOR FIRM, defined in the policy as a firm that was dissolved or caesade performing PROFESSIONAL SERVICES prior to the policy effective date, and in which the insured acquired more than 50% of that</td> <td>dates. Firms with five years of retroactive</td> | | | Each of these areas are subject to underwriter judgement on individual accounts. | will consider full prior acts after we've been on the risk one year, would consider the predecessor firm but not an individual who just switches employers; we normally have a retroactive date | | | another carrier to Catlin, Catlin will generally adopt the retroactive date provided by the prior | policy retroactive coverage. We ill provide predecessor firm coverage if the firm meets our policy definition. | includes a retroactive date. In most cases, this is the date of the inception of the oldest predecessor firm | HONOR THE RETRO DATE ON THE CURRENT POLICY, IF THE POLICY OR LIMIT HAS NOT BEEN CARRIED BEFORE, WE WOULD RESTRICT COVERAGE FOR PRIOR | is made on the mertis of a particular account. This may include prior acts coverage for projects, | predecessor firm to the current policyholder. We typically will match the retroactive date of the | acts coverage to firms that have current coverage. Predecessor firms are automatically covered by our new policy form. Some situations require the use of | named for 19b, Small Firms, Landscape Architects and Surveyors must carry PL coverage for at least one year before they are eligible for prior acts coverage. All other programs require at least two years of coverage with | available with prior carriers retroactive date when the insured has maintained continuous coverage. Other requests for prior acts coverage are subject to underwriter approval. The definition of INSURED includes coverage for partners, principals and employees (current, former and retired) of any PREDECESSOR FIRM, defined in the policy as a firm that was dissolved or caesade performing PROFESSIONAL SERVICES prior to the policy effective date, and in which the insured acquired more than 50% of that | dates. Firms with five years of retroactive |
| Within the past 4-5 years ago X | | | | | | | T | I | | T | I | T | | | T | T |
| More than 5 years ago More than 5 years ago | 1 | X | X | X | X | X | × | | X | × | | | X | × | X | Х |
| Question 22 - When were your PLI rates most recently adjusted? Within the past 1-3 years X | | | | | | | | | | | | | | | | |
| Within the past 1-3 years X <td>·</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>X</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | · | | | | | | | X | | | | | | | | |
| Within the past 4-5 years X X X More than 5 years ago X X X X X X X X X X X X X X X X X X X | | en were your PLI | rates most recentl | • • | | T | | T | | | T | 1 | | | | |
| More than 5 years ago X X X | * * | | | X | X | X | X | | X | Х | | | Х | X | Х | Х |
| | * * | Х | Х | | | | | | | | | | | | | |
| Question 23 - Do you consult or obtain feedback from user groups or professional societies prior to making policy and for rate changes? | More than 5 years ago | | | | | | | | | | | X | | | | |
| Parties from \$0 - DO you consult or obtain recubated from user groups or professional societies prior to making policy and for rate changes? | | | | | | | | | | | | | | | | |

9/1/2009

Information compiled by the National Society of Professional Engineers' Professional Engineers in Private Practice (NSPE/PEPP), the American Institute of Architects (AIA), and the American Council of Engineering Companies (ACEC)

| | | | | | | | | | | | | | | | | 1 |
|--|--------------------|-------------------|----------------------|---|--|-------------------|--|------------|--|--|---|--------|---------------------------|--|---|--------|
| are shared with select what they saw as insureds region and long-standing policy procession and long-standing policy or rate changes. A MISSORY BOARD COMPRISED OF A DESIGN OF OUR LONG-TERM LOYAL CUSTOMERS THAT MEETS TWICE A YEAR. WE ALSO ATTEND ANNUAL MERITS OF MAJOR PROFESSIONAL SOCIETIES AND WHEN POSSIBLE SERVE ON THEIR SUBCOMMITTEES. A Main dong-standing policy-processional legislity insurance prior the enhance our program. In sk management services, and market presence and processional submit severe the professional submit severe the profe | | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
| 50 6 1 15 5 4 2 6 15 10 10 15 45 24 | explain | | | individual insurance agents what they saw as insureds' | broker partners, industry groups i.e. ACEC, AIA etc, | | are shared with select brokers and insureds for | | the agencies that specialize in Architects 8 Engineers professional liability insurance prior to making policy or rate | ADVISORY BOARD COMPRISED OF A DOZEN OF OUR LONG- TERM LOYAL CUSTOMERS THAT MEETS TWICE A YEAR. WE ALSO ATTEND ANNUAL MEETINS OF MAJOR PROFESSIONAL SOCIETIES AND WHEN POSSIBLE SERVE ON | and long-standing policyholders to provide feedback and suggestions to further enhance our program, risk management services, and market presence | | agents that specialize in | AIA and NSPE. We consult with them and provide periodic upates to them regarding rates and our | t the Design Professional Risk Control Group (DPRCG) at least twice a year regarding policy issues and trends. Additionally, we seek the feedback from the Professional Liability Agents Network (PLAN) on a continual basis regarding | |
| Greater than 15 years on eight to ten - we have a 7+, high end of the range is | Question 24 - How | v many non-manag | erial, full-time A/I | E underwriters do | you have supporti | ng your PLI progr | am? | | | | | | | | | |
| Greater than 15 years on eight to ten - we have a 7+, high end of the range is | | 50 | 6 | 1 | 15 | 5 | 4 | 2 | 6 | 15 | 1 | 10 | 15 | 45 | 24 | |
| | Question 25 - On a | average, how many | y years of experie | nce do your non- | managerial full-tim | e A/E professiona | l liability underwri | ters have? | | | | | | | | |
| | | | | | | | | | | | | | a | | S | |
| | | | | | | | | | | | | | | | | |

COVERAGE

| Question 26 - For each state or jurisdiction. | do you offer coverage on an: | Admitted basis Surplus ba | asis or No coverage? |
|---|------------------------------|---------------------------|----------------------|
| | | | |

| Question 26 - For | each state or juris | sdiction, do you of | fer coverage on a | an: Admitted basis | , Surplus basis or | No coverage? | | | | | | | | | |
|-------------------------------|-------------------------------|-------------------------------|--------------------------------|---|--|---|----------------------------------|-------------------------------|---|-------------------------------|----------------------------------|-------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Alabama | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Alaska | Surplus Basis | Admitted Basis | Surplus Basis | Surplus Basis | No Coverage | Surplus Basis | No Coverage | Surplus Basis | Admitted/Surplus Basis | Surplus Basis | Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Surplus |
| Arizona | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Arkansas | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| California | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Colorado | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Connecticut | Surplus Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Surplus Basis | No Coverage | Admitted Basis | Admitted Basis | Admitted Basis |
| Delaware | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| District of Columbia | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Florida | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Georgia | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Hawaii | Surplus Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | No Coverage | Admitted/Surplus Basis | Surplus Basis | No Coverage | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Idaho | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Illinois | Admitted Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Indiana | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| lowa | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Kansas | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Kentucky | Admitted Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Louisiana | Surplus Basis | Admitted Basis | Surplus Basis | Surplus Basis | Surplus Basis | Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Surplus Basis | Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Maine | Admitted Basis | No Coverage | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Maryland | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Massachusetts | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Michigan | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Minnesota | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Mississippi | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Missouri | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Montana | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Nebraska | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Nevada | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| New Hampshire | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | No Coverage | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| New Jersey | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| New Mexico | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| New York | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| North Carolina | Surplus Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Surplus Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| North Dakota | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Ohio | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Oklahoma | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Oregon | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Pennsylvania Disada Island | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Rhode Island | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| South Carolina | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| South Dakota | Admitted Basis | Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis | Admitted Basis |
| Tennessee Texas | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Surplus Basis Surplus Basis | Admitted/Surplus Basis Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis Admitted/Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted/Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis |
| Utah | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | | | Admitted/Surplus Basis | | Admitted Basis Admitted Basis | | Admitted/Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis |
| | | Admitted Basis Admitted Basis | Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis Admitted/Surplus Basis | Admitted/Surplus Basis | | Admitted Basis Admitted Basis | Admitted/Surplus Basis Admitted/Surplus Basis | Admitted Basis Admitted Basis | Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | |
| Vermont | Surplus Basis | Admitted Basis Admitted Basis | Surplus Basis | Admitted/Surplus Basis | | Surplus Basis Surplus Basis | Admitted Basis | | | Admitted Basis Admitted Basis | | | Admitted Basis Admitted Basis | | Admitted Basis |
| Virginia Washington | | Admitted Basis Admitted Basis | Surplus Basis Surplus Basis | Admitted/Surplus Basis Admitted/Surplus Basis | Surplus Basis Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted/Surplus Basis Admitted/Surplus Basis | Admitted Basis Admitted Basis | Surplus Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis |
| West Virginia | | Admitted Basis Admitted Basis | Surplus Basis Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted/Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis |
| Wisconsin | | Admitted Basis | Admitted Basis | Admitted/Surplus Basis | | Admitted/Surplus Basis | Admitted Basis Admitted Basis | Admitted Basis | Admitted/Surplus Basis | Admitted Basis | Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis Admitted Basis | Admitted Basis | Admitted Basis |
| WISCOIISIII | I . | AUIIIIILEU DASIS | Aumitteu DasiS | Auffilled/Sulpius Basis | Aumitted/Surplus Basis | Aumitted/Surbius Basis | Aumitteu Dasis | Aummed Dasis | Autilited/Outplus Dasis | AUTHILLEU DASIS | Aumitted DasiS | AUTITURE DASIS | Aummed Dasis | Aumitteu Dasiš | AUTHILLEG DASIS |

2009 PROFESSIONAL LIABILITY INSURANCE SURVEY OF CARRIERS - RESULTS Information compiled by the National Society of Professional Engineers' Professional Engineers in Private Practice (NSPE/PEPP), the American Institute of Architects (AIA), and the American Council of Engineering Companies (ACEC) **ACE USA** Arrowhead AVRECO Beazley Benchmark Catlin Euclid Insight Lexington Liberty RA&MCO Travelers vosco XL Zurich Surplus Basis Admitted Basis Admitted Basis Surplus Basis Admitted/Surplus Basis Admitted/Surplus Basis Admitted Basis Admitted Basis Admitted/Surplus Basis Admitted Basis Admitted Basis Admitted Basis Admitted Basis Admitted Basis Surplus Basis Wyoming No Coverage No Coverage No Coverage Surplus Basis No Coverage No Coverage No Coverage No Coverage Surplus Basis Surplus Basis No Coverage Admitted Basis Surplus Basis Surplus Basis uerto Rico No Coverage No Coverage No Coverage Surplus Basis No Coverage Surplus Basis No Coverage No Coverage Surplus Basis Surplus Basis No Coverage Admitted Basis Surplus Basis Surplus Basis U.S. Virgin Islands No Coverage No Coverage No Coverage Surplus Basis No Coverage No Coverage No Coverage No Coverage Surplus Basis Surplus Basis No Coverage Admitted Basis Surplus Basis Surplus Basis No Coverage No Coverage No Coverage No Coverage No Coverage Surplus Basis No Coverage Admitted Basis ternational/Othe No Coverage Admitted/Surplus Basis Surplus Basis Admitted/Surplus Basis Admitted Basis **DEDUCTIBLES** Question 27 - Does your company have underwriting guidelines or restrictions on deductibles based on firm size? Yes Yes Yes Yes Yes Yes Yes Yes Question 28 - Does the deductible apply to damages only, or to a combination of defense costs and damages? Defense costs and damages Question 29 - What is your deductible MINIMUM amount? 2,000 5,000 2,500 1,000 2,500 2,500 2,500 2,500 none Question 30 - What is your deductible MAXIMUM amount? 100K Unlimited 2% of gross billings No max No max n/a 250K Based on firm size and Based on firm size and None None ability to pay ability to pay Question 31 - Do you offer stop-loss deductibles (i.e., a maximum deductible limit option for all claims in the aggregate)? Yes Yes No Yes Yes Yes Yes Yes Yes **PREMIUMS** Question 32 - What is your minimum premium for each of the following limits of liability: \$100,000? 2,500 2500 2500 N/A N/A 1400 N/A 2500 N/A 1000 \$250,000? 2.500 1100 2800 1400 2500 N/A 1350 1418 2500 \$1,000,000? 2,500 2500 4100 1100 4600 1400 4000 4000 1800 1850 2102 2500 25000 \$5,000,000? N/A 9.800 Negotiated 1100 Varies Varies 50000 Varies based on exposure 5.000 Question 33 - How have your rates increased (or decreased) in each of the past five years for small firms? 2009 percentage change? Proprietary Flat Decrease 2008 percentage change? Flat 2007 percentage change? n/a Flat Decrease 2006 percentage change? Flat Flat 2005 percentage change? Increase Question 34 - How have your rates increased (or decreased) in each of the past five years for medium firms? 2009 percentage change? n/a Proprietary Flat Decrease 2008 percentage change? n/a Flat -2 Decrease Flat 2007 percentage change? n/a -5 -3 Decrease 2006 percentage change? n/a Flat Flat 2005 percentage change? Increase Question 35 - How have your rates increased (or decreased) in each of the past five years for large firms? 2009 percentage change? Proprietary Flat Varies 2008 percentage change? Flat 2007 percentage change? n/a Flat Flat 2006 percentage change? Flat n/a Increase Flat

2005 percentage change?

| | | | | | | | | | | | | 1 | 1 | T |
|--|---|--|--|---|---|-----------------------|--|-------------------------------|--|--|---|--|---|--|
| | ACE USA | Arrowhead | AVRECO Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
| Question 36 - Are | there particular ex | cposures for A&E | professionals that may lead to | igher rate increases | han in recent years | s? | | | | | | | | |
| | Residential,Schools | No | Residential, claims school work (k- However, it is be contact your Bea underwriter for information. | story,). Due to economic concerns to claims frequency may or increase as a/e's try to | As in prior years, condominium projects remain a difficult class. Other difficult project types include custom homes, stadiums and convention centers. | Residential | No | RESIDENTIAL | | Residential Condo/Townhouse. Speculative clients, speculative projects. | Our claim experience will be a key factor in what happens to rates. | No | Because rate increases are determined by many variables including exposure, any exposure that experiences a significant increase in severity and/or frequency would heighten the potential for rate increases. We continue to keep a close watch on exposures with potential for volatility such as residential, universities and sustainable design (client expectations vs. actual performance). While remaining mindful that the present state of the economy is having an impact on claim severity and frequency, the economy as well as other market conditions and variables also impact rates. | |
| Question 37 - How | | | e going forward? | | 1 | | | | | | _ | Ti- | | , |
| 2010 percentage? | 0% | -5% | Flat to increasi | · | Unknown | Flat | 0 | PROPRIETARY | | 2 | Flat | Not anticipated | | |
| 2011 percentage? | Unknown | 5% | Increasing | unknown | Unknown | Flat | 0 | | | 7 | Unknown | Not anticipated | | |
| Credits for education | you offer any of th Credits for educational programs completed by an insured | Credits for educational | inancial incentives? Credits for educat programs completee insured | | Credits for educational programs completed by an insured | | Credits for educational programs completed by an insured | | Credits for educational programs completed by an insured | Credits for educational programs completed by an insured | | | Credits for educational programs completed by an insured | Credits for educational programs completed by an insured |
| Risk management | Risk management | Risk management | Risk manageme | | Risk management | | Risk management | Risk management | Risk management | an insured | | | Risk management | Risk management |
| programs? Peer reviews? | programs | programs | programs | programs | programs | | programs | programs | programs | | | | programs | programs |
| Risk Assessments? | | | Peer reviews Risk assessme | Peer reviews s Risk assessments | Peer reviews Risk assessments | | Peer reviews Risk assessments | Peer reviews Risk assessments | Risk assessments | | | | Peer reviews | Risk assessments |
| Other financial incentives? | | Limitation of Liability and Mediation credits | | | Catlin recently received approval from the various states to provide a premium credit for LEED design. Insureds may obtain up to a 10% premium reduction if 20% or more of their projects in the past three years have obtained some level of | | | | Liberty Continuing Education thorugh website / Limitation of Liability clause credits / successful claims resolution through mediation | use of standard contracts, claims history, LOL | | Risk Mitigation Premium Credit, loss prevention credit, losgevity credit, experience credit and Association membership credit | Deductible credit to the policy for use of certain contractual risk management practices including limitation of liability and use of consequential damages, mediation and verification of insurance coverage for | |
| Ougstion 30 - Pan | | | | | LEED certification. | | | | | | | | all sub-consultants. | |
| | k the following ch | aracteristics from | 1(highest) to 8 (lowest) in your | premium determinati | on process. | | | | | | | | | |
| Location of firm | 5 | 6 | 6 | 1 | on process. | 6 | 5 | 7 | 8 | 7 | 4 | 1 | all sub-consultants. | 3 |
| Location of firm Location of projects | 5 6 | 6 7 | 6 5 | 1 | 7 8 | 7 | 7 | 6 | 7 | 6 | 7 | 1 | 8 7 | 7 |
| Location of firm Location of projects Type of pratice | 5 6 3 | 6 7 3 | 6 5 2 | 1 1 1 | 7 8 2 | 7 2 | 7 2 | 6 | 7 3 | 6 2 | 7 3 | 1 1 | 8 7 4 | 7 4 |
| Location of firm Location of projects Type of pratice Type of projects | 5 6 3 4 | 6 7 3 4 | 6 5 2 4 | 1 1 1 | 7 8 2 3 | 7 2 4 | 7 2 3 | 6 3 4 | 7 3 4 | 6 2 3 | 7 3 5 | 1 1 | 8 7 4 6 | 7 4 5 |
| Location of firm Location of projects Type of pratice Type of projects Annual Billings | 5 6 3 4 | 6 7 3 4 | 6 5 2 4 1 1 | 1 1 1 1 | 7 8 2 3 1 | 7 2 4 1 | 7 2 3 1 | 6 3 4 1 | 7 3 4 | 6 2 3 1 | 7 3 5 | 1 1 1 | 8 7 4 6 1 1 | 7 4 5 |
| Location of firm Location of projects Type of pratice Type of projects Annual Billings Claims history | 5 6 3 4 | 6 7 3 4 1 | 6 5 2 4 1 1 4 | 1 1 1 1 1 1 1 1 | 7 8 2 3 1 4 | 7 2 4 1 3 | 7 2 3 1 4 | 6 3 4 1 2 | 7 3 4 1 2 | 6 2 3 1 4 | 7 3 5 1 | 1 1 1 1 1 | 8 7 4 6 6 1 1 2 | 7 4 5 1 |
| Location of firm Location of projects Type of pratice Type of projects Annual Billings | 5 6 3 4 | 6 7 3 4 | 6 5 2 4 1 1 4 7 7 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 7 8 2 3 1 4 4 5 | 7 2 4 1 | 7 2 3 1 4 6 6 | 6 3 4 1 | 7 3 4 1 2 5 | 6 2 3 1 4 5 | 7 3 5 1 2 6 | 1 1 1 1 1 1 1 1 | 8 7 4 6 1 1 2 3 3 | 7 4 5 |
| Location of firm Location of projects Type of pratice Type of projects Annual Billings Claims history Firm experience Other | 5 6 3 4 1 2 | 6 7 3 4 1 2 5 | 6 5 2 4 1 1 4 7 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 7 8 2 3 1 4 | 7 2 4 1 3 | 7 2 3 1 4 | 6 3 4 1 2 | 7 3 4 1 2 | 6 2 3 1 4 | 7 3 5 1 | 1 1 1 1 1 | 8 7 4 6 6 1 1 2 | 7 4 5 1 |
| Location of firm Location of projects Type of pratice Type of projects Annual Billings Claims history Firm experience Other | 5 6 3 4 1 2 | 6 7 3 4 1 2 5 | 6 5 2 4 1 1 7 8 aracteristics for Question 39, p | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 7 8 2 3 1 1 4 5 6 6 | 7 2 4 1 3 | 7 2 3 1 4 6 6 | 6 3 4 1 2 | 7 3 4 1 2 5 | 6 2 3 1 4 5 | 7 3 5 1 2 6 | 1 1 1 1 1 1 1 1 | 8 7 4 6 1 1 2 3 5 Loss Prevention/Risk Management Practices, | 7 4 5 1 |

2009 PROFESSIONAL LIABILITY INSURANCE SURVEY OF CARRIERS - RESULTS Information compiled by the National Society of Professional Engineers' Professional Engineers in Private Practice (NSPE/PEPP), the American Institute of Architects (AIA), and the American Council of Engineering Companies (ACEC) ACE USA Arrowhead AVRECO Beazley Benchmark Catlin Euclid Insight Lexington Liberty RA&MCO Travelers vosco XL Zurich Question 41 - Does your company offer project-specific insurance? Yes Yes Yes Yes No No Yes Yes Yes Question 42 - Do you offer project insurance on a "stand alone basis" (regardless of whether the project policy's first named insured has a practice policy)? Nο Yes Yes Nο Yes Nο Please state the number of such policies your compan Catlin does not disclose the wrote in its most recently MAX LIMITS \$25M number of its insureds or Proprietary \$10M maximum limits completed fiscal year and number of policies issued provide your maximum limits: Question 43 - Do you offer project insurance only to your "practice policy insureds"? No Yes Please state the number of such policies your company wrote in its most recently TBD 30.000.000 completed fiscal year and provide your maximum Question 44 - Are your policies "primary" or "excess" coverare for the A/E firm? Primary Primary Primary Primary Primary Primary Excess Excess Excess Please state the number of such policies your company Do not offer Project MOST POLICIES ARE wrote in its most recent TBD complete fiscal year and PRIMARY. Policies provide your maximum Question 45 - Do you offer project specific excess or other supplemental additional limits to your "practice policy insureds" by endorsement? Please state the number of Catlin does not disclose the such policies your company number of its insureds or Many Maximum limits var wrote in its most recently Do not have this 148; \$6,000,000 for ESTIMATE 150 POLICIES 133 SALE's, maximum limit Proprietary 30,000,000 Unknown - 3mm/5mm number of based on limits of completed fiscal year and Specific Project Excess MAX LIMITS \$3-5M of liability is \$5,000,000 policies/endorsements underlying coverage provide your maximum issued. limits: CLAIMS PROCESS Question 46 - How does your company define a claim? A claim means a demand CLAIM means a demand Claim means a demand for money or services, a received by the INSURED Demand for money or "Claim(s)" means a Claim" means a demand for money or professional civil proceding commenced for money or services and services, naming YOU and emand or notice receive received by any insured for services received by the by service of a complaint or that alleges one or more of alleging a negligent act, by the "insured" for Briefly: 1) Service of a the following: 1. A money or services Insured for damages, Claim means any written similar pleading, or a nealigent error or omission damages" or services the ncluding the service of suit including but not limited demand received by an ummons on a suit. 2) a written request to toll or WRONGFUL ACT arising resulting from and A demand for money or is a result of: 1.□An actua Claim means a demand for Witten demand for A demand for money or or institution of arbitration to the service of a Insured seeking Damages demand or request of waive a statute of from the performance of Demand for money or or alleged act, error or negligently committed in money or services, naming services, naming an monetary or non-monetary services, naming you and proceedings. "Claim" shall lawsuit or the institution and alleging liability or you for damages or limitations relating to a PROFESIONAL performance of YOUR the Insured, and alleging a Policy Wording Insured and alleging a rvices alleging a wrongfu nission in the rendering SERVICES; 2. damages, civil proceeding alleging a Wrongful Act or also mean a threat or of arbitration proceeding sponsibility on the part of services.. 3) an potential civil or PROFESSIONAL wrongful act or pollution Wrongful Act or Pollution or failure to render against the insured Pollution Incident initiation of a suit seeking or other alternative the Insured or persons for allegation by another of adminstrative proceeding POLLUTION CONDITION SERVICES on behlaf of the condition Incident professional services": injunctive relief (meaning a dispute resolution whose conduct the Insured our negligent, act, error against any insured for a arising from the Named Insured for others 2. □ A "pollution event" proceedings, alleging a emporary restraining order is legally liable. or omission. wrongful act. A claim will performance of by YOU or any entity, resulting from "covered CONTRACTING or a preliminary or wrongful act arising out be deemed to be made or including joint ventures, for operations" or "complete permanent injunction). of the performance of the earliest date such SERVICES; or 3. A whom you are legally liable operations." professional services. notice thereof is received NETWORK SECURITY by any principal insured COMPROMISE

Question 47 - Is "circumstance" reporting allowed?

| 1 | | | | | | | | 1 | | | | | | |
|--|---|--|--|--|---|--|---|--|--|--|---|---------------------------------|--|--|
| | ACE USA | Arrowhead | AVRECO Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
| | Encouraged | We encourage circumstance reporting and provide free Loss Prevention Assistance | We encourace repor all circumstances might give rise to a d | at aware during the POLICY | Circumstance reporting is not only allowed; it is encouraged. | We encourage early reporting | Possible claims should be reported as soon as possible to allow us the best chance to mitigate a situation and to preserve coverage for the Insured. | ENCOURAGED | Liberty offers free pre- claims assistance and advice to mitigate situations prior to becoming a claim. Liberty alos provides assistance to policyholders to resolve issues before they may develop into a circumstance and/or claim | | If a principal insured becomes aware of a potential claim and gives the company written notice during the policy period of the particulars of such potential claim including all known facts related to the potential claim; the identity, if known, of such person allegedly involved in or affected by such potential claim; the date such persons became aware of the potential claim; the dates of the alleged events; and the reasons for anticipating a claim, then any claim subsequently made against any insured arising out of such potential claim will be deemed to have been made on the date such notice was received by the company. | It is encouraged and voluntary. | CIRCUMSTANCE means an event or occurrence from which the INSURED reasonably expects that a CLAIM(S) could be made. | Not required, but highly encouraged. |
| Question 48 - Is " | | porting required? | No | V | No. | V | V | V | No. | V | No | No | No. | No |
| | No | No | No | Yes Only to the extent that an insure handling on their own may prejudice the carrier. | No d | Yes Yes by policy language | Yes Possible claims should be reported as soon as possible to allow us the best chance to mitigate a situation and to | Yes NOT STRICTRLY REQUIRED, BUT ENCOURAGED. | No | Yes If you become aware of a circumstance, situation etc, that could give rise to a | No. | No | No | No |
| | o supervises clair | ns: | | , ,, | | | preserve coverage for the Insured. | | | claimsubmit the claim to us. | | | | |
| Company adjusters? Independent contractors? | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| · · | No No | No No | reds with potential claims? | Yes | No | No | No | Yes | | Yes | | No | No | No |
| Question 30 - Wh | at assistance do j | you oner your insu | reus with potential claims? | | | | | | | | | * | | |
| | Free pre claims assistance if available, our claim grou will evaluate the circumstance and hire council to help mitigate the issue. Retentions are not applied to pre-claims assistance. | We advise as to reporting requirements and procedures, and assist putting into motion our Free Loss Prevention Assistance | defense counsel will insured as neede | ble a saistance - the deductible a a Assistance - the deductible does not apply until a clain is actually made. | insureds. If warranted, we will also retain outside counsel or experts at our cost to assist the insured in addressing issues and avoiding a claim. | We assist brokers with claims issues | Insight offers a toll-free hot line that the Insured may call for advice regarding potential claim situations. The staff also provides assistance in drafting responses to potential claim situations and will work to mitigate problems before a situation deteriorates into a claim. If needed, defense counsel may be assigned to assist with potential claim mitigation. | FREE LEGAL SERVICES FROM OUTSIDE LAW FIRMS. | Liberty offers free pre- claims assistance and advice to mitigate situations prior to becoming a claim. Liberty also provides assistance to policyholders to resolve issues before they may develop into a circumstance and/or claim | Our claims managers are licensed attorneys who specialize in professional liability and can offer advice/assistance to our policyholder on items that could develop into claims at no cost to the insured. | Pre-Claim Assistance | Free pre-claims assistance. | XL Insurance's pre-claim assistance remains second to none in the industry. Our Early Warning System pairs the insured with an experienced Claim Consultant to address issues before they become claims. The Claim Consultants, most of whom are attorneys, work with the insured to avoid or mitigate potential claims. This often involves retaining counsel or an expert consultant at no cost to the insured. | Investigation, monitoring, and counsel at our discretion and cost without eroding the deductible or limit. |
| Question 51 - Doc | if available, our claim group will evaluate the circumstance and hire council to help mitigate the issue. Retentions are not applied to pre-claims assistance. | We advise as to reporting requirements and procedures, and assist putting into motion our Free Loss Prevention Assistance assistance include Panel attorneys | reporting, the dedu does not apply un claim is made. Ei inhouse counsel or defense counsel will insured as neede | Free Pre-Claims Assistance - the deductible does not apply until a clain is actually made. th A/E defense expe | and consult with our claims counsel at any time regarding potential claims. Claims counsel also reviews contracts and project documentation for insureds. If warranted, we will also retain outside counsel or experts at our cost to assist the insured in addressing issues and avoiding a claim. Ttise? We will retain experienced | claims issues | hot line that the Insured may call for advice regarding potential claim situations. The staff also provides assistance in drafting responses to potential claim situations and will work to mitigate problems before a situation deteriorates into a claim. If needed, defense counsel may be assigned to assist with potential claim mitigation. | FROM OUTSIDE LAW FIRMS. MOST OFTEN DONOVAN | claims assistance and advice to mitigate situations prior to becoming a claim. Liberty also provides assistance to policyholders to resolve issues before they may develop into a circumstance and/or claim | licensed attorneys who specialize in professional liability and can offer advice/assistance to our policyholder on items that could develop into claims at no cost to the insured. | | | assistance remains second to none in the industry. Our Early Warning System pairs the insured with an experienced Claim Consultant to address issues before they become claims. The Claim Consultant, most of whom are attorneys, work with the insured to avoid or mitigate potential claims. This often involves retaining counsel or an expert consultant at no cost to the insured. | and counsel at our discretion and cost without eroding the deductible or |
| | if available, our claim group will evaluate the circumstance and hire council to help mitigate the issue. Retentions are not applied to pre-claims assistance. es your pre-claims Yes panel counsel is available | We advise as to reporting requirements and procedures, and assist putting into motion our Free Loss Prevention Assistance S assistance include Panel attorneys specializing in A/E defense may be involved to assist policyholders, at company expense, if appropriate | reporting, the dedu does not apply un claim is made. El inhouse counsel or defense counsel will insured as neede insured as neede we have mutual sel of counsel not paccounsel of counsel or paccounsel or counsel or counsel or counsel or counsel or paccounsel or paccounter or paccoun | Free Pre-Claims Assistance - the deductible does not apply until a clain is actually made. th A/E defense expe | and consult with our claims counsel at any time regarding potential claims. Claims counsel also reviews countacts and project documentation for insureds. If warranted, we will also retain outside counsel or experts at our cost to assist the insured in addressing issues and avoiding a claim. | | hot line that the Insured may call for advice regarding potential claim situations. The staff also provides assistance in drafting responses to potential claim situations and will work to mitigate problems before a situation deteriorates into a claim. If needed, defense counsel may be assigned to assist with potential claim | FROM OUTSIDE LAW FIRMS. | claims assistance and advice to mitigate situations prior to becoming a claim. Liberty also provides assistance to policyholders to resolve issues before they may develop into a circumstance and/or claim. In the event a cricumstance requires the use of A/E defense expertise, Liberty | licensed attorneys who specialize in professional liability and can offer advice/assistance to our policyholder on items that could develop into claims at no cost to the insured. | Pre-Claim Assistance Pre-Claim assistance may involve the hiring of counsel and expert consultants. | | assistance remains second to none in the industry. Our Early Warning System pairs the insured with an experienced Claim Consultant to address issues before they become claims. The Claim Consultants, most of whom are attorneys, work with the insured to avoid or mitigate potential claims. This often involves retaining counsel or an expert consultant at no cost to the insured. | and counsel at our discretion and cost without eroding the deductible or |
| | if available, our claim group will evaluate the circumstance and hire council to help mitigate the issue. Retentions are not applied to pre-claims assistance. es your pre-claims Yes panel counsel is available | We advise as to reporting requirements and procedures, and assist putting into motion our Free Loss Prevention Assistance S assistance include Panel attorneys specializing in A/E defense may be involved to assist policyholders, at company expense, if appropriate | reporting, the dedu does not apply un claim is made. Et inhouse counsel or defense counsel will insured as neede e availability of panel counsel vi | Free Pre-Claims Assistance - the deductible does not apply until a clain is actually made. th A/E defense expe | and consult with our claims counsel at any time regarding potential claims. Claims counsel also reviews contracts and project documentation for insureds. If warranted, we will also retain outside counsel or experts at our cost to assist the insured in addressing issues and avoiding a claim. Ttise? We will retain experienced counsel for the insured to assist with pre-claim matters when appropriate. This is done at no cost to | claims issues We have an 800 number Hot line for claims | hot line that the Insured may call for advice regarding potential claim situations. The staff also provides assistance in drafting responses to potential claim situations and will work to mitigate problems before a situation deteriorates into a claim. If needed, defense counsel may be assigned to assist with potential claim mitigation. If needed, defense counsel may be assigned to assist with potential claim counsel may be assigned to assist with potential claim mitigation. | FROM OUTSIDE LAW FIRMS. MOST OFTEN DONOVAN HATEM HANDLES PRE- CLAIMS, BUT WHEN APPROPRIATE OTHER PANEL COUNSEL CAN BE | claims assistance and advice to mitigate situations prior to becoming a claim. Liberty also provides assistance to policyholders to resolve issues before they may develop into a circumstance and/or claim. In the event a cricumstance requires the use of A/E defense expertise, Liberty | licensed attorneys who specialize in professional liability and can offer advice/assistance to our policyholder on items that could develop into claims at no cost to the insured. | Pre-Claim assistance may involve the hiring of counsel and expert | | assistance remains second to none in the industry. Our Early Warning System pairs the insured with an experienced Claim Consultant to address issues before they become claims. The Claim Consultant, most of whom are attorneys, work with the insured to avoid or mitigate potential claims. This other involves retaining counsel or an expert consultant at no cost to the insured. XL Insurance will retain counsel for an insured on a pre-claim matter when appropriate. This is done at | and counsel at our discretion and cost without eroding the deductible or limit. |
| Question 52 - Are | if available, our claim group will evaluate the circumstance and hire council to help mitigate the issue. Retentions are not applied to pre-claims assistance. es your pre-claims Yes panel counsel is available there any cost ca | We advise as to reporting requirements and procedures, and assist putting into motion our Free Loss Prevention Assistance S assistance include Panel attorneys specializing in A/E defense may be involved to assist policyholders, at company expense, if appropriate ps or other restrice | reporting, the dedu does not apply un claim is made. El inhouse counsel or defense counsel will insured as neede insured as neede we have mutual sel of counsel not paccounsel of counsel or paccounsel or counsel or counsel or counsel or counsel or paccounsel or paccounter or paccoun | Free Pre-Claims Assistance - the deductible does not apply until a claim is actually made. th A/E defense expe Either in-house or local panel counsel or outside experts if needed. No | and consult with our claims counsel at any time regarding potential claims. Claims counsel also reviews contracts and project documentation for insureds. If warranted, we will also retain outside counsel or experts at our cost to assist the insured in addressing issues and avoiding a claim. Ttise? We will retain experienced counsel for the insured to assist with pre-claim matters when appropriate. This is done at no cost to | claims issues We have an 800 number Hot line for claims | hot line that the Insured may call for advice regarding potential claim situations. The staff also provides assistance in drafting responses to potential claim situations and will work to mitigate problems before a situation deteriorates into a claim. If needed, defense counsel may be assigned to assist with potential claim mitigation. If needed, defense counsel may be assigned to assist with potential claim counsel may be assigned to assist with potential claim mitigation. | FROM OUTSIDE LAW FIRMS. MOST OFTEN DONOVAN HATEM HANDLES PRE- CLAIMS, BUT WHEN APPROPRIATE OTHER PANEL COUNSEL CAN BE | claims assistance and advice to mitigate situations prior to becoming a claim. Liberty also provides assistance to policyholders to resolve issues before they may develop into a circumstance and/or claim. In the event a cricumstance requires the use of A/E defense expertise, Liberty | licensed attorneys who specialize in professional liability and can offer advice/assistance to our policyholder on items that could develop into claims at no cost to the insured. | Pre-Claim assistance may involve the hiring of counsel and expert | | assistance remains second to none in the industry. Our Early Warning System pairs the insured with an experienced Claim Consultant to address issues before they become claims. The Claim Consultant, most of whom are attorneys, work with the insured to avoid or mitigate potential claims. This other involves retaining counsel or an expert consultant at no cost to the insured. XL Insurance will retain counsel for an insured on a pre-claim matter when appropriate. This is done at | and counsel at our discretion and cost without eroding the deductible or limit. |

| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|--------------------|---------------------|--|---------------------|--------------------------------------|---|---|---------------------|---------------------------------------|---|-------------------|--|---|------------------------|--|--|
| | New York, NY | New York, NY San Francisco, CA | | NY, CT, PA, CA and London England | Navigators manages a/e claims from their NY office. | Catlin Design Professional claims are handled out of our Irvine, CA office. | Scottsdale, AZ | Geneva, Illinois Chicago, Illinois | ALL CLAIMS ARE MANAGED IN BOSTON | New York, Chicago | Concord, CA Mt. Kisco, NY White Plains, NY | Atlanta, GA, Chicago, IL, Walnut Creek, CA, Orange, CA, Hunt Valley, MD, NY, NY, Edison, NJ, Richardson, TX | 20 Cities in 18 states | CA, IL, NJ, TX, FL, Ontario, Alberta, Quebec, British Columbia | New York, New York; Parsippany, NJ; Marlton, NJ; Chicago, IL |
| Question 54 - If y | ou answered "No | to Question 51, ho | ow does your com | pany manage clai | ms? | | | | | | | | | | |
| | | | | | | | | | | | Claims are reported to RA&MCO and the infromation is transmitted to our claims managers' office in White Plains. Shortly thereafter, contact is made by our claims managers with the policyholder/insured. | | | | |
| Question 55 - Wh | at is the total num | ber of your staff de | evoted exclusively | to A/E profession | nal liability claims | ? | | I. | _ll | | | | | | |
| | 6 | 0, Claims are handled by the Carrier (3 people) | | 7 | Navigators has a full claims department supplemented by a law firm specialist | 1 claims counsel | Unavailable | 1 | 12 | 6 | Approx six, plus outside claims managers (4)for a total of about ten. | 12 | 47 | XL Insurance has a dedicated A/E claim staff of 37 including 30 Claim Professionals working directly with the insureds on claims and pre claim issues. | 13 |
| Question 56 - On | average, how ma | ny years of A/E prof | fessional liability | claims experience | do the staffers in | Question 55 have? | • | 1 | | | | | | | |
| | 10 | 15 | | Greater than 15 years | 20 | 20 | Unavailable | 12 | 10 | 14 | five plus. | 11 | 12 | 10 | |
| Question 57 - Do | you conduct any | type of follow-up ev | valuation after the | claim is closed o | ut to determine the | e insureds' satisfac | tion with your cl | aims handling p | rocess? | | | | | | |
| | No | No | | Yes | Yes | Yes | No | Yes | Yes | Yes | No | No | Yes | Yes | No |
| Question 58 - Do | you cooperate wi | h insureds who wa | ant to conduct the | ir own claims aud | | 1 | | T | | | | , | | | |
| | No | Yes | | | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| Question 59 - Do | you conduct any | claims audits of ins | sureds' claim ope | rations? | | 1 | | T | | | | , | | | |
| | No | No | | | | No | No | No | Yes, and we are willing to share the results with individual insureds | No | No | No | No | Yes, and we are willing to share the results with individual insureds | No |
| Question 60 - Do | you do independe | ent surveys of insu | reds regarding the | eir level of satisfa | ction with your ser | vices? | | 1 | | | | | | 1 | |
| | No | No | | Yes | No | No | No | No | No | No | No | No | Yes | Yes | No |
| Question 61 - Do | es your policy cov | er claims brought | outside the U.S., i | ts territories, and | Canada? | | | | | | | | | | |
| | Yes | Yes | | Yes | No | Yes | Yes | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| Question 62 - If y | our policy covers | claims brought out | side the U.S., its | territories, and Ca | nada, does the ins | ured have the right | t to select legal c | ounsel? | | | | | | | |
| | No | Yes | | Yes | | No | No | Yes | Yes | Yes | No | No | No | No | Yes |
| | he insured does h | ave the right to sele | ect legal counsel, | do you: | | | | | | | | | | 1 | |
| pay on behalf? | | Yes | | Yes | | | | No | No | | Yes | | | | |
| ndemnify? | | No | | No | | | | Yes | Yes | | | | | | Yes |
| LITIGATION A | ND SETTLEME | NT | | II. | 1 | 1 | | II. | | | 1 | 1 | | 1 | |
| | | | | | | | | | | | | | | | |

| | | | | | T | | | | T | 1 | T | | т. | 1 | T |
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| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
| | No | If required by state law | | No | No | No | 15% Additional Premium charge | This option is available to most firms for an additional premium. | No | No | No | No | No | By Endorsement in New York - EXPENSE OFFSET TO 50% OF LIMITS CONSENT - REGULATION 107 NOTICE - NEW YORK. The Company shall be liable for CLAIM EXPENSES (legal defense costs) that exceed fitty percent (50%) of the LIMITS of LIABILITY and exceed the Deductible obligation for CLAIM EXPENSES (legal defense costs). The Company shall not be liable for the amount of any judgement of settlement of any CLAIM that exceeds the remaining Limits of Liability. | No |
| Question 65 - Wha | it is your compar | y's policy regardin | g issuing a "reserva | ation of rights" le | etter? | | | | I | I | T | | | I | |
| | | Reservation of rights letters are issued when appropreate. | Used very rarely only if actually appropriate | | | Since first notice of a claim typically lacks full detail, it is common for the carrier to initially reserve their rights as well as the insured's rights. | Catlin goes out of its way to avoid sending reservation or rights letters to its insured unless such a letter is absolutely necessary given the circumstances of the particular claim. | | A reservation of rights letter is sent to the Insured when a claim includes allegations that are not included in the coverage or if the claim appears to fall outside of the coverage for other reasons (such as prior knowledge). | If a reservation of rights | Liberty's position is NOT to issue ROR letters unless there is a responsible and prudent business reason for doing so. | We generally will utilize them. | We only issue a reservation of rights letter when there is a real coverage issue identified. | We give broad form coverage and partner with our insured and conduct an individual case by case anlysis when a reservation of rights letter is issued. | XL Insurance issues reservation of rights letters only on claims, which fall outside the purview of coverage and, if found to be true or valid, would not be covered under the policy. Such reservation of rights letters do not imply that any of the allegations or true or valid, but are provided to inform the insured of the potential coverage ramifications, their rights and the rights of the Company. All such reservation or rights letters are discussed in detasil with the insured and their agent before the insuance of a letter and the insured is requested to challenge any reservation of rights |
| Question 66 - Do y | ou reserve the ri | ght to appoint defe | ense counsel on all | claims? | | | | | | | | | T | | |
| | Yes | Yes | | Yes | Yes | Yes | Yes | Yes | No | No | Yes | Yes | Yes | Yes | Yes |
| Question 67 - Do y | ou accept altern | ate defense counse | el when requested b | y insured? | T | | | | T | T | Т | | | T | |
| | We will consider on a case by case basis | vetted by claims staff and approval is almost always granted | | f they meet our reporting guidelines and can demonstrate expertise. | If insured's suggested defense counsel is a qualified, experienced construction litigator with no conflicts or other relationship to the insured, the request will be considered. | While Cattin's policy form provides that the company has the right to appoint counsel, we regularly confer with our insureds prior to counsel selection. If the insured has a preferred attorney, that preference will usually be honored assuming the attorney has the appropriate experience representing design professionals. | On a case by case basis we will consider | Appropriately qualified counsel and reasonable billing rates, as well as a lack of any conflict of interest. | Provided the alternate counsel can demonstrate expertise, follow our reporting guidelines, and bill at rates comparable to our Panel. | Subject to prior approval | | We will consider alternative defense counsel provided they have the requisit skill and experience and accept our defense counsel guidelines. | Yes, as appropriate under circumstances. | Legal counsel for the defense of any CLAIM(S) shall be designated by the Company or, solely at the Company option, by the INSURED with the prior approval and written consent of the Company and subject to the Company's guidelines. | For firms with larger retentions. |
| Question 68 - Do y | ou review the st | rategic and tactical | decisions of defens | se counsel assig | ned to defend an | insured, such as b | y requiring assigr | ned defense coul | nsel to obtain the | approval of depos | itions that defens | se counsel deems | necessary? | | |
| | Yes | No | | Yes | Yes | No | No | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes |
| Question 69 - Do y | ou have to obtai | n the consent of in | sured to compromis | se on or settle a | claim? | | | | | | | | | | |

| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|-----------------|-----------------------|----------------------|---------------------|--|---------------------------|---|------------------------|----------------------------------|--|--|-------------|--------------|---|--|----------------|
| | Yes | Yes | | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| stion 70 - If t | the insured elects to | o contest the claim | rather than acce | pt a settlement, do | you then limit yo | our subsequent liab | ility for the claim to | the amount th | hat the claim could | have been settled | for? | | | | |
| | Yes | Yes | | Yes | Yes | No | Yes | Yes | Yes | | Yes | No | No | Yes | No |
| estion 71 - Do | es insured have to | obtain the consen | t of the insurer to | compromise on o | r settle a claim? | • | <u> </u> | | • | • | | | • | | |
| | Yes | Yes | | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| estion 72 - Do | you engage outsic | le agencies to revi | ew defense couns | sel's billings? | | | * | | • | * | | • | • | * | |
| | No | | | Yes | Yes | No | No | No | Yes | No | Yes | No | No | No | Yes |
| estion 73 - Do | pes your firm provid | le the following ris | k management nr | ograms for your it | sureds? | | | | | | | | | | |
| act review | Yes | lo the fellowing he | it managomont pr | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| cations | No | | | Yes | No | No | Yes | No | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| nars | No | | | Yes | Yes | Yes | No | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| estion 74 - Do | oes your firm provid | le any other risk m | anagement for vo | ur insureds? | | | | | | | | | | | |
| | No | | anagement to ye | Yes | Yes | No | No | No | Yes | Yes | No | Yes | Yes | Yes | |
| | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| stion 75 - Ho | ow many of your co | mnany's risk mana | gement nersonne | l al exclusively supr | ort A/F firms? | | | | 1 | | | | | | |
| | I many or your co | mpany s nsk mana | Someth bersonlie | onoidaively aup | OLUME IIIIIO: | | | | | Liberty offers Risk | | | | | |
| | | | | | | | | | | Management services, loss | | | | | |
| | | | | | | | | | | prevention content, & training to all size firms. | | | | | |
| | | | | | | | | | | Training can be offered | | | | A full curriculum of optional | |
| | | | | | | | | | | online thoruh Libertys | | | | loss prevention and | |
| | | | | | | | | | | dediccated AE website. Online courses developed | | | | education programs eligible | |
| | | | | Quarterly risk management webinars available to all | | | | | Comprehensive risk | by Liberty qualify for AIA | | | | for premium credits and continuing education | |
| | | | | insureds and broker | | | | | management programs | distance learning CE | | | We provide webinars, | credits. The XL Insurance | |
| | | | | partners. | We assist our insureds on | | | | are available on our website: | credits. Liberty conducts an Annual invited firm risk | | | podcasts, CDs and web- enabled risk management | Contract Guide for | |
| | | | | www.beazley.com/a&e. | an individual needs basis | | | | WWW.LEXAEHELP. | management conference | | Webinars | material. We do national, | Architects and Engineers, published in 2007 as a | |
| | | | | Expert retreat for our top 100 insureds. Quarterly AE | whether in-house or via | | | | COM, including | addressing current industry | | Webinais | regional and in-house | 500+ page book and CD, is | |
| | | | | newsletter. Extensive risk | legal counsel. | | | | publications, best practice guides, state laws, and | topics and trends for brokers and insureds. | | | seminars in conjunction with state/local | a combination of issue- | |
| | | | | management website as | | | | | seminars that usually | Premium credits can be | | | associations. | driven discussions, claim | |
| | | | | well as on-site seminars by request. | | | | | qualify for CE credit. | obtained by completing our | | | | scenarios, probelm-solving stategies and contract | |
| | | | | , | | | | | | risk management training sessions as well as other | | | | language solutions. An | |
| | | | | | | | | | | risk management training | | | | update will be released in | |
| | | | | | | | | | | sessions delivered by a | | | | the near future. | |
| | | | | | | | | | | qualifed instructor. 5% - 10%premium credit can be | | | | | |
| | | | | | | | | | | obtained for completing | | | | | |
| | | | | | | | | | | risk management | | | | | |
| estion 76 - Ple | ease provide the na | me of the primary | contact for risk m | ianagement perso | nnel. | | | | | | | | | | |
| | | | | James Schwartz 617-261- | | | | | | | | | | | |
| | | | | 8414 | | | | | | | | | | | |
| | 01.0 | | | james.schwartz@beazley.c | 100 B1 1 | Laila Santana, Esg. and | | | PATRICK MCCARTHY PAT.MCCARTHY@CHART | | | | | Albert J. Rabasca - Director | |
| | Chris Calnon | N/A | | om / Colleen Palmer 617- 261-8412 | Kitty Dimit | Tom Bongi, Esq. | | Mat Cozzi | ISINSURANCE.COM | | David Wiley | Gary Prather | Joe Jones | of Industry Relations | J. Kent Hollar |
| | | | | colleen.palmer@beazley.co | | | | | IOINGOIGHIGE.COM | | | | | | |
| | | | | m | | | | | | | | | | | |
| estion 77 - Ho | ow many A/E risk m | anagement semina | rs does your com | npany conduct ani | nually? | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| | | | | | | We did not offer risk | w | Ve offer seminars by | | We offer seminars by | | | | | |
| | | | | | Depends on our insureds' | management seminars | re | equest of Insureds and | | request of Insureds and | | | | | |
| | | | | Four - one per quarter for | and producers' needs or | prior to April of 2009. We have provided one seminar | | gents, so the number | | agents, so the number varies greatly from year to | | | | | |
| | | | | every insured at no cost. | than one dozen per year. | a month sinced that time. | | aries greatly from year year. | | year. | five | Numerous | Numerous | approximately 200 | |
| stion 78 - WI | hat is the estimated | number of A/E co | ntracts your comp | pany reviews annu | ally? | | 10 | • | • | " | | | | | |
| | 50 to 60 | | , | Hundreds | Hundreds in-house and | We are currently reviewing | 1 | | 1 | 1 | | | Approximately 1500 c year | Approximately 700 for the | |
| | 30 10 00 | | | i iuriureus | less to outside contract | approximately 10 contracts | | | | | | | Approximately 1500 a year | Claim Consultants alone. | |
| | | | | | review counsel. | per month. We expect that | | | | | | | | This does not include our | |
| | | | | | | number to increase significantly going forward. | | | | | | | | PLAN agents' numbers, which could easily equal | |
| | | | | 1 | | significantly going forward. | | | | 1 | | I | l . | writeri coulu easily equal | |
| | | l l | | | | | | | | | | | | those of the Claim | |

| | ACE USA | Arrowhead | AVRECO Beaz | zley Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|---|---|---------------------|--|---|---|--------------------------------------|------------------|--|---------|--|---|---|--|---|
| uestion 79 - Who | o performs these o | contract reviews? | l l | | | | J | | | | II. | | | |
| | Wilson, Elser, Moskowitz, Edelmen & Dicker LLP | | Colleen Palme 8414 colleen.palmer m | r 617-261- Our underwriters are versed in basic contract (@beazley.co review. If beyond underwriters expertise, th Karbal, Cohen - Chicago handles. | | | Claims personnel | DONOVAN HATEM | | Jim Bechter, David Wiley, Steve Hansen. NOTE: these are underwriter's reviews and not a legal review. We strongly recommend that our policyholder seek local legal counsel assistance in contract formation. | Claim Executives and trained underwriters | Qualified risk managemen staff and specifically trained underwriters. | t XI. Insurance Claim Consultants and PLAN agents. | Construction Risk |
| uestion 80 - Wha | at is the average to | urnaround time for | these contract reviews? | | | | | | | | II. | | | |
| | 48 to 72 hours | | | | Catlin aims to review contracts and get back to the insured within 48 hours but most are completed within 24 hours. | | 24 hours | <48 HOURS | | two days, often one. | 24-48 hrs | 1 business day turnaround | J. Within 24 hours. | 48 hours |
| uestion 81 - Plea | ase list the numbe | r and type of A/E r | isk management publication | | any. | J. | " | | | " | II. | | 11. | |
| | | | Numerous pub available via on beazley.com/A | ur website @ | | Annual Risk Management Newsletter | | INFORMATION IS DELIVERED VIA OUR WEBSITE AS OPPOSED TO WRITTEN PUBLICATION | | Contract Reference Guide Ten Commandments of Loss Prevention | 1 publication, Stamped Sealed & Delivered which i published twice a year. | Numerous and can be s found at our website of www.Schinnerer.com or PlanetAEC.com | Visit vldp.com for more information and to access a copy of Professional Services Agreements: A Primer, introductory information from the Contract Guide. Also, visit www.xldp.com/tools for complimentary risk management tools including regional claim reports, a sample chapter of The XL Insurance Contract Guide for Design Professionals, and access to our on-line webcast, What You Need to Know About Indemnities. | Risk Management Guic AE Briefings Newsletter |
| uestion 82 - Pro | vide estimated per | rcentage of claims | driven by the following fac | tors: | * | | | | | | | * | + | • |
| echnical Errors | | | | not available | | | | PROPRIETARY | | 2 | 2 | 0 | 30 | |
| roject Management ncluding contractual erms): oor communication oor documentation | | | | not available not available not available | | | | | | 1: | | 0 | 20 | |
| Other | | | | | | | | | | bodily injury 5 | 1 | | 15 | |
| | ou included "Other | r" in vour respons | e to Question 78, please exp | plain. | | * | + | | | * | | + | - | 1 |
| uestion 83 - If yo | | | We do not clas in this way. W | ssify claims N/A | | | | | | Bodily injury claims are problematic from a severity standpoint due | Fee disputes | | XL Research finds that in over 70% of claims, non- technical issues either | |
| Question 83 - If yo | | | happy to provic statistics to ou and insureds to request. | de claims ur brokers | | | | | | to the large damages typically sought amongst the parties - irrespective of negligence. | | | cause or significantly contribute to the severity of a claim. | |
| Question 84 - Plea | ase provide the es | timated percentag | happy to provio statistics to ou and insureds u | de claims ur brokers upon | : | | | DEODELLADA | | to the large damages typically sought amongst the parties - irrespective of negligence. | | | cause or significantly contribute to the severity of | |
| | ase provide the es | timated percentag | happy to provio statistics to ou and insureds t request. | de claims ir brokers upon | : | | | PROPRIETARY | | to the large damages typically sought amongst the parties - irrespective | 2 | 3 | cause or significantly contribute to the severity of | |
| Ruestion 84 - Plea ommercial ngle-family residential ulti-family residential/ | ase provide the es | timated percentag | happy to provio statistics to ou and insureds t request. | de claims ur brokers upon | : | | | PROPRIETARY | | to the large damages typically sought amongst the parties - irrespective of negligence. | | | cause or significantly contribute to the severity of | |
| nuestion 84 - Plea pommercial ngle-family residential ulti-family residential/ ndos | ase provide the es | timated percentag | happy to provio statistics to ou and insureds t request. | de claims ur brokers upon | : | | | PROPRIETARY | | to the large damages typically sought amongst the parties - Irrespective of negligence. | 1 | 4 | cause or significantly contribute to the severity of | |
| Ruestion 84 - Plea ommercial ngle-family residential ulti-family residential/ | ase provide the es | timated percentag | happy to provio statistics to ou and insureds t request. | de claims ur brokers upon | : | | | PROPRIETARY | | to the large damages typically sought amongst the parties - Irrespective of negligence. | 1 | 4 | cause or significantly contribute to the severity of | |

2009 PROFESSIONAL LIABILITY INSURANCE SURVEY OF CARRIERS - RESULTS 9/1/2009 Information compiled by the National Society of Professional Engineers' Professional Engineers in Private Practice (NSPE/PEPP), the American Institute of Architects (AIA), and the American Council of Engineering Companies (ACEC)

| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|--|--------------------|---------------------|--------------------|--|---|------------|--------|---------|-----------|---------|--------|-----------|-------|----|--------|
| aster planning | | | | | | | | | | | 1 | 3 | | | |
| rveys/studies her | | | | | | | | | | | 10 | 14 | | | |
| uestion 85 - If y | ou included "Othe | r" in your response | | | 1 | | 1 | 1 | 1 | | 1 | | 1 | | 1 |
| | | | | We do not classify claims in this way. We would be happy to provide claims statistics to our brokers and insureds upon request. | | | | | | | | | | | |
| ADDITIONAL | SERVICES | | | | | | | | | | | | | | |
| Question 86 - Wh | ere can the follow | ing special service | s be obtained if o | ffered by your con | npany? (Mark all th | nat apply) | | | | | | | | | |
| nsurance needs ssessment. | | <u> </u> | | , | . , , , , , , , , , , , , , , , , , , , | 11.77 | | | | | | | | | |
| Agent/Broker | X | | | X | Х | Х | X | Х | Х | Х | X | X | X | X | х |
| Underwriter | | | | | х | | | х | Х | | | | | | |
| Attorney | | | | x | X | | | | Х | | | | | | |
| Claims Department | | | | | | | | x | | | | | | | |
| Application paperwork and assistance. | | | | | | | | | | | | | | | |
| Agent/Broker | Х | | | Х | Х | Х | Х | Х | Х | Х | Х | Х | Х | Х | Х |
| Underwriter | | | | Х | Х | Х | Х | Х | | Х | | | Х | Х | |
| Attorney | | | | | | | | | Х | | | | | | |
| Claims Department | | | | | | | | | | | | | | | |
| Explanation of coverage. | | | | | | | | | | | | | | | |
| Agent/Broker | Х | | | Х | Х | Х | Х | Х | Х | Х | Х | Х | Х | Х | X |
| Underwriter | Х | | | X | Х | Х | Х | х | Х | Х | Х | Х | Х | Х | |
| Attorney | | | | Х | Х | Х | | | Х | | | | Х | х | |
| Claims Department | | | | | | Х | | Х | Х | | | Х | X | Х | |
| Help with loss prevention programs. | 1 | | | | | | | | | | | | | | |
| Agent/Broker | X | | | X | Х | Х | X | Х | Х | Х | Х | X | X | X | X |
| Underwriter | X | | | X | Х | X | | Х | Х | Х | | X | X | X | X |
| Attorney | Х | | | | х | Х | Х | Х | | Х | Х | Х | X | Х | |
| Claims Department | Х | | | х | Х | Х | | Х | Х | Х | | X | | Х | |
| Review of contracts. | | | | | | | | | | | | | | | |
| Agent/Broker | х | | | х | х | х | Х | х | Х | Х | х | Х | х | Х | Х |
| Underwriter | | | | х | х | Х | | х | Х | Х | | Х | х | Х | |
| Attorney | | | | х | Х | Х | | х | | Х | | х | | Х | |
| Claims Department | х | | | х | Х | Х | | х | Х | х | | Х | | Х | |
| Assistance with incidents and claims. | 3 | | | | | | | | | | | | | | |
| Agent/Broker | X | | | Х | | Х | х | | Х | Х | Х | X | X | Х | Х |
| Underwriter | X | | | | | | | X | | | | | X | | + |

| | ACE USA | Arrowhead | AVRECO | Beazley | Benchmark | Catlin | Euclid | Insight | Lexington | Liberty | RA&MCO | Travelers | vosco | XL | Zurich |
|--------------------------------|--------------------|------------------|--------------|---------|-----------|--------|--------|---------|-----------|---------|--------|-----------|-------|-----|--------|
| *Attorney | | | | Х | X | X | X | х | Х | Х | | X | Х | Х | Х |
| *Claims Department | X | | | X | X | X | X | Х | X | Х | X | X | X | Х | X |
| Educational programs/seminars. | | | | | | | | | | | | | | | |
| * Agent/Broker | Х | | | Х | Х | Х | Х | х | Х | Х | х | Х | Х | Х | х |
| *Underwriter | | | | Х | Х | X | Х | Х | Х | Х | х | Х | X | Х | х |
| *Attorney | | | | Х | X | X | | Х | Х | Х | Х | X | X | Х | х |
| *Claims Department | | | | Х | | X | | | Х | Х | | X | | Х | |
| Publications | | | | | | | | | | | | | | | |
| * Agent/Broker | X | | | Х | Х | X | Х | | | Х | | Х | | Х | Х |
| *Underwriter | | | | Х | X | X | Х | | Х | Х | X | X | X | Х | X |
| *Attorney | | | | X | X | X | Х | | | Х | | | | Х | |
| *Claims Department | | | | X | X | X | | | | Х | | X | | Х | X |
| Question 76 - Wo | ould you provide a | specimen conv of | your policy? | | | | | | | | | | | | |
| QUESTION 70 - WC | Yes | Yes | your poncy: | Yes | Yes | Yes | Yes | Yes | Yes | | Yes | Yes | Yes | Yes | Yes |