

# **2022 ACEC PLI Survey for Member Firms\_Revenue Range**

Auto Generated

April 29, 2022

Generated by Marketsight®

## Table of contents

Q2: What are your firm’s fields of practice? Check all that apply. *	7
Q3: If 50% or more of your firm’s gross revenue comes from one field of practice, check that field below. - Selected Choice *	9
Q4: What is the annual gross revenue of your firm? *	12
Q5: How has your firm’s annual gross revenue changed in the past year? *	13
Q6: Who has the primary responsibility for risk management in your firm? - Selected Choice *	15
Q6a: What percentage of your firm’s revenue is invested in risk management training for your staff?	16
Q7: Insurance Carriers and Brokers	
Does your firm carry professional liability insurance (PLI)?	17
Q8: Who is your primary professional liability insurance carrier? Please select only one. - Selected Choice *	18
Q8a: Does your firm participate in either a solo captive or group captive for PLI insurance?	21
Q8b: What kind of captive does your firm participate in?	22
Q9: Rate your satisfaction with your professional liability insurance CARRIER’S PRE-CLAIMS ASSISTANCE (including the carrier’s ability to assist with the pre-claim process).	23
Q10: Rate your satisfaction with your professional liability insurance CARRIER’S CLAIMS HANDLING (including responsiveness and competency of claims staff, communications skills, ability to assist with the claim process, etc.). *	24
Q11: Rate your satisfaction with your professional liability insurance CARRIER’S RISK MANAGEMENT PROGRAMS. *	25
Q12: Did you change PLI carriers during your most recently completed fiscal year? *	26
Q13: Please explain why you changed PLI carriers. Check all that apply.	27
Q14.1: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Broker Recommendation *	28
Q14.4: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Claim Handling Expertise *	30
Q14.11: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Reputation of Carrier *	32
Q14.5: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Financial Strength of Carrier *	34
Q14.6: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Length of time Carrier has been writing PLI for Design Professionals *	36
Q14.7: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Price *	38
Q14.8: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Risk Management Services Offered by Carrier (e.g. contract review, education, etc.) *	40
Q14.9: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Sponsorship / Endorsement of Carrier by a Professional Organization *	42
Q14.10: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier.	

\* Denotes variable with statistically significant findings

Please drag each factor to its appropriate place. - Other (please specify) *	44
Q15: Rate your satisfaction with your professional liability insurance BROKER. *	46
Q16: Did you change your PLI broker during your most recent completed fiscal year?	47
Q17: Please explain why you changed PLI brokers. Check all that apply.	48
Q18: At the last renewal of your PLI did your broker present you with options from more than one carrier? *	49
Q19: Did you request that your broker obtain quotes from other carriers? *	50
Q20a_1x: What was your firm's gross revenue for 2020? *	51
Q20a.1: Professional Liability Insurance Coverage	
What was your firm's gross revenue for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses. - FY	
2020 gross revenue	52
Q20a_2x: What was your firm's gross revenue for 2021? *	53
Q20a.2: Professional Liability Insurance Coverage	
What was your firm's gross revenue for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses. - FY	
2021 gross revenue	54
Q20b_1x: What were your yearly PLI premiums for 2020? *	55
Q20b.1: What were your yearly PLI premiums for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses.	
Your responses, in combination with those of other member firms, will help us to understand the overall trend for PLI rates. - FY 2020 PLI Premium	56
Q20b_2x: What were your yearly PLI premiums for 2021? *	57
Q20b.2: What were your yearly PLI premiums for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses.	
Your responses, in combination with those of other member firms, will help us to understand the overall trend for PLI rates. - FY 2021 PLI Premium	58
Q20_2020x: PLI premium as percentage of gross revenue (2020) *	59
Q20_2020: Q20_2020	60
Q20_2021x: PLI premium as a percentage of gross revenue (2021) *	61
Q20_2021: Q20_2021	62
Q20_DifferenceX: PLI premium shift (2020 to 2021) *	63
Q20_Difference: Q20_Difference	64
Q21: What is your coverage limit per claim? Please select the value nearest your actual limit. *	65
Q22: Are your per-claim and aggregate limits the same?	67
Q23: What is your deductible? Please select the value nearest your actual deductible. *	68
Q24: How does your deductible compare with the previous year?	70
Q25: Has your firm purchased a stand-alone Cyber Liability Policy? *	71
Q25a: Please indicate what influenced the decision to purchase a stand-alone Cyber Liability Policy. Check all that apply. *	72
Q26: What aggregate dollar limits did you purchase? Please select the value nearest your actual limit. *	73
Q27: PLI Claims Made Against Your Firm	
Please answer the questions in this section with reference to your firm's most recently completed fiscal year.	
Did your firm have any outstanding claims? Claims are defined as a written or oral demand for money or services, or initiation of a lawsuit. *	74

\* Denotes variable with statistically significant findings

Q28: What was the number of outstanding claims against your firm? *	75
Q29: How does the number of claims made against your firm compare with the prior year? *	76
Q30.1: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Public Sector Clients / Owners *	77
Q30.2: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Private Sector Clients / Owners *	79
Q30.3: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Non Project-Owners (Prime A/Es, Contractors, etc.) *	81
Q37.6: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER.	83
Q31.1: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Construction / Contractors	84
Q31.2: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Construction Workers (e.g. Due to injury or death)	86
Q31.3: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Non-Construction Workers (e.g. Due to injury or death)	88
Q31.4: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Others *	90
Q32: Claims Resolution	
Please answer the questions in this section with reference to your firm's most recently completed fiscal year.	
How many of your firm's outstanding claims (including claims from prior years) were resolved in your most recently completed fiscal year? *	92
Q33: How many claims were settled within your deductible (including costs of outside attorneys, experts, etc.)? *	93
Q34.1: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Negotiation *	94
Q34.2: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Mediation	95
Q34.3: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Arbitration	96
Q34.4: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Trial	97
Q34.5: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Other Method	98
Q35.1: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Before Trial *	99
Q35.8: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - During Trial	100
Q35.9: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of	

\* Denotes variable with statistically significant findings

leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - By Court Judgment .101

Q35.10: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Before Arbitration . .102

Q35.11: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - During Arbitration . .103

Q35.12: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - By Arbitration Decision . 104

Q36: What was the total number of claims resolved WITHOUT any payment by your firm to the claimant? If the answer is "0" please select that response instead of leaving the space blank. \* . . . . .105

Q37\_1X: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense costs YOU paid lawyers, experts, etc. . . . .106

Q37.1: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Defense costs YOU paid lawyers, experts, etc. .107

Q37\_4X: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense cost paid by the PROFESSIONAL LIABILITY INSURER. . . . .108

Q37.4: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Defense cost paid by the PROFESSIONAL LIABILITY INSURER. . . . .109

Q37\_5X: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement YOU paid (including any fees due your firm that were waived or forfeited) . 110

Q37.5: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Amount of award or settlement YOU paid<br />(including any fees due your firm that were waived or forfeited) . . . . .111

Q37\_6x: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER. . . . .112

Q37.6: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER. . . . . 113

Q38: Have you made a payment as a business decision to a claimant during your most recently completed fiscal year to resolve a case when you believed the claim to be frivolous or without merit? \* . . . . .114

Q39: Defense of Claims and Causes of Claims

Please answer the questions in this section with reference to your firm's most recently completed fiscal year.

\* Denotes variable with statistically significant findings

What was the total number of personnel hours expended by your firm in defending ALL claims (including claims from prior years)? *	115
Q40: Please indicate any possible or alleged causes that could have contributed to the claims that your firm experienced. Check all that apply. *	116
Q41: For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim. - Selected Choice *	118
Q41a: For the claim identified in the previous question, please indicate the Project Delivery Method involved. - Selected Choice *	121
Q42: Impact of the Threat of Claim	
Has your firm reduced, dropped, or modified any service offerings due to high claims activity or other risk issues?	122
Q43: How often has your firm not pursued or has turned down work, due to concern about potential risk issues? *	123
Q44: Why specifically did your firm not pursue or turn the work down? Check all that apply. *	124
Q45: During your last fiscal year, what is your best estimate of the potential total fee value of the work that your firm declined? *	125
Q46: In your opinion, to what extent does the threat of claims stifle innovation in the profession at this time? *	126
Q47: Please indicate whether the threat of claims is hurting your firm's ability to do the following. Check all that apply. *	127

\* Denotes variable with statistically significant findings

Auto Generated

Q2: What are your firm’s fields of practice? Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	410	136	72	41	35	49	37	18	16	6
<b>Architectural</b>										
Mentions	42	3	6	3	1	5	7	7	6	4
% Valid Cases	10%	2%	8%	7%	3%	10%	19%	39% BE	38% BE	67%
<b>Building Commissioning</b>										
Mentions	20	2	2	0	2	2	5	1	5	1
% Valid Cases	5%	1%	3%	0%	6%	4%	14%	6%	31%	17%
<b>Civil / General (Including Transportation)</b>										
Mentions	251	68	39	30	22	32	31	13	12	4
% Valid Cases	61%	50%	54%	73% AB	63%	65%	84% ABD	72%	75%	67%
<b>Construction Engineering &amp; Inspection</b>										
Mentions	166	32	27	15	14	25	28	10	11	4
% Valid Cases	40%	24%	38% A	37%	40%	51% A	76% ABCDE	56% A	69% ABC	67%
<b>Construction Management</b>										
Mentions	90	14	19	12	6	12	13	3	8	3
% Valid Cases	22%	10%	26% A	29% A	17%	24% A	35% A	17%	50% AD	50%
<b>Electrical</b>										
Mentions	85	14	11	8	6	10	12	8	12	4
% Valid Cases	21%	10%	15%	20%	17%	20%	32% AB	44% ABCDE	75%	67%
<b>Energy / Industrial</b>										
Mentions	29	3	2	0	3	4	5	3	6	3
% Valid Cases	7%	2%	3%	0%	9%	8%	14%	17%	38% F	50%
<b>Environmental</b>										
Mentions	106	16	14	11	5	17	18	9	11	5
% Valid Cases	26%	12%	19%	27% A	14%	35% AD	49% ABCD	50% ABD	69% ABCDE	83%
<b>Geotechnical</b>										
Mentions	71	17	11	10	5	9	7	3	6	3
% Valid Cases	17%	13%	15%	24%	14%	18%	19%	17%	38% AB	50%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q2: What are your firm’s fields of practice? Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Lab Testing</b>										
Mentions	50	7	14	6	3	6	6	4	3	1
% Valid Cases	12%	5%	19% A	15% A	9%	12%	16% A	22%	19%	17%
<b>Landscape Architecture</b>										
Mentions	44	1	2	1	1	11	15	5	6	2
% Valid Cases	11%	1%	3%	2%	3%	22%	41%	28%	38%	33%
<b>Mechanical / HVAC</b>										
Mentions	71	11	8	6	7	8	8	7	12	4
% Valid Cases	17%	8%	11%	15%	20% A	16%	22% A	39% ABCE	75%	67%
<b>Planning</b>										
Mentions	82	14	8	5	4	12	19	6	10	4
% Valid Cases	20%	10%	11%	12%	11%	24% A	51% ABCE	33% AB	63% ABCE	67%
<b>Process</b>										
Mentions	16	4	1	1	1	1	3	2	2	1
% Valid Cases	4%	3%	1%	2%	3%	2%	8%	11%	13%	17%
<b>Structural</b>										
Mentions	154	37	21	11	9	17	27	14	13	5
% Valid Cases	38%	27%	29%	27%	26%	35%	73% ABCDE	78%	81%	83%
<b>SUE-Subsurface Utility Locating</b>										
Mentions	11	1	2	2	0	1	2	1	1	1
% Valid Cases	3%	1%	3%	5%	0%	2%	5%	6%	6%	17%
<b>Surveying</b>										
Mentions	124	23	26	11	7	23	14	8	10	2
% Valid Cases	30%	17%	36% A	27%	20%	47% AD	38% A	44% A	63% ACD	33%
<b>Water / Wastewater</b>										
Mentions	142	30	22	14	13	21	18	10	10	4
% Valid Cases	35%	22%	31%	34%	37%	43% A	49% A	56% AB	63% AB	67%
<b>Other (please specify)</b>										
Mentions	42	10	5	7	5	6	3	3	2	1
% Valid Cases	10%	7%	7%	17%	14%	12%	8%	17%	13%	17%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q3: If 50% or more of your firm’s gross revenue comes from one field of practice, check that field below. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	410	136	72	41	35	49	37	18	16	6
<b>Architectural</b>										
Count	4	1	1	0	0	0	0	1	0	1
Column %	1%	1%	1%	0%	0%	0%	0%	6%	0%	17%
<b>Building Commissioning</b>										
Count	1	0	1	0	0	0	0	0	0	0
Column %	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
<b>Civil / General (Including Transportation)</b>										
Count	125	38	22	15	8	18	14	6	3	1
Column %	30%	28%	31%	37%	23%	37%	38%	33%	19%	17%
<b>Construction Engineering &amp; Inspection</b>										
Count	21	5	5	1	2	3	2	2	1	0
Column %	5%	4%	7%	2%	6%	6%	5%	11%	6%	0%
<b>Construction Management</b>										
Count	7	1	2	0	2	1	1	0	0	0
Column %	2%	1%	3%	0%	6%	2%	3%	0%	0%	0%
<b>Electrical</b>										
Count	14	7	1	3	1	0	1	0	1	0
Column %	3%	5%	1%	7%	3%	0%	3%	0%	6%	0%
<b>Energy / Industrial</b>										
Count	5	<b>0</b>	0	0	<b>2</b>	0	1	0	1	<b>1</b>
Column %	1%	<b>0%</b>	0%	0%	<b>6%</b>	0%	3%	0%	6%	<b>17%</b>
<b>Environmental</b>										
Count	11	5	2	0	0	3	0	0	0	1
Column %	3%	4%	3%	0%	0%	6%	0%	0%	0%	17%
<b>Geotechnical</b>										
Count	22	9	4	<b>5</b>	3	<b>0</b>	1	0	0	0
Column %	5%	7%	6%	<b>12%</b>	9%	<b>0%</b>	3%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: ABCDE**

Auto Generated

Q3: If 50% or more of your firm’s gross revenue comes from one field of practice, check that field below. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Lab Testing</b>										
Count	2	0	1	0	0	1	0	0	0	0
Column %	0%	0%	1%	0%	0%	2%	0%	0%	0%	0%
<b>Landscape Architecture</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Mechanical / HVAC</b>										
Count	13	7	0	0	3	2	0	1	0	0
Column %	3%	5%	0%	0%	9% B	4%	0%	6%	0%	0%
<b>Planning</b>										
Count	1	1	0	0	0	0	0	0	0	0
Column %	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Process</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Structural</b>										
Count	46	25	9	2	3	1	3	2	1	0
Column %	11%	18% CE	13% E	5%	9%	2%	8%	11%	6%	0%
<b>SUE-Subsurface Utility Locating</b>										
Count	1	0	0	0	0	1	0	0	0	0
Column %	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%
<b>Surveying</b>										
Count	12	8	2	0	0	1	1	0	0	0
Column %	3%	6%	3%	0%	0%	2%	3%	0%	0%	0%
<b>Water / Wastewater</b>										
Count	34	9	7	5	4	4	2	1	1	1
Column %	8%	7%	10%	12%	11%	8%	5%	6%	6%	17%
<b>Other (please specify)</b>										
Count	11	4	2	3	0	2	0	0	0	0
Column %	3%	3%	3%	7%	0%	4%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDE

Auto Generated

Q3: If 50% or more of your firm’s gross revenue comes from one field of practice, check that field below. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>My firm does not reach 50% in any one discipline or field</b>										
Count	80	16	13	7	7	12	11	5	8	1
Column %	20%	12%	18%	17%	20%	24% A	30% A	28%	50% ABCD	17%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDE

Auto Generated

Q4: What is the annual gross revenue of your firm? \*

		Q4: What is the annual gross revenue of your firm?									
		Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	410	136	72	41	35	49	37	18	16	6	
<b>\$1 million to \$2.49 million</b>	Count 136 Column % 33%	<b>136</b> <b>100%</b> <b>BCDEFGHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>							
<b>\$2.5 million to \$4.99 million</b>	Count 72 Column % 18%	<b>0</b> <b>0%</b>	<b>72</b> <b>100%</b> <b>ACDEFGHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	
<b>\$5.0 million to \$7.49 million</b>	Count 41 Column % 10%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>41</b> <b>100%</b> <b>ABDEFGHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	
<b>\$7.5 million to \$9.99 million</b>	Count 35 Column % 9%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>35</b> <b>100%</b> <b>ABCEFGHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	
<b>\$10 million to \$19.99 million</b>	Count 49 Column % 12%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>49</b> <b>100%</b> <b>ABCEFGHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	
<b>\$20 million to \$49.99 million</b>	Count 37 Column % 9%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>37</b> <b>100%</b> <b>ABCDEGHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	
<b>\$50 million to \$99.99 million</b>	Count 18 Column % 4%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>18</b> <b>100%</b> <b>ABCDEFHI</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	
<b>\$100 million to to \$249.99 million</b>	Count 16 Column % 4%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>16</b> <b>100%</b> <b>ABCDEFGI</b>	<b>0</b> <b>0%</b>	
<b>\$250 million or more</b>	Count 6 Column % 1%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>6</b> <b>100%</b> <b>ABCDEFHG</b>	

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q5: How has your firm’s annual gross revenue changed in the past year? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	410	136	72	41	35	49	37	18	16	6
<b>NET INCREASED</b>										
Count	251	<b>72</b>	45	27	18	<b>35</b>	<b>27</b>	12	10	5
Column %	61%	<b>53%</b>	63%	66%	51%	<b>71% A</b>	<b>73% A</b>	67%	63%	83%
<b>Up more than 50%</b>										
Count	14	9	1	0	2	1	1	0	0	0
Column %	3%	7%	1%	0%	6%	2%	3%	0%	0%	0%
<b>Up 30% - 50%</b>										
Count	31	15	6	<b>6</b>	1	<b>1</b>	2	0	0	0
Column %	8%	11%	8%	<b>15% E</b>	3%	<b>2%</b>	5%	0%	0%	0%
<b>Up 20% - 29%</b>										
Count	40	13	8	4	5	8	1	0	0	1
Column %	10%	10%	11%	10%	14%	16%	3%	0%	0%	17%
<b>Up 10% - 19%</b>										
Count	79	<b>21</b>	16	<b>6</b>	<b>3</b>	<b>9</b>	<b>11</b>	5	<b>7</b>	1
Column %	19%	<b>15%</b>	22%	<b>15%</b>	<b>9%</b>	<b>18%</b>	<b>30% AD</b>	28%	<b>44% ACDE</b>	17%
<b>Up 5% - 9%</b>										
Count	44	<b>7</b>	8	5	5	6	<b>7</b>	2	2	<b>2</b>
Column %	11%	<b>5%</b>	11%	12%	14%	12%	<b>19% A</b>	11%	13%	<b>33% A</b>
<b>Up 1% - 4%</b>										
Count	43	<b>7</b>	<b>6</b>	<b>6</b>	<b>2</b>	<b>10</b>	5	<b>5</b>	1	1
Column %	10%	<b>5%</b>	<b>8%</b>	<b>15% A</b>	<b>6%</b>	<b>20% A</b>	14%	<b>28% ABD</b>	6%	17%
<b>Little or no change from last year</b>										
Count	83	26	14	10	11	9	6	3	4	0
Column %	20%	19%	19%	24%	31%	18%	16%	17%	25%	0%
<b>Down 1% - 4%</b>										
Count	19	5	4	1	1	1	3	3	1	0
Column %	5%	4%	6%	2%	3%	2%	8%	17%	6%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q5: How has your firm’s annual gross revenue changed in the past year? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Down 5% - 9%</b>										
Count	18	5	5	2	0	3	1	0	1	1
Column %	4%	4%	7%	5%	0%	6%	3%	0%	6%	17%
<b>Down 10% - 19%</b>										
Count	15	8	2	<b>0</b>	<b>4</b>	1	0	0	0	0
Column %	4%	6%	3%	<b>0%</b>	<b>11% C</b>	2%	0%	0%	0%	0%
<b>Down 20% - 29%</b>										
Count	19	<b>15</b>	2	1	1	<b>0</b>	<b>0</b>	0	0	0
Column %	5%	<b>11% EF</b>	3%	2%	3%	<b>0%</b>	<b>0%</b>	0%	0%	0%
<b>Down 30% - 50%</b>										
Count	5	5	0	0	0	0	0	0	0	0
Column %	1%	4%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Down more than 50%</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>NET DECREASED</b>										
Count	76	<b>38</b>	13	<b>4</b>	6	<b>5</b>	<b>4</b>	3	2	1
Column %	19%	<b>28% CEF</b>	18%	<b>10%</b>	17%	<b>10%</b>	<b>11%</b>	17%	13%	17%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q6: Who has the primary responsibility for risk management in your firm? - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	410	136	72	41	35	49	37	18	16	6
<b>In-House Counsel</b>										
Count	17	1	0	1	0	0	1	3	6	5
Column %	4%	1%	0%	2%	0%	0%	3%	17% ABDE	38% ABCDEF	83% ABCDEFG
<b>Full Time Risk Manager</b>										
Count	9	0	1	0	0	2	1	1	3	1
Column %	2%	0%	1%	0%	0%	4%	3%	6%	19% ABCD	17% A
<b>Principal(s) tasked with this responsibility as needed (less than full time)</b>										
Count	171	61	38	19	16	14	13	6	4	0
Column %	42%	45% EI	53% EI	46%	46%	29%	35%	33%	25%	0%
<b>CEO / President / COO</b>										
Count	182	65	30	21	16	24	18	6	2	0
Column %	44%	48% HI	42% H	51% HI	46% H	49% HI	49% HI	33%	13%	0%
<b>CFO / Controller</b>										
Count	20	1	2	0	2	9	4	1	1	0
Column %	5%	1%	3%	0%	6%	18% ABC	11% AC	6%	6%	0%
<b>Other (please specify)</b>										
Count	11	8	1	0	1	0	0	1	0	0
Column %	3%	6%	1%	0%	3%	0%	0%	6%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q6a: What percentage of your firm’s revenue is invested in risk management training for your staff?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	409	136	71	41	35	49	37	18	16	6
<b>Less than 1%</b>										
Count	289	92	51	28	27	34	27	15	11	4
Column %	71%	68%	72%	68%	77%	69%	73%	83%	69%	67%
<b>1-3%</b>										
Count	107	38	16	13	8	14	9	3	4	2
Column %	26%	28%	23%	32%	23%	29%	24%	17%	25%	33%
<b>4-10%</b>										
Count	9	5	2	0	0	0	1	0	1	0
Column %	2%	4%	3%	0%	0%	0%	3%	0%	6%	0%
<b>11-20%</b>										
Count	2	0	2	0	0	0	0	0	0	0
Column %	0%	0%	3%	0%	0%	0%	0%	0%	0%	0%
<b>More than 20%</b>										
Count	2	1	0	0	0	1	0	0	0	0
Column %	0%	1%	0%	0%	0%	2%	0%	0%	0%	0%

Auto Generated

Q7: Insurance Carriers and Brokers  
Does your firm carry professional liability insurance (PLI)?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	410	136	72	41	35	49	37	18	16	6
<b>Yes</b>										
Count	409	135	72	41	35	49	37	18	16	6
Column %	100%	99%	100%	100%	100%	100%	100%	100%	100%	100%
<b>No</b>										
Count	1	1	0	0	0	0	0	0	0	0
Column %	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q8: Who is your primary professional liability insurance carrier? Please select only one. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	407	134	72	41	35	49	36	18	16	6
<b>AIG / Lexington / New Hampshire Insurance</b>										
Count	12	0	2	3	0	0	3	0	1	3
Column %	3%	0%	3%	7% A	0%	0%	8% A	0%	6%	50% ABCDEF
<b>Arch / PUA</b>										
Count	5	2	0	1	1	0	1	0	0	0
Column %	1%	1%	0%	2%	3%	0%	3%	0%	0%	0%
<b>Argo Pro</b>										
Count	1	0	0	0	1	0	0	0	0	0
Column %	0%	0%	0%	0%	3%	0%	0%	0%	0%	0%
<b>Arrowhead / American Alternative Insurance Co.</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>AXA XL</b>										
Count	72	16	8	7	10	13	12	1	5	0
Column %	18%	12%	11%	17%	29% AB	27% AB	33% ABG	6%	31% AB	0%
<b>AXIS</b>										
Count	2	0	1	0	0	1	0	0	0	0
Column %	0%	0%	1%	0%	0%	2%	0%	0%	0%	0%
<b>Beazley</b>										
Count	20	7	2	3	2	3	1	0	1	1
Column %	5%	5%	3%	7%	6%	6%	3%	0%	6%	17%
<b>Berkley Design Professional</b>										
Count	30	4	8	5	1	6	3	2	1	0
Column %	7%	3%	11% A	12% A	3%	12% A	8%	11%	6%	0%
<b>Chubb / ACE American Insurance Co.</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q8: Who is your primary professional liability insurance carrier? Please select only one. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>CNA / Schinnerer; Continental Casualty; Columbia Casualty</b>										
Count	56	11	4	6	7	11	4	7	4	2
Column %	14%	8%	6%	15%	20% AB	22% AB	11%	39% ABCF	25% B	33%
<b>Endurance American</b>										
Count	6	0	0	0	2	3	1	0	0	0
Column %	1%	0%	0%	0%	6% A	6% A	3%	0%	0%	0%
<b>Great American</b>										
Count	8	4	1	1	2	0	0	0	0	0
Column %	2%	3%	1%	2%	6%	0%	0%	0%	0%	0%
<b>Hanover</b>										
Count	4	3	0	0	0	1	0	0	0	0
Column %	1%	2%	0%	0%	0%	2%	0%	0%	0%	0%
<b>HCC; Houston Casualty; US Specialty Insurance</b>										
Count	9	5	2	1	1	0	0	0	0	0
Column %	2%	4%	3%	2%	3%	0%	0%	0%	0%	0%
<b>Hiscox</b>										
Count	5	4	0	1	0	0	0	0	0	0
Column %	1%	3%	0%	2%	0%	0%	0%	0%	0%	0%
<b>Liberty Underwriters / Ironshore</b>										
Count	4	2	2	0	0	0	0	0	0	0
Column %	1%	1%	3%	0%	0%	0%	0%	0%	0%	0%
<b>Lloyds of London</b>										
Count	12	6	2	0	2	1	0	1	0	0
Column %	3%	4%	3%	0%	6%	2%	0%	6%	0%	0%
<b>Markel / Evanston / Alterra</b>										
Count	1	0	0	0	0	0	0	1	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	6%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q8: Who is your primary professional liability insurance carrier? Please select only one. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Navigators / The Hartford</b>										
Count	18	7	10	1	0	0	0	0	0	0
Column %	4%	5%	14% ADEF	2%	0%	0%	0%	0%	0%	0%
<b>One Beacon</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>RLI</b>										
Count	27	13	5	5	0	2	2	0	0	0
Column %	7%	10%	7%	12%	0%	4%	6%	0%	0%	0%
<b>Starr</b>										
Count	1	0	0	0	0	0	0	1	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	6%	0%	0%
<b>Terra Insurance</b>										
Count	5	2	1	0	1	0	0	0	1	0
Column %	1%	1%	1%	0%	3%	0%	0%	0%	6%	0%
<b>Travelers</b>										
Count	34	16	8	4	1	2	2	1	0	0
Column %	8%	12%	11%	10%	3%	4%	6%	6%	0%	0%
<b>Zurich / Steadfast Insurance</b>										
Count	3	0	1	0	0	0	0	1	1	0
Column %	1%	0%	1%	0%	0%	0%	0%	6%	6%	0%
<b>Other (please specify)</b>										
Count	72	32	15	3	4	6	7	3	2	0
Column %	18%	24% C	21%	7%	11%	12%	19%	17%	13%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q8a: Does your firm participate in either a solo captive or group captive for PLI insurance?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	399	131	67	41	35	48	37	18	16	6
<b>Yes</b>										
Count	24	9	2	4	3	2	2	1	1	0
Column %	6%	7%	3%	10%	9%	4%	5%	6%	6%	0%
<b>No</b>										
Count	375	122	65	37	32	46	35	17	15	6
Column %	94%	93%	97%	90%	91%	96%	95%	94%	94%	100%

Auto Generated

Q8b: What kind of captive does your firm participate in?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	23	8	2	4	3	2	2	1	1	-
<b>Solo captive</b>										
Count	7	3	0	2	0	0	1	1	0	-
Column %	30%	38%	0%	50%	0%	0%	50%	100%	0%	-
<b>Group captive</b>										
Count	16	5	2	2	3	2	1	0	1	-
Column %	70%	63%	100%	50%	100%	100%	50%	0%	100%	-

Auto Generated

Q9: Rate your satisfaction with your professional liability insurance CARRIER’S PRE-CLAIMS ASSISTANCE (including the carrier’s ability to assist with the pre-claim process).

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	298	83	43	36	24	43	35	16	14	4
<b>NET TOP 2</b>										
Count	267	75	37	32	21	39	33	13	14	3
Column %	90%	90%	86%	89%	88%	91%	94%	81%	100%	75%
<b>Very Satisfied</b>										
Count	165	46	24	19	12	24	21	7	11	1
Column %	55%	55%	56%	53%	50%	56%	60%	44%	79%	25%
<b>Satisfied</b>										
Count	102	29	13	13	9	15	12	6	3	2
Column %	34%	35%	30%	36%	38%	35%	34%	38%	21%	50%
<b>Somewhat Satisfied</b>										
Count	18	6	4	1	0	2	2	2	0	1
Column %	6%	7%	9%	3%	0%	5%	6%	13%	0%	25%
<b>Not Very Satisfied</b>										
Count	10	1	2	3	2	1	0	1	0	0
Column %	3%	1%	5%	8%	8%	2%	0%	6%	0%	0%
<b>Very Unsatisfied</b>										
Count	3	1	0	0	1	1	0	0	0	0
Column %	1%	1%	0%	0%	4%	2%	0%	0%	0%	0%
<b>NET BOTTOM 2</b>										
Count	13	2	2	3	3	2	0	1	0	0
Column %	4%	2%	5%	8%	13%	5%	0%	6%	0%	0%

Auto Generated

Q10: Rate your satisfaction with your professional liability insurance CARRIER'S CLAIMS HANDLING (including responsiveness and competency of claims staff, communications skills, ability to assist with the claim process, etc.). \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	244	56	32	31	18	35	35	17	14	6
<b>NET TOP 2</b>										
Count	221	51	27	29	15	33	32	14	14	6
Column %	91%	91%	84%	94%	83%	94%	91%	82%	100%	100%
<b>Very Satisfied</b>										
Count	127	<b>26</b>	15	15	10	20	21	7	<b>11</b>	2
Column %	52%	<b>46%</b>	47%	48%	56%	57%	60%	41%	<b>79% A</b>	33%
<b>Satisfied</b>										
Count	94	25	12	14	5	13	11	7	3	4
Column %	39%	45%	38%	45%	28%	37%	31%	41%	21%	67%
<b>Somewhat Satisfied</b>										
Count	18	4	4	1	2	2	3	2	0	0
Column %	7%	7%	13%	3%	11%	6%	9%	12%	0%	0%
<b>Not Very Satisfied</b>										
Count	4	0	1	1	1	0	0	1	0	0
Column %	2%	0%	3%	3%	6%	0%	0%	6%	0%	0%
<b>Very Unsatisfied</b>										
Count	1	1	0	0	0	0	0	0	0	0
Column %	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%
<b>NET BOTTOM 2</b>										
Count	5	1	1	1	1	0	0	1	0	0
Column %	2%	2%	3%	3%	6%	0%	0%	6%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: A**

Auto Generated

Q11: Rate your satisfaction with your professional liability insurance CARRIER’S RISK MANAGEMENT PROGRAMS. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	277	79	40	33	23	40	34	13	13	2
<b>NET TOP 2</b>										
Count	239	65	35	28	21	34	30	11	13	2
Column %	86%	82%	88%	85%	91%	85%	88%	85%	100%	100%
<b>Very Satisfied</b>										
Count	109	<b>24</b>	15	<b>17</b>	11	16	12	5	<b>8</b>	1
Column %	39%	<b>30%</b>	38%	<b>52% A</b>	48%	40%	35%	38%	<b>62% A</b>	50%
<b>Satisfied</b>										
Count	130	41	20	11	10	18	18	6	5	1
Column %	47%	52%	50%	33%	43%	45%	53%	46%	38%	50%
<b>Somewhat Satisfied</b>										
Count	27	11	3	4	1	4	3	1	0	0
Column %	10%	14%	8%	12%	4%	10%	9%	8%	0%	0%
<b>Not Very Satisfied</b>										
Count	8	3	1	1	1	1	1	0	0	0
Column %	3%	4%	3%	3%	4%	3%	3%	0%	0%	0%
<b>Very Unsatisfied</b>										
Count	3	0	1	0	0	1	0	1	0	0
Column %	1%	0%	3%	0%	0%	3%	0%	8%	0%	0%
<b>NET BOTTOM 2</b>										
Count	11	3	2	1	1	2	1	1	0	0
Column %	4%	4%	5%	3%	4%	5%	3%	8%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: A

Auto Generated

Q12: Did you change PLI carriers during your most recently completed fiscal year? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	402	134	71	40	33	49	37	16	16	6
<b>Yes</b>										
Count	44	<b>22</b>	<b>10</b>	2	<b>4</b>	4	<b>0</b>	2	0	0
Column %	11%	<b>16% F</b>	<b>14% F</b>	5%	<b>12% F</b>	8%	<b>0%</b>	13%	0%	0%
<b>No</b>										
Count	358	<b>112</b>	<b>61</b>	38	<b>29</b>	45	<b>37</b>	14	16	6
Column %	89%	<b>84%</b>	<b>86%</b>	95%	<b>88%</b>	92%	<b>100% ABD</b>	88%	100%	100%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: **ABDF**

Auto Generated

Q13: Please explain why you changed PLI carriers. Check all that apply.

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	44	22	10	2	4	4	-	2	-	-
<b>Lower premium</b>										
Mentions	36	19	8	2	4	3	-	0	-	-
% Valid Cases	82%	86%	80%	100%	100%	75%	-	0%	-	-
<b>Better policy terms</b>										
Mentions	9	2	2	1	1	2	-	1	-	-
% Valid Cases	20%	9%	20%	50%	25%	50%	-	50%	-	-
<b>Not satisfied with pre-claims assistance</b>										
Mentions	2	1	1	0	0	0	-	0	-	-
% Valid Cases	5%	5%	10%	0%	0%	0%	-	0%	-	-
<b>Not satisfied with claims handling</b>										
Mentions	1	0	0	0	0	1	-	0	-	-
% Valid Cases	2%	0%	0%	0%	0%	25%	-	0%	-	-
<b>Not satisfied with risk management programs</b>										
Mentions	0	0	0	0	0	0	-	0	-	-
% Valid Cases	0%	0%	0%	0%	0%	0%	-	0%	-	-
<b>Needed higher limits than existing carrier could provide</b>										
Mentions	1	1	0	0	0	0	-	0	-	-
% Valid Cases	2%	5%	0%	0%	0%	0%	-	0%	-	-
<b>Could not renew with existing PLI carrier</b>										
Mentions	3	0	1	0	0	1	-	1	-	-
% Valid Cases	7%	0%	10%	0%	0%	25%	-	50%	-	-
<b>Changed carrier based on advice of Broker</b>										
Mentions	9	3	3	1	1	1	-	0	-	-
% Valid Cases	20%	14%	30%	50%	25%	25%	-	0%	-	-
<b>Other (please specify):</b>										
Mentions	5	3	2	0	0	0	-	0	-	-
% Valid Cases	11%	14%	20%	0%	0%	0%	-	0%	-	-

Auto Generated

Q14.1: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Broker Recommendation \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	267	<b>87</b>	<b>49</b>	<b>28</b>	<b>18</b>	<b>39</b>	<b>27</b>	9	9	<b>1</b>
Column %	71%	<b>72% I</b>	<b>75% I</b>	<b>74% I</b>	<b>58%</b>	<b>81% DI</b>	<b>75% I</b>	60%	60%	<b>20%</b>
<b>1</b>										
Count	160	<b>43</b>	26	<b>22</b>	15	<b>26</b>	14	8	6	<b>0</b>
Column %	43%	<b>36%</b>	40%	<b>58% AI</b>	48%	<b>54% A</b>	39%	53%	40%	<b>0%</b>
<b>2</b>										
Count	75	<b>30</b>	<b>19</b>	5	<b>2</b>	8	9	1	1	0
Column %	20%	<b>25% D</b>	<b>29% D</b>	13%	<b>6%</b>	17%	25%	7%	7%	0%
<b>3</b>										
Count	32	14	4	1	1	5	4	0	2	1
Column %	9%	12%	6%	3%	3%	10%	11%	0%	13%	20%
<b>4</b>										
Count	28	<b>6</b>	4	4	<b>6</b>	<b>1</b>	2	1	2	<b>2</b>
Column %	7%	<b>5%</b>	6%	11%	<b>19% AE</b>	<b>2%</b>	6%	7%	13%	<b>40% AE</b>
<b>5</b>										
Count	19	9	<b>2</b>	<b>1</b>	2	<b>1</b>	<b>0</b>	2	0	<b>2</b>
Column %	5%	7%	<b>3%</b>	<b>3%</b>	6%	<b>2%</b>	<b>0%</b>	13%	0%	<b>40% BCEF</b>
<b>6</b>										
Count	20	9	2	1	3	1	3	1	0	0
Column %	5%	7%	3%	3%	10%	2%	8%	7%	0%	0%
<b>7</b>										
Count	21	4	3	3	1	3	3	2	2	0
Column %	6%	3%	5%	8%	3%	6%	8%	13%	13%	0%
<b>8</b>										
Count	17	6	4	1	1	3	1	0	1	0
Column %	5%	5%	6%	3%	3%	6%	3%	0%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFI

Auto Generated

Q14.1: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Broker Recommendation \*

		Q4: What is the annual gross revenue of your firm?									
		Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b>	Count	2	0	1	0	0	0	0	0	1	0
	Column %	1%	0%	2%	0%	0%	0%	0%	0%	7%	0%
<b>NET BOTTOM 3</b>	Count	40	<b>10</b>	8	4	2	6	4	2	<b>4</b>	0
	Column %	11%	<b>8%</b>	12%	11%	6%	13%	11%	13%	<b>27%</b>	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFI

Auto Generated

Q14.4: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Claim Handling Expertise \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	185	48	29	21	19	18	28	10	9	3
Column %	49%	40%	45%	55%	61% AE	38%	78% ABCE	67% AE	60%	60%
<b>1</b>										
Count	38	7	7	3	0	6	7	3	3	2
Column %	10%	6%	11%	8%	0%	13%	19% AD	20% D	20% D	40% AD
<b>2</b>										
Count	62	19	7	5	12	4	9	4	2	0
Column %	17%	16%	11%	13%	39% ABCE	8%	25%	27%	13%	0%
<b>3</b>										
Count	85	22	15	13	7	8	12	3	4	1
Column %	23%	18%	23%	34% A	23%	17%	33%	20%	27%	20%
<b>4</b>										
Count	80	29	12	6	5	17	4	4	3	0
Column %	21%	24%	18%	16%	16%	35% BCF	11%	27%	20%	0%
<b>5</b>										
Count	61	25	11	7	5	8	1	1	1	2
Column %	16%	21% F	17%	18%	16%	17%	3%	7%	7%	40% F
<b>6</b>										
Count	27	9	7	3	1	5	1	0	1	0
Column %	7%	7%	11%	8%	3%	10%	3%	0%	7%	0%
<b>7</b>										
Count	14	6	3	1	1	0	2	0	1	0
Column %	4%	5%	5%	3%	3%	0%	6%	0%	7%	0%
<b>8</b>										
Count	7	4	3	0	0	0	0	0	0	0
Column %	2%	3%	5%	0%	0%	0%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q14.4: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Claim Handling Expertise \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>NET BOTTOM 3</b> Count Column %	21 6%	10 8%	<b>6</b> <b>9%</b> E	1 3%	1 3%	<b>0</b> <b>0%</b>	2 6%	0 0%	1 7%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q14.11: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Reputation of Carrier \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	182	65	27	18	15	24	14	8	7	4
Column %	49%	54%	42%	47%	48%	50%	39%	53%	47%	80%
<b>1</b>										
Count	43	13	<b>4</b>	4	<b>7</b>	5	5	2	2	1
Column %	11%	11%	<b>6%</b>	11%	<b>23% B</b>	10%	14%	13%	13%	20%
<b>2</b>										
Count	56	19	9	4	2	11	6	1	2	2
Column %	15%	16%	14%	11%	6%	23%	17%	7%	13%	40%
<b>3</b>										
Count	83	<b>33</b>	14	10	6	8	<b>3</b>	<b>5</b>	3	1
Column %	22%	<b>27% F</b>	22%	26%	19%	17%	<b>8%</b>	<b>33% F</b>	20%	20%
<b>4</b>										
Count	84	<b>21</b>	<b>22</b>	8	8	<b>6</b>	<b>14</b>	3	<b>1</b>	1
Column %	22%	<b>17%</b>	<b>34% AE</b>	21%	26%	<b>13%</b>	<b>39% AEH</b>	20%	<b>7%</b>	20%
<b>5</b>										
Count	60	20	<b>6</b>	6	4	<b>12</b>	5	3	4	0
Column %	16%	17%	<b>9%</b>	16%	13%	<b>25% B</b>	14%	20%	27%	0%
<b>6</b>										
Count	31	9	7	3	2	4	2	1	3	0
Column %	8%	7%	11%	8%	6%	8%	6%	7%	20%	0%
<b>7</b>										
Count	13	6	2	2	2	0	1	0	0	0
Column %	3%	5%	3%	5%	6%	0%	3%	0%	0%	0%
<b>8</b>										
Count	4	0	1	1	0	2	0	0	0	0
Column %	1%	0%	2%	3%	0%	4%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: ABEFH**

Auto Generated

Q14.11: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Reputation of Carrier \*

		Q4: What is the annual gross revenue of your firm?									
		Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b>	Count	0	0	0	0	0	0	0	0	0	0
	Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>NET BOTTOM 3</b>	Count	17	6	3	3	2	2	1	0	0	0
	Column %	5%	5%	5%	8%	6%	4%	3%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABEFH

Auto Generated

Q14.5: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Financial Strength of Carrier \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	82	18	12	4	7	19	9	3	6	4
Column %	22%	15%	18%	11%	23%	40% ABC	25%	20%	40% AC	80% ABCDFG
<b>1</b>										
Count	13	2	2	0	1	3	2	0	1	2
Column %	3%	2%	3%	0%	3%	6%	6%	0%	7%	40% ABCD
<b>2</b>										
Count	32	8	5	2	2	7	2	1	3	2
Column %	9%	7%	8%	5%	6%	15%	6%	7%	20%	40%
<b>3</b>										
Count	37	8	5	2	4	9	5	2	2	0
Column %	10%	7%	8%	5%	13%	19% A	14%	13%	13%	0%
<b>4</b>										
Count	69	25	12	5	5	7	7	4	4	0
Column %	18%	21%	18%	13%	16%	15%	19%	27%	27%	0%
<b>5</b>										
Count	89	29	15	14	9	6	12	2	2	0
Column %	24%	24%	23%	37% E	29%	13%	33% E	13%	13%	0%
<b>6</b>										
Count	87	33	18	8	4	11	5	5	2	1
Column %	23%	27%	28%	21%	13%	23%	14%	33%	13%	20%
<b>7</b>										
Count	33	12	5	4	4	3	3	1	1	0
Column %	9%	10%	8%	11%	13%	6%	8%	7%	7%	0%
<b>8</b>										
Count	13	3	3	3	2	2	0	0	0	0
Column %	3%	2%	5%	8%	6%	4%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFG

Auto Generated

Q14.5: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Financial Strength of Carrier \*

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
		Total									
<b>9</b>	Count	1	1	0	0	0	0	0	0	0	0
	Column %	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
<b>NET BOTTOM 3</b>	Count	47	16	8	7	6	5	3	1	1	0
	Column %	13%	13%	12%	18%	19%	10%	8%	7%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFG

Auto Generated

Q14.6: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Length of time Carrier has been writing PLI for Design Professionals \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	63	17	15	7	4	6	7	2	3	2
Column %	17%	14%	23%	18%	13%	13%	19%	13%	20%	40%
<b>1</b>										
Count	11	3	3	1	2	0	1	1	0	0
Column %	3%	2%	5%	3%	6%	0%	3%	7%	0%	0%
<b>2</b>										
Count	23	6	7	4	0	2	1	0	2	1
Column %	6%	5%	11%	11%	0%	4%	3%	0%	13%	20%
<b>3</b>										
Count	29	8	5	2	2	4	5	1	1	1
Column %	8%	7%	8%	5%	6%	8%	14%	7%	7%	20%
<b>4</b>										
Count	34	10	8	4	2	7	2	0	0	1
Column %	9%	8%	12%	11%	6%	15%	6%	0%	0%	20%
<b>5</b>										
Count	65	19	<b>16</b>	<b>3</b>	6	5	7	4	4	1
Column %	17%	16%	<b>25% C</b>	<b>8%</b>	19%	10%	19%	27%	27%	20%
<b>6</b>										
Count	113	37	17	15	8	17	13	2	3	1
Column %	30%	31%	26%	39%	26%	35%	36%	13%	20%	20%
<b>7</b>										
Count	81	30	<b>9</b>	7	7	12	6	<b>6</b>	4	0
Column %	22%	25%	<b>14%</b>	18%	23%	25%	17%	<b>40% B</b>	27%	0%
<b>8</b>										
Count	17	8	<b>0</b>	1	<b>4</b>	1	1	1	1	0
Column %	5%	7%	<b>0%</b>	3%	<b>13% B</b>	2%	3%	7%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: BCF**

Auto Generated

Q14.6: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Length of time Carrier has been writing PLI for Design Professionals \*

		Q4: What is the annual gross revenue of your firm?									
		Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b>	Count	1	0	0	1	0	0	0	0	0	0
	Column %	0%	0%	0%	3%	0%	0%	0%	0%	0%	0%
<b>NET BOTTOM 3</b>	Count	99	<b>38</b>	<b>9</b>	9	<b>11</b>	13	<b>7</b>	<b>7</b>	5	0
	Column %	26%	<b>31% B</b>	<b>14%</b>	24%	<b>35% B</b>	27%	<b>19%</b>	<b>47% BF</b>	33%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: BCF

Auto Generated

Q14.7: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Price \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	243	93	46	27	20	26	17	6	7	1
Column %	65%	77% EFGHI	71% FGI	71% FGI	65%	54%	47%	40%	47%	20%
<b>1</b>										
Count	87	48	18	7	4	5	4	0	1	0
Column %	23%	40% CDEFGH	28% EG	18%	13%	10%	11%	0%	7%	0%
<b>2</b>										
Count	95	27	14	15	9	12	8	6	4	0
Column %	25%	22%	22%	39% A	29%	25%	22%	40%	27%	0%
<b>3</b>										
Count	61	18	14	5	7	9	5	0	2	1
Column %	16%	15%	22%	13%	23%	19%	14%	0%	13%	20%
<b>4</b>										
Count	34	9	4	4	2	6	4	2	2	1
Column %	9%	7%	6%	11%	6%	13%	11%	13%	13%	20%
<b>5</b>										
Count	30	5	3	2	3	7	6	3	1	0
Column %	8%	4%	5%	5%	10%	15% A	17% A	20% A	7%	0%
<b>6</b>										
Count	42	10	6	2	5	4	4	4	4	3
Column %	11%	8%	9%	5%	16%	8%	11%	27% AC	27% AC	60% ABCEF
<b>7</b>										
Count	21	3	6	3	1	5	3	0	0	0
Column %	6%	2%	9%	8%	3%	10% A	8%	0%	0%	0%
<b>8</b>										
Count	4	1	0	0	0	0	2	0	1	0
Column %	1%	1%	0%	0%	0%	0%	6%	0%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q14.7: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Price \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>NET BOTTOM 3</b> Count Column %	25 7%	4 3%	6 9%	3 8%	1 3%	5 10%	5 14% A	0 0%	1 7%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q14.8: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Risk Management Services Offered by Carrier (e.g. contract review, education, etc.) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	72	17	14	7	8	12	5	7	2	0
Column %	19%	14%	22%	18%	26%	25%	14%	47% ABCF	13%	0%
<b>1</b>										
Count	15	2	4	1	1	3	2	1	1	0
Column %	4%	2%	6%	3%	3%	6%	6%	7%	7%	0%
<b>2</b>										
Count	21	6	4	1	3	4	1	2	0	0
Column %	6%	5%	6%	3%	10%	8%	3%	13%	0%	0%
<b>3</b>										
Count	36	9	6	5	4	5	2	4	1	0
Column %	10%	7%	9%	13%	13%	10%	6%	27% A	7%	0%
<b>4</b>										
Count	32	12	3	5	1	4	3	1	3	0
Column %	9%	10%	5%	13%	3%	8%	8%	7%	20%	0%
<b>5</b>										
Count	42	12	9	4	2	8	5	0	2	0
Column %	11%	10%	14%	11%	6%	17%	14%	0%	13%	0%
<b>6</b>										
Count	41	11	4	3	6	5	8	2	2	0
Column %	11%	9%	6%	8%	19%	10%	22% AB	13%	13%	0%
<b>7</b>										
Count	163	53	32	16	14	18	15	5	5	5
Column %	44%	44%	49%	42%	45%	38%	42%	33%	33%	100% ACDEFGH
<b>8</b>										
Count	23	15	3	3	0	1	0	0	1	0
Column %	6%	12% DEF	5%	8%	0%	2%	0%	0%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q14.8: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Risk Management Services Offered by Carrier (e.g. contract review, education, etc.) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b> Count Column %	1 0%	1 1%	0 0%	0 0%						
<b>NET BOTTOM 3</b> Count Column %	187 50%	<b>69</b> <b>57%</b> <b>E</b>	35 54%	19 50%	<b>14</b> <b>45%</b>	<b>19</b> <b>40%</b>	<b>15</b> <b>42%</b>	<b>5</b> <b>33%</b>	<b>6</b> <b>40%</b>	<b>5</b> <b>100%</b> <b>DEFGH</b>

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q14.9: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Sponsorship / Endorsement of Carrier by a Professional Organization \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	19	15	3	1	0	0	0	0	0	0
Column %	5%	12% DEF	5%	3%	0%	0%	0%	0%	0%	0%
<b>1</b>										
Count	4	3	1	0	0	0	0	0	0	0
Column %	1%	2%	2%	0%	0%	0%	0%	0%	0%	0%
<b>2</b>										
Count	6	5	0	1	0	0	0	0	0	0
Column %	2%	4%	0%	3%	0%	0%	0%	0%	0%	0%
<b>3</b>										
Count	9	7	2	0	0	0	0	0	0	0
Column %	2%	6%	3%	0%	0%	0%	0%	0%	0%	0%
<b>4</b>										
Count	13	9	0	2	2	0	0	0	0	0
Column %	3%	7% B	0%	5%	6%	0%	0%	0%	0%	0%
<b>5</b>										
Count	6	2	2	1	0	1	0	0	0	0
Column %	2%	2%	3%	3%	0%	2%	0%	0%	0%	0%
<b>6</b>										
Count	13	3	4	3	2	1	0	0	0	0
Column %	3%	2%	6%	8%	6%	2%	0%	0%	0%	0%
<b>7</b>										
Count	28	7	5	2	1	7	3	1	2	0
Column %	7%	6%	8%	5%	3%	15%	8%	7%	13%	0%
<b>8</b>										
Count	288	83	51	29	24	39	32	14	11	5
Column %	77%	69% A	78%	76%	77%	81%	89% A	93%	73%	100%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q14.9: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Sponsorship / Endorsement of Carrier by a Professional Organization \*

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Total</b>			A	B	C	D	E	F	G	H	I
<b>9</b>	Count	7	2	0	0	2	0	1	0	2	0
	Column %	2%	2%	0%	0%	6%	0%	3%	0%	13%	0%
<b>NET BOTTOM 3</b>	Count	323	92	56	31	27	46	36	15	15	5
	Column %	86%	76%	86%	82%	87%	96%	100%	100%	100%	100%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEF

Auto Generated

Q14.10: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Other (please specify) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	374	121	65	38	31	48	36	15	15	5
<b>NET TOP 3</b>										
Count	9	3	0	1	2	0	1	0	2	0
Column %	2%	2%	0%	3%	6%	0%	3%	0%	13% B	0%
<b>1</b>										
Count	3	0	0	0	1	0	1	0	1	0
Column %	1%	0%	0%	0%	3%	0%	3%	0%	7%	0%
<b>2</b>										
Count	4	1	0	1	1	0	0	0	1	0
Column %	1%	1%	0%	3%	3%	0%	0%	0%	7%	0%
<b>3</b>										
Count	2	2	0	0	0	0	0	0	0	0
Column %	1%	2%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	2	0	1	0	0	0	0	0	1	0
Column %	1%	0%	2%	0%	0%	0%	0%	0%	7%	0%
<b>6</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>7</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>8</b>										
Count	1	1	0	0	0	0	0	0	0	0
Column %	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: BH

Auto Generated

Q14.10: Please rank from 1 through 9 (with 1-Most Important to 9-Least Important) the following factors that you consider when selecting your PLI carrier. Please drag each factor to its appropriate place. - Other (please specify) \*

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
		Total									
<b>9</b>	Count	362	<b>117</b>	<b>64</b>	37	29	<b>48</b>	35	15	<b>12</b>	5
	Column %	97%	<b>97% H</b>	<b>98% H</b>	97%	94%	<b>100% H</b>	97%	100%	<b>80% H</b>	100%
<b>NET BOTTOM 3</b>	Count	363	<b>118</b>	<b>64</b>	37	29	<b>48</b>	35	15	<b>12</b>	5
	Column %	97%	<b>98% H</b>	<b>98% H</b>	97%	94%	<b>100% H</b>	97%	100%	<b>80% H</b>	100%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: BH

Auto Generated

Q15: Rate your satisfaction with your professional liability insurance BROKER. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	384	128	66	37	32	49	36	16	15	5
<b>NET TOP 2</b>										
Count	357	121	59	33	29	46	35	15	14	5
Column %	93%	95%	89%	89%	91%	94%	97%	94%	93%	100%
<b>Very Satisfied</b>										
Count	248	<b>76</b>	<b>40</b>	<b>22</b>	<b>18</b>	<b>39</b>	27	<b>14</b>	<b>8</b>	4
Column %	65%	<b>59%</b>	<b>61%</b>	<b>59%</b>	<b>56%</b>	<b>80%</b>	75%	<b>88%</b>	<b>53%</b>	80%
						<b>ABCDH</b>		<b>A</b>		
<b>Satisfied</b>										
Count	109	<b>45</b>	19	11	<b>11</b>	<b>7</b>	8	<b>1</b>	<b>6</b>	1
Column %	28%	<b>35%</b>	29%	30%	<b>34%</b>	<b>14%</b>	22%	<b>6%</b>	<b>40%</b>	20%
		<b>EG</b>			<b>EG</b>				<b>EG</b>	
<b>Somewhat Satisfied</b>										
Count	18	4	4	3	2	2	1	1	1	0
Column %	5%	3%	6%	8%	6%	4%	3%	6%	7%	0%
<b>Not Very Satisfied</b>										
Count	5	1	2	1	1	0	0	0	0	0
Column %	1%	1%	3%	3%	3%	0%	0%	0%	0%	0%
<b>Very Unsatisfied</b>										
Count	4	2	1	0	0	1	0	0	0	0
Column %	1%	2%	2%	0%	0%	2%	0%	0%	0%	0%
<b>NET BOTTOM 2</b>										
Count	9	3	3	1	1	1	0	0	0	0
Column %	2%	2%	5%	3%	3%	2%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEGH

Auto Generated

Q16: Did you change your PLI broker during your most recent completed fiscal year?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	383	128	65	37	32	49	36	16	15	5
<b>Yes</b>										
Count	19	11	4	0	1	2	0	1	0	0
Column %	5%	9%	6%	0%	3%	4%	0%	6%	0%	0%
<b>No</b>										
Count	364	117	61	37	31	47	36	15	15	5
Column %	95%	91%	94%	100%	97%	96%	100%	94%	100%	100%

Auto Generated

Q17: Please explain why you changed PLI brokers. Check all that apply.

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	19	11	4	-	1	2	-	1	-	-
<b>Not satisfied with Broker</b>										
Mentions	5	3	2	-	0	0	-	0	-	-
% Valid Cases	26%	27%	50%	-	0%	0%	-	0%	-	-
<b>Broker couldn't access desired carrier</b>										
Mentions	4	2	1	-	1	0	-	0	-	-
% Valid Cases	21%	18%	25%	-	100%	0%	-	0%	-	-
<b>New Broker offered additional services</b>										
Mentions	6	1	3	-	0	1	-	1	-	-
% Valid Cases	32%	9%	75%	-	0%	50%	-	100%	-	-
<b>New Broker consolidated PLI and other business insurance</b>										
Mentions	4	2	1	-	0	1	-	0	-	-
% Valid Cases	21%	18%	25%	-	0%	50%	-	0%	-	-
<b>Other (please specify)</b>										
Mentions	7	6	0	-	0	1	-	0	-	-
% Valid Cases	37%	55%	0%	-	0%	50%	-	0%	-	-

Auto Generated

Q18: At the last renewal of your PLI did your broker present you with options from more than one carrier? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	382	127	66	37	32	48	36	16	15	5
<b>Yes</b> Count Column %	254 66%	<b>83</b> <b>65% H</b>	<b>43</b> <b>65% H</b>	<b>27</b> <b>73% H</b>	<b>24</b> <b>75% H</b>	<b>35</b> <b>73% H</b>	<b>26</b> <b>72% H</b>	9 56%	<b>4</b> <b>27%</b>	3 60%
<b>No</b> Count Column %	128 34%	<b>44</b> <b>35%</b>	<b>23</b> <b>35%</b>	<b>10</b> <b>27%</b>	<b>8</b> <b>25%</b>	<b>13</b> <b>27%</b>	<b>10</b> <b>28%</b>	7 44%	<b>11</b> <b>73% ABCDEF</b>	2 40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFH

Auto Generated

Q19: Did you request that your broker obtain quotes from other carriers? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	254	83	43	27	24	35	26	9	4	3
<b>Yes</b> Count Column %	168 66%	<b>51</b> <b>61%</b>	30 70%	<b>16</b> <b>59%</b>	<b>21</b> <b>88%</b> <b>ACE</b>	<b>19</b> <b>54%</b>	19 73%	8 89%	3 75%	1 33%
<b>No</b> Count Column %	86 34%	<b>32</b> <b>39%</b> <b>D</b>	13 30%	<b>11</b> <b>41%</b> <b>D</b>	<b>3</b> <b>13%</b>	<b>16</b> <b>46%</b> <b>D</b>	7 27%	1 11%	1 25%	2 67%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ACDE

Auto Generated

Q20a\_1x: What was your firm's gross revenue for 2020? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	362	115	63	36	30	46	35	16	16	5
<b>Less than \$1 million</b>										
Count	68	60	1	0	2	1	1	1	2	0
Column %	19%	52% BCDEFGH	2%	0%	7%	2%	3%	6%	13%	0%
<b>\$1 million to LT \$5 million</b>										
Count	117	54	55	5	1	2	0	0	0	0
Column %	32%	47% CDEFGH	87% ACDEFGHI	14%	3%	4%	0%	0%	0%	0%
<b>\$5 million to LT \$10 million</b>										
Count	61	0	1	28	24	8	0	0	0	0
Column %	17%	0%	2%	78% ABEFGHI	80% ABEFGHI	17% ABF	0%	0%	0%	0%
<b>\$10 million or more</b>										
Count	116	1	6	3	3	35	34	15	14	5
Column %	32%	1%	10% A	8% A	10% A	76% ABCD	97% ABCDE	94% ABCD	88% ABCD	100% ABCD

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q20a.1: Professional Liability Insurance Coverage

What was your firm's gross revenue for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses. - FY 2020 gross revenue

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	362	115	63	36	30	46	35	16	16	5
Mean	34,366,467.70	1,150,783.23	7,029,585.97	9,813,830.36	9,666,180.86	13,737,301.69	38,830,644.26	59,721,242.00	120,874,326.13	1,268,331,297.20
Median	4,794,500.00	900,000.00	3,400,000.00	6,213,839.00	7,750,857.50	11,893,905.00	24,300,000.00	55,400,000.00	120,000,000.00	818,000,000.00
Min	9.00	14,000.00	469,500.00	3,800,000.00	9.00	20.64	35.00	67.00	191.00	252,484,486.00
Max	3,400,000,000.00	12,000,000.00	80,000,000.00	55,000,000.00	75,780,870.00	90,000,000.00	280,000,000.00	93,000,000.00	206,994,782.00	3,400,000,000.00

Auto Generated

Q20a\_2x: What was your firm's gross revenue for 2021? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	364	118	62	36	30	46	35	16	16	5
<b>Less than \$1 million</b>										
Count	60	53	1	0	1	1	1	1	2	0
Column %	16%	45% BCDEFGH	2%	0%	3%	2%	3%	6%	13%	0%
<b>\$1 million to LT \$5 million</b>										
Count	126	65	57	0	1	3	0	0	0	0
Column %	35%	55% CDEFGHI	92% ACDEFGHI	0%	3%	7%	0%	0%	0%	0%
<b>\$5 million to LT \$10 million</b>										
Count	63	0	0	36	27	0	0	0	0	0
Column %	17%	0%	0%	100% ABEFGHI	90% ABEFGHI	0%	0%	0%	0%	0%
<b>\$10 million or more</b>										
Count	115	0	4	0	1	42	34	15	14	5
Column %	32%	0%	6% A	0%	3%	91% ABCD	97% ABCD	94% ABCD	88% ABCD	100% ABCD

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q20a.2: Professional Liability Insurance Coverage

What was your firm's gross revenue for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses. - FY 2021 gross revenue

	Q4: What is the annual gross revenue of your firm?									
	Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	364	118	62	36	30	46	35	16	16	5
Mean	39,324,990.68	1,094,245.85	6,306,813.42	6,270,834.28	10,438,324.99	17,214,330.40	34,750,490.34	98,306,994.81	185,701,532.69	1,340,598,116.40
Median	4,557,500.00	1,057,000.00	3,500,000.00	6,050,000.00	8,429,953.38	12,136,808.00	25,000,000.00	56,150,000.00	143,350,000.00	908,000,000.00
Min	9.00	80,000.00	499,500.00	5,000,000.00	9.00	19.36	31.00	65.00	212.00	262,933,582.00
Max	3,600,000,000.00	2,500,000,000.00	100,000,000.00	8,709,517,000.00	82,260,990,000.00	128,000,000,000.00	310,000,000,000.00	660,000,000,000.00	996,000,000,000.00	3,600,000,000,000.00

Auto Generated

Q20b\_1x: What were your yearly PLI premiums for 2020? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	322	99	52	33	28	43	33	15	14	5
<b>Less than \$20,000</b>										
Count	81	69	8	1	0	1	0	1	1	0
Column %	25%	70% BCDEFGHI	15% DEF	3%	0%	2%	0%	7%	7%	0%
<b>\$20,000 to LT \$50,000</b>										
Count	88	25	31	16	10	4	2	0	0	0
Column %	27%	25% EFGH	60% ADEFGHI	48% AEFGH	36% EFGH	9%	6%	0%	0%	0%
<b>\$50,000 to LT \$100,000</b>										
Count	60	4	10	11	11	20	4	0	0	0
Column %	19%	4%	19% A	33% AGH	39% AFGH	47% ABFGH	12%	0%	0%	0%
<b>\$100,000 or more</b>										
Count	93	1	3	5	7	18	27	14	13	5
Column %	29%	1%	6%	15% A	25% AB	42% ABC	82% ABCDE	93% ABCDE	93% ABCDE	100% ABCDE

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q20b.1: What were your yearly PLI premiums for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses.  
Your responses, in combination with those of other member firms, will help us to understand the overall trend for PLI rates. - FY 2020 PLI Premium

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	322	99	52	33	28	43	33	15	14	5
Mean	164,224.01	18,362.18	39,419.04	60,835.42	86,181.25	175,656.40	210,908.12	399,866.93	556,263.14	3,258,592.00
Median	47,837.50	11,000.00	28,534.50	49,000.00	61,776.50	86,633.00	176,088.00	353,045.00	522,500.00	2,900,000.00
Min	275.00	1,700.00	6,636.00	18,500.00	32,562.00	12,000.00	45,000.00	275.00	418.00	1,017,960.00
Max	6,895,000.00	139,200.00	132,111.00	118,622.00	350,009.00	2,750,000.00	553,536.00	800,000.00	1,685,312.00	6,895,000.00

Auto Generated

Q20b\_2x: What were your yearly PLI premiums for 2021? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	324	102	51	33	28	43	33	15	14	5
<b>Less than \$20,000</b>										
Count	84	72	9	0	0	1	0	1	1	0
Column %	26%	71% BCDEFGHI	18% CDEF	0%	0%	2%	0%	7%	7%	0%
<b>\$20,000 to LT \$50,000</b>										
Count	74	25	29	14	2	3	1	0	0	0
Column %	23%	25% EFGH	57% ADEFGHI	42% ADEFHG	7%	7%	3%	0%	0%	0%
<b>\$50,000 to LT \$100,000</b>										
Count	65	4	9	14	16	19	3	0	0	0
Column %	20%	4%	18% A	42% ABFGH	57% ABFGHI	44% ABFGH	9%	0%	0%	0%
<b>\$100,000 or more</b>										
Count	101	1	4	5	10	20	29	14	13	5
Column %	31%	1%	8% A	15% A	36% AB	47% ABC	88% ABCDE	93% ABCDE	93% ABCDE	100% ABCD

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q20b.2: What were your yearly PLI premiums for 2020 and 2021? Please enter your responses below. Please do not use decimals or commas in your responses.  
Your responses, in combination with those of other member firms, will help us to understand the overall trend for PLI rates. - FY 2021 PLI Premium

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	324	102	51	33	28	43	33	15	14	5
Mean	174,570.76	18,948.14	53,444.88	69,489.45	94,503.50	182,249.09	220,322.72	443,716.13	585,218.57	3,401,423.20
Median	52,357.92	12,797.50	30,000.00	65,322.00	69,085.00	92,883.00	194,747.00	423,633.00	543,205.00	2,900,000.00
Min	325.00	1,902.00	6,636.00	20,349.00	39,791.00	13,000.00	48,375.00	325.00	478.00	969,116.00
Max	7,668,000.00	183,290.00	673,750.00	202,297.00	291,180.00	2,500,000.00	514,212.00	780,000.00	1,759,478.00	7,668,000.00

Auto Generated

Q20\_2020x: PLI premium as percentage of gross revenue (2020) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	321	99	52	33	28	43	32	15	14	5
<b>Less than 0.5%</b>										
Count	64	5	9	9	2	8	12	5	10	4
Column %	20%	5%	17% A	27% A	7%	19% A	38% ABD	33% AD	71% ABCDE	80% ABCDE
<b>0.5% to less than 1%</b>										
Count	110	22	18	10	15	24	11	7	2	1
Column %	34%	22%	35%	30%	54% AH	56% ABCH	34%	47% A	14%	20%
<b>1% to less than 2%</b>										
Count	81	30	20	11	8	5	5	2	0	0
Column %	25%	30% EH	38% EFH	33% EH	29% H	12%	16%	13%	0%	0%
<b>2% or more</b>										
Count	66	42	5	3	3	6	4	1	2	0
Column %	21%	42% BCDEFG	10%	9%	11%	14%	13%	7%	14%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q20\_2020: Q20\_2020

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	321	99	52	33	28	43	32	15	14	5
Mean	7,203.35	2.21	1.12	0.96	45,237.41	7,674.53	22,322.20	28.00	41.54	0.38
Median	0.91	1.71	0.91	0.87	0.74	0.76	0.65	0.68	0.42	0.40
Min	0.04	0.34	0.05	0.06	0.46	0.09	0.04	0.39	0.23	0.09
Max	1,266,611.11	13.59	4.53	2.59	1,266,611.11	329,941.86	714,285.71	410.45	357.55	0.52

Auto Generated

Q20\_2021x: PLI premium as a percentage of gross revenue (2021) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	322	102	50	33	28	43	32	15	14	5
<b>Less than 0.5%</b>										
Count	57	5	6	6	1	9	11	5	10	4
Column %	18%	5%	12%	18% A	4%	21% A	34% ABD	33% AD	71% ABCDEF	80% ABCDE
<b>0.5% to less than 1%</b>										
Count	112	29	19	11	14	19	11	6	2	1
Column %	35%	28% 28%	38%	33%	50% AH	44%	34%	40%	14%	20%
<b>1% to less than 2%</b>										
Count	90	28	20	13	10	10	6	3	0	0
Column %	28%	27% H	40% FH	39% H	36% H	23%	19% 19%	20%	0% 0%	0%
<b>2% or more</b>										
Count	63	40	5	3	3	5	4	1	2	0
Column %	20%	39% BCDEFG	10%	9%	11%	12%	13%	7%	14%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q20\_2021: Q20\_2021

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	322	102	50	33	28	43	32	15	14	5
Mean	7,174.52	2.14	1.18	1.11	39,673.22	8,278.31	26,311.29	33.97	42.16	0.36
Median	0.95	1.58	1.00	0.97	0.80	0.75	0.67	0.67	0.41	0.40
Min	0.03	0.30	0.06	0.28	0.35	0.03	0.05	0.11	0.20	0.08
Max	1,110,822.22	17.37	5.01	3.40	1,110,822.22	355,888.43	841,935.48	500.00	359.84	0.52

Auto Generated

Q20\_DifferenceX: PLI premium shift (2020 to 2021) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	318	98	50	33	28	43	32	15	14	5
<b>Increased 0.10% or more</b>										
Count	89	32	16	7	10	13	6	3	2	0
Column %	28%	33%	32%	21%	36%	30%	19%	20%	14%	0%
<b>Increased 0.01% to less than 0.10%</b>										
Count	79	9	12	14	7	14	11	6	5	1
Column %	25%	9%	24% A	42% A	25% A	33% A	34% A	40% A	36% A	20%
<b>Stayed the Same</b>										
Count	4	2	0	0	1	1	0	0	0	0
Column %	1%	2%	0%	0%	4%	2%	0%	0%	0%	0%
<b>Decreased 0.01% to less than 0.10%</b>										
Count	76	11	14	9	6	10	11	5	7	3
Column %	24%	11%	28% A	27% A	21%	23%	34% A	33% A	50% A	60% A
<b>Decreased 0.10% or more</b>										
Count	70	44	8	3	4	5	4	1	0	1
Column %	22%	45% BCDEFGH	16%	9%	14%	12%	13%	7%	0%	20%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q20\_Difference: Q20\_Difference

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	318	98	50	33	28	43	32	15	14	5
Mean	-6.58	-0.13	0.04	0.15	-5,564.19	603.78	3,989.09	5.97	0.63	-0.02
Median	0.01	-0.05	0.02	0.02	0.05	0.02	0.01	0.07	0.00	-0.01
Min	-155,788.89	-13.23	-1.14	-0.75	-155,788.89	-4.27	-0.38	-0.92	-0.07	-0.11
Max	127,649.77	15.87	2.15	2.04	0.55	25,946.57	127,649.77	89.55	6.62	0.04

Auto Generated

Q21: What is your coverage limit per claim? Please select the value nearest your actual limit. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	351	115	56	34	30	45	36	16	14	5
<b>\$1,000,000</b>										
Count	80	48	12	7	4	7	2	0	0	0
Column %	23%	42% BCDEFGH	21% F	21%	13%	16%	6%	0%	0%	0%
<b>\$2,000,000</b>										
Count	133	53	34	17	14	10	5	0	0	0
Column %	38%	46% EFGH	61% EFGHI	50% EFGH	47% EFGH	22%	14%	0%	0%	0%
<b>\$3,000,000</b>										
Count	24	7	4	4	2	5	2	0	0	0
Column %	7%	6%	7%	12%	7%	11%	6%	0%	0%	0%
<b>\$4,000,000</b>										
Count	4	2	0	0	1	1	0	0	0	0
Column %	1%	2%	0%	0%	3%	2%	0%	0%	0%	0%
<b>\$5,000,000</b>										
Count	77	4	5	5	8	19	23	9	4	0
Column %	22%	3%	9%	15% A	27% AB	42% ABC	64% ABCDHI	56% ABCDI	29% A	0%
<b>\$6,000,000</b>										
Count	1	0	0	0	0	1	0	0	0	0
Column %	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%
<b>\$7,000,000</b>										
Count	1	0	0	0	0	1	0	0	0	0
Column %	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%
<b>\$8,000,000</b>										
Count	1	0	0	0	1	0	0	0	0	0
Column %	0%	0%	0%	0%	3%	0%	0%	0%	0%	0%
<b>\$9,000,000</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q21: What is your coverage limit per claim? Please select the value nearest your actual limit. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>\$10,000,000</b>										
Count	25	1	0	1	0	1	4	7	9	2
Column %	7%	1%	0%	3%	0%	2%	11% AB	44% ABCDEF	64% ABCDEF	40% ABCDE
<b>\$15,000,000</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>\$20,000,000</b>										
Count	1	0	0	0	0	0	0	0	1	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	7%	0%
<b>\$25,000,000 or more</b>										
Count	4	0	1	0	0	0	0	0	0	3
Column %	1%	0%	2%	0%	0%	0%	0%	0%	0%	60% ABCDEFGH

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q22: Are your per-claim and aggregate limits the same?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	351	114	57	34	30	45	36	16	14	5
<b>Yes</b>										
Count	223	75	33	20	20	27	24	10	9	5
Column %	64%	66%	58%	59%	67%	60%	67%	63%	64%	100%
<b>No</b>										
Count	128	39	24	14	10	18	12	6	5	0
Column %	36%	34%	42%	41%	33%	40%	33%	38%	36%	0%

Auto Generated

Q23: What is your deductible? Please select the value nearest your actual deductible. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	348	114	55	33	30	45	36	16	14	5
<b>Less than \$10,000</b>										
Count	56	47	8	1	0	0	0	0	0	0
Column %	16%	41% BCDEFGH	15% DEF	3%	0%	0%	0%	0%	0%	0%
<b>\$10,000</b>										
Count	38	25	8	1	0	2	2	0	0	0
Column %	11%	22% CDEFG	15% D	3%	0%	4%	6%	0%	0%	0%
<b>\$15,000</b>										
Count	29	21	4	2	2	0	0	0	0	0
Column %	8%	18% EF	7%	6%	7%	0%	0%	0%	0%	0%
<b>\$20,000</b>										
Count	12	4	5	1	2	0	0	0	0	0
Column %	3%	4%	9%	3%	7%	0%	0%	0%	0%	0%
<b>\$25,000</b>										
Count	67	13	17	18	7	10	2	0	0	0
Column %	19%	11%	31% AFGH	55% ABDEFGHI	23%	22%	6%	0%	0%	0%
<b>\$50,000</b>										
Count	53	2	12	8	10	14	7	0	0	0
Column %	15%	2%	22% A	24% AG	33% AGH	31% AGH	19% A	0%	0%	0%
<b>\$75,000</b>										
Count	11	0	1	0	2	3	4	1	0	0
Column %	3%	0%	2%	0%	7% A	7% A	11% A	6%	0%	0%
<b>\$100,000</b>										
Count	23	1	0	2	5	9	6	0	0	0
Column %	7%	1%	0%	6%	17% AB	20% AB	17% AB	0%	0%	0%
<b>\$150,000</b>										
Count	14	0	0	0	1	4	5	3	1	0
Column %	4%	0%	0%	0%	3%	9% AB	14% AB	19% ABC	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q23: What is your deductible? Please select the value nearest your actual deductible. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>\$200,000</b> Count Column %	17 5%	0 0%	0 0%	0 0%	0 0%	3 7% A	6 17% ABCD	6 38% ABCDE	2 14% AB	0 0%
<b>\$250,000</b> Count Column %	8 2%	0 0%	0 0%	0 0%	0 0%	0 0%	2 6%	3 19% ABCDE	3 21% ABCDE	0 0%
<b>\$300,000</b> Count Column %	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 6%	1 6%	0 0%	0 0%
<b>\$350,000</b> Count Column %	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%	1 7%	0 0%
<b>\$400,000</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>\$450,000</b> Count Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%
<b>\$500,000</b> Count Column %	6 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%	3 21% ABCDEF	2 40% ABCDEF
<b>\$1,000,000</b> Count Column %	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 14% AB	1 20% A
<b>More than \$1,000,000</b> Count Column %	5 1%	1 1%	0 0%	0 0%	1 3%	0 0%	0 0%	0 0%	1 7%	2 40% ABCDEF

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q24: How does your deductible compare with the previous year?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	349	114	56	33	30	45	36	16	14	5
<b>Increased</b>										
Count	46	10	9	5	6	8	4	3	1	0
Column %	13%	9%	16%	15%	20%	18%	11%	19%	7%	0%
<b>Stayed the Same</b>										
Count	299	102	46	28	24	36	32	13	13	5
Column %	86%	89%	82%	85%	80%	80%	89%	81%	93%	100%
<b>Decreased</b>										
Count	4	2	1	0	0	1	0	0	0	0
Column %	1%	2%	2%	0%	0%	2%	0%	0%	0%	0%

Auto Generated

Q25: Has your firm purchased a stand-alone Cyber Liability Policy? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	350	114	56	33	30	46	36	16	14	5
<b>Yes</b> Count Column %	182 52%	<b>27</b> 24%	<b>21</b> 38%	<b>19</b> 58% A	<b>20</b> 67% AB	<b>35</b> 76% AB	<b>27</b> 75% AB	<b>14</b> 88% AB	<b>14</b> 100% ABCDF	<b>5</b> 100% AB
<b>No</b> Count Column %	168 48%	<b>87</b> 76% CDEFGHI	<b>35</b> 63% DEFGHI	<b>14</b> 42% H	<b>10</b> 33% H	<b>11</b> 24%	<b>9</b> 25% H	<b>2</b> 13%	<b>0</b> 0%	<b>0</b> 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q25a: Please indicate what influenced the decision to purchase a stand-alone Cyber Liability Policy. Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	179	26	21	19	19	35	26	14	14	5
<b>Contract requirements</b>										
Mentions	71	8	6	6	7	12	12	6	10	4
% Valid Cases	40%	31%	29%	32%	37%	34%	46%	43%	71%	80%
<b>Other compliance requirements</b>										
Mentions	28	0	3	3	2	3	8	4	3	2
% Valid Cases	16%	0%	14%	16%	11%	9%	31%	29%	21%	40%
<b>Concern regarding potential claims</b>										
Mentions	125	<b>14</b>	15	13	14	23	<b>21</b>	10	12	3
% Valid Cases	70%	<b>54%</b>	71%	68%	74%	66%	<b>81% A</b>	71%	86%	60%
<b>Other (please specify)</b>										
Mentions	31	6	3	5	4	6	2	3	0	2
% Valid Cases	17%	23%	14%	26%	21%	17%	8%	21%	0%	40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: A

Auto Generated

Q26: What aggregate dollar limits did you purchase? Please select the value nearest your actual limit. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	178	26	21	19	19	35	25	14	14	5
<b>\$1,000,000</b>										
Count	113	<b>23</b>	<b>18</b>	<b>16</b>	<b>14</b>	<b>23</b>	<b>14</b>	<b>3</b>	<b>2</b>	<b>0</b>
Column %	63%	<b>88% FGHI</b>	<b>86% GHI</b>	<b>84% GHI</b>	<b>74% GHI</b>	<b>66% GHI</b>	<b>56% GHI</b>	<b>21%</b>	<b>14%</b>	<b>0%</b>
<b>\$2,000,000</b>										
Count	31	3	2	2	4	9	4	5	2	0
Column %	17%	12%	10%	11%	21%	26%	16%	36%	14%	0%
<b>\$3,000,000</b>										
Count	12	0	1	1	1	2	4	2	1	0
Column %	7%	0%	5%	5%	5%	6%	16%	14%	7%	0%
<b>More than \$3,000,000</b>										
Count	22	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>9</b>	<b>5</b>
Column %	12%	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>3%</b>	<b>12%</b>	<b>29% ABCDE</b>	<b>64% ABCDEF</b>	<b>100% ABCDEFG</b>

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q27: PLI Claims Made Against Your Firm

Please answer the questions in this section with reference to your firm’s most recently completed fiscal year.

Did your firm have any outstanding claims? Claims are defined as a written or oral demand for money or services, or initiation of a lawsuit. \*

		Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million to \$249.99 million	\$250 million or more
		A	B	C	D	E	F	G	H	I
Total										
Sample Size	350	115	56	33	29	46	36	16	14	5
<b>Yes</b>										
Count	110	13	9	9	8	16	23	14	13	5
Column %	31%	11%	16%	27% A	28% A	35% AB	64% ABCDE	88% ABCDE	93% ABCDE	100% ABCDE
<b>No</b>										
Count	240	102	47	24	21	30	13	2	1	0
Column %	69%	89% CDEFGHI	84% EFGHI	73% FGHI	72% FGHI	65% FGHI	36%	13%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q28: What was the number of outstanding claims against your firm? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>1</b> Count Column %	63 57%	<b>11</b> <b>85%</b> <b>GHI</b>	<b>8</b> <b>89%</b> <b>GHI</b>	<b>8</b> <b>89%</b> <b>GHI</b>	<b>6</b> <b>75%</b> <b>HI</b>	<b>10</b> <b>63%</b> <b>HI</b>	<b>14</b> <b>61%</b> <b>HI</b>	<b>5</b> <b>36%</b>	<b>1</b> <b>8%</b>	<b>0</b> <b>0%</b>
<b>2</b> Count Column %	16 15%	1 8%	1 11%	0 0%	2 25%	2 13%	4 17%	4 29%	1 8%	1 20%
<b>3</b> Count Column %	11 10%	1 8%	0 0%	0 0%	0 0%	1 6%	2 9%	2 14%	4 31%	1 20%
<b>4</b> Count Column %	5 5%	0 0%	0 0%	1 11%	0 0%	1 6%	0 0%	2 14%	1 8%	0 0%
<b>5</b> Count Column %	5 5%	0 0%	0 0%	0 0%	0 0%	2 13%	0 0%	1 7%	2 15%	0 0%
<b>6</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	1 8%	0 0%
<b>7 or more</b> Count Column %	8 7%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>2</b> <b>9%</b>	<b>0</b> <b>0%</b>	3 23%	<b>3</b> <b>60%</b> <b>ABCDEFGH</b>

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGHI

Auto Generated

Q29: How does the number of claims made against your firm compare with the prior year? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>More than the prior year</b>										
Count	34	<b>8</b>	<b>6</b>	2	3	6	<b>4</b>	<b>2</b>	<b>1</b>	2
Column %	31%	<b>62% FGH</b>	<b>67% FGH</b>	22%	38%	38%	<b>17%</b>	<b>14%</b>	<b>8%</b>	40%
<b>The same as the prior year</b>										
Count	58	<b>3</b>	<b>1</b>	<b>6</b>	4	8	<b>16</b>	<b>10</b>	<b>9</b>	1
Column %	53%	<b>23%</b>	<b>11%</b>	<b>67% B</b>	50%	50%	<b>70% AB</b>	<b>71% AB</b>	<b>69% AB</b>	20%
<b>Fewer than the prior year</b>										
Count	18	2	2	1	1	2	3	2	3	2
Column %	16%	15%	22%	11%	13%	13%	13%	14%	23%	40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABFGH

Auto Generated

Q30.1: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Public Sector Clients / Owners \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b> Count Column %	66 60%	<b>10</b> <b>77% HI</b>	<b>8</b> <b>89% HI</b>	5 56%	<b>8</b> <b>100% FHI</b>	9 56%	<b>12</b> <b>52%</b>	<b>10</b> <b>71% H</b>	<b>3</b> <b>23%</b>	<b>1</b> <b>20%</b>
<b>1</b> Count Column %	26 24%	2 15%	1 11%	4 44%	0 0%	<b>7</b> <b>44% G</b>	6 26%	<b>1</b> <b>7%</b>	4 31%	1 20%
<b>2</b> Count Column %	6 5%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	3 21%	2 15%	0 0%
<b>3</b> Count Column %	5 5%	1 8%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	3 23%	0 0%
<b>4</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>6</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 20%
<b>7</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 20%
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: FGHI**

Auto Generated

Q30.1: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Public Sector Clients / Owners \*

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
		Total									
<b>9</b>	Count	0	0	0	0	0	0	0	0	0	0
	Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>10</b>	Count	1	0	0	0	0	0	0	0	0	1
	Column %	1%	0%	0%	0%	0%	0%	0%	0%	0%	20%
<b>Don't know</b>	Count	3	0	0	0	0	0	2	0	1	0
	Column %	3%	0%	0%	0%	0%	0%	9%	0%	8%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: FGHI

Auto Generated

Q30.2: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Private Sector Clients / Owners \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b> Count Column %	60 55%	<b>3</b> 23%	4 44%	<b>6</b> 67% I	<b>6</b> 75% AI	<b>9</b> 56% I	<b>15</b> 65% AI	<b>10</b> 71% AI	7 54%	<b>0</b> 0%
<b>1</b> Count Column %	26 24%	<b>8</b> 62% FH	3 33%	3 33%	1 13%	4 25%	<b>2</b> 9%	3 21%	<b>1</b> 8%	1 20%
<b>2</b> Count Column %	10 9%	1 8%	2 22%	0 0%	1 13%	2 13%	2 9%	0 0%	1 8%	1 20%
<b>3</b> Count Column %	5 5%	1 8%	0 0%	0 0%	0 0%	0 0%	1 4%	1 7%	2 15%	0 0%
<b>4</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	1 6%	0 0%	0 0%	1 8%	0 0%
<b>5</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	0 0%	1 20%
<b>6</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: AEFHI

Auto Generated

Q30.2: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Private Sector Clients / Owners \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>9</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>10</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	0 0%	0 0%	<b>2</b> <b>40%</b> <b>EF</b>
<b>Don't know</b> Count Column %	3 3%	0 0%	0 0%	0 0%	0 0%	0 0%	2 9%	0 0%	1 8%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: AEFHI**

Auto Generated

Q30.3: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Non Project-Owners (Prime A/Es, Contractors, etc.) \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b> Count Column %	64 58%	<b>12</b> 92% DFGHI	7 78%	<b>9</b> 100% DFGHI	<b>3</b> 38%	10 63%	<b>12</b> 52%	<b>5</b> 36%	<b>5</b> 38%	<b>1</b> 20%
<b>1</b> Count Column %	24 22%	<b>1</b> 8%	2 22%	<b>0</b> 0%	<b>4</b> 50% ACH	4 25%	5 22%	<b>6</b> 43% C	<b>1</b> 8%	1 20%
<b>2</b> Count Column %	7 6%	0 0%	0 0%	0 0%	1 13%	1 6%	2 9%	1 7%	2 15%	0 0%
<b>3</b> Count Column %	5 5%	0 0%	0 0%	0 0%	0 0%	1 6%	1 4%	1 7%	2 15%	0 0%
<b>4</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	1 8%	0 0%
<b>5</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	0 0%	1 20%
<b>6</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>8</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ACDEFGHI

Auto Generated

Q30.3: What was the number of claims made by client type? If the answer for any type of client is "0" please select that response instead of leaving it blank. - Non Project-Owners (Prime A/Es, Contractors, etc.) \*

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
	Total										
<b>9</b>	Count	0	0	0	0	0	0	0	0	0	0
	Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>10</b>	Count	2	0	0	0	0	0	0	0	0	2
	Column %	2%	0%	0%	0%	0%	0%	0%	0%	0%	40%
											<b>EF</b>
<b>Don't know</b>	Count	3	0	0	0	0	0	2	0	1	0
	Column %	3%	0%	0%	0%	0%	0%	9%	0%	8%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ACDEFGHI

Auto Generated

Q37.6: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
Mean	192,602.42	40,400.00	16,666.67	0.00	90,666.67	222,038.89	128,142.86	633,333.33	118,750.00	100,000.00

Auto Generated

Q31.1: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Construction / Contractors

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b>										
Count	81	11	8	6	7	10	19	10	8	2
Column %	74%	85%	89%	67%	88%	63%	83%	71%	62%	40%
<b>1</b>										
Count	14	2	1	2	0	4	1	3	1	0
Column %	13%	15%	11%	22%	0%	25%	4%	21%	8%	0%
<b>2</b>										
Count	6	0	0	0	1	1	0	1	2	1
Column %	5%	0%	0%	0%	13%	6%	0%	7%	15%	20%
<b>3</b>										
Count	5	0	0	1	0	1	2	0	1	0
Column %	5%	0%	0%	11%	0%	6%	9%	0%	8%	0%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	1	0	0	0	0	0	0	0	0	1
Column %	1%	0%	0%	0%	0%	0%	0%	0%	0%	20%
<b>6</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>7</b>										
Count	1	0	0	0	0	0	0	0	1	0
Column %	1%	0%	0%	0%	0%	0%	0%	0%	8%	0%
<b>8</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>9</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q31.1: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Construction / Contractors

		Q4: What is the annual gross revenue of your firm?									
		Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>10</b>											
Count	1	0	0	0	0	0	0	0	0	0	1
Column %	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	20%
<b>Don't know</b>											
Count	1	0	0	0	0	0	1	0	0	0	0
Column %	1%	0%	0%	0%	0%	0%	4%	0%	0%	0%	0%

Auto Generated

Q31.2: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Construction Workers (e.g. Due to injury or death)

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b>										
Count	102	12	9	9	8	15	22	13	11	3
Column %	93%	92%	100%	100%	100%	94%	96%	93%	85%	60%
<b>1</b>										
Count	6	1	0	0	0	1	0	1	2	1
Column %	5%	8%	0%	0%	0%	6%	0%	7%	15%	20%
<b>2</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b>										
Count	1	0	0	0	0	0	0	0	0	1
Column %	1%	0%	0%	0%	0%	0%	0%	0%	0%	20%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>6</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>7</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>8</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>9</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q31.2: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Construction Workers (e.g. Due to injury or death)

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
		Total									
<b>10</b>											
Count		0	0	0	0	0	0	0	0	0	0
Column %		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Don't know</b>											
Count		1	0	0	0	0	0	1	0	0	0
Column %		1%	0%	0%	0%	0%	0%	4%	0%	0%	0%

Auto Generated

Q31.3: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Non-Construction Workers (e.g. Due to injury or death)

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b>										
Count	94	13	9	8	8	14	18	11	9	4
Column %	85%	100%	100%	89%	100%	88%	78%	79%	69%	80%
<b>1</b>										
Count	13	0	0	1	0	2	4	3	3	0
Column %	12%	0%	0%	11%	0%	13%	17%	21%	23%	0%
<b>2</b>										
Count	1	0	0	0	0	0	0	0	1	0
Column %	1%	0%	0%	0%	0%	0%	0%	0%	8%	0%
<b>3</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>6</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>7</b>										
Count	1	0	0	0	0	0	0	0	0	1
Column %	1%	0%	0%	0%	0%	0%	0%	0%	0%	20%
<b>8</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>9</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q31.3: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Non-Construction Workers (e.g. Due to injury or death)

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
		Total									
<b>10</b>											
Count		0	0	0	0	0	0	0	0	0	0
Column %		0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Don't know</b>											
Count		1	0	0	0	0	0	1	0	0	0
Column %		1%	0%	0%	0%	0%	0%	4%	0%	0%	0%

Auto Generated

Q31.4: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Others \*

	Q4: What is the annual gross revenue of your firm?									
	Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	110	13	9	9	8	16	23	14	13	5
<b>0</b> Count Column %	81 74%	<b>12</b> <b>92% I</b>	7 78%	7 78%	5 63%	<b>15</b> <b>94% I</b>	15 65%	9 64%	9 69%	<b>2</b> <b>40%</b>
<b>1</b> Count Column %	18 16%	1 8%	2 22%	2 22%	3 38%	1 6%	4 17%	3 21%	1 8%	1 20%
<b>2</b> Count Column %	4 4%	0 0%	0 0%	0 0%	0 0%	0 0%	2 9%	0 0%	2 15%	0 0%
<b>3</b> Count Column %	3 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 14%	1 8%	0 0%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>6</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	0 0%	0 0%
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**■ Significant difference within groups: I**

Auto Generated

Q31.4: What was the number of claims made by non-clients? If the answer for any type of non-client is "0" please select that response instead of leaving it blank. - Others \*

		Q4: What is the annual gross revenue of your firm?									
			\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
	Total										
<b>9</b>											
Count	0	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>10</b>											
Count	1	0	0	0	0	0	0	0	0	0	1
Column %	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	20%
<b>Don't know</b>											
Count	2	0	0	0	0	0	1	0	0	0	1
Column %	2%	0%	0%	0%	0%	0%	4%	0%	0%	0%	20%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: I

Auto Generated

Q32: Claims Resolution

Please answer the questions in this section with reference to your firm's most recently completed fiscal year.

How many of your firm's outstanding claims (including claims from prior years) were resolved in your most recently completed fiscal year? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	105	13	9	9	8	15	20	14	12	5
<b>0</b> Count Column %	42 40%	<b>8</b> <b>62% HI</b>	<b>6</b> <b>67% HI</b>	<b>6</b> <b>67% HI</b>	<b>5</b> <b>63% H</b>	<b>6</b> <b>40% H</b>	6 30%	<b>5</b> <b>36% H</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>
<b>1</b> Count Column %	38 36%	5 38%	3 33%	2 22%	2 25%	7 47%	10 50%	6 43%	3 25%	0 0%
<b>2</b> Count Column %	9 9%	0 0%	0 0%	1 11%	1 13%	0 0%	1 5%	1 7%	3 25%	2 40%
<b>3</b> Count Column %	4 4%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	2 14%	1 8%	0 0%
<b>4</b> Count Column %	5 5%	0 0%	0 0%	0 0%	0 0%	1 7%	1 5%	0 0%	3 25%	0 0%
<b>5</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 5%	0 0%	0 0%	1 20%
<b>More than 5</b> Count Column %	5 5%	0 0%	0 0%	0 0%	0 0%	0 0%	1 5%	0 0%	2 17%	2 40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: HI

Auto Generated

Q33: How many claims were settled within your deductible (including costs of outside attorneys, experts, etc.)? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	4	3	3	3	9	14	9	12	5
<b>0</b> Count Column %	14 23%	<b>3</b> <b>75% HI</b>	0 0%	2 67%	0 0%	3 33%	4 29%	1 11%	<b>1</b> <b>8%</b>	<b>0</b> <b>0%</b>
<b>1</b> Count Column %	29 47%	1 25%	<b>3</b> <b>100% I</b>	1 33%	<b>3</b> <b>100% I</b>	4 44%	7 50%	<b>6</b> <b>67% I</b>	4 33%	<b>0</b> <b>0%</b>
<b>2</b> Count Column %	4 6%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	1 8%	2 40%
<b>3</b> Count Column %	3 5%	0 0%	0 0%	0 0%	0 0%	1 11%	0 0%	1 11%	1 8%	0 0%
<b>4</b> Count Column %	5 8%	0 0%	0 0%	0 0%	0 0%	1 11%	1 7%	0 0%	3 25%	0 0%
<b>5</b> Count Column %	2 3%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	0 0%	1 20%
<b>More than 5</b> Count Column %	5 8%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	2 17%	2 40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**■ Significant difference within groups: HI**

Auto Generated

Q34.1: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Negotiation \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	60	4	3	2	3	9	13	9	12	5
<b>0</b> Count	17	1	1	1	0	4	5	3	2	0
Column %	28%	25%	33%	50%	0%	44%	38%	33%	17%	0%
<b>1</b> Count	24	<b>3</b>	2	1	2	3	4	5	4	<b>0</b>
Column %	40%	<b>75% I</b>	67%	50%	67%	33%	31%	56%	33%	<b>0%</b>
<b>2</b> Count	7	0	0	0	1	0	1	1	2	2
Column %	12%	0%	0%	0%	33%	0%	8%	11%	17%	40%
<b>3</b> Count	3	0	0	0	0	2	0	0	1	0
Column %	5%	0%	0%	0%	0%	22%	0%	0%	8%	0%
<b>4</b> Count	4	0	0	0	0	0	1	0	2	1
Column %	7%	0%	0%	0%	0%	0%	8%	0%	17%	20%
<b>5</b> Count	1	0	0	0	0	0	1	0	0	0
Column %	2%	0%	0%	0%	0%	0%	8%	0%	0%	0%
<b>More than 5</b> Count	4	0	0	0	0	0	1	0	1	2
Column %	7%	0%	0%	0%	0%	0%	8%	0%	8%	40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**■ Significant difference within groups: I**

Auto Generated

Q34.2: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Mediation

	Q4: What is the annual gross revenue of your firm?									
	Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	60	4	3	2	3	9	13	9	12	5
<b>0</b>										
Count	35	3	2	1	3	4	9	5	6	2
Column %	58%	75%	67%	50%	100%	44%	69%	56%	50%	40%
<b>1</b>										
Count	17	1	1	0	0	5	4	2	3	1
Column %	28%	25%	33%	0%	0%	56%	31%	22%	25%	20%
<b>2</b>										
Count	5	0	0	1	0	0	0	1	3	0
Column %	8%	0%	0%	50%	0%	0%	0%	11%	25%	0%
<b>3</b>										
Count	2	0	0	0	0	0	0	1	0	1
Column %	3%	0%	0%	0%	0%	0%	0%	11%	0%	20%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b>										
Count	1	0	0	0	0	0	0	0	0	1
Column %	2%	0%	0%	0%	0%	0%	0%	0%	0%	20%

Auto Generated

Q34.3: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Arbitration

	Q4: What is the annual gross revenue of your firm?										
	Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I	
Sample Size	60	4	3	2	3	9	13	9	12	5	
<b>0</b>											
Count	57	4	3	2	3	9	13	8	11	4	
Column %	95%	100%	100%	100%	100%	100%	100%	89%	92%	80%	
<b>1</b>											
Count	2	0	0	0	0	0	0	1	0	1	
Column %	3%	0%	0%	0%	0%	0%	0%	11%	0%	20%	
<b>2</b>											
Count	1	0	0	0	0	0	0	0	1	0	
Column %	2%	0%	0%	0%	0%	0%	0%	0%	8%	0%	
<b>3</b>											
Count	0	0	0	0	0	0	0	0	0	0	
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>4</b>											
Count	0	0	0	0	0	0	0	0	0	0	
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>5</b>											
Count	0	0	0	0	0	0	0	0	0	0	
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
<b>More than 5</b>											
Count	0	0	0	0	0	0	0	0	0	0	
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	

Auto Generated

Q34.4: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Trial

	Q4: What is the annual gross revenue of your firm?									
	Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	60	4	3	2	3	9	13	9	12	5
<b>0</b> Count	60	4	3	2	3	9	13	9	12	5
Column %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>1</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>2</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q34.5: How many claims were resolved by each of the following METHODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Other Method

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	60	4	3	2	3	9	13	9	12	5
<b>0</b> Count	55	4	3	2	3	9	11	9	10	4
Column %	92%	100%	100%	100%	100%	100%	85%	100%	83%	80%
<b>1</b> Count	5	0	0	0	0	0	2	0	2	1
Column %	8%	0%	0%	0%	0%	0%	15%	0%	17%	20%
<b>2</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q35.1: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Before Trial \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	61	5	3	2	3	9	13	9	12	5
<b>0</b>										
Count	7	1	0	0	0	3	2	0	1	0
Column %	11%	20%	0%	0%	0%	33%	15%	0%	8%	0%
<b>1</b>										
Count	29	<b>4</b>	<b>3</b>	1	2	4	7	<b>6</b>	<b>2</b>	<b>0</b>
Column %	48%	<b>80% HI</b>	<b>100% HI</b>	50%	67%	44%	54%	<b>67% HI</b>	<b>17%</b>	<b>0%</b>
<b>2</b>										
Count	9	0	0	1	1	0	1	1	3	2
Column %	15%	0%	0%	50%	33%	0%	8%	11%	25%	40%
<b>3</b>										
Count	4	0	0	0	0	1	0	2	1	0
Column %	7%	0%	0%	0%	0%	11%	0%	22%	8%	0%
<b>4</b>										
Count	5	0	0	0	0	1	1	0	3	0
Column %	8%	0%	0%	0%	0%	11%	8%	0%	25%	0%
<b>5</b>										
Count	2	0	0	0	0	0	1	0	0	1
Column %	3%	0%	0%	0%	0%	0%	8%	0%	0%	20%
<b>More than 5</b>										
Count	5	0	0	0	0	0	1	0	2	2
Column %	8%	0%	0%	0%	0%	0%	8%	0%	17%	40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**■ Significant difference within groups: HI**

Auto Generated

Q35.8: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - During Trial

	Q4: What is the annual gross revenue of your firm?									
	Total	\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	61	5	3	2	3	9	13	9	12	5
<b>0</b> Count	61	5	3	2	3	9	13	9	12	5
Column %	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>1</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>2</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q35.9: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - By Court Judgment

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	61	5	3	2	3	9	13	9	12	5
<b>0</b>										
Count	59	5	3	2	3	9	13	9	11	4
Column %	97%	100%	100%	100%	100%	100%	100%	100%	92%	80%
<b>1</b>										
Count	2	0	0	0	0	0	0	0	1	1
Column %	3%	0%	0%	0%	0%	0%	0%	0%	8%	20%
<b>2</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q35.10: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - Before Arbitration

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	61	5	3	2	3	9	13	9	12	5
<b>0</b>										
Count	56	5	2	2	3	8	11	8	12	5
Column %	92%	100%	67%	100%	100%	89%	85%	89%	100%	100%
<b>1</b>										
Count	5	0	1	0	0	1	2	1	0	0
Column %	8%	0%	33%	0%	0%	11%	15%	11%	0%	0%
<b>2</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q35.11: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - During Arbitration

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	61	5	3	2	3	9	13	9	12	5
<b>0</b> Count	60	4	3	2	3	9	13	9	12	5
Column %	98%	80%	100%	100%	100%	100%	100%	100%	100%	100%
<b>1</b> Count	1	1	0	0	0	0	0	0	0	0
Column %	2%	20%	0%	0%	0%	0%	0%	0%	0%	0%
<b>2</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b> Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q35.12: How many claims were resolved during each of the following PERIODS? If the answer for a method is "0" please select that response instead of leaving the space blank. The total should equal your answer to Question 32. Your total is [QID110-ChoiceGroup-SelectedChoices]. - By Arbitration Decision

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	60	4	3	2	3	9	13	9	12	5
<b>0</b>										
Count	57	4	3	2	3	8	13	8	12	4
Column %	95%	100%	100%	100%	100%	89%	100%	89%	100%	80%
<b>1</b>										
Count	3	0	0	0	0	1	0	1	0	1
Column %	5%	0%	0%	0%	0%	11%	0%	11%	0%	20%
<b>2</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>3</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>4</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>More than 5</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Auto Generated

Q36: What was the total number of claims resolved WITHOUT any payment by your firm to the claimant? If the answer is "0" please select that response instead of leaving the space blank. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
<b>0</b> Count Column %	35 56%	<b>4</b> <b>80%</b> <b>I</b>	<b>3</b> <b>100%</b> <b>I</b>	1 50%	2 67%	<b>6</b> <b>67%</b> <b>I</b>	<b>10</b> <b>71%</b> <b>I</b>	4 44%	5 42%	<b>0</b> <b>0%</b>
<b>1</b> Count Column %	14 23%	0 0%	0 0%	1 50%	0 0%	2 22%	2 14%	4 44%	4 33%	1 20%
<b>2</b> Count Column %	5 8%	1 20%	0 0%	0 0%	1 33%	0 0%	0 0%	1 11%	1 8%	1 20%
<b>3</b> Count Column %	4 6%	0 0%	0 0%	0 0%	0 0%	1 11%	1 7%	0 0%	1 8%	1 20%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %	4 6%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	1 8%	2 40%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**I Significant difference within groups: I**

Auto Generated

Q37\_1X: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense costs YOU paid lawyers, experts, etc.

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
<b>Less than \$25,000</b>										
Count	29	4	1	1	2	5	6	4	5	1
Column %	47%	80%	33%	50%	67%	56%	43%	44%	42%	20%
<b>\$25,000 or more</b>										
Count	33	1	2	1	1	4	8	5	7	4
Column %	53%	20%	67%	50%	33%	44%	57%	56%	58%	80%

Auto Generated

Q37.1: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Defense costs YOU paid lawyers, experts, etc.

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
Mean	99,686.34	6,400.00	29,333.33	37,500.00	10,166.67	31,247.78	66,936.57	121,538.89	112,738.42	458,000.00
Median	25,000.00	0.00	33,000.00	37,500.00	5,500.00	15,000.00	40,000.00	50,000.00	39,000.00	250,000.00
Min	0.00	0.00	15,000.00	5,000.00	0.00	0.00	0.00	0.00	0.00	20,000.00
Max	1,100,000.00	25,000.00	40,000.00	70,000.00	25,000.00	150,000.00	268,000.00	300,000.00	300,000.00	1,100,000.00

Auto Generated

Q37\_4X: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense cost paid by the PROFESSIONAL LIABILITY INSURER

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
<b>\$0 - Nothing</b>										
Count	47	3	2	1	2	6	10	7	12	4
Column %	76%	60%	67%	50%	67%	67%	71%	78%	100%	80%
<b>Any Amount</b>										
Count	15	2	1	1	1	3	4	2	0	1
Column %	24%	40%	33%	50%	33%	33%	29%	22%	0%	20%

Auto Generated

Q37.4: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Defense cost paid by the PROFESSIONAL LIABILITY INSURER

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
Mean	106,630.65	26,000.00	833.33	150,000.00	700.00	15,166.67	10,000.00	88,888.89	0.00	1,020,000.00
Median	0.00	0.00	0.00	150,000.00	0.00	0.00	0.00	0.00	0.00	0.00
Min	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Max	5,100,000.00	120,000.00	2,500.00	300,000.00	2,100.00	100,000.00	50,000.00	600,000.00	0.00	5,100,000.00

Auto Generated

Q37\_5X: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement YOU paid (including any fees due your firm that were waived or forfeited)

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
<b>Less than \$10,000</b>										
Count	34	4	2	0	2	6	8	6	4	2
Column %	55%	80%	67%	0%	67%	67%	57%	67%	33%	40%
<b>\$10,000 or more</b>										
Count	28	1	1	2	1	3	6	3	8	3
Column %	45%	20%	33%	100%	33%	33%	43%	33%	67%	60%
Min	1.00	1.00	1.00	2.00	1.00	1.00	1.00	1.00	1.00	1.00
Max	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

Auto Generated

Q37.5: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Amount of award or settlement YOU paid<br /> (including any fees due your firm that were waived or forfeited)

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
Mean	116,959.97	50,000.00	4,333.33	51,500.00	31,666.67	58,045.56	27,389.43	45,000.00	147,471.33	742,000.00
Median	2,500.00	0.00	0.00	51,500.00	0.00	5,000.00	0.00	0.00	58,127.00	110,000.00

Auto Generated

Q37\_6x: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
<b>\$0 - Nothing</b>										
Count	38	2	2	2	1	5	7	6	9	4
Column %	61%	40%	67%	100%	33%	56%	50%	67%	75%	80%
<b>Any Amount</b>										
Count	24	3	1	0	2	4	7	3	3	1
Column %	39%	60%	33%	0%	67%	44%	50%	33%	25%	20%

Auto Generated

Q37.6: What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Please do not use decimals or commas in your responses. - Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
Mean	192,602.42	40,400.00	16,666.67	0.00	90,666.67	222,038.89	128,142.86	633,333.33	118,750.00	100,000.00
Median	0.00	15,000.00	0.00	0.00	72,000.00	0.00	12,500.00	0.00	0.00	0.00
Std. Dev.	482,253.54	67,810.77	28,867.51	0.00	101,298.24	327,839.01	263,602.22	1,077,032.96	246,134.89	223,606.80
Min	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Max	3,000,000.00	160,000.00	50,000.00	0.00	200,000.00	850,000.00	1,000,000.00	3,000,000.00	650,000.00	500,000.00

Auto Generated

Q38: Have you made a payment as a business decision to a claimant during your most recently completed fiscal year to resolve a case when you believed the claim to be frivolous or without merit? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	62	5	3	2	3	9	14	9	12	5
<b>Yes</b> Count Column %	35 56%	<b>0</b> <b>0%</b>	2 67%	1 50%	2 67%	3 33%	7 50%	<b>7</b> <b>78%</b> A	<b>9</b> <b>75%</b> A	<b>4</b> <b>80%</b> A
<b>No</b> Count Column %	27 44%	<b>5</b> <b>100%</b> GHI	1 33%	1 50%	1 33%	6 67%	7 50%	<b>2</b> <b>22%</b>	<b>3</b> <b>25%</b>	<b>1</b> <b>20%</b>

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: AGHI

Auto Generated

Q39: Defense of Claims and Causes of Claims

Please answer the questions in this section with reference to your firm’s most recently completed fiscal year.

What was the total number of personnel hours expended by your firm in defending ALL claims (including claims from prior years)? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	108	13	9	8	8	16	23	14	13	4
<b>0-49</b> Count	29	5	4	<b>5</b>	2	<b>7</b>	<b>3</b>	2	<b>1</b>	0
Column %	27%	38%	44%	<b>63% FH</b>	25%	<b>44% H</b>	<b>13%</b>	14%	<b>8%</b>	0%
<b>50-99</b> Count	16	4	2	0	2	2	3	2	1	0
Column %	15%	31%	22%	0%	25%	13%	13%	14%	8%	0%
<b>100-199</b> Count	29	2	2	1	2	5	10	4	2	1
Column %	27%	15%	22%	13%	25%	31%	43%	29%	15%	25%
<b>200-499</b> Count	26	2	1	2	2	2	6	4	5	2
Column %	24%	15%	11%	25%	25%	13%	26%	29%	38%	50%
<b>500-999</b> Count	4	0	0	0	0	0	1	1	2	0
Column %	4%	0%	0%	0%	0%	0%	4%	7%	15%	0%
<b>1,000 or more</b> Count	4	0	0	0	0	0	0	1	2	1
Column %	4%	0%	0%	0%	0%	0%	0%	7%	15%	25%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

  Significant difference within groups: FH

Auto Generated

Q40: Please indicate any possible or alleged causes that could have contributed to the claims that your firm experienced. Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	106	12	9	8	7	16	23	14	13	4
<b>Client / Project Selection (QBS vs. cost proposal, client not knowledgeable about construction, client / project financial strength, etc.)</b>										
Mentions	28	5	0	0	1	4	4	4	7	3
% Valid Cases	26%	42%	0%	0%	14%	25%	17%	29%	54%	75%
<b>Code Violation</b>										
Mentions	7	1	0	0	1	0	1	1	3	0
% Valid Cases	7%	8%	0%	0%	14%	0%	4%	7%	23%	0%
<b>Communications (breakdowns when conflicts arise, poor team or client communication, etc.)</b>										
Mentions	44	3	2	5	3	6	7	6	8	4
% Valid Cases	42%	25%	22%	63%	43%	38%	30%	43%	62%	100%
<b>Contract (contract language, no contract, etc.)</b>										
Mentions	19	3	1	1	0	2	3	4	3	2
% Valid Cases	18%	25%	11%	13%	0%	13%	13%	29%	23%	50%
<b>Error or Omission of a Technical Nature</b>										
Mentions	46	5	2	1	5	4	7	9	10	3
% Valid Cases	43%	42%	22%	13%	71%	25%	30%	64% F	77%	75%
<b>Project Management (lack of training, management of human or technical resources, turnover of staff, etc.)</b>										
Mentions	16	0	1	3	0	2	2	2	5	1
% Valid Cases	15%	0%	11%	38%	0%	13%	9%	14%	38%	25%
<b>Project Delays</b>										
Mentions	17	1	0	0	1	2	2	4	3	4
% Valid Cases	16%	8%	0%	0%	14%	13%	9%	29%	23%	100%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: F**

Auto Generated

Q40: Please indicate any possible or alleged causes that could have contributed to the claims that your firm experienced. Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Scope of Services (problems with scope definition, changes in scope, etc.)</b>										
Mentions	26	3	1	2	1	5	5	3	5	1
% Valid Cases	25%	25%	11%	25%	14%	31%	22%	21%	38%	25%
<b>Third Party Claim</b>										
Mentions	54	3	5	2	4	6	12	9	10	3
% Valid Cases	51%	25%	56%	25%	57%	38%	52%	64%	77%	75%
<b>Other (please specify)</b>										
Mentions	11	2	1	2	0	2	2	1	0	1
% Valid Cases	10%	17%	11%	25%	0%	13%	9%	7%	0%	25%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: F

Auto Generated

Q41: For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	106	13	9	8	7	15	22	14	13	5
<b>Airport (Runway &amp; Taxiways)</b>										
Count	1	0	0	0	0	0	0	1	0	0
Column %	1%	0%	0%	0%	0%	0%	0%	7%	0%	0%
<b>Airport (Terminals)</b>										
Count	1	0	0	0	0	0	1	0	0	0
Column %	1%	0%	0%	0%	0%	0%	5%	0%	0%	0%
<b>Apartment</b>										
Count	4	0	2	0	0	1	1	0	0	0
Column %	4%	0%	22%	0%	0%	7%	5%	0%	0%	0%
<b>Bridges &amp; Tunnels</b>										
Count	4	1	1	0	2	0	0	0	0	0
Column %	4%	8%	11%	0%	29%	0%	0%	0%	0%	0%
<b>Condominium</b>										
Count	5	0	1	2	2	0	0	0	0	0
Column %	5%	0%	11%	25%	29%	0%	0%	0%	0%	0%
<b>Healthcare</b>										
Count	8	2	0	0	0	0	1	2	3	0
Column %	8%	15%	0%	0%	0%	0%	5%	14%	23%	0%
<b>Highways &amp; Streets</b>										
Count	18	0	1	0	1	3	6	3	4	0
Column %	17%	0%	11%	0%	14%	20%	27%	21%	31%	0%
<b>Hospitality (Hotel, Motel, Entertainment)</b>										
Count	2	1	0	0	0	0	0	1	0	0
Column %	2%	8%	0%	0%	0%	0%	0%	7%	0%	0%
<b>Industrial &amp; Process</b>										
Count	5	0	0	0	0	1	1	1	1	1
Column %	5%	0%	0%	0%	0%	7%	5%	7%	8%	20%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**■ Significant difference within groups: F**

Auto Generated

Q41: For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Land Development</b>										
Count	7	2	1	0	0	2	1	0	1	0
Column %	7%	15%	11%	0%	0%	13%	5%	0%	8%	0%
<b>Mass &amp; Rapid Transit</b>										
Count	2	0	0	0	0	0	0	1	0	1
Column %	2%	0%	0%	0%	0%	0%	0%	7%	0%	20%
<b>Office</b>										
Count	3	0	0	0	0	1	0	0	2	0
Column %	3%	0%	0%	0%	0%	7%	0%	0%	15%	0%
<b>Residential (Single Family)</b>										
Count	4	3	0	0	0	1	0	0	0	0
Column %	4%	23% F	0%	0%	0%	7%	0%	0%	0%	0%
<b>Retail</b>										
Count	4	0	0	1	0	2	0	1	0	0
Column %	4%	0%	0%	13%	0%	13%	0%	7%	0%	0%
<b>School (Higher Education)</b>										
Count	1	0	0	0	0	1	0	0	0	0
Column %	1%	0%	0%	0%	0%	7%	0%	0%	0%	0%
<b>School (K-12)</b>										
Count	4	0	1	0	0	0	2	0	0	1
Column %	4%	0%	11%	0%	0%	0%	9%	0%	0%	20%
<b>Utility</b>										
Count	1	0	0	0	0	0	1	0	0	0
Column %	1%	0%	0%	0%	0%	0%	5%	0%	0%	0%
<b>Water and/or Wastewater Conveyance</b>										
Count	7	0	0	2	0	1	1	2	1	0
Column %	7%	0%	0%	25%	0%	7%	5%	14%	8%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: F**

Auto Generated

Q41: For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
<b>Water and/or Wastewater Treatment</b>										
Count	12	1	0	1	0	2	4	2	0	2
Column %	11%	8%	0%	13%	0%	13%	18%	14%	0%	40%
<b>Other (please specify)</b>										
Count	13	3	2	2	2	0	3	0	1	0
Column %	12%	23%	22%	25%	29%	0%	14%	0%	8%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: F

Auto Generated

Q41a: For the claim identified in the previous question, please indicate the Project Delivery Method involved. - Selected Choice \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	107	12	9	8	8	15	23	14	13	5
<b>Traditional Design-Bid-Build</b>										
Count	72	7	6	5	5	10	15	12	10	2
Column %	67%	58%	67%	63%	63%	67%	65%	86%	77%	40%
<b>Contractor-Led Design/Build</b>										
Count	12	1	0	0	1	2	4	1	1	2
Column %	11%	8%	0%	0%	13%	13%	17%	7%	8%	40%
<b>Consultant-Led Design/Build</b>										
Count	2	0	0	0	0	0	1	0	0	1
Column %	2%	0%	0%	0%	0%	0%	4%	0%	0%	20%
<b>Progressive Design/Build</b>										
Count	0	0	0	0	0	0	0	0	0	0
Column %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Construction Manager at Risk</b>										
Count	3	1	0	0	0	0	1	1	0	0
Column %	3%	8%	0%	0%	0%	0%	4%	7%	0%	0%
<b>Construction Manager/General Contractor</b>										
Count	7	1	1	0	2	2	1	0	0	0
Column %	7%	8%	11%	0%	25%	13%	4%	0%	0%	0%
<b>Other (please specify)</b>										
Count	11	2	2	<b>3</b>	0	1	<b>1</b>	<b>0</b>	2	0
Column %	10%	17%	22%	<b>38% FG</b>	0%	7%	<b>4%</b>	<b>0%</b>	15%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: FG**

Auto Generated

Q42: Impact of the Threat of Claim

Has your firm reduced, dropped, or modified any service offerings due to high claims activity or other risk issues?

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	348	114	56	32	29	46	36	16	14	5
<b>Yes</b>										
Count	42	13	6	5	6	3	4	2	2	1
Column %	12%	11%	11%	16%	21%	7%	11%	13%	14%	20%
<b>No</b>										
Count	306	101	50	27	23	43	32	14	12	4
Column %	88%	89%	89%	84%	79%	93%	89%	88%	86%	80%

Auto Generated

Q43: How often has your firm not pursued or has turned down work, due to concern about potential risk issues? \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Sample Size	349	115	56	32	29	46	36	16	14	5
<b>Frequently</b> Count Column %	17 5%	<b>9</b> <b>8%</b>	<b>2</b> <b>4%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>1</b> <b>2%</b>	<b>2</b> <b>6%</b>	<b>0</b> <b>0%</b>	<b>0</b> <b>0%</b>	<b>3</b> <b>60%</b>
<b>Sometimes</b> Count Column %	155 44%	47 41%	<b>18</b> <b>32%</b>	15 47%	<b>16</b> <b>55%</b> <b>B</b>	<b>24</b> <b>52%</b> <b>B</b>	18 50%	8 50%	8 57%	1 20%
<b>Rarely</b> Count Column %	148 42%	<b>44</b> <b>38%</b>	<b>32</b> <b>57%</b> <b>AF</b>	15 47%	11 38%	19 41%	<b>12</b> <b>33%</b>	8 50%	6 43%	1 20%
<b>Never</b> Count Column %	29 8%	15 13%	4 7%	2 6%	2 7%	2 4%	4 11%	0 0%	0 0%	0 0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q44: Why specifically did your firm not pursue or turn the work down? Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	319	99	52	30	27	44	32	16	14	5
<b>Client History</b>										
Mentions	177	46	26	17	17	31	17	11	8	4
% Valid Cases	55%	46%	50%	57%	63%	70% AB	53%	69%	57%	80%
<b>Contract Terms</b>										
Mentions	185	46	26	13	15	30	24	14	12	5
% Valid Cases	58%	46%	50%	43%	56%	68% AC	75% ABC	88%	86%	100%
<b>High Risk (e.g., in terms of safety, project delivery type, technical sufficiency, etc.)</b>										
Mentions	184	57	28	15	18	27	16	11	9	3
% Valid Cases	58%	58%	54%	50%	67%	61%	50%	69%	64%	60%
<b>Lacked Qualifications / Experience on the part of the client, design professional, or others</b>										
Mentions	119	31	19	11	10	18	13	7	7	3
% Valid Cases	37%	31%	37%	37%	37%	41%	41%	44%	50%	60%
<b>Project Type or Delivery Method</b>										
Mentions	94	23	15	10	9	15	10	4	5	3
% Valid Cases	29%	23%	29%	33%	33%	34%	31%	25%	36%	60%
<b>Undercapitalized Project</b>										
Mentions	45	13	7	3	5	7	6	2	1	1
% Valid Cases	14%	13%	13%	10%	19%	16%	19%	13%	7%	20%
<b>Other (please specify)</b>										
Mentions	14	5	4	1	1	0	2	0	1	0
% Valid Cases	4%	5%	8%	3%	4%	0%	6%	0%	7%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABC

Auto Generated

Q45: During your last fiscal year, what is your best estimate of the potential total fee value of the work that your firm declined? \*

	Total	Q4: What is the annual gross revenue of your firm?									
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I	
Sample Size	316	97	52	30	27	44	32	15	14	5	
<b>\$0 to \$10,000</b>											
Count	37	20	10	4	2	0	1	0	0	0	
Column %	12%	21% EF	19% EF	13% E	7%	0%	3%	0%	0%	0%	
<b>\$10,001 to \$100,000</b>											
Count	128	59	24	12	10	12	5	3	2	1	
Column %	41%	61% CDEFGH	46% FH	40% F	37%	27%	16%	20%	14%	20%	
<b>\$100,001 to \$250,000</b>											
Count	69	11	13	8	5	18	7	2	4	1	
Column %	22%	11%	25% A	27% A	19%	41% A	22%	13%	29%	20%	
<b>\$250,001 to \$500,000</b>											
Count	40	6	3	2	7	8	10	3	1	0	
Column %	13%	6%	6%	7%	26% AB	18% A	31% ABC	20%	7%	0%	
<b>\$500,001 to \$1 million</b>											
Count	22	1	2	3	2	6	3	2	3	0	
Column %	7%	1%	4%	10% A	7%	14% A	9% A	13% A	21% A	0%	
<b>\$1.01 million to \$2.5 million</b>											
Count	11	0	0	1	0	0	4	4	2	0	
Column %	3%	0%	0%	3%	0%	0%	13% ABE	27% ABCDE	14% AB	0%	
<b>\$2.51 million to \$5 million</b>											
Count	4	0	0	0	1	0	1	1	0	1	
Column %	1%	0%	0%	0%	4%	0%	3%	7%	0%	20% A	
<b>\$5.01 million to \$10 million</b>											
Count	2	0	0	0	0	0	1	0	1	0	
Column %	1%	0%	0%	0%	0%	0%	3%	0%	7%	0%	
<b>More than \$10 million</b>											
Count	3	0	0	0	0	0	0	0	1	2	
Column %	1%	0%	0%	0%	0%	0%	0%	0%	7%	40% ABCDEF	

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ Significant difference within groups: ABCDEFGH

Auto Generated

Q46: In your opinion, to what extent does the threat of claims stifle innovation in the profession at this time? \*

		<b>Q4: What is the annual gross revenue of your firm?</b>									
		<b>Total</b>	<b>\$1 million to \$2.49 million A</b>	<b>\$2.5 million to \$4.99 million B</b>	<b>\$5.0 million to \$7.49 million C</b>	<b>\$7.5 million to \$9.99 million D</b>	<b>\$10 million to \$19.99 million E</b>	<b>\$20 million to \$49.99 million F</b>	<b>\$50 million to \$99.99 million G</b>	<b>\$100 million to \$249.99 million H</b>	<b>\$250 million or more I</b>
Sample Size		348	115	55	32	29	46	36	16	14	5
<b>Very Much</b>											
Count		41	12	6	6	5	4	4	2	1	1
Column %		12%	10%	11%	19%	17%	9%	11%	13%	7%	20%
<b>Somewhat</b>											
Count		129	<b>43</b>	<b>24</b>	11	<b>5</b>	<b>21</b>	12	7	3	3
Column %		37%	<b>37% D</b>	<b>44% D</b>	34%	<b>17%</b>	<b>46% D</b>	33%	44%	21%	60%
<b>A little</b>											
Count		140	45	22	13	13	17	15	6	8	1
Column %		40%	39%	40%	41%	45%	37%	42%	38%	57%	20%
<b>Not at all</b>											
Count		38	15	3	2	6	4	5	1	2	0
Column %		11%	13%	5%	6%	21%	9%	14%	6%	14%	0%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

■ **Significant difference within groups: D**

Auto Generated

Q47: Please indicate whether the threat of claims is hurting your firm’s ability to do the following. Check all that apply. \*

	Total	Q4: What is the annual gross revenue of your firm?								
		\$1 million to \$2.49 million A	\$2.5 million to \$4.99 million B	\$5.0 million to \$7.49 million C	\$7.5 million to \$9.99 million D	\$10 million to \$19.99 million E	\$20 million to \$49.99 million F	\$50 million to \$99.99 million G	\$100 million to \$249.99 million H	\$250 million or more I
Valid Cases	330	108	52	30	29	43	34	16	13	5
<b>Build good relations with clients</b>										
Mentions	31	10	2	6	5	1	4	2	1	0
% Valid Cases	9%	9%	4%	20%	17%	2%	12%	13%	8%	0%
<b>Expand your firm’s business</b>										
Mentions	61	22	<b>7</b>	<b>10</b>	5	4	6	3	2	2
% Valid Cases	18%	20%	<b>13%</b>	<b>33% B</b>	17%	9%	18%	19%	15%	40%
<b>Hire new engineers</b>										
Mentions	11	6	0	3	0	1	0	0	1	0
% Valid Cases	3%	6%	0%	10%	0%	2%	0%	0%	8%	0%
<b>Hold down costs / remain profitable</b>										
Mentions	70	23	14	7	3	9	8	5	1	0
% Valid Cases	21%	21%	27%	23%	10%	21%	24%	31%	8%	0%
<b>Hold down fees</b>										
Mentions	84	<b>20</b>	15	8	<b>11</b>	13	9	6	0	2
% Valid Cases	25%	<b>19%</b>	29%	27%	<b>38% A</b>	30%	26%	38%	0%	40%
<b>Maintain good relations with other construction team members</b>										
Mentions	64	<b>15</b>	<b>10</b>	4	7	<b>8</b>	7	<b>7</b>	3	3
% Valid Cases	19%	<b>14%</b>	<b>19%</b>	13%	24%	<b>19%</b>	21%	<b>44% ABE</b>	23%	60%
<b>Try innovative approaches</b>										
Mentions	89	28	11	11	9	15	6	6	2	1
% Valid Cases	27%	26%	21%	37%	31%	35%	18%	38%	15%	20%
<b>The threat of claims is not having an impact on our firm</b>										
Mentions	156	58	23	14	13	17	16	5	9	1
% Valid Cases	47%	54%	44%	47%	45%	40%	47%	31%	69%	20%

Confidence Level = 95%

\* Denotes variable with statistically significant findings

**Significant difference within groups: ABE**