# Results by Firm Revenue Range <br> Auto Generated 

May 3, 2021

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Q2. What are your firm's fields of practice? Check all that apply. Totals may not equal 100\%.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Valid Cases | 423 | 37 | 38 | 83 | 64 | 50 | 34 | 52 | 29 | 18 | 18 |
| Architectural <br> Mentions \% Valid Cases | $\begin{array}{r} 40 \\ 9 \% \end{array}$ | 2\% | 1 $3 \%$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 6 \\ 12 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 2\% | $\begin{array}{r} 7 \\ 24 \% \end{array}$ | $\begin{array}{r} 8 \\ 44 \% \end{array}$ | $\begin{array}{r} 10 \\ 56 \% \end{array}$ |
| Building Commissioning <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 25 \\ 6 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 3 | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 9 | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 4 \\ 22 \% \end{array}$ |
| Civil / General (Including Transportation) <br> Mentions \% Valid Cases | $\begin{array}{r} 264 \\ 62 \% \end{array}$ | $\begin{array}{r} 20 \\ 54 \% \end{array}$ | $\begin{array}{r} 22 \\ 58 \% \end{array}$ | $\begin{array}{r} 39 \\ 47 \% \end{array}$ | $\begin{array}{r} 37 \\ 58 \% \end{array}$ | $\begin{array}{r} 36 \\ 72 \% \end{array}$ | $\begin{array}{r} 22 \\ 65 \% \end{array}$ | $\begin{array}{r} 37 \\ 71 \% \end{array}$ | $\begin{array}{r} 23 \\ 79 \% \end{array}$ | $\begin{array}{r} 15 \\ 83 \% \end{array}$ | $\begin{array}{r} 13 \\ 72 \% \end{array}$ |
| Construction Engineering \& Inspection Mentions \% Valid Cases | $\begin{array}{r} 171 \\ 40 \% \end{array}$ | 7 $19 \%$ | 9 $24 \%$ | $\begin{array}{r} 16 \\ 19 \% \end{array}$ | $\begin{array}{r} 23 \\ 36 \% \end{array}$ | $\begin{array}{r} 24 \\ 48 \% \end{array}$ | $\begin{array}{r} 13 \\ 38 \% \end{array}$ | $\begin{array}{r} 31 \\ 60 \% \end{array}$ | $\begin{array}{r} 20 \\ 69 \% \end{array}$ | $\begin{array}{r} 15 \\ 83 \% \end{array}$ | $\begin{array}{r} 13 \\ 72 \% \end{array}$ |
| Construction Management Mentions \% Valid Cases | $\begin{array}{r} 105 \\ 25 \% \end{array}$ | 7 $19 \%$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | $\begin{array}{r} 15 \\ 23 \% \end{array}$ | $\begin{array}{r} 7 \\ 14 \% \end{array}$ | $\begin{array}{r} 10 \\ 29 \% \end{array}$ | $\begin{array}{r} 19 \\ 37 \% \end{array}$ | 11 $38 \%$ | $\begin{array}{r} 8 \\ 44 \% \end{array}$ | $\begin{array}{r} 13 \\ 72 \% \end{array}$ |
| Electrical Mentions \% Valid Cases | $\begin{array}{r} 86 \\ 20 \% \end{array}$ | $\begin{array}{r} 5 \\ 14 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 20 \\ 24 \% \end{array}$ | $\begin{array}{r} 9 \\ 14 \% \end{array}$ | $\begin{array}{r} 8 \\ 16 \% \end{array}$ | $\begin{array}{r} 6 \\ 18 \% \end{array}$ | $\begin{array}{r} 7 \\ 13 \% \end{array}$ | $\begin{array}{r} 9 \\ 31 \% \end{array}$ | $\begin{array}{r} 8 \\ 44 \% \end{array}$ | $\begin{array}{r} 11 \\ 61 \% \end{array}$ |
| Energy / Industrial Mentions \% Valid Cases | $\begin{array}{r} 35 \\ 8 \% \end{array}$ | 1 $3 \%$ | 3 $8 \%$ | 2\% | 2\% | 0 $0 \%$ | 1 $3 \%$ | 3 $6 \%$ | 8 $28 \%$ | $\begin{array}{r} 5 \\ 28 \% \end{array}$ | $\begin{array}{r} 10 \\ 56 \% \end{array}$ |
| Environmental Mentions \% Valid Cases | $\begin{array}{r} 109 \\ 26 \% \end{array}$ | 3 $8 \%$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 6 \\ 7 \% \end{array}$ | $\begin{array}{r} 9 \\ 14 \% \end{array}$ | $\begin{array}{r} 13 \\ 26 \% \end{array}$ | $\begin{array}{r} 12 \\ 35 \% \end{array}$ | $\begin{array}{r} 20 \\ 38 \% \end{array}$ | $\begin{array}{r} 14 \\ 48 \% \end{array}$ | $\begin{array}{r} 14 \\ 78 \% \end{array}$ | $\begin{array}{r} 15 \\ 83 \% \end{array}$ |
| Geotechnical Mentions \% Valid Cases | $\begin{array}{r} 68 \\ 16 \% \end{array}$ | 4 $11 \%$ | $\begin{array}{r} 5 \\ 13 \% \end{array}$ | $\begin{array}{r} 8 \\ 10 \% \end{array}$ | $\begin{array}{r} 5 \\ 8 \% \end{array}$ | $\begin{array}{r} 8 \\ 16 \% \end{array}$ | $\begin{array}{r} 6 \\ 18 \% \end{array}$ | $\begin{array}{r} 13 \\ 25 \% \end{array}$ | 6 $21 \%$ | $\begin{array}{r} 3 \\ 17 \% \end{array}$ | $\begin{array}{r} 10 \\ 56 \% \end{array}$ |
| Lab Testing Mentions \% Valid Cases | $\begin{array}{r} 42 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 4 \\ 5 \% \end{array}$ | $\begin{array}{r} 7 \\ 11 \% \end{array}$ | $\begin{array}{r} 6 \\ 12 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 8 \\ 15 \% \end{array}$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | $\begin{array}{r} 4 \\ 22 \% \end{array}$ | $\begin{array}{r} 6 \\ 33 \% \end{array}$ |
| Landscape Architecture <br> Mentions \% Valid Cases | $\begin{array}{r} 47 \\ 11 \% \end{array}$ | 1 $3 \%$ | 1 $3 \%$ | 2\% | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | 3 | 9 $17 \%$ | 10 $34 \%$ | $\begin{array}{r} 7 \\ 39 \% \end{array}$ | $\begin{array}{r} 9 \\ 50 \% \end{array}$ |
| Mechanical / HVAC <br> Mentions \% Valid Cases | $\begin{array}{r} 67 \\ 16 \% \end{array}$ | 4 $11 \%$ | 1 $3 \%$ | $\begin{array}{r} 10 \\ 12 \% \end{array}$ | $\begin{array}{r} 7 \\ 11 \% \end{array}$ | 7 $14 \%$ | 8 $24 \%$ | 4 $8 \%$ | 8 $28 \%$ | $\begin{array}{r} 8 \\ 44 \% \end{array}$ | $\begin{array}{r} 10 \\ 56 \% \end{array}$ |
| $\begin{array}{r} \text { Planning } \\ \text { Mentions } \\ \text { \% Valid Cases } \end{array}$ | $\begin{array}{r} 109 \\ 26 \% \end{array}$ | 6 $16 \%$ | 5 | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | $\begin{array}{r} 16 \\ 25 \% \end{array}$ | $\begin{array}{r} 11 \\ 22 \% \end{array}$ | $\begin{array}{r} 8 \\ 24 \% \end{array}$ | 14 $27 \%$ | 17 $59 \%$ | $\begin{array}{r} 9 \\ 50 \% \end{array}$ | $\begin{array}{r} 12 \\ 67 \% \end{array}$ |

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Q2. What are your firm's fields of practice? Check all that apply. Totals may not equal $100 \%$.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\$ 2.5$ million to \$4.99 million | \$5.0 million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Process Mentions \% Valid Cases | $\begin{array}{r} 19 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 28 \% \end{array}$ |
| Structural Mentions \% Valid Cases | $\begin{array}{r} 154 \\ 36 \% \end{array}$ | $\begin{array}{r} 7 \\ 19 \% \end{array}$ | $\begin{array}{r} 17 \\ 45 \% \end{array}$ | $\begin{array}{r} 19 \\ 23 \% \end{array}$ | $\begin{array}{r} 16 \\ 25 \% \end{array}$ | $\begin{array}{r} 13 \\ 26 \% \end{array}$ | $\begin{array}{r} 12 \\ 35 \% \end{array}$ | $\begin{array}{r} 22 \\ 42 \% \end{array}$ | $\begin{array}{r} 23 \\ 79 \% \end{array}$ | $\begin{array}{r} 13 \\ 72 \% \end{array}$ | $\begin{array}{r} 12 \\ 67 \% \end{array}$ |
| SUE-Subsurface Utility Locating <br> Mentions \% Valid Cases | $\begin{array}{r} 20 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 6 \\ 33 \% \end{array}$ |
| Surveying Mentions \% Valid Cases | $\begin{array}{r} 128 \\ 30 \% \end{array}$ | $\begin{array}{r} 6 \\ 16 \% \end{array}$ | 3 $8 \%$ | $\begin{array}{r} 12 \\ 14 \% \end{array}$ | $\begin{array}{r} 20 \\ 31 \% \end{array}$ | $\begin{array}{r} 15 \\ 30 \% \end{array}$ | $\begin{array}{r} 14 \\ 41 \% \end{array}$ | $\begin{array}{r} 21 \\ 40 \% \end{array}$ | $\begin{array}{r} 14 \\ 48 \% \end{array}$ | 12 $67 \%$ | 11 $61 \%$ |
| Water / Wastewater <br> Mentions \% Valid Cases | $\begin{array}{r} 131 \\ 31 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 5 \\ 13 \% \end{array}$ | $\begin{array}{r} 17 \\ 20 \% \end{array}$ | $\begin{array}{r} 17 \\ 27 \% \end{array}$ | $\begin{array}{r} 14 \\ 28 \% \end{array}$ | $\begin{array}{r} 10 \\ 29 \% \end{array}$ | $\begin{array}{r} 26 \\ 50 \% \end{array}$ | $\begin{array}{r} 16 \\ 55 \% \end{array}$ | $\begin{array}{r} 11 \\ 61 \% \end{array}$ | $\begin{array}{r} 12 \\ 67 \% \end{array}$ |
| Other (please specify) <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 36 \\ 9 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 7 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 6 \% \end{array}$ | $\begin{array}{r} 7 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 4 $8 \%$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ |

Q3. If $50 \%$ or more of your firm's gross revenue comes from one field of practice, check that field below.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { Ilion to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 423 | 37 | 38 | 83 | 64 | 50 | 34 | 52 | 29 | 18 | 18 |
| Architectural Count Column \% | $\begin{array}{r} 2 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% |
| Building Commissioning Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | $\begin{gathered} 0 \\ 0 \% \end{gathered}$ | 0\% |
| Civil / General (Including Transportation) Count Column \% | $\begin{array}{r} 124 \\ 29 \% \end{array}$ | $\begin{array}{r} 11 \\ 30 \% \end{array}$ | $\begin{array}{r} 8 \\ 21 \% \end{array}$ | $\begin{array}{r} 21 \\ 25 \% \end{array}$ | $\begin{array}{r} 21 \\ 33 \% \end{array}$ | $\begin{array}{r} 20 \\ 40 \% \end{array}$ | $\begin{array}{r} 7 \\ 21 \% \end{array}$ | $\begin{array}{r} 18 \\ 35 \% \end{array}$ | $\begin{array}{r} 7 \\ 24 \% \end{array}$ | $\begin{array}{r} 7 \\ 39 \% \end{array}$ | $\begin{array}{r} 4 \\ 22 \% \end{array}$ |
| Construction Engineering \& Inspection Count Column \% | $\begin{array}{r} 22 \\ 5 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 1\% | 9\% ${ }^{6}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | 3\% | 63 | 3\% | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ |
| Construction Management Count Column \% | $\begin{array}{r} 9 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 4\% | 2\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 3\% | 2\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% |
| Electrical Count Column \% | $\begin{array}{r} 19 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | 8\% | $\begin{array}{r} 9 \\ 11 \% \end{array}$ | 3\% | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 0\% | 4\% | 0\% | $0$ | 0\% |
| Energy / Industrial Count Column \% | $\begin{array}{r} 5 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1\% | 2\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | 3\% | $0$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ |
| Environmental Count Column \% | $\begin{array}{r} 14 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 3\% | 3\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 6\% | 2\% | 0\% | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ |
| Geotechnical Count Column \% | $\begin{array}{r} 18 \\ 4 \% \end{array}$ | 5\% | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | 5\% | 2\% | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | 3\% | 2\% | 3\% | 6\% | 0\% |
| Lab Testing Count Column \% | $\begin{array}{r} 2 \\ 0 \% \end{array}$ | 0\% | 0\% | 0\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $3 \%$ | 2\% | 0\% | $0$ | 0\% |
| Landscape Architecture Count Column \% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| Mechanical / HVAC Count Column \% | $\begin{array}{r} 16 \\ 4 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | 0\% | 5\% | 5\% | 2\% | 6\% | 4\% | 0\% | 0\% | 0\% |
| Planning Count Column \% | $0$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1\% | 0\% | $0$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | 0\% | 0\% |

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Q3. If $50 \%$ or more of your firm's gross revenue comes from one field of practice, check that field below.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\$ 5.0$ <br> million to \$7.49 million | \$7.5 <br> million to $\$ 9.99$ million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Process Count Column \% | $\begin{array}{r} 2 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |
| Structural Count Column \% | $\begin{array}{r} 52 \\ 12 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 15 \\ 39 \% \end{array}$ | $\begin{array}{r} 12 \\ 14 \% \end{array}$ | $\begin{array}{r} 8 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | 0 $0 \%$ |
| SUE-Subsurface Utility Locating Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| Surveying Count Column \% | $\begin{array}{r} 14 \\ 3 \% \end{array}$ | 2 | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Water / Wastewater Count Column \% | $\begin{array}{r} 27 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | $\begin{array}{r} 5 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 5 \\ 15 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ |
| Other (please specify) <br> Count <br> Column \% | $\begin{array}{r} 11 \\ 3 \% \end{array}$ | 2\% | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| My firm does not reach 50\% in any field Count Column \% | $\begin{array}{r} 83 \\ 20 \% \end{array}$ | 2 | 1 $3 \%$ | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | $\begin{array}{r} 9 \\ 14 \% \end{array}$ | $\begin{array}{r} 10 \\ 20 \% \end{array}$ | $\begin{array}{r} 7 \\ 21 \% \end{array}$ | $\begin{array}{r} 16 \\ 31 \% \end{array}$ | $\begin{array}{r} 13 \\ 45 \% \end{array}$ | $\begin{array}{r} 7 \\ 39 \% \end{array}$ | $\begin{array}{r} 7 \\ 39 \% \end{array}$ |

Q5. How has your firm's annual gross revenue changed in the past year?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 423 | 37 | 38 | 83 | 64 | 50 | 34 | 52 | 29 | 18 | 18 |
| NET INCREASED Count Column \% | $\begin{array}{r} 226 \\ 53 \% \end{array}$ | $\begin{array}{r} 16 \\ 43 \% \end{array}$ | $\begin{array}{r} 19 \\ 50 \% \end{array}$ | $\begin{array}{r} 46 \\ 55 \% \end{array}$ | $\begin{array}{r} 29 \\ 45 \% \end{array}$ | $\begin{array}{r} 31 \\ 62 \% \end{array}$ | $\begin{array}{r} 20 \\ 59 \% \end{array}$ | $\begin{array}{r} 25 \\ 48 \% \end{array}$ | $\begin{array}{r} 17 \\ 59 \% \end{array}$ | $\begin{array}{r} 9 \\ 50 \% \end{array}$ | $\begin{array}{r} 14 \\ 78 \% \end{array}$ |
| Up more than 50\% Count Column \% | $\begin{array}{r} 19 \\ 4 \% \end{array}$ | $\begin{array}{r} 7 \\ 19 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| Up 30\% - 50\% Count Column \% | $\begin{array}{r} 20 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Up 20\% - 29\% Count Column \% | $\begin{array}{r} 33 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 6 \\ 7 \% \end{array}$ | $\begin{array}{r} 8 \\ 13 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 12 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | O |
| Up 10\% - 19\% <br> Count <br> Column \% | $\begin{array}{r} 67 \\ 16 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 6 \\ 16 \% \end{array}$ | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | $\begin{array}{r} 8 \\ 13 \% \end{array}$ | $\begin{array}{r} 8 \\ 16 \% \end{array}$ | $\begin{array}{r} 9 \\ 26 \% \end{array}$ | $\begin{array}{r} 9 \\ 17 \% \end{array}$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 28 \% \end{array}$ |
| Up 5\% - 9\% Count Column \% | $\begin{array}{r} 51 \\ 12 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 7 \\ 8 \% \end{array}$ | $\begin{array}{r} 5 \\ 8 \% \end{array}$ | $\begin{array}{r} 8 \\ 16 \% \end{array}$ | $\begin{array}{r} 4 \\ 12 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | $\begin{array}{r} 4 \\ 22 \% \end{array}$ | $\begin{array}{r} 6 \\ 33 \% \end{array}$ |
| Up 1\% - 4\% <br> Count <br> Column \% | $\begin{array}{r} 36 \\ 9 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 6 \\ 7 \% \end{array}$ | $\begin{array}{r} 4 \\ 6 \% \end{array}$ | $\begin{array}{r} 7 \\ 14 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 7 \\ 24 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 17 \% \end{array}$ |
| Little or no change from last year Count Column \% | $\begin{array}{r} 81 \\ 19 \% \end{array}$ | $\begin{array}{r} 11 \\ 30 \% \end{array}$ | $\begin{array}{r} 8 \\ 21 \% \end{array}$ | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | $\begin{array}{r} 11 \\ 17 \% \end{array}$ | $\begin{array}{r} 7 \\ 14 \% \end{array}$ | $\begin{array}{r} 7 \\ 21 \% \end{array}$ | $\begin{array}{r} 16 \\ 31 \% \end{array}$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | $\begin{array}{r} 5 \\ 28 \% \end{array}$ | 0 $0 \%$ |
| Down 1\% - 4\% <br> Count <br> Column \% | $\begin{array}{r} 20 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 3 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ |
| Down 5\% - 9\% Count Column \% | $\begin{array}{r} 20 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 5 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ |
| Down 10\% - 19\% <br> Count Column \% | $\begin{array}{r} 34 \\ 8 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 9 \\ 11 \% \end{array}$ | $\begin{array}{r} 9 \\ 14 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| Down 20\% - 29\% <br> Count Column \% | $\begin{array}{r} 25 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 7 \\ 8 \% \end{array}$ | $\begin{array}{r} 7 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% |
| Down 30\% - 50\% Count Column \% | $\begin{array}{r} 16 \\ 4 \% \end{array}$ | $\begin{array}{r} 6 \\ 16 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 5 \% \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |

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Q5. How has your firm's annual gross revenue changed in the past year?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | $\begin{aligned} & \text { Less than } \\ & \$ 500,000 \end{aligned}$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Down more than 50\% |  |  |  |  |  |  |  |  |  |  |  |
| Count | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Column \% | 0\% | 0\% | 0\% | 1\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| NET DECREASED |  |  |  |  |  |  |  |  |  |  |  |
| Count | 116 | 10 | 11 | 26 | 24 | 12 | 7 | 11 | 7 | 4 | 4 |
| Column \% | 27\% | 27\% | 29\% | 31\% | 38\% | 24\% | 21\% | 21\% | 24\% | 22\% | 22\% |

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Q6. Who has the primary responsibility for risk management in your firm?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 423 | 37 | 38 | 83 | 64 | 50 | 34 | 52 | 29 | 18 | 18 |
| In-House Counsel Count Column \% | $\begin{array}{r} 22 \\ 5 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 6 \\ 33 \% \end{array}$ | $\begin{array}{r} 9 \\ 50 \% \end{array}$ |
| Full Time Risk Manager Count Column \% | $\begin{array}{r} 8 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 28 \% \end{array}$ |
| Principal(s) tasked with this responsibility as needed (less than full time) <br> Count <br> Column \% | $\begin{array}{r} 180 \\ 43 \% \end{array}$ | $\begin{array}{r} 17 \\ 46 \% \end{array}$ | $\begin{array}{r} 19 \\ 50 \% \end{array}$ | $\begin{array}{r} 36 \\ 43 \% \end{array}$ | $\begin{array}{r} 33 \\ 52 \% \end{array}$ | $\begin{array}{r} 19 \\ 38 \% \end{array}$ | $\begin{array}{r} 17 \\ 50 \% \end{array}$ | $\begin{array}{r} 23 \\ 44 \% \end{array}$ | $\begin{array}{r} 12 \\ 41 \% \end{array}$ | $\begin{array}{r} 3 \\ 17 \% \end{array}$ | 1 $6 \%$ |
| CEO / President / COO <br> Count Column \% | $\begin{array}{r} 181 \\ 43 \% \end{array}$ | $\begin{array}{r} 18 \\ 49 \% \end{array}$ | $\begin{array}{r} 17 \\ 45 \% \end{array}$ | $\begin{array}{r} 42 \\ 51 \% \end{array}$ | $\begin{array}{r} 25 \\ 39 \% \end{array}$ | $\begin{array}{r} 28 \\ 56 \% \end{array}$ | $\begin{array}{r} 14 \\ 41 \% \end{array}$ | $\begin{array}{r} 21 \\ 40 \% \end{array}$ | $\begin{array}{r} 11 \\ 38 \% \end{array}$ | $\begin{array}{r} 4 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ |
| CFO / Controller Count Column \% | $\begin{array}{r} 24 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | $\begin{array}{r} 4 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 7 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ |
| Other (please specify) <br> Count Column \% | $\begin{array}{r} 8 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ |

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Q7. Does your firm carry professional liability insurance (PLI)?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | $\$ 5.0$ <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 423 | 37 | 38 | 83 | 64 | 50 | 34 | 52 | 29 | 18 | 18 |
| $\begin{array}{r} \text { Yes } \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{gathered} 420 \\ 99 \% \end{gathered}$ | 35 $95 \%$ | $\begin{array}{r} 38 \\ 100 \% \end{array}$ | $\begin{array}{r} 83 \\ 100 \% \end{array}$ | $\begin{array}{r} 64 \\ 100 \% \end{array}$ | $\begin{array}{r} 49 \\ 98 \% \end{array}$ | $\begin{array}{r} 34 \\ 100 \% \end{array}$ | $\begin{array}{r} 52 \\ 100 \% \end{array}$ | $\begin{array}{r} 29 \\ 100 \% \end{array}$ | $\begin{array}{r} 18 \\ 100 \% \end{array}$ | $\begin{array}{r} 18 \\ 100 \% \end{array}$ |
| No <br> Count Column \% | 3 $1 \%$ | 2 | 0 | 0 | 0 $0 \%$ | 1 $2 \%$ | 0 | 0 | 0 | 0 | O |

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Q8. Who is your primary professional liability insurance carrier?
Q4. What is the annual gross revenue of your firm?
Sample Size

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | \$2.5 <br> million to \$4.99 million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| 420 | 35 | 38 | 83 | 64 | 49 | 34 | 52 | 29 | 18 | 18 |
|  |  |  |  |  |  |  |  |  |  |  |
| $15$ | 1 | 0 | 1 | 2 | 2 | 1 | 4 | $1$ | $2$ | 1 |
| $4 \%$ | 3\% | 0\% | 1\% | 3\% | 4\% | 3\% | 8\% | $3 \%$ | $11 \%$ | 6\% |
| 3 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1\% | 0\% | 3\% | 0\% | 2\% | 0\% | 0\% | 0\% | 3\% | 0\% | 0\% |
| 7 | 1 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 0 |
| 2\% | 3\% | 3\% | 2\% | 2\% | 0\% | 3\% | 2\% | 0\% | 0\% | 0\% |

Arrowhead / American Alternative Insurance Co. Count
Column \%
AXA XL
Count
Column \%
AXIS

## Count

Column \%
Beazley
Count Count
Berkley
Count
Column \%

| 0 | 0 |
| ---: | ---: |
| $0 \%$ | $0 \%$ |
| 71 | 3 |

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Q8. Who is your primary professional liability insurance carrier?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Hanover Count Column \% | $\begin{array}{r} 7 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 6 \\ 9 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| HCC; Houston Casualty; US Specialty Insurance Count Column \% | $\begin{array}{r} 5 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 1 $2 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} \text { Hiscox } \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 3 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Liberty Underwriters / Ironshore Count Column \% | $\begin{array}{r} 4 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| Lloyds of London Count Column \% | $\begin{array}{r} 16 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ |
| Markel / Evanston / Alterra Count Column \% | $\begin{array}{r} 2 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | 0 $0 \%$ |
| Navigators / The Hartford Count Column \% | $\begin{array}{r} 12 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 7 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| One Beacon Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |
| $\begin{array}{r} \text { RLI } \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 27 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 6 \\ 7 \% \end{array}$ | $\begin{array}{r} 6 \\ 9 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Starr <br> Count <br> Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |
| Terra Insurance Count Column \% | $\begin{array}{r} 3 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| Travelers Count Column \% | $\begin{array}{r} 43 \\ 10 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 8 \\ 21 \% \end{array}$ | $\begin{array}{r} 10 \\ 12 \% \end{array}$ | $\begin{array}{r} 5 \\ 8 \% \end{array}$ | $\begin{array}{r} 6 \\ 12 \% \end{array}$ | $\begin{array}{r} 4 \\ 12 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| Zurich / Steadfast Insurance Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |

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Q8. Who is your primary professional liability insurance carrier?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 119.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Other (please specify) |  |  |  |  |  |  |  |  |  |  |  |
| Count | $\begin{array}{r} 68 \\ 16 \% \end{array}$ | $\begin{array}{r} 7 \\ 20 \% \end{array}$ |  | $\begin{array}{r} 13 \\ 16 \% \end{array}$ | $13$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 4 \\ 12 \% \end{array}$ | $\begin{array}{r} 7 \\ 13 \% \end{array}$ | $\begin{array}{r} 8 \\ 28 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 4 \\ 22 \% \end{array}$ |
| Column \% | 16\% | 20\% | $18 \%$ | $16 \%$ | 20\% | $10 \%$ | $12 \%$ | $13 \%$ | 28\% | 0\% | 22\% |

Q9. Rate your satisfaction with your professional liability insurance CARRIER'S PRE-CLAIMS ASSISTANCE (including the carrier's ability to assist with the pre-claim process).

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 304 | 19 | 23 | 53 | 37 | 40 | 29 | 44 | 28 | 16 | 15 |
| NET TOP 2 Count Column \% | $\begin{array}{r} 278 \\ 91 \% \end{array}$ | $\begin{array}{r} 18 \\ 95 \% \end{array}$ | $\begin{array}{r} 18 \\ 78 \% \end{array}$ | $\begin{array}{r} 47 \\ 89 \% \end{array}$ | $\begin{array}{r} 36 \\ 97 \% \end{array}$ | $\begin{array}{r} 38 \\ 95 \% \end{array}$ | $\begin{array}{r} 27 \\ 93 \% \end{array}$ | $\begin{array}{r} 40 \\ 91 \% \end{array}$ | $\begin{array}{r} 23 \\ 82 \% \end{array}$ | $\begin{array}{r} 16 \\ 100 \% \end{array}$ | $\begin{array}{r} 15 \\ 100 \% \end{array}$ |
| Very Satisfied Count Column \% | $\begin{array}{r} 177 \\ 58 \% \end{array}$ | $\begin{array}{r} 11 \\ 58 \% \end{array}$ | $\begin{array}{r} 11 \\ 48 \% \end{array}$ | $\begin{array}{r} 29 \\ 55 \% \end{array}$ | $\begin{array}{r} 26 \\ 70 \% \end{array}$ | $\begin{array}{r} 27 \\ 68 \% \end{array}$ | $\begin{array}{r} 10 \\ 34 \% \end{array}$ | $\begin{array}{r} 22 \\ 50 \% \end{array}$ | $\begin{array}{r} 19 \\ 68 \% \end{array}$ | $\begin{array}{r} 10 \\ 63 \% \end{array}$ | $\begin{array}{r} 12 \\ 80 \% \end{array}$ |
| Satisfied Count Column \% | $\begin{array}{r} 101 \\ 33 \% \end{array}$ | $\begin{array}{r} 7 \\ 37 \% \end{array}$ | $\begin{array}{r} 7 \\ 30 \% \end{array}$ | $\begin{array}{r} 18 \\ 34 \% \end{array}$ | $\begin{array}{r} 10 \\ 27 \% \end{array}$ | $\begin{array}{r} 11 \\ 28 \% \end{array}$ | $\begin{array}{r} 17 \\ 59 \% \end{array}$ | $\begin{array}{r} 18 \\ 41 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 6 \\ 38 \% \end{array}$ | $\begin{array}{r} 3 \\ 20 \% \end{array}$ |
| Somewhat Satisfied Count Column \% | $\begin{array}{r} 21 \\ 7 \% \end{array}$ | 1 $5 \%$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | 5 | 1 $3 \%$ | 1 $3 \%$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 4 \\ 9 \% \end{array}$ | $\begin{array}{r} 5 \\ 18 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Not Very Satisfied Count Column \% | $\begin{array}{r} 5 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| Very unsatisfied Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 $0 \%$ |
| NET BOTTOM 2 Count Column \% | $\begin{array}{r} 5 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |

Q10. Rate your satisfaction with your professional liability insurance CARRIER'S CLAIMS HANDLING (including responsiveness and competency of claims staff, communications skills, ability to assist with the claim process, etc.).

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 238 | 10 | 13 | 41 | 30 | 34 | 16 | 38 | 24 | 17 | 15 |
| NET TOP 2 Count Column \% | $\begin{array}{r} 216 \\ 91 \% \end{array}$ | $\begin{array}{r} 10 \\ 100 \% \end{array}$ | 69\% | $\begin{array}{r} 39 \\ 95 \% \end{array}$ | $\begin{array}{r} 27 \\ 90 \% \end{array}$ | $\begin{array}{r} 33 \\ 97 \% \end{array}$ | $\begin{array}{r} 12 \\ 75 \% \end{array}$ | $\begin{array}{r} 34 \\ 89 \% \end{array}$ | $\begin{array}{r} 20 \\ 83 \% \end{array}$ | $\begin{array}{r} 17 \\ 100 \% \end{array}$ | $\begin{array}{r} 15 \\ 100 \% \end{array}$ |
| Very Satisfied Count Column \% | $\begin{array}{r} 130 \\ 55 \% \end{array}$ | 3 | 23\% | $\begin{array}{r} 24 \\ 59 \% \end{array}$ | $\begin{array}{r} 16 \\ 53 \% \end{array}$ | $\begin{array}{r} 24 \\ 71 \% \end{array}$ | $\begin{array}{r} 6 \\ 38 \% \end{array}$ | $\begin{array}{r} 18 \\ 47 \% \end{array}$ | $\begin{array}{r} 17 \\ 71 \% \end{array}$ | $\begin{array}{r} 10 \\ 59 \% \end{array}$ | 9 $60 \%$ |
| Satisfied Count Column \% | $\begin{array}{r} 86 \\ 36 \% \end{array}$ | 7 $70 \%$ | 46\% | $\begin{array}{r} 15 \\ 37 \% \end{array}$ | $\begin{array}{r} 11 \\ 37 \% \end{array}$ | 9 $26 \%$ | $\begin{array}{r} 6 \\ 38 \% \end{array}$ | $\begin{array}{r} 16 \\ 42 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 7 \\ 41 \% \end{array}$ | 40\% |
| Somewhat Satisfied Count Column \% | $\begin{array}{r} 16 \\ 7 \% \end{array}$ | 0\% | 15\% | 2\% | 7\% | 0\% | $\begin{array}{r} 4 \\ 25 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | 0\% | 0\% |
| Not Very Satisfied Count Column \% | $\begin{array}{r} 5 \\ 2 \% \end{array}$ | 0\% | $\begin{array}{r} 2 \\ 15 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 0\% | 3\% | 0\% | 0\% | 4\% | 0\% | 0\% |
| Very unsatisfied Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | 0\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 3\% | 0\% | $0 \%$ | 0\% | 0\% | 0\% | 0\% |
| NET BOTTOM 2 Count Column \% | $\begin{array}{r} 6 \\ 3 \% \end{array}$ | 0\% | $\begin{array}{r} 2 \\ 15 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 3\% | 3\% | $0$ | 0\% | 4\% | 0\% | 0\% |

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Q11. Rate your satisfaction with your professional liability insurance CARRIER'S RISK MANAGEMENT PROGRAMS.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 296 | 13 | 25 | 56 | 39 | 41 | 28 | 38 | 26 | 16 | 14 |
| NET TOP 2 Count Column \% | $\begin{array}{r} 254 \\ 86 \% \end{array}$ | $\begin{array}{r} 12 \\ 92 \% \end{array}$ | $\begin{array}{r} 21 \\ 84 \% \end{array}$ | $\begin{array}{r} 50 \\ 89 \% \end{array}$ | $\begin{array}{r} 35 \\ 90 \% \end{array}$ | $\begin{array}{r} 36 \\ 88 \% \end{array}$ | $\begin{array}{r} 23 \\ 82 \% \end{array}$ | $\begin{array}{r} 32 \\ 84 \% \end{array}$ | $\begin{array}{r} 20 \\ 77 \% \end{array}$ | $\begin{array}{r} 13 \\ 81 \% \end{array}$ | $\begin{array}{r} 12 \\ 86 \% \end{array}$ |
| Very Satisfied Count Column \% | $\begin{array}{r} 110 \\ 37 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ | $\begin{array}{r} 5 \\ 20 \% \end{array}$ | $\begin{array}{r} 18 \\ 32 \% \end{array}$ | $\begin{array}{r} 16 \\ 41 \% \end{array}$ | $\begin{array}{r} 21 \\ 51 \% \end{array}$ | $\begin{array}{r} 8 \\ 29 \% \end{array}$ | $\begin{array}{r} 16 \\ 42 \% \end{array}$ | $\begin{array}{r} 10 \\ 38 \% \end{array}$ | $\begin{array}{r} 6 \\ 38 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ |
| Satisfied Count Column \% | $\begin{array}{r} 144 \\ 49 \% \end{array}$ | $\begin{array}{r} 8 \\ 62 \% \end{array}$ | $\begin{array}{r} 16 \\ 64 \% \end{array}$ | $\begin{array}{r} 32 \\ 57 \% \end{array}$ | $\begin{array}{r} 19 \\ 49 \% \end{array}$ | $\begin{array}{r} 15 \\ 37 \% \end{array}$ | $\begin{array}{r} 15 \\ 54 \% \end{array}$ | $\begin{array}{r} 16 \\ 42 \% \end{array}$ | $\begin{array}{r} 10 \\ 38 \% \end{array}$ | $\begin{array}{r} 7 \\ 44 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ |
| Somewhat Satisfied Count Column \% | $\begin{array}{r} 36 \\ 12 \% \end{array}$ | 1 $8 \%$ | $\begin{array}{r} 3 \\ 12 \% \end{array}$ | $\begin{array}{r} 6 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 7 \% \end{array}$ | $\begin{array}{r} 5 \\ 18 \% \end{array}$ | $\begin{array}{r} 5 \\ 13 \% \end{array}$ | $\begin{array}{r} 6 \\ 23 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| Not Very Satisfied Count Column \% | $\begin{array}{r} 6 \\ 2 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| Very unsatisfied Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| NET BOTTOM 2 Count Column \% | $\begin{array}{r} 6 \\ 2 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |

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Q12. Did you change PLI carriers during your most recently completed fiscal year?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 414 | 34 | 37 | 83 | 62 | 49 | 33 | 52 | 29 | 18 | 17 |
| $\begin{array}{r} \text { Yes } \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 48 \\ 12 \% \end{array}$ | 3 $9 \%$ | 8 $22 \%$ | 8 $10 \%$ | $\begin{array}{r} 10 \\ 16 \% \end{array}$ | 5 $10 \%$ | 3 $9 \%$ | 5 $10 \%$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | 1 $6 \%$ | 0 |
| $\begin{array}{r} \text { No } \\ \text { Count } \\ \text { Column \% } \end{array}$ | 366 $88 \%$ | 31 $91 \%$ | 29 $78 \%$ | 75 $90 \%$ | 52 $84 \%$ | 44 $90 \%$ | 30 $91 \%$ | 47 $90 \%$ | $\begin{array}{r} 24 \\ 83 \% \end{array}$ | $\begin{array}{r} 17 \\ 94 \% \end{array}$ | $\begin{array}{r} 17 \\ 100 \% \end{array}$ |

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Q13. Please explain why you changed PLI carriers. Check all that apply. Totals may not equal $100 \%$.

|  |  |  |  |  | What is th | annual gr | s revenu | of your fir |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Valid Cases | 48 | 3 | 8 | 8 | 10 | 5 | 3 | 5 | 5 | 1 | - |
| Lower premium <br> Mentions \% Valid Cases | $\begin{array}{r} 38 \\ 79 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 6 \\ 75 \% \end{array}$ | $\begin{array}{r} 8 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 70 \% \end{array}$ | $\begin{array}{r} 2 \\ 40 \% \end{array}$ | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | $\begin{array}{r} 5 \\ 100 \% \end{array}$ | $\begin{array}{r} 4 \\ 80 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - |
| Better policy terms Mentions \% Valid Cases | $\begin{array}{r} 12 \\ 25 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 1 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 25 \% \end{array}$ | $\begin{array}{r} 4 \\ 40 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 60 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |
| Not satisfied with pre-claims assistance Mentions \% Valid Cases | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 40 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |
| Not satisfied with claims handling Mentions \% Valid Cases | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 40 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |
| Not satisfied with risk management programs Mentions \% Valid Cases | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 40 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |
| Needed higher limits than existing carrier could provide <br> Mentions \% Valid Cases | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 13 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |
| Could not renew with existing PLI carrier Mentions \% Valid Cases | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | 1 | $\begin{array}{r} 2 \\ 25 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |
| Changed carrier based on advice of Broker Mentions \% Valid Cases | $\begin{array}{r} 10 \\ 21 \% \end{array}$ | 2 $67 \%$ | 1 $13 \%$ | 1 $13 \%$ | $\begin{array}{r} 2 \\ 20 \% \end{array}$ | 1 | 1 $33 \%$ | 1 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - |
| Other (please specify) <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - |

Q14.1 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier.
Broker Recommendation

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | 257 $69 \%$ | 17 $57 \%$ | 26 $79 \%$ | 51 $67 \%$ | $\begin{array}{r} 39 \\ 74 \% \end{array}$ | $\begin{array}{r} 33 \\ 73 \% \end{array}$ | $\begin{array}{r} 23 \\ 72 \% \end{array}$ | $\begin{array}{r} 33 \\ 69 \% \end{array}$ | $\begin{array}{r} 16 \\ 73 \% \end{array}$ | $\begin{array}{r} 12 \\ 75 \% \end{array}$ | $\begin{array}{r} 7 \\ 44 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 158 \\ 43 \% \end{array}$ | 8 $27 \%$ | $\begin{array}{r} 17 \\ 52 \% \end{array}$ | 29 $38 \%$ | $\begin{array}{r} 24 \\ 45 \% \end{array}$ | $\begin{array}{r} 22 \\ 49 \% \end{array}$ | $\begin{array}{r} 16 \\ 50 \% \end{array}$ | $\begin{array}{r} 21 \\ 44 \% \end{array}$ | $\begin{array}{r} 10 \\ 45 \% \end{array}$ | 8 $50 \%$ | 3 $19 \%$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 64 \\ 17 \% \end{array}$ | 7 7 | $\begin{array}{r} 5 \\ 15 \% \end{array}$ | $\begin{array}{r} 17 \\ 22 \% \end{array}$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 7 \\ 16 \% \end{array}$ | $\begin{array}{r} 4 \\ 13 \% \end{array}$ | $\begin{array}{r} 6 \\ 13 \% \end{array}$ | $\begin{array}{r} 4 \\ 18 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 35 \\ 9 \% \end{array}$ | 2 | $\begin{array}{r} 4 \\ 12 \% \end{array}$ | 5 $7 \%$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 9 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 6 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 30 \\ 8 \% \end{array}$ | 2 | 2 | 4 $5 \%$ | 4 $8 \%$ | 4 $9 \%$ | $\begin{array}{r} 4 \\ 13 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | 1 $6 \%$ |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 22 \\ 6 \% \end{array}$ | 2 $7 \%$ | O | 3 | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 4 \\ 9 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | $\begin{array}{r} 4 \\ 25 \% \end{array}$ |
| Count Column \% | $\begin{array}{r} 40 \\ 11 \% \end{array}$ | 6 | 2 | $\begin{array}{r} 11 \\ 14 \% \end{array}$ | $\begin{array}{r} 9 \\ 17 \% \end{array}$ | $\begin{array}{r} 3 \\ 7 \% \end{array}$ | 3 $9 \%$ | 4\% | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | 13\% |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 21 \\ 6 \% \end{array}$ | 3 $10 \%$ | 3 | $\begin{array}{r} 7 \\ 9 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | 1 $6 \%$ |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $0 \%$ | O | O | 0 $0 \%$ | O | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $6 \%$ |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 62 \\ 17 \% \end{array}$ | $\begin{array}{r} 9 \\ 30 \% \end{array}$ | $\begin{array}{r} 5 \\ 15 \% \end{array}$ | $\begin{array}{r} 18 \\ 24 \% \end{array}$ | $\begin{array}{r} 9 \\ 17 \% \end{array}$ | $\begin{array}{r} 4 \\ 9 \% \end{array}$ | $\begin{array}{r} 4 \\ 13 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 4 $25 \%$ |

Q14.2 Please rank from 1 through 8 (with 1 -Most Important to 8 -Least Important) the following factors that you consider when selecting your PLI carrier. Claim Handling Expertise / Reputation of Carrier

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 999.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | $\begin{array}{r} 283 \\ 76 \% \end{array}$ | 22 $73 \%$ | 28 $85 \%$ | 55 $72 \%$ | $\begin{array}{r} 38 \\ 72 \% \end{array}$ | $\begin{array}{r} 33 \\ 73 \% \end{array}$ | $\begin{array}{r} 25 \\ 78 \% \end{array}$ | 35 $73 \%$ | 19 $86 \%$ | $\begin{array}{r} 16 \\ 100 \% \end{array}$ | 75\% |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 84 \\ 23 \% \end{array}$ | 13\% | 18\% | 15 $20 \%$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | 11 $24 \%$ | 22\% | 21\% | 32\% | 44\% | 38\% |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 94 \\ 25 \% \end{array}$ | 23\% | \% 8 | 29\% | 15\% | 22\% | 28\% | 15 $31 \%$ | 32\% | 25\% | 25\% |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 105 \\ 28 \% \end{array}$ | 11 $37 \%$ | 14 $42 \%$ | 18 $24 \%$ | $\begin{array}{r} 19 \\ 36 \% \end{array}$ | $\begin{array}{r} 12 \\ 27 \% \end{array}$ | 28\% | 10 $21 \%$ | 23\% | 51\% | 13\% |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 51 \\ 14 \% \end{array}$ | 20\% | 4 4 | 14 $18 \%$ | 11\% | 11\% | 9\% | 15\% | 14\% | 0\% | 19\% |
| Count Column \% | $\begin{array}{r} 20 \\ 5 \% \end{array}$ | 0\% | 3\% | 4 $5 \%$ | 9\% | 4\% | 9\% | 4 $8 \%$ | 0\% | 0\% | 1 $6 \%$ |
| $\begin{array}{r} \mathbf{6} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | 3\% | 0\% | 2 $3 \%$ | 3 $6 \%$ | 5 | 3\% | 4\% | 0\% | 0\% | 0\% |
| $\begin{array}{r} \mathbf{7} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 3 \\ 1 \% \end{array}$ | 3\% | 0\% | 1 $1 \%$ | 1 $2 \%$ | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $0$ | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| NET BOTTOM 3 Count Column \% | $\begin{gathered} 17 \\ 5 \% \end{gathered}$ | 7\% | 0\% | 3 $4 \%$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | 5 | 1 $3 \%$ | 2\% | 0\% | 0\% | 0\% |

 Financial Strength of Carrier

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | 125 $34 \%$ | 10 $33 \%$ | 10 $30 \%$ | 25 $33 \%$ | 18 $34 \%$ | $\begin{array}{r} 13 \\ 29 \% \end{array}$ | $\begin{array}{r} 6 \\ 19 \% \end{array}$ | $\begin{array}{r} 19 \\ 40 \% \end{array}$ | $\begin{array}{r} 8 \\ 36 \% \end{array}$ | $\begin{array}{r} 7 \\ 44 \% \end{array}$ | $\begin{array}{r} 9 \\ 56 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 13 \\ 4 \% \end{array}$ | 2 | O | 2\% | 2 | 2\% | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 1 $6 \%$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 40 \\ 11 \% \end{array}$ | $\begin{array}{r} 4 \\ 13 \% \end{array}$ | $\begin{array}{r} 4 \\ 12 \% \end{array}$ | $\begin{array}{r} 6 \\ 8 \% \end{array}$ | $\begin{array}{r} 5 \\ 9 \% \end{array}$ | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 14 \% \end{array}$ | $\begin{array}{r} 4 \\ 25 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 72 \\ 19 \% \end{array}$ | 4 $13 \%$ | 6 $18 \%$ | $\begin{array}{r} 17 \\ 22 \% \end{array}$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 6 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 11 \\ 23 \% \end{array}$ | $\begin{array}{r} 5 \\ 23 \% \end{array}$ | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | $\begin{array}{r} 6 \\ 38 \% \end{array}$ |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 94 \\ 25 \% \end{array}$ | 5 $17 \%$ | $\begin{array}{r} 10 \\ 30 \% \end{array}$ | 29 $38 \%$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 10 \\ 22 \% \end{array}$ | $\begin{array}{r} 7 \\ 22 \% \end{array}$ | $\begin{array}{r} 8 \\ 17 \% \end{array}$ | $\begin{array}{r} 3 \\ 14 \% \end{array}$ | $\begin{array}{r} 6 \\ 38 \% \end{array}$ | $\begin{array}{r} 5 \\ 31 \% \end{array}$ |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 94 \\ 25 \% \end{array}$ | 9 $30 \%$ | 8 $24 \%$ | $\begin{array}{r} 12 \\ 16 \% \end{array}$ | $\begin{array}{r} 10 \\ 19 \% \end{array}$ | $\begin{array}{r} 15 \\ 33 \% \end{array}$ | $\begin{array}{r} 13 \\ 41 \% \end{array}$ | $\begin{array}{r} 16 \\ 33 \% \end{array}$ | $\begin{array}{r} 7 \\ 32 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| Count Column \% | $\begin{array}{r} 39 \\ 11 \% \end{array}$ | 10\% | 2 | 8 $11 \%$ | 7 $13 \%$ | 6 $13 \%$ | $\begin{array}{r} 5 \\ 16 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | O |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 17 \\ 5 \% \end{array}$ | 2 $7 \%$ | 3 | 2 | $\begin{array}{r} 6 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |
| $\begin{array}{r} 8 \\ \text { Count } \\ \text { Column \% } \end{array}$ | 2 | 1 $3 \%$ | O | O | 1 $2 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 58 \\ 16 \% \end{array}$ | $\begin{array}{r} 6 \\ 20 \% \end{array}$ | $\begin{array}{r} 5 \\ 15 \% \end{array}$ | $\begin{array}{r} 10 \\ 13 \% \end{array}$ | $\begin{array}{r} 14 \\ 26 \% \end{array}$ | $\begin{array}{r} 7 \\ 16 \% \end{array}$ | $\begin{array}{r} 6 \\ 19 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 4 \\ 18 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | 0 |

Q14.4 Please rank from 1 through 8 (with 1 -Most Important to 8 -Least Important) the following factors that you consider when selecting your PLI carrier. Length of time Carrier has been writing PLI for Design Professionals

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to \$0.99 } \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | $\begin{array}{r} 76 \\ 20 \% \end{array}$ | \% 6 | 3 | $\begin{array}{r} 15 \\ 20 \% \end{array}$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 8 \\ 18 \% \end{array}$ | 22\% | $\begin{array}{r} 13 \\ 27 \% \end{array}$ | 5 $23 \%$ | 3 | 5 |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 12 $3 \%$ | 2 | 1 $3 \%$ | 3\% | 2 | 2 | O | 0 | O | O | $\begin{array}{r} 3 \\ 19 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 28 \\ 8 \% \end{array}$ | 1 $3 \%$ | 1 $3 \%$ | 6 | 5 $9 \%$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 5 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 14 \% \end{array}$ | 1 $6 \%$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| $\begin{array}{r} 3 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 36 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 7 \\ 9 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 9 \% \end{array}$ | $\begin{array}{r} 5 \\ 16 \% \end{array}$ | $\begin{array}{r} 8 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 73 \\ 20 \% \end{array}$ | 5 $17 \%$ | 5 $15 \%$ | 15 | 9 $17 \%$ | $\begin{array}{r} 10 \\ 22 \% \end{array}$ | \% | $\begin{array}{r} 13 \\ 27 \% \end{array}$ | 4 $18 \%$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 4 $25 \%$ |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 123 $33 \%$ | 10 $33 \%$ | $\begin{array}{r} 14 \\ 42 \% \end{array}$ | $\begin{array}{r} 30 \\ 39 \% \end{array}$ | $\begin{array}{r} 18 \\ 34 \% \end{array}$ | $\begin{array}{r} 17 \\ 38 \% \end{array}$ | $\begin{array}{r} 7 \\ 22 \% \end{array}$ | $\begin{array}{r} 12 \\ 25 \% \end{array}$ | $\begin{array}{r} 5 \\ 23 \% \end{array}$ | $\begin{array}{r} 8 \\ 50 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| $\begin{array}{r} 6 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 83 \\ 22 \% \end{array}$ | 5 $17 \%$ | 11 $33 \%$ | $\begin{array}{r} 15 \\ 20 \% \end{array}$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | 7 $16 \%$ | $\begin{array}{r} 11 \\ 34 \% \end{array}$ | $\begin{array}{r} 9 \\ 19 \% \end{array}$ | 8 $36 \%$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 4 $25 \%$ |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 16 \\ 4 \% \end{array}$ | 4 $13 \%$ | O | 1 $1 \%$ | 4 $8 \%$ | 3 $7 \%$ | 1 $3 \%$ | 1 $2 \%$ | 0 $0 \%$ | 1 $6 \%$ | 1 $6 \%$ |
| $\begin{array}{r} 8 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | O | 0 | O | O | O | 0 | O | O | O |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 99 \\ 27 \% \end{array}$ | $\begin{array}{r} 9 \\ 30 \% \end{array}$ | $\begin{array}{r} 11 \\ 33 \% \end{array}$ | $\begin{array}{r} 16 \\ 21 \% \end{array}$ | $\begin{array}{r} 15 \\ 28 \% \end{array}$ | $\begin{array}{r} 10 \\ 22 \% \end{array}$ | $\begin{array}{r} 12 \\ 38 \% \end{array}$ | $\begin{array}{r} 10 \\ 21 \% \end{array}$ | $\begin{array}{r} 8 \\ 36 \% \end{array}$ | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | $\begin{array}{r} 5 \\ 31 \% \end{array}$ |

Q14.5 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ \$ .49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ \$ .99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | $\begin{array}{r} 254 \\ 68 \% \end{array}$ | 73\% | 24 $73 \%$ | 56 $74 \%$ | $\begin{array}{r} 37 \\ 70 \% \end{array}$ | $\begin{array}{r} 31 \\ 69 \% \end{array}$ | 72\% | $\begin{array}{r} 29 \\ 60 \% \end{array}$ | $\begin{array}{r} 13 \\ 59 \% \end{array}$ | 50\% | 11 $69 \%$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 79 $21 \%$ | 30\% | 21\% | 30\% | $\begin{array}{r} 13 \\ 25 \% \end{array}$ | 13\% | 22\% | 13\% | 18\% | 6\% | 19\% |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 105 | 30\% | 36\% | 25\% | $\begin{array}{r} 13 \\ 25 \% \end{array}$ | 36\% | 25\% | 15 $31 \%$ | 14\% | 38\% | 25\% |
| $\begin{array}{r} 3 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 70 \\ 19 \% \end{array}$ | 13\% |  | 14 $18 \%$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 9 \\ 20 \% \end{array}$ | 25\% | 17\% | 27\% | 6\% | 25\% |
| $\begin{array}{r} \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 44 \\ 12 \% \end{array}$ | 13\% | 12\% | 8\% | 9\% | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 16 \% \end{array}$ | 13\% | $\begin{array}{r} 5 \\ 23 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 13\% |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 41 \\ 11 \% \end{array}$ | 10\% | 9\% | 11 $14 \%$ | 11\% | 7\% | $\begin{array}{r} 4 \\ 13 \% \end{array}$ | 10\% | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 13\% |
| $\begin{array}{r} \mathbf{6} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 31 \\ 8 \% \end{array}$ | 3\% | 6\% | 4\% | 4 | 13\% | 0\% | $\begin{array}{r} 8 \\ 17 \% \end{array}$ | $9$ | $\begin{array}{r} 4 \\ 25 \% \end{array}$ | 6\% |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0\% | 0\% | 0\% | 0\% | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 0\% | 0\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 32 \\ 9 \% \end{array}$ | 3\% | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | 3 | $\begin{array}{r} 5 \\ 9 \% \end{array}$ | $\begin{array}{r} 6 \\ 13 \% \end{array}$ | 0\% | 17\% | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 4 \\ 25 \% \end{array}$ | 6\% |

Q14.6 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Risk Management Services Offered by Carrier (e.g.contract review, education, etc.)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 119.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 999.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | $\begin{array}{r} 94 \\ 25 \% \end{array}$ | 23\% | 18\% | $\begin{array}{r} 19 \\ 25 \% \end{array}$ | $\begin{array}{r} 12 \\ 23 \% \end{array}$ | $\begin{array}{r} 17 \\ 38 \% \end{array}$ | 28\% | $\begin{array}{r} 14 \\ 29 \% \end{array}$ | 23\% | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 19\% |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 18 \\ 5 \% \end{array}$ | 3\% | 3\% | 4 4 | 0\% | 4\% | 3\% | 17\% | 5\% | 0\% | 0\% |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 29 \\ 8 \% \end{array}$ | 3\% | 6\% | 3\% | $\begin{array}{r} 8 \\ 15 \% \end{array}$ | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 16 \% \end{array}$ | 4\% | 9\% ${ }^{2}$ | 0\% | 6\% |
|  | $\begin{array}{r} 47 \\ 13 \% \end{array}$ | 17\% | 9\% | 12 $16 \%$ | 4 | 22\% | 9\% | 4 $8 \%$ | 9\% ${ }^{2}$ | 13\% | 13\% |
| Count Column \% | $\begin{array}{r} 60 \\ 16 \% \end{array}$ | 13\% | 21\% | 8 $11 \%$ | $\begin{array}{r} 10 \\ 19 \% \end{array}$ | $\begin{array}{r} 8 \\ 18 \% \end{array}$ | $\begin{array}{r} 6 \\ 19 \% \end{array}$ | $\begin{array}{r} 7 \\ 15 \% \end{array}$ | $\begin{array}{r} 4 \\ 18 \% \end{array}$ | $\begin{array}{r} 5 \\ 31 \% \end{array}$ | 6\% |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 51 \\ 14 \% \end{array}$ | 13\% | 18\% | 12\% ${ }^{9}$ | $\begin{array}{r} 9 \\ 17 \% \end{array}$ | 4\% | 9\% | 6\% | $\begin{array}{r} 7 \\ 32 \% \end{array}$ | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | 5 |
| 6 <br> Count Column \% | $\begin{array}{r} 139 \\ 37 \% \end{array}$ | 11 $37 \%$ | 13 $39 \%$ | 33 $43 \%$ | $\begin{array}{r} 17 \\ 32 \% \end{array}$ | $\begin{array}{r} 17 \\ 38 \% \end{array}$ | $\begin{array}{r} 11 \\ 34 \% \end{array}$ | $\begin{array}{r} 20 \\ 42 \% \end{array}$ | $\begin{array}{r} 6 \\ 27 \% \end{array}$ | 5 | 38\% |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 26 \\ 7 \% \end{array}$ | 13\% | 3\% | $\begin{array}{r} 7 \\ 9 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | 2\% | 9\% | 4 $8 \%$ | $0$ | 6\% | 6\% |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | 0\% | 0\% | $0$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 166 \\ 45 \% \end{array}$ | $\begin{array}{r} 15 \\ 50 \% \end{array}$ | $\begin{array}{r} 14 \\ 42 \% \end{array}$ | $\begin{array}{r} 40 \\ 53 \% \end{array}$ | $\begin{array}{r} 22 \\ 42 \% \end{array}$ | $\begin{array}{r} 18 \\ 40 \% \end{array}$ | $\begin{array}{r} 14 \\ 44 \% \end{array}$ | 24 $50 \%$ | $\begin{array}{r} 6 \\ 27 \% \end{array}$ | 38\% | 44\% |

Q14.7 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Sponsorship / Endorsement of Carrier by a Professional Organization

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\$ 2.5$ <br> million to $\$ 4.99$ million | $\$ 5.0$ <br> million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | million to \$49.99 million | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | $\begin{array}{r} 17 \\ 5 \% \end{array}$ | 4 $13 \%$ | 1 $3 \%$ | 7 | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 4 \\ 1 \% \end{array}$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | 0 $0 \%$ | 1 $1 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O | O |
| 2 Count Column $\%$ | $\begin{array}{r} 8 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 5 \\ 1 \% \end{array}$ | 1 $3 \%$ | O | 3 $4 \%$ | O | O | 1 $3 \%$ | O | 0 | O | O |
| Count <br> Column \% | $\begin{array}{r} 17 \\ 5 \% \end{array}$ | 4 $13 \%$ | 1 $3 \%$ | O | $\begin{array}{r} 7 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 7 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | O |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 20 \\ 5 \% \end{array}$ | 2 | 1 $3 \%$ | 7 7 | 4 $8 \%$ | 2\% | 1 $3 \%$ | 3 $6 \%$ | 0 | O | 0 |
| Count Column \% | $\begin{array}{r} 24 \\ 6 \% \end{array}$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | 4 $5 \%$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 3 \\ 6 \% \end{array}$ | 9\% | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | 285 $77 \%$ | 16 $53 \%$ | 25 $76 \%$ | 58 $76 \%$ | 37 $70 \%$ | 39 $87 \%$ | 25 $78 \%$ | 39 $81 \%$ | 20 $91 \%$ | 13 $81 \%$ | 13 $81 \%$ |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 8 $2 \%$ | 1 $3 \%$ | 2 $6 \%$ | 0 $0 \%$ | 1 $2 \%$ | 0 | 1 $3 \%$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | 0 | O | 1 $6 \%$ |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 317 \\ 85 \% \end{array}$ | 20 $67 \%$ | 30 $91 \%$ | 62 $82 \%$ | 40 $75 \%$ | $\begin{array}{r} 40 \\ 89 \% \end{array}$ | 27 $84 \%$ | $\begin{array}{r} 44 \\ 92 \% \end{array}$ | $\begin{array}{r} 22 \\ 100 \% \end{array}$ | $\begin{array}{r} 16 \\ 100 \% \end{array}$ | $\begin{array}{r} 16 \\ 100 \% \end{array}$ |

Q14.8 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Other (please specify)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to \$0.99 } \\ \text { million } \end{array}$ | \$1 million to $\$ 2.49$ million | \$2.5 <br> million to \$4.99 million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 371 | 30 | 33 | 76 | 53 | 45 | 32 | 48 | 22 | 16 | 16 |
| NET TOP 3 Count Column \% | $\begin{array}{r} 7 \\ 2 \% \end{array}$ | 2 | 1 $3 \%$ | O | 2 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $2 \%$ | O | O | 1 $6 \%$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 3 \\ 1 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 3 \\ 1 \% \end{array}$ | 1 $3 \%$ | 0 $0 \%$ | 0 $0 \%$ | 1 $2 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | 1 $6 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 2 \\ 1 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 |
|  | \% | O | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | 1 $6 \%$ |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 2 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $3 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 359 \\ 97 \% \end{array}$ | 28\% | 31 $94 \%$ | $\begin{array}{r} 76 \\ 100 \% \end{array}$ | 50 $94 \%$ | $\begin{array}{r} 45 \\ 100 \% \end{array}$ | $\begin{array}{r} 31 \\ 97 \% \end{array}$ | 46 $96 \%$ | $\begin{array}{r} 22 \\ 100 \% \end{array}$ | $\begin{array}{r} 16 \\ 100 \% \end{array}$ | 14 $88 \%$ |
| NET BOTTOM 3 Count Column \% | $\begin{array}{r} 362 \\ 98 \% \end{array}$ | $\begin{array}{r} 28 \\ 93 \% \end{array}$ | $\begin{array}{r} 32 \\ 97 \% \end{array}$ | $\begin{array}{r} 76 \\ 100 \% \end{array}$ | $\begin{array}{r} 50 \\ 94 \% \end{array}$ | $\begin{array}{r} 45 \\ 100 \% \end{array}$ | $\begin{array}{r} 32 \\ 100 \% \end{array}$ | $\begin{array}{r} 46 \\ 96 \% \end{array}$ | $\begin{array}{r} 22 \\ 100 \% \end{array}$ | $\begin{array}{r} 16 \\ 100 \% \end{array}$ | $\begin{array}{r} 15 \\ 94 \% \end{array}$ |

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Q15. Rate your satisfaction with your professional liability insurance BROKER.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 393 | 33 | 34 | 80 | 60 | 48 | 31 | 47 | 25 | 18 | 17 |
| NET TOP 2 <br> Count Column \% | $\begin{array}{r} 371 \\ 94 \% \end{array}$ | $\begin{array}{r} 31 \\ 94 \% \end{array}$ | $\begin{array}{r} 29 \\ 85 \% \end{array}$ | $\begin{array}{r} 76 \\ 95 \% \end{array}$ | $\begin{array}{r} 58 \\ 97 \% \end{array}$ | $\begin{array}{r} 47 \\ 98 \% \end{array}$ | $\begin{array}{r} 28 \\ 90 \% \end{array}$ | $\begin{array}{r} 45 \\ 96 \% \end{array}$ | $\begin{array}{r} 25 \\ 100 \% \end{array}$ | $\begin{array}{r} 16 \\ 89 \% \end{array}$ | $\begin{array}{r} 16 \\ 94 \% \end{array}$ |
| Very Satisfied Count Column \% | $\begin{array}{r} 249 \\ 63 \% \end{array}$ | $\begin{array}{r} 18 \\ 55 \% \end{array}$ | $\begin{array}{r} 19 \\ 56 \% \end{array}$ | $\begin{array}{r} 49 \\ 61 \% \end{array}$ | $\begin{array}{r} 39 \\ 65 \% \end{array}$ | $\begin{array}{r} 35 \\ 73 \% \end{array}$ | $\begin{array}{r} 18 \\ 58 \% \end{array}$ | $\begin{array}{r} 30 \\ 64 \% \end{array}$ | $\begin{array}{r} 19 \\ 76 \% \end{array}$ | $\begin{array}{r} 10 \\ 56 \% \end{array}$ | $\begin{array}{r} 12 \\ 71 \% \end{array}$ |
| Satisfied Count Column \% | $\begin{array}{r} 122 \\ 31 \% \end{array}$ | $\begin{array}{r} 13 \\ 39 \% \end{array}$ | $\begin{array}{r} 10 \\ 29 \% \end{array}$ | $\begin{array}{r} 27 \\ 34 \% \end{array}$ | $\begin{array}{r} 19 \\ 32 \% \end{array}$ | $\begin{array}{r} 12 \\ 25 \% \end{array}$ | $\begin{array}{r} 10 \\ 32 \% \end{array}$ | $\begin{array}{r} 15 \\ 32 \% \end{array}$ | $\begin{array}{r} 6 \\ 24 \% \end{array}$ | $\begin{array}{r} 6 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 24 \% \end{array}$ |
| Somewhat Satisfied Count Column \% | $\begin{array}{r} 17 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 3 \\ 9 \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | 1 $6 \%$ |
| Not Very Satisfied Count Column \% | $\begin{array}{r} 4 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $2 \%$ | 0 | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 |
| Very unsatisfied Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| NET BOTTOM 2 Count Column \% | 5 | O | 2 $6 \%$ | 1 $1 \%$ | 1 $2 \%$ | O | 1 $3 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | O |

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Q16. Did you change your PLI broker during your most recent completed fiscal year?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 393 | 33 | 34 | 80 | 60 | 48 | 31 | 47 | 25 | 18 | 17 |
| Yes Count Column \% | 16 $4 \%$ | 0 | 1 $3 \%$ | 3 $4 \%$ | 2 | 1 $2 \%$ | 3 $10 \%$ | 2 | 2 | 0 | $\begin{array}{r} 2 \\ 12 \% \end{array}$ |
| $\begin{array}{r} \text { No } \\ \text { Count } \\ \text { Column \% } \end{array}$ | 377 $96 \%$ | 33 $100 \%$ | 33 $97 \%$ | 77 $96 \%$ | 58 $97 \%$ | 47 $98 \%$ | 28 $90 \%$ | 45 $96 \%$ | 23 $92 \%$ | $\begin{array}{r} 18 \\ 100 \% \end{array}$ | $\begin{array}{r} 15 \\ 88 \% \end{array}$ |

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Q17. Please explain why you changed PLI brokers. Check all that apply. Totals may not equal $100 \%$.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Valid Cases | 16 | - | 1 | 3 | 2 | 1 | 3 | 2 | 2 | - | 2 |
| Not satisfied with Broker <br> Mentions \% Valid Cases | $\begin{array}{r} 11 \\ 69 \% \end{array}$ | - | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | - | $\begin{array}{r} 1 \\ 50 \% \end{array}$ |
| Broker couldn't access desired carrier <br> Mentions \% Valid Cases | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | - | O |
| New Broker offered additional services Mentions \% Valid Cases | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | - | $\begin{array}{r} 1 \\ 50 \% \end{array}$ |
| New Broker consolidated PLI and other business insurance <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 1 \\ 6 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - | O |
| Other (please specify) <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - | $\begin{array}{r} 1 \\ 50 \% \end{array}$ |

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Q18. At the last renewal of your PLI did your broker present you with options from more than one carrier?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 391 | 32 | 34 | 80 | 60 | 48 | 31 | 46 | 25 | 18 | 17 |
| Yes |  |  |  |  |  |  |  |  |  |  |  |
| Count | 264 | 14 | 22 | 54 | 39 | 38 | 22 | 34 | 17 | 14 | 10 |
| Column \% | 68\% | 44\% | 65\% | 68\% | 65\% | 79\% | 71\% | 74\% | 68\% | 78\% | 59\% |
| No |  |  |  |  |  |  |  |  |  |  |  |
| Count | 127 | 18 | 12 | 26 | 21 | 10 | 9 | 12 | 8 | 4 | 7 |
| Column \% | 32\% | 56\% | 35\% | 33\% | 35\% | 21\% | 29\% | 26\% | 32\% | 22\% | 41\% |

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Q19. Did you request that your broker obtain quotes from other carriers?
Q4. What is the annual gross revenue of your firm?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{aligned} & \$ 1 \text { million } \\ & \text { to } \$ 2.49 \\ & \text { million } \end{aligned}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ \$ .49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 119.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 261 | 14 | 22 | 52 | 38 | 38 | 22 | 34 | 17 | 14 | 10 |
| Yes |  |  |  |  |  |  |  |  |  |  |  |
| Count | 161 | 8 | 11 | 31 | 20 | 19 | 15 | 25 | 14 | 10 | 8 |
| Column \% | 62\% | 57\% | 50\% | 60\% | 53\% | 50\% | 68\% | 74\% | 82\% | 71\% | 80\% |
| No |  |  |  |  |  |  |  |  |  |  |  |
| Count | 100 | 6 | 11 | 21 | 18 | 19 | 7 | 9 | 3 | 4 | 2 |
| Column \% | 38\% | 43\% | 50\% | 40\% | 47\% | 50\% | 32\% | 26\% | 18\% | 29\% | 20\% |

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Q20a. What was your firm's gross revenue for 2019?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 million to \$4.99 million | \$5.0 million to $\$ 7.49$ million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 357 | 24 | 28 | 71 | 56 | 45 | 29 | 48 | 24 | 15 | 17 |
| Less than $\$ 1$ million <br> Count Column \% | $\begin{array}{r} 64 \\ 18 \% \end{array}$ | $\begin{array}{r} 24 \\ 100 \% \end{array}$ | $\begin{array}{r} 23 \\ 82 \% \end{array}$ | $\begin{array}{r} 14 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 6 \% \end{array}$ |
| \$1 million to LT $\mathbf{\$ 5}$ million <br> Count <br> Column \% | $\begin{array}{r} 120 \\ 34 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | $\begin{array}{r} 54 \\ 76 \% \end{array}$ | $\begin{array}{r} 52 \\ 93 \% \end{array}$ | $\begin{array}{r} 9 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |
| \$5 million to LT $\mathbf{\$ 1 0}$ million <br> Count Column \% | $\begin{array}{r} 73 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 35 \\ 78 \% \end{array}$ | $\begin{array}{r} 27 \\ 93 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 0 |
| \$10 million or more <br> Count Column \% | $\begin{array}{r} 100 \\ 28 \% \end{array}$ | 0 | 0 $0 \%$ | 2 | 0 $0 \%$ | 1 $2 \%$ | 1 $3 \%$ | $\begin{array}{r} 42 \\ 88 \% \end{array}$ | $\begin{array}{r} 24 \\ 100 \% \end{array}$ | $\begin{array}{r} 14 \\ 93 \% \end{array}$ | $\begin{array}{r} 16 \\ 94 \% \end{array}$ |

Q20a (2019). What was your firm's gross revenue for 2019 and 2020? FY 2019 gross revenue

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\$ 2.5$ <br> million to $\$ 4.99$ million | \$5.0 million to $\$ 7.49$ million | \$7.5 <br> million to $\$ 9.99$ million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or million or more |
| Sample Size | 357 | 24 | 28 | 71 | 56 | 45 | 29 | 48 | 24 | 15 | 7 |
| Mean | $\begin{array}{r} 18,662,614 \\ .35 \end{array}$ | 270,136.29 | $\begin{array}{r} 1,215,359 . \\ 57 \end{array}$ | $\begin{array}{r} 1,869,729 . \\ 92 \end{array}$ | $\begin{array}{r} 3,446,486 \text {. } \\ 27 \end{array}$ | $\begin{array}{r} 6,665,996 . \\ 04 \end{array}$ | $\begin{array}{r} 7,867,369 . \\ 24 \end{array}$ | $\begin{array}{r} 15,215,928 \\ .02 \end{array}$ | $\begin{array}{r} 37,160,334 \\ .04 \end{array}$ | $\begin{array}{r} , 879 \\ .40 \end{array}$ | $\begin{array}{r} 89,459,50 \\ 8.65 \end{array}$ |
| Median | $\begin{array}{r} 4,600,000 . \\ 00 \end{array}$ | 300,000.00 | 708,391.50 | $\begin{array}{r} 1,400,000 . \\ 00 \end{array}$ | $\begin{array}{r} 3,500,000 . \\ 00 \end{array}$ | $\begin{array}{r} \text { 5,600,000. } \\ \hline \end{array}$ | $\begin{array}{r} 8,181,000 . \\ 00 \end{array}$ | $\begin{array}{r} 13,647,983 \\ .00 \end{array}$ | $\begin{array}{r} 27,050,000 \\ .00 \end{array}$ | $\begin{array}{r} 65,000,000 \\ .00 \end{array}$ | $\begin{array}{r} 165,000,00 \\ 0.00 \end{array}$ |
| Min | 330.00 | 27,000.00 | 2,500.00 | 40,000.00 | 968,059.00 | $\begin{array}{r} 1,000,000 . \\ 00 \end{array}$ | $\begin{array}{r} 1,000,000 . \\ 00 \end{array}$ | 985,000.00 | $\begin{array}{r} 18,500,000 \\ .00 \end{array}$ | $\begin{array}{r} \text { 5,441,691. } 00 . \end{array}$ | 330.00 |
| Max | $470,900,00$ 0.00 | 525,000.00 | $8,900,000$. 00 | $14,980,000$ .00 | $5,022,000$. 00 | $45,000,000$ .00 | $10,200,000$ .00 | $109,000,00$ 0.00 | $196,083,64$ 0.00 | $86,000,000$ .00 | $470,900,00$ 0.00 |

Auto Generated
Q20a. What was your firm's gross revenue for 2020?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 million to \$4.99 million | \$5.0 million to $\$ 7.49$ million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 362 | 27 | 30 | 71 | 56 | 45 | 29 | 48 | 24 | 15 | 17 |
| Less than $\$ 1$ million <br> Count Column \% | $\begin{array}{r} 60 \\ 17 \% \end{array}$ | $\begin{array}{r} 27 \\ 100 \% \end{array}$ | $\begin{array}{r} 27 \\ 90 \% \end{array}$ | $\begin{array}{r} 5 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $6 \%$ |
| $\mathbf{\$ 1}$ million to LT $\mathbf{\$ 5}$ million <br> Count <br> Column \% | $\begin{array}{r} 129 \\ 36 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 66 \\ 93 \% \end{array}$ | $\begin{array}{r} 56 \\ 100 \% \end{array}$ | $\begin{array}{r} 3 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| \$5 million to LT $\mathbf{\$ 1 0}$ million <br> Count Column \% | $\begin{array}{r} 68 \\ 19 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 41 \\ 91 \% \end{array}$ | $\begin{array}{r} 26 \\ 90 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| \$10 million or more <br> Count <br> Column \% | $\begin{array}{r} 105 \\ 29 \% \end{array}$ | 0 | 1 $3 \%$ | O | 0 $0 \%$ | 1 | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | $\begin{array}{r} 45 \\ 94 \% \end{array}$ | $\begin{array}{r} 24 \\ 100 \% \end{array}$ | $\begin{array}{r} 15 \\ 100 \% \end{array}$ | $\begin{array}{r} 16 \\ 94 \% \end{array}$ |

Q20a (2020). What was your firm's gross revenue for 2019 and 2020? FY 2020 gross revenue

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\$ 2.49$ million | $\$ 2.5$ million to $\$ 4.99$ million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 362 | 27 | 30 | 71 | 56 | 45 | 29 | 48 | 24 | 15 | 17 |
| Mean | $\begin{array}{r} 22,475,462 \\ .40 \end{array}$ | 243,415.67 | 973,239.83 | $\begin{array}{r} 1,519,649 . \\ 00 \end{array}$ | $\begin{array}{r} 3,505,885 . \\ 43 \end{array}$ | $\begin{array}{r} 7,077,050 . \\ 13 \end{array}$ | $\begin{array}{r} 8,861,225 . \\ 76 \end{array}$ | $\begin{array}{r} 18,897,768 \\ .21 \end{array}$ | $\begin{array}{r} 36,867,869 \\ .83 \end{array}$ | $66,432,170$ .47 | $\begin{array}{r} 260,722,12 \\ 9.18 \end{array}$ |
| Median | $\begin{array}{r} 4,500,000 . \\ 00 \end{array}$ | 221,000.00 | 714,500.00 | $\begin{array}{r} 1,500,000 . \\ 00 \end{array}$ | $\begin{array}{r} 3,543,000 . \\ 00 \end{array}$ | $\begin{array}{r} 6,200,000 . \\ 00 \end{array}$ | $\begin{array}{r} 8,500,000 . \\ 00 \end{array}$ | $\begin{array}{r} 14,173,727 \\ .50 \end{array}$ | $\begin{array}{r} 28,690,750 \\ .00 \end{array}$ | $\begin{array}{r} 63,000,000 \\ .00 \end{array}$ | $\begin{array}{r} 160,000,00 \\ 0.00 \end{array}$ |
| Min | 350.00 | 12,000.00 | 125,000.00 | 110,000.00 | $\begin{array}{r} 1,864,738 . \\ 00 \end{array}$ | $\begin{array}{r} 3,000,000 . \\ 00 \end{array}$ | $\begin{array}{r} 6,000,000 . \\ 00 \end{array}$ | $\begin{array}{r} 1,410,000 . \\ 00 \end{array}$ | $\begin{array}{r} 20,000,000 \\ .00 \end{array}$ | $\begin{array}{r} 50,000,000 \\ .00 \end{array}$ | 350.00 |
| Max | $\begin{array}{r} 1,113,926, \\ 351.00 \end{array}$ | 450,000.00 | $10,000,000$ .00 | 2,422,000. | $4,800,000$ 00 | 50,000,000 .00 | $14,700,000$ .00 | $\begin{array}{r} 171,000,00 \\ 0.00 \end{array}$ | $\begin{array}{r} 180,000,00 \\ 0.00 \end{array}$ | $90,500,000$ .00 | $\begin{array}{r} 1,113,926, \\ 351.00 \end{array}$ |

Q20b. What was your yearly PLI premium for 2019?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 312 | 21 | 24 | 57 | 54 | 38 | 28 | 41 | 23 | 14 | 12 |
| Less than \$20,000 <br> Count Column \% | $\begin{array}{r} 87 \\ 28 \% \end{array}$ | $\begin{array}{r} 21 \\ 100 \% \end{array}$ | $\begin{array}{r} 17 \\ 71 \% \end{array}$ | $\begin{array}{r} 29 \\ 51 \% \end{array}$ | $\begin{array}{r} 14 \\ 26 \% \end{array}$ | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\mathbf{\$ 2 0 , 0 0 0}$ to LT \$50,000 Count Column \% | $\begin{array}{r} 97 \\ 31 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 6 \\ 25 \% \end{array}$ | $\begin{array}{r} 22 \\ 39 \% \end{array}$ | $\begin{array}{r} 33 \\ 61 \% \end{array}$ | $\begin{array}{r} 17 \\ 45 \% \end{array}$ | $\begin{array}{r} 12 \\ 43 \% \end{array}$ | $\begin{array}{r} 7 \\ 17 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\mathbf{\$ 5 0 , 0 0 0}$ to LT \$100,000 <br> Count Column \% | $\begin{array}{r} 54 \\ 17 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 5 \\ 9 \% \end{array}$ | $\begin{array}{r} 11 \\ 29 \% \end{array}$ | $\begin{array}{r} 12 \\ 43 \% \end{array}$ | $\begin{array}{r} 18 \\ 44 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\mathbf{\$ 1 0 0 , 0 0 0}$ or more Count Column \% | $\begin{array}{r} 74 \\ 24 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | 3 $5 \%$ | 2 | $\begin{array}{r} 6 \\ 16 \% \end{array}$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | $\begin{array}{r} 15 \\ 37 \% \end{array}$ | $\begin{array}{r} 18 \\ 78 \% \end{array}$ | $\begin{array}{r} 14 \\ 100 \% \end{array}$ | $\begin{array}{r} 12 \\ 100 \% \end{array}$ |

Q20b (2019). What were your yearly PLI premiums for 2019 and 2020? FY 2019

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to <br> \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 312 | 21 | 24 | 57 | 54 | 38 | 28 | 41 | 23 | 14 | 12 |
| Mean | 179,581.60 | 5,649.33 | 20,166.10 | 34,317.54 | 38,197.94 | 62,591.29 | 71,538.89 | 128,659.39 | 269,243.48 | 463,721.00 | $\begin{array}{r} 2,422,230 . \\ 08 \end{array}$ |
| Median | 40,000.00 | 4,733.00 | 10,442.00 | 18,000.00 | 25,309.50 | 46,000.00 | 50,000.00 | 85,000.00 | 204,957.00 | 299,700.00 | 871,350.00 |
| Min | 1,700.00 | 1,700.00 | 2,139.00 | 5,000.00 | 2,000.00 | 10,000.00 | 13,000.00 | 15,594.00 | 65,000.00 | 157,000.00 | 434,000.00 |
| Max | $\begin{array}{r} 17,541,129 \\ .00 \end{array}$ | 13,174.00 | 150,000.00 | 451,600.00 | 480,000.00 | 225,000.00 | 433,270.00 | 900,000.00 | 1,010,000. | $\begin{array}{r} 2,000,000 . \\ 00 \end{array}$ | $\begin{array}{r} 17,541,129 \\ .00 \end{array}$ |

Q20b. What was your yearly PLI premium for 2020?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 317 | 23 | 26 | 57 | 54 | 38 | 28 | 41 | 23 | 14 | 13 |
| Less than \$20,000 <br> Count <br> Column \% | $\begin{array}{r} 86 \\ 27 \% \end{array}$ | $\begin{array}{r} 23 \\ 100 \% \end{array}$ | $\begin{array}{r} 18 \\ 69 \% \end{array}$ | $\begin{array}{r} 25 \\ 44 \% \end{array}$ | $\begin{array}{r} 15 \\ 28 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\mathbf{\$ 2 0 , 0 0 0}$ to LT \$50,000 Count Column \% | $\begin{array}{r} 94 \\ 30 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 8 \\ 31 \% \end{array}$ | $\begin{array}{r} 24 \\ 42 \% \end{array}$ | $\begin{array}{r} 30 \\ 56 \% \end{array}$ | $\begin{array}{r} 16 \\ 42 \% \end{array}$ | $\begin{array}{r} 12 \\ 43 \% \end{array}$ | $\begin{array}{r} 4 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\mathbf{\$ 5 0 , 0 0 0}$ to LT \$100,000 Count Column \% | $\begin{array}{r} 59 \\ 19 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 5 \\ 9 \% \end{array}$ | $\begin{array}{r} 7 \\ 13 \% \end{array}$ | $\begin{array}{r} 15 \\ 39 \% \end{array}$ | $\begin{array}{r} 11 \\ 39 \% \end{array}$ | $\begin{array}{r} 17 \\ 41 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 |
| $\mathbf{\$ 1 0 0 , 0 0 0}$ or more Count Column \% | $\begin{array}{r} 78 \\ 25 \% \end{array}$ | O | O | 3 $5 \%$ | 4\% | $\begin{array}{r} 4 \\ 11 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 19 \\ 46 \% \end{array}$ | $\begin{array}{r} 19 \\ 83 \% \end{array}$ | $\begin{array}{r} 14 \\ 100 \% \end{array}$ | $\begin{array}{r} 13 \\ 100 \% \end{array}$ |

Q20b (2020). What were your yearly PLI premiums for 2019 and 2020? FY 2020

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 317 | 23 | 26 | 57 | 54 | 38 | 28 | 41 | 23 | 14 | 13 |
| Mean | 146,715.12 | 5,744.13 | 16,152.08 | 38,166.40 | 41,975.50 | 66,104.66 | 65,276.18 | 126,038.76 | 441,115.70 | 481,213.14 | $\begin{array}{r} 1,163,424 . \\ 38 \end{array}$ |
| Median | 42,000.00 | 4,768.00 | 12,292.00 | 20,986.00 | 28,334.50 | 51,205.00 | 50,000.00 | 93,100.00 | 199,801.00 | 362,407.00 | 856,082.00 |
| Min | 1,700.00 | 1,700.00 | 2,876.00 | 5,700.00 | 2,500.00 | 12,909.00 | 15,000.00 | 17,380.00 | 73,000.00 | 165,000.00 | 472,500.00 |
| Max | $\begin{array}{r} \text { 4,370,000. } \\ \hline \end{array}$ | 13,174.00 | 47,000.00 | 511,000.00 | 480,000.00 | 250,000.00 | 225,000.00 | 1,100,000. | $\begin{array}{r} 4,370,000 . \\ 00 \end{array}$ | $\begin{array}{r} 2,000,500 . \\ 00 \end{array}$ | $\begin{array}{r} 2,616,162 . \\ 00 \end{array}$ |

Auto Generated
Q20_2019. PLI premium as a percentage of gross revenue (2019)

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 310 | 21 | 23 | 57 | 53 | 38 | 28 | 41 | 23 | 14 | 12 |
| Less than 0.5\% <br> Count Column \% | $\begin{array}{r} 70 \\ 23 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 5 \\ 9 \% \end{array}$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 8 \\ 21 \% \end{array}$ | $\begin{array}{r} 8 \\ 29 \% \end{array}$ | $\begin{array}{r} 14 \\ 34 \% \end{array}$ | $\begin{array}{r} 8 \\ 35 \% \end{array}$ | $\begin{array}{r} 7 \\ 50 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ |
| $0.5 \%$ to less than $1 \%$ <br> Count <br> Column \% | $\begin{array}{r} 101 \\ 33 \% \end{array}$ | $\begin{array}{r} 5 \\ 24 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 12 \\ 21 \% \end{array}$ | $\begin{array}{r} 25 \\ 47 \% \end{array}$ | $\begin{array}{r} 14 \\ 37 \% \end{array}$ | $\begin{array}{r} 13 \\ 46 \% \end{array}$ | $\begin{array}{r} 15 \\ 37 \% \end{array}$ | $\begin{array}{r} 7 \\ 30 \% \end{array}$ | $\begin{array}{r} 4 \\ 29 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ |
| $\mathbf{1 \%}$ to less than 2\% Count Column \% | $\begin{array}{r} 83 \\ 27 \% \end{array}$ | $\begin{array}{r} 5 \\ 24 \% \end{array}$ | $\begin{array}{r} 8 \\ 35 \% \end{array}$ | $\begin{array}{r} 24 \\ 42 \% \end{array}$ | $\begin{array}{r} 15 \\ 28 \% \end{array}$ | $\begin{array}{r} 13 \\ 34 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 7 \\ 17 \% \end{array}$ | $\begin{array}{r} 6 \\ 26 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| 2\% or more <br> Count Column \% | $\begin{array}{r} 56 \\ 18 \% \end{array}$ | $\begin{array}{r} 11 \\ 52 \% \end{array}$ | $\begin{array}{r} 11 \\ 48 \% \end{array}$ | $\begin{array}{r} 16 \\ 28 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 12 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ |

Auto Generated
Q20_2019. PLI premium as a percentage of gross revenue (2019)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 310 | 21 | 23 | 57 | 53 | 38 | 28 | 41 | 23 | 14 | 12 |
| Mean | 1.62 | 3.05 | 2.87 | 2.60 | 0.87 | 1.04 | 1.04 | 1.22 | 0.92 | 1.16 | 1.81 |
| Median | 0.87 | 3.40 | 1.88 | 1.34 | 0.68 | 0.85 | 0.65 | 0.72 | 0.56 | 0.48 | 0.45 |
| Min | 0.06 | 0.54 | 0.10 | 0.07 | 0.13 | 0.22 | 0.22 | 0.12 | 0.06 | 0.22 | 0.29 |
| Max | 34.21 | 6.30 | 21.43 | 34.21 | 2.31 | 3.21 | 5.17 | 8.95 | 4.21 | 6.05 | 16.58 |

Auto Generated
Q20_2020. PLI premium as a percentage of gross revenue (2020)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 316 | 23 | 26 | 57 | 53 | 38 | 28 | 41 | 23 | 14 | 13 |
| Less than 0.5\% Count Column \% | $\begin{array}{r} 69 \\ 22 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $4 \%$ | $\begin{array}{r} 4 \\ 7 \% \end{array}$ | $\begin{array}{r} 10 \\ 19 \% \end{array}$ | $\begin{array}{r} 8 \\ 21 \% \end{array}$ | $\begin{array}{r} 8 \\ 29 \% \end{array}$ | $\begin{array}{r} 14 \\ 34 \% \end{array}$ | $\begin{array}{r} 8 \\ 35 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ | $\begin{array}{r} 10 \\ 77 \% \end{array}$ |
| $0.5 \%$ to less than $1 \%$ Count Column \% | $\begin{array}{r} 114 \\ 36 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 4 \\ 15 \% \end{array}$ | $\begin{array}{r} 20 \\ 35 \% \end{array}$ | $\begin{array}{r} 23 \\ 43 \% \end{array}$ | $\begin{array}{r} 14 \\ 37 \% \end{array}$ | $\begin{array}{r} 15 \\ 54 \% \end{array}$ | $\begin{array}{r} 14 \\ 34 \% \end{array}$ | $\begin{array}{r} 10 \\ 43 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ | $\begin{array}{r} 3 \\ 23 \% \end{array}$ |
| $\mathbf{1 \%}$ to less than 2\% Count Column \% | $\begin{array}{r} 72 \\ 23 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 6 \\ 23 \% \end{array}$ | $\begin{array}{r} 17 \\ 30 \% \end{array}$ | $\begin{array}{r} 15 \\ 28 \% \end{array}$ | $\begin{array}{r} 14 \\ 37 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 9 \\ 22 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| 2\% or more Count Column \% | $\begin{array}{r} 61 \\ 19 \% \end{array}$ | $\begin{array}{r} 14 \\ 61 \% \end{array}$ | $\begin{array}{r} 15 \\ 58 \% \end{array}$ | $\begin{array}{r} 16 \\ 28 \% \end{array}$ | 5 | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 4 \\ 10 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | 1 $7 \%$ | 0 $0 \%$ |

Auto Generated
Q20_2020. PLI premium as a percentage of gross revenue (2020)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 316 | 23 | 26 | 57 | 53 | 38 | 28 | 41 | 23 | 14 | 13 |
| Mean | 1.58 | 3.64 | 2.70 | 2.58 | 1.01 | 1.01 | 0.75 | 1.00 | 1.23 | 0.79 | 0.45 |
| Median | 0.85 | 2.53 | 2.50 | 1.40 | 0.77 | 0.88 | 0.60 | 0.71 | 0.59 | 0.53 | 0.45 |
| Min | 0.05 | 0.78 | 0.42 | 0.33 | 0.10 | 0.23 | 0.19 | 0.05 | 0.27 | 0.21 | 0.16 |
| Max | 34.30 | 15.85 | 6.71 | 34.30 | 3.79 | 3.73 | 2.71 | 6.29 | 10.93 | 4.00 | 0.81 |

Auto Generated
Q20_Difference. PLI premium shift (2019 to 2020)

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 309 | 21 | 23 | 57 | 52 | 38 | 28 | 41 | 23 | 14 | 12 |
| NET INCREASED Count Column \% | $\begin{array}{r} 164 \\ 53 \% \end{array}$ | $\begin{array}{r} 11 \\ 52 \% \end{array}$ | $\begin{array}{r} 15 \\ 65 \% \end{array}$ | $\begin{array}{r} 30 \\ 53 \% \end{array}$ | $\begin{array}{r} 28 \\ 54 \% \end{array}$ | $\begin{array}{r} 17 \\ 45 \% \end{array}$ | $\begin{array}{r} 16 \\ 57 \% \end{array}$ | $\begin{array}{r} 21 \\ 51 \% \end{array}$ | $\begin{array}{r} 14 \\ 61 \% \end{array}$ | $\begin{array}{r} 7 \\ 50 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ |
| Increased 0.10\% or more <br> Count Column \% | $\begin{array}{r} 92 \\ 30 \% \end{array}$ | $\begin{array}{r} 10 \\ 48 \% \end{array}$ | $\begin{array}{r} 14 \\ 61 \% \end{array}$ | $\begin{array}{r} 23 \\ 40 \% \end{array}$ | $\begin{array}{r} 17 \\ 33 \% \end{array}$ | $\begin{array}{r} 8 \\ 21 \% \end{array}$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | $\begin{array}{r} 10 \\ 24 \% \end{array}$ | $\begin{array}{r} 6 \\ 26 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ |
| Increased $\mathbf{0 . 0 1 \%}$ to less than 0.10\% Count Column \% | $\begin{array}{r} 72 \\ 23 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | 1 $4 \%$ | $\begin{array}{r} 7 \\ 12 \% \end{array}$ | $\begin{array}{r} 11 \\ 21 \% \end{array}$ | $\begin{array}{r} 9 \\ 24 \% \end{array}$ | $\begin{array}{r} 13 \\ 46 \% \end{array}$ | $\begin{array}{r} 11 \\ 27 \% \end{array}$ | $\begin{array}{r} 8 \\ 35 \% \end{array}$ | $\begin{array}{r} 7 \\ 50 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ |
| Stayed the Same Count Column \% | $\begin{array}{r} 8 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ |
| Decreased $0.01 \%$ to less than 0.10\% Count Column \% | $\begin{array}{r} 65 \\ 21 \% \end{array}$ | $\begin{array}{r} 2 \\ 10 \% \end{array}$ | $\begin{array}{r} 2 \\ 9 \% \end{array}$ | $\begin{array}{r} 6 \\ 11 \% \end{array}$ | $\begin{array}{r} 12 \\ 23 \% \end{array}$ | $\begin{array}{r} 11 \\ 29 \% \end{array}$ | $\begin{array}{r} 5 \\ 18 \% \end{array}$ | $\begin{array}{r} 11 \\ 27 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 5 \\ 36 \% \end{array}$ | $\begin{array}{r} 6 \\ 50 \% \end{array}$ |
| Decreased 0.10\% or more <br> Count <br> Column \% | $\begin{array}{r} 72 \\ 23 \% \end{array}$ | 5 $24 \%$ | 5 | $\begin{array}{r} 21 \\ 37 \% \end{array}$ | $\begin{array}{r} 10 \\ 19 \% \end{array}$ | $\begin{array}{r} 10 \\ 26 \% \end{array}$ | $\begin{array}{r} 7 \\ 25 \% \end{array}$ | $\begin{array}{r} 8 \\ 20 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ |
| NET DECREASED Count Column \% | $\begin{array}{r} 137 \\ 44 \% \end{array}$ | $\begin{array}{r} 7 \\ 33 \% \end{array}$ | $\begin{array}{r} 7 \\ 30 \% \end{array}$ | $\begin{array}{r} 27 \\ 47 \% \end{array}$ | $\begin{array}{r} 22 \\ 42 \% \end{array}$ | $\begin{array}{r} 21 \\ 55 \% \end{array}$ | $\begin{array}{r} 12 \\ 43 \% \end{array}$ | $\begin{array}{r} 19 \\ 46 \% \end{array}$ | $\begin{array}{r} 9 \\ 39 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ |

Auto Generated
Q20_Difference. PLI premium shift (2019 to 2020)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 309 | 21 | 23 | 57 | 52 | 38 | 28 | 41 | 23 | 14 | 12 |
| Mean | -0.12 | -0.03 | -0.34 | -0.03 | 0.12 | -0.02 | -0.29 | -0.22 | 0.31 | -0.37 | -1.37 |
| Median | 0.01 | 0.03 | 0.22 | 0.03 | 0.01 | -0.03 | 0.02 | 0.00 | 0.02 | 0.00 | -0.01 |
| Min | -19.38 | -3.38 | -18.34 | -19.38 | -0.61 | -0.53 | -4.59 | -8.08 | -3.65 | -5.31 | -16.42 |
| Max | 9.91 | 3.06 | 3.55 | 8.84 | 2.15 | 0.52 | 0.63 | 3.18 | 9.91 | 0.08 | 0.12 |

Q21. What is your coverage limit per claim?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 355 | 27 | 28 | 68 | 58 | 43 | 31 | 45 | 25 | 15 | 15 |
| \$100,000 Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $2 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| \$250,000 <br> Count <br> Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\mathbf{\$ 5 0 0 , 0 0 0}$ Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\mathbf{\$ 1 , 0 0 0 , 0 0 0}$ Count Column \% | $\begin{array}{r} 92 \\ 26 \% \end{array}$ | $\begin{array}{r} 22 \\ 81 \% \end{array}$ | $\begin{array}{r} 15 \\ 54 \% \end{array}$ | $\begin{array}{r} 24 \\ 35 \% \end{array}$ | $\begin{array}{r} 13 \\ 22 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | 8 $26 \%$ | 2 | 1 $4 \%$ | 1 $7 \%$ | 0 $0 \%$ |
| \$2,000,000 Count Column \% | $\begin{array}{r} 143 \\ 40 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 11 \\ 39 \% \end{array}$ | $\begin{array}{r} 38 \\ 56 \% \end{array}$ | $\begin{array}{r} 36 \\ 62 \% \end{array}$ | $\begin{array}{r} 21 \\ 49 \% \end{array}$ | $\begin{array}{r} 14 \\ 45 \% \end{array}$ | $\begin{array}{r} 19 \\ 42 \% \end{array}$ | $\begin{array}{r} 2 \\ 8 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| \$3,000,000 Count Column \% | $\begin{array}{r} 30 \\ 8 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | 2 $7 \%$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 4 \\ 7 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | $\begin{array}{r} 2 \\ 6 \% \end{array}$ | $\begin{array}{r} 11 \\ 24 \% \end{array}$ | 1 $4 \%$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 0 $0 \%$ |
| \$4,000,000 Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| \$5,000,000 Count Column \% | $\begin{array}{r} 72 \\ 20 \% \end{array}$ | 2 | 0 | $\begin{array}{r} 4 \\ 6 \% \end{array}$ | $\begin{array}{r} 4 \\ 7 \% \end{array}$ | $\begin{array}{r} 10 \\ 23 \% \end{array}$ | $\begin{array}{r} 7 \\ 23 \% \end{array}$ | $\begin{array}{r} 12 \\ 27 \% \end{array}$ | $\begin{array}{r} 19 \\ 76 \% \end{array}$ | $\begin{array}{r} 9 \\ 60 \% \end{array}$ | $\begin{array}{r} 5 \\ 33 \% \end{array}$ |
| \$6,000,000 Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| \$7,000,000 Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | O |
| \$8,000,000 Count Column \% | $\begin{array}{r} 1 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $7 \%$ |
| \$9,000,000 Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| \$10,000,000 or more <br> Count <br> Column \% | $\begin{array}{r} 14 \\ 4 \% \end{array}$ | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 2 | $\begin{array}{r} 3 \\ 20 \% \end{array}$ | $\begin{array}{r} 9 \\ 60 \% \end{array}$ |

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Q22. Are your per-claim and aggregate limits the same?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 352 | 26 | 28 | 68 | 57 | 43 | 30 | 45 | 25 | 15 | 15 |
| $\begin{array}{r} \text { Yes } \\ \text { Count } \\ \text { Column \% } \end{array}$ | 223 $63 \%$ | 18 $69 \%$ | 18 $64 \%$ | 42 $62 \%$ | 42 $74 \%$ | 29 $67 \%$ | 13 $43 \%$ | 32 $71 \%$ | 17 $68 \%$ | 5 | 7 $47 \%$ |
| $\begin{array}{r} \text { No } \\ \text { Count } \\ \text { Column \% } \end{array}$ | 129 $37 \%$ | 8 $31 \%$ | 10 $36 \%$ | 26 $38 \%$ | 15 $26 \%$ | 14 $33 \%$ | 17 $57 \%$ | $\begin{array}{r} 13 \\ 29 \% \end{array}$ | 8 $32 \%$ | 10 $67 \%$ | 8 $53 \%$ |

Q23. What is your deductible?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\$ 5.0$ <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 343 | 26 | 26 | 65 | 54 | 42 | 30 | 45 | 25 | 15 | 15 |
| \$0 or No Deductible Count Column \% | $\begin{array}{r} 12 \\ 3 \% \end{array}$ | $\begin{array}{r} 8 \\ 31 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ |
| $\begin{array}{r} \$ 2,500 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 10 \\ 3 \% \end{array}$ | \% 6 | 1 $4 \%$ | 2\% | 1 $2 \%$ | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | O |
| \$5,000 Count Column \% | $\begin{array}{r} 41 \\ 12 \% \end{array}$ | $\begin{array}{r} 6 \\ 23 \% \end{array}$ | $\begin{array}{r} 10 \\ 38 \% \end{array}$ | $\begin{array}{r} 16 \\ 25 \% \end{array}$ | 5 | 3 $7 \%$ | 1 $3 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 |
| $\begin{array}{r} \$ \mathbf{1 0 , 0 0 0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 51 \\ 15 \% \end{array}$ | $\begin{array}{r} 5 \\ 19 \% \end{array}$ | $\begin{array}{r} 8 \\ 31 \% \end{array}$ | $\begin{array}{r} 24 \\ 37 \% \end{array}$ | $\begin{array}{r} 9 \\ 17 \% \end{array}$ | 3 $7 \%$ | 0 $0 \%$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ |
| \$15,000 <br> Count Column \% | $\begin{array}{r} 21 \\ 6 \% \end{array}$ | 0 | $\begin{array}{r} 4 \\ 15 \% \end{array}$ | $\begin{array}{r} 7 \\ 11 \% \end{array}$ | $\begin{array}{r} 8 \\ 15 \% \end{array}$ | 2\% | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 |
| $\begin{array}{r} \mathbf{\$ 2 0 , 0 0 0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 10 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | 4 $7 \%$ | 1 $2 \%$ | 2 $7 \%$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | O | O | O |
| $\begin{array}{r} \$ \mathbf{2 5 , 0 0 0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 59 \\ 17 \% \end{array}$ | O | 2 | $\begin{array}{r} 8 \\ 12 \% \end{array}$ | $\begin{array}{r} 13 \\ 24 \% \end{array}$ | $\begin{array}{r} 11 \\ 26 \% \end{array}$ | $\begin{array}{r} 12 \\ 40 \% \end{array}$ | $\begin{array}{r} 12 \\ 27 \% \end{array}$ | 1 $4 \%$ | 0 | O |
| $\begin{array}{r} \$ \mathbf{5 0 , 0 0 0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 55 \\ 16 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 4 \\ 6 \% \end{array}$ | $\begin{array}{r} 9 \\ 17 \% \end{array}$ | $\begin{array}{r} 13 \\ 31 \% \end{array}$ | $\begin{array}{r} 11 \\ 37 \% \end{array}$ | $\begin{array}{r} 11 \\ 24 \% \end{array}$ | $\begin{array}{r} 5 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} \$ 75,000 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 10 \\ 3 \% \end{array}$ | O | 0 $0 \%$ | 0 $0 \%$ | 3 $6 \%$ | 2\% | 1 $3 \%$ | $\begin{array}{r} 4 \\ 9 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | 0 $0 \%$ |
| \$100,000 Count Column \% | $\begin{array}{r} 25 \\ 7 \% \end{array}$ | 0 | 0 | 1 $2 \%$ | 0 | 5 $12 \%$ | 3 $10 \%$ | $\begin{array}{r} 10 \\ 22 \% \end{array}$ | 5 | 1 $7 \%$ | 0 |
| \$150,000 Count Column \% | 7 $2 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 3 \\ 7 \% \end{array}$ | $\begin{array}{r} 2 \\ 8 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} \$ 200,000 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 13 \\ 4 \% \end{array}$ | 0 $0 \%$ | O | 1 $2 \%$ | O | O | 0 $0 \%$ | 2 | 5 $20 \%$ | 4 $27 \%$ | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{\$ 2 5 0 , 0 0 0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 12 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 5 \\ 20 \% \end{array}$ | $\begin{array}{r} 3 \\ 20 \% \end{array}$ | $\begin{array}{r} 4 \\ 27 \% \end{array}$ |

Q23. What is your deductible?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| $\begin{array}{r} \$ 300,000 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 3 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | O |
| \$350,000 <br> Count Column \% | $\begin{array}{r} 2 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $7 \%$ | 1 $7 \%$ |
| $\begin{array}{r} \$ 400,000 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| \$450,000 Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| \$500,000 Count <br> Column \% | 6 $2 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $2 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 4 \\ 27 \% \end{array}$ |
| More than \$500,000 Count Column \% | $\begin{array}{r} 6 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 4 \\ 27 \% \end{array}$ |

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Q24. How does your deductible compare with the previous year?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 999.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 345 | 26 | 26 | 66 | 54 | 43 | 30 | 45 | 25 | 15 | 15 |
| Increased Count Column \% | $\begin{array}{r} 31 \\ 9 \% \end{array}$ | 8\% | 4\% | 9\% | 6\% | 9\% | 7\% | 9\% | 4\% | 4 $27 \%$ | 27\% |
| Stayed the Same Count Column \% | $\begin{array}{r} 311 \\ 90 \% \end{array}$ | $\begin{array}{r} 24 \\ 92 \% \end{array}$ | $\begin{array}{r} 25 \\ 96 \% \end{array}$ | $\begin{array}{r} 60 \\ 91 \% \end{array}$ | $\begin{array}{r} 50 \\ 93 \% \end{array}$ | $\begin{array}{r} 38 \\ 88 \% \end{array}$ | 93\% | 41 $91 \%$ | 92\% | 11 $73 \%$ | 11 $73 \%$ |
| Decreased Count Column \% | 3 | 0\% | 0\% | 0\% | 2\% | 2\% | 0\% | 0\% | 1 $4 \%$ | 0\% | 0\% |

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Q25. Has your firm purchased a stand-alone Cyber Liability Policy?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to \$0.99 } \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 348 | 26 | 27 | 66 | 56 | 43 | 30 | 45 | 25 | 15 | 15 |
| Yes Count Column \% | $\begin{array}{r} 154 \\ 44 \% \end{array}$ | 1 $4 \%$ | 4 $15 \%$ | 15 $23 \%$ | 19 $34 \%$ | 27 $63 \%$ | 16 $53 \%$ | 24 $53 \%$ | 20 $80 \%$ | 14 $93 \%$ | 14 $93 \%$ |
| No <br> Count <br> Column \% | 194 $56 \%$ | 25 $96 \%$ | 23 $85 \%$ | 51 $77 \%$ | 37 $66 \%$ | 16 $37 \%$ | $\begin{array}{r} 14 \\ 47 \% \end{array}$ | 21 $47 \%$ | 5 | 1 $7 \%$ | 1 $7 \%$ |

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Q26. What aggregate dollar limits did you purchase?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | \$2.5 <br> million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 153 | 1 | 4 | 15 | 19 | 27 | 16 | 24 | 20 | 14 | 13 |
| \$1,000,000 Count Column \% | $\begin{array}{r} 102 \\ 67 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 4 \\ 100 \% \end{array}$ | $\begin{array}{r} 14 \\ 93 \% \end{array}$ | $\begin{array}{r} 16 \\ 84 \% \end{array}$ | $\begin{array}{r} 21 \\ 78 \% \end{array}$ | $\begin{array}{r} 13 \\ 81 \% \end{array}$ | $\begin{array}{r} 19 \\ 79 \% \end{array}$ | $\begin{array}{r} 10 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ | 1 $8 \%$ |
| $\mathbf{\$ 2 , 0 0 0 , 0 0 0}$ Count Column \% | $\begin{array}{r} 32 \\ 21 \% \end{array}$ | O | O | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 2 \\ 11 \% \end{array}$ | $\begin{array}{r} 5 \\ 19 \% \end{array}$ | $\begin{array}{r} 3 \\ 19 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 7 \\ 35 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| \$3,000,000 Count Column \% | $\begin{array}{r} 7 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ |
| More than \$3,000,000 Count Column \% | $\begin{array}{r} 12 \\ 8 \% \end{array}$ | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 10 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 7 \\ 54 \% \end{array}$ |

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Q27. Did your firm have any outstanding claims?
Q4. What is the annual gross revenue of your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ \$ .99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 351 | 28 | 27 | 66 | 56 | 44 | 30 | 45 | 25 | 15 | 15 |
| Yes Count | 86 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 16 | 12 | 14 |
| Column \% | 25\% | 4\% | 19\% | 6\% | 16\% | 23\% | 10\% | 27\% | 64\% | 80\% | 93\% |
| No Count | 265 | $27$ | $22$ | $62$ | $47$ | $34$ |  | 33 | $9$ | 3 | 1 |
| Column \% | 75\% | $96 \%$ | $81 \%$ | $94 \%$ | $84 \%$ | $77 \%$ | $90 \%$ | 73\% | $36 \%$ | 20\% | 7\% |

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Q28. What was the number of outstanding claims against your firm?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
| $\begin{array}{r} 1 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 48 \\ 56 \% \end{array}$ | 100\% | 4 $80 \%$ | 4 $100 \%$ | $\begin{array}{r} 8 \\ 89 \% \end{array}$ | $\begin{array}{r} 9 \\ 90 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 9 \\ 75 \% \end{array}$ | $\begin{array}{r} 4 \\ 27 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 16 \\ 19 \% \end{array}$ | O | O | 0 | 1 $11 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 2\% | 1 $8 \%$ | 8 $53 \%$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 9 \\ 11 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $1 \%$ | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $7 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 2\% | O | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 1 $8 \%$ | 1 $7 \%$ |
|  | 3 | O | O | O | 0 | O | O | O | O | 1 $8 \%$ | 2\% |
| 7 or more Count Column \% | 6 $7 \%$ | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 6 \\ 43 \% \end{array}$ |

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Q29. How does the number of claims made against your firm compare with the prior year?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
| More than the prior year Count Column \% | $\begin{array}{r} 31 \\ 36 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 4 \\ 80 \% \end{array}$ | $\begin{array}{r} 3 \\ 75 \% \end{array}$ | $\begin{array}{r} 4 \\ 44 \% \end{array}$ | $\begin{array}{r} 4 \\ 40 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 27 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 4 \\ 29 \% \end{array}$ |
| The same as the prior year Count Column \% | $\begin{array}{r} 41 \\ 48 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 25 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 5 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ | $\begin{array}{r} 8 \\ 53 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 8 \\ 57 \% \end{array}$ |
| Fewer than the prior year Count Column \% | $\begin{array}{r} 13 \\ 15 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 20 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |

Q30.1 What was the number of claims made by client type? Public Sector Clients / Owners

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
|  | $\begin{array}{r} 55 \\ 65 \% \end{array}$ | 100\% | 4 $80 \%$ | 3 $75 \%$ | $\begin{array}{r} 6 \\ 67 \% \end{array}$ | $\begin{array}{r} 8 \\ 80 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 6 \\ 50 \% \end{array}$ | $\begin{array}{r} 12 \\ 80 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 17 \\ 20 \% \end{array}$ | 0 | 1 | 1 $\begin{array}{r}1 \\ 25 \%\end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 8 $9 \%$ | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | 1 $7 \%$ | 1 $8 \%$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | O | O | O | 0 | O | O | \% | 0 | \% | 2 |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $1 \%$ | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $1 \%$ | 0 | 0 | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{6} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | 0 $0 \%$ |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | 0 | O | O | O | 0 | O | 0 $0 \%$ | 0 $0 \%$ | 0 | O | O |
| $\begin{array}{r} 8 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O | O |
| $\begin{array}{r} 9 \\ \text { Count } \\ \text { Column \% } \end{array}$ | 1 $1 \%$ | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 1 $8 \%$ | O |
| 10 <br> Count <br> Column \% | O | O | O | O | 0 | O | O | O | 0 | 0 | \% |
| Don't know Count Column \% | O | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O | 0 $0 \%$ |

Q30.2 What was the number of claims made by client type? Private Sector Clients / Owners

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\$ 2.49$ million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
| $\begin{array}{r} \mathbf{0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 46 \\ 54 \% \end{array}$ | 1 $100 \%$ | 2 | $\begin{array}{r} 2 \\ 50 \% \end{array}$ | $\begin{array}{r} 4 \\ 44 \% \end{array}$ | $\begin{array}{r} 4 \\ 40 \% \end{array}$ | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ | $\begin{array}{r} 12 \\ 80 \% \end{array}$ | $\begin{array}{r} 6 \\ 50 \% \end{array}$ | $\begin{array}{r} 5 \\ 36 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 23 \\ 27 \% \end{array}$ | O | 20\% | $\begin{array}{r} 2 \\ 50 \% \end{array}$ | $\begin{array}{r} 4 \\ 44 \% \end{array}$ | $\begin{array}{r} 4 \\ 40 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 3 \\ 20 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| $\begin{array}{r} 2 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | 0 | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | 0 $0 \%$ | O | 1 $7 \%$ |
|  | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 2 \\ 2 \% \end{array}$ | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | O | 2\% |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 | \% |
|  | 1 | O | O | O | O | O | \% | \% | O | O | 1 $7 \%$ |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | 0 $0 \%$ | O | 0 $0 \%$ | 0 $0 \%$ | O | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | O | 0 $0 \%$ |
| $\begin{array}{r} 9 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | O | O |
|  | 1 $1 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 | 0 $0 \%$ | O | \% | 0 | 1 $7 \%$ |
| Don't know Count Column \% | 1 $1 \%$ | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | 1 $8 \%$ | O |

Q30.3 What was the number of claims made by client type? Non Project-Owners (Prime A/Es, Contractors, etc.)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to <br> \$7.49 <br> million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
| 0 <br> Count <br> Column \% | $\begin{array}{r} 51 \\ 60 \% \end{array}$ | 0 | 4 $80 \%$ | $\begin{array}{r} 3 \\ 75 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | $\begin{array}{r} 9 \\ 90 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 9 \\ 75 \% \end{array}$ | $\begin{array}{r} 5 \\ 33 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 5 \\ 36 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 22 $26 \%$ | 100\% | 1 | 1 $\begin{array}{r}1 \\ 25 \%\end{array}$ | \% | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 7 \\ 47 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 1 $8 \%$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
|  | 3 | O | O | O | O | O | O | 1 $8 \%$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | \% | 1 $7 \%$ |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O | 0 | 0 | 0 | O | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | O |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | 1 $7 \%$ |
| 6 <br> Count <br> Column \% | 1 $1 \%$ | O | 0 | 0 | O | 0 | 0 $0 \%$ | 0 | O | 0 | 1 $7 \%$ |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | 1 $1 \%$ | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $7 \%$ |
| $\begin{array}{r} 8 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | 0 | 0 $0 \%$ | 0 | O | 0 | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} 9 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | 0 $0 \%$ | O | O | O | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ |
|  | O | O | O | O | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | \% |
| Don't know <br> Count Column \% | 1 $1 \%$ | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ | O |

Q31.1 What was the number of claims made by non-clients? Construction / Contractors

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to <br> \$7.49 <br> million | \$7.5 <br> million to \$9.99 million | million to \$19.99 million | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
| 0 <br> Count <br> Column \% | $\begin{array}{r} 65 \\ 76 \% \end{array}$ | 100\% | 4 $80 \%$ | $\begin{array}{r} 4 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 78 \% \end{array}$ | $\begin{array}{r} 9 \\ 90 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 10 \\ 83 \% \end{array}$ | $\begin{array}{r} 12 \\ 80 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 11 \\ 79 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 12 $14 \%$ | O | 1 | O | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | 1 $8 \%$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 4 $5 \%$ | 0 | 0 | 0 | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | 0 | 0 | 1 $8 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ | 1 $7 \%$ |
|  | 3 | O | O | O | O | O | O | O | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | \% | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
|  | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | 0 | O | 0 | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | O |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| 6 <br> Count <br> Column \% | O | O | 0 | 0 | O | 0 | 0 $0 \%$ | O | 0 | 0 | O |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} 8 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | 0 | 0 $0 \%$ | 0 | O | 0 | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} 9 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | 0 $0 \%$ | O | O | O | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ |
|  | O | O | O | O | O | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | \% |
| Don't know Count Column \% | 1 $1 \%$ | O | 0 $0 \%$ | O | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ | O |

Q31.2 What was the number of claims made by non-clients? Construction Workers (e.g. Due to injury or death)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
|  | $\begin{array}{r} 77 \\ 91 \% \end{array}$ | 100\% | 5 | 4 4 | 8 $89 \%$ | $\begin{array}{r} 10 \\ 100 \% \end{array}$ | 2 | $\begin{array}{r} 12 \\ 100 \% \end{array}$ | $\begin{array}{r} 13 \\ 87 \% \end{array}$ | $\begin{array}{r} 10 \\ 83 \% \end{array}$ | $\begin{array}{r} 12 \\ 86 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 6 $7 \%$ | 0 | 0 | 0 | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | O | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 1 $8 \%$ | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 1 $1 \%$ | 0 | 0 | 0 | O | 0 | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 1 $7 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | O | 0 | O | O | 0 | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | O |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | 0 | 0 | 0 | 0 | 0 | O | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 |
| 6 <br> Count <br> Column \% | O | O | 0 | O | O | O | 0 $0 \%$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | \% | \% |
| Count Column \% | 0 $0 \%$ | 0 | 0 | 0 | O | O | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0 $0 \%$ | 0 | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} 9 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | 0 | O | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 |
| $\begin{array}{r} 10 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0 | 0 $0 \%$ | 0 | 0 | 0 | 0 | O | 0 | 0 | 0 | 0 |
| Don't know Count Column \% | 1 $1 \%$ | O | O | O | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ | O |

Q31.3 What was the number of claims made by non-clients? Non-Construction Workers (e.g. Due to injury or death)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
| $\begin{array}{r} \mathbf{0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 69 \\ 81 \% \end{array}$ | 1 $100 \%$ | 100\% | $\begin{array}{r} 4 \\ 100 \% \end{array}$ | 9 $100 \%$ | $\begin{array}{r} 10 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 12 \\ 100 \% \end{array}$ | $\begin{array}{r} 10 \\ 67 \% \end{array}$ | $\begin{array}{r} 9 \\ 75 \% \end{array}$ | 7 $50 \%$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 13 \\ 15 \% \end{array}$ | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 4 \\ 27 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ |
|  | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | O | 0 | O | 0 | O | 0 | \% | 1 $7 \%$ | O | O |
| $\begin{array}{r} 3 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | 0 $0 \%$ | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ |
|  | 1 $1 \%$ | O | 0 | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | 1 $7 \%$ |
|  | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | O | 0 $0 \%$ | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | O |
| $\begin{array}{r} 6 \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | \% | \% | O | O | O | \% | O | O | \% | O |
| $\begin{array}{r} 7 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O |
| Count <br> Column \% | O | O | O | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | O |
|  | \% | O | 0 | O | O | O | \% | O | O | O | O |
| $\begin{array}{r} 10 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | O | 0 $0 \%$ |
| Don't know Count Column \% | 1 $1 \%$ | O | 0 | O | 0 $0 \%$ | O | O | O | O | 1 $8 \%$ | O |

Q31.4 What was the number of claims made by non-clients? Others

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
|  | 69 $81 \%$ | O | 100\% | 3 $75 \%$ | 8 $89 \%$ | $\begin{array}{r} 6 \\ 60 \% \end{array}$ | 100\% | $\begin{array}{r} 12 \\ 100 \% \end{array}$ | $\begin{array}{r} 11 \\ 73 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ | $\begin{array}{r} 14 \\ 100 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 11 \\ 13 \% \end{array}$ | 1 $100 \%$ | O | 1 $25 \%$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 30 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | O |
| $\begin{array}{r} 2 \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 1 $1 \%$ | O | O | 0 $0 \%$ | 0 $0 \%$ | 0 | 0 | O | O | 1 $8 \%$ | O |
| Count <br> Column \% | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0 | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Count <br> Column \% | O | 0 | O | O | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| Count <br> Column \% | O | O | O | \% | 0 $0 \%$ | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{8} \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | O | O | O | O | O | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} 9 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} 10 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | O | O | O | 0 | 0 | \% | O | 0 | O |
| Don't know Count Column \% | 1 $1 \%$ | O | 0 $0 \%$ | O | 0 $0 \%$ | O | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | 0 $0 \%$ |

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Q32. How many of your firm's outstanding claims (including claims from prior years) were resolved in your most recently completed fiscal year?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 84 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 13 |
|  | $\begin{array}{r} 37 \\ 44 \% \end{array}$ | O | $\begin{array}{r} 4 \\ 80 \% \end{array}$ | $\begin{array}{r} 4 \\ 100 \% \end{array}$ | $\begin{array}{r} 6 \\ 67 \% \end{array}$ | $\begin{array}{r} 8 \\ 80 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 6 \\ 40 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 29 \\ 35 \% \end{array}$ | 100\% | 1 $20 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 3 $33 \%$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 6 \\ 50 \% \end{array}$ | $\begin{array}{r} 7 \\ 47 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | 3 |
| $\begin{array}{r} 2 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 6 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 7 $8 \%$ | O | O | O | 0 $0 \%$ | 1 $10 \%$ | 0 $0 \%$ | O | 0 $0 \%$ | 1 $8 \%$ | 5 $38 \%$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $1 \%$ | O | O | O | O | O | 0 $0 \%$ | 1 $8 \%$ | \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| More than 5 Count Column \% | 4 $5 \%$ | 0 | O | 0 $0 \%$ | 0 | 0 | 0 $0 \%$ | 0 | 0 $0 \%$ | 1 $8 \%$ | 3 $23 \%$ |

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Q33. How many claims were settled within your deductible (including costs of outside attorneys, experts, etc.)?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 1 | 2 | 7 | 9 | 9 | 13 |
| $\begin{array}{r} \mathbf{0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 10 \\ 22 \% \end{array}$ | 1 $100 \%$ | O | - | 0 | O | 1 $50 \%$ | $\begin{array}{r} 3 \\ 43 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 21 \\ 46 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 43 \% \end{array}$ | $\begin{array}{r} 6 \\ 67 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | O | 0 $0 \%$ | - | O | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | O | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $2 \%$ | 0 | \% | - | 0 | 0 | \% | 1 $14 \%$ | 0 | 0 | 0 $0 \%$ |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $2 \%$ | 0 | O | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | 0 $0 \%$ |
| More than 5 Count Column \% | 3 $7 \%$ | O | 0 | - | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 23\% |

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Q34.1 How many claims were resolved by each of the following METHODS? Negotiation

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 12 |
|  | $\begin{array}{r} 18 \\ 39 \% \end{array}$ | 100\% | 1 $100 \%$ | - | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 43 \% \end{array}$ | $\begin{array}{r} 4 \\ 44 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 17 \\ 37 \% \end{array}$ | O | O | - | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 43 \% \end{array}$ | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | 3 $25 \%$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 3 \\ 7 \% \end{array}$ | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | 1 $8 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 4 $9 \%$ | O | O | - | 0 $0 \%$ | 1 $50 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 1 $11 \%$ | 2 |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $2 \%$ | O | O | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 14 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ |
| Count <br> Column \% | 0 $0 \%$ | 0 | O | - | O | O | 0 $0 \%$ | \% | \% | O | O |
| More than 5 Count Column \% | 3 $7 \%$ | 0 | O | - | 0 | 0 | 0 $0 \%$ | 0 | 0 $0 \%$ | 0 | 3 $25 \%$ |

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Q34.2 How many claims were resolved by each of the following METHODS? Mediation

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to \$0.99 } \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | \$7.5 <br> million to $\$ 9.99$ million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 12 |
| 0 <br> Count Column \% | $\begin{array}{r} 24 \\ 52 \% \end{array}$ | 0 $0 \%$ | 1 $100 \%$ | - | 2 $67 \%$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 2 \\ 29 \% \end{array}$ | 5 $56 \%$ | $\begin{array}{r} 6 \\ 67 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 18 \\ 39 \% \end{array}$ | 100\% | 0 $0 \%$ | - | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 5 \\ 71 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 4 $9 \%$ | O | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 $0 \%$ |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | O | - | O | O | 0 | O | \% | O | O |
| $\begin{array}{r} \mathbf{5} \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | 0 | 0 | - | 0 | 0 | O | 0 | 0 | O | O |
| More than 5 Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | O |

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Q34.3 How many claims were resolved by each of the following METHODS? Arbitration

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 12 |
| $\begin{array}{r} \mathbf{0} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 45 \\ 98 \% \end{array}$ | 1 $100 \%$ | 1 $100 \%$ | - | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 100 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | $\begin{array}{r} 8 \\ 89 \% \end{array}$ | $\begin{array}{r} 12 \\ 100 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | O | O | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | - | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0 $0 \%$ | \% | 0 $0 \%$ | - | 0 | 0 | \% | \% | 0 | 0 | 0 |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| More than 5 Count Column \% | O | O | O | - | \% | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |

Auto Generated
Q34.4 How many claims were resolved by each of the following METHODS? Trial

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 1 | 2 | 7 | 9 | 9 | 13 |
| 0 <br> Count <br> Column \% | $\begin{array}{r} 44 \\ 96 \% \end{array}$ | 100\% | 100\% | - | 100\% | 100\% | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 100 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | $\begin{array}{r} 11 \\ 85 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | 0 | 0 | - | 0 | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | - | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | - | 0 | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 |
|  | O | O | O | - | O | O | O | 0 $0 \%$ | 0 | 0 | O |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | \% | O | O | - | 0 | O | O | O | 0 | 0 | O |
| More than 5 Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | - | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 $0 \%$ |

Auto Generated
Q34.5 How many claims were resolved by each of the following METHODS? Other Method

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
|  | $\begin{array}{r} 44 \\ 94 \% \end{array}$ | 100\% | O | - | 100\% | 100\% | 100\% | $\begin{array}{r} 7 \\ 100 \% \end{array}$ | 8 $89 \%$ | 8 $89 \%$ | $\begin{array}{r} 13 \\ 100 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | 0 | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | O | 0 | 0 | - | O | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $2 \%$ | 0 | 0 | - | 0 | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | 0 |
|  | O | 0 | O | - | O | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | \% |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | 0 | 0 | - | 0 | O | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 |
| More than 5 Count Column \% | O | O | O | - | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | O |

Auto Generated
Q35.1 How many claims were resolved during each of the following PERIODS? Before Trial

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 45 | 1 | 1 | - | 3 | 1 | 2 | 7 | 9 | 8 | 13 |
|  | 2 | O | O | - | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 2 \\ 29 \% \end{array}$ | O | O | O |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 28 \\ 62 \% \end{array}$ | 100\% | 100\% | - | 100\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 4 \\ 57 \% \end{array}$ | $\begin{array}{r} 7 \\ 78 \% \end{array}$ | $\begin{array}{r} 5 \\ 63 \% \end{array}$ | $\begin{array}{r} 5 \\ 38 \% \end{array}$ |
| $\begin{array}{r} 2 \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | \% 6 | O | \% | - | 0 | 100\% | \% | 0 $0 \%$ | O | 1 $13 \%$ | 4 $31 \%$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 | 0 | O | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 13 \% \end{array}$ | 0 $0 \%$ |
| Count <br> Column \% | 1 $2 \%$ | O | 0 | - | 0 | O | O | 1 $14 \%$ | O | 0 | O |
| More than 5 Count Column \% | 2 | 0 $0 \%$ | 0 | - | 0 | 0 | 0 | 0 | 0 $0 \%$ | 0 $0 \%$ | 2 |

Auto Generated
Q35.2 How many claims were resolved during each of the following PERIODS? During Trial

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 1 | 2 | 7 | 9 | 9 | 13 |
| 0 <br> Count <br> Column \% | $\begin{array}{r} 45 \\ 98 \% \end{array}$ | 100\% | 100\% | - | 100\% | 100\% | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 100 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | 12 $92 \%$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $2 \%$ | 0 | 0 | - | 0 | 0 | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | 1 $8 \%$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | - | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 0 | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | - | 0 | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 $0 \%$ |
|  | O | O | O | - | O | O | O | O | 0 | O | O |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | \% | O | O | - | 0 | O | O | O | 0 | 0 | O |
| More than 5 Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | O | - | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 | 0 | 0 $0 \%$ |

Auto Generated
Q35.3 How many claims were resolved during each of the following PERIODS? By Court Judgment

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 1 | 2 | 7 | 9 | 9 | 13 |
| $\begin{array}{r} \mathbf{0} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 41 \\ 89 \% \end{array}$ | 1 $100 \%$ | 1 $100 \%$ | - | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 6 \\ 86 \% \end{array}$ | $\begin{array}{r} 9 \\ 100 \% \end{array}$ | $\begin{array}{r} 7 \\ 78 \% \end{array}$ | 11 $85 \%$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 4 $9 \%$ | O | O | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 14 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 1 $2 \%$ | O | O | - | O | 0 $0 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| $\begin{array}{r} 4 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0 $0 \%$ | \% | O | - | \% | \% | 0 $0 \%$ | \% | 0 | \% | \% |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | 0 $0 \%$ | O | 0 | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| More than 5 Count Column \% | O | O | O | - | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |

Q36. What was the total number of claims resolved WITHOUT any payment by your firm to the claimant?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to $\mathbf{\$ 2 . 4 9}$ million | \$2.5 <br> million to \$4.99 million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
| $\begin{array}{r} \mathbf{0} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 27 \\ 57 \% \end{array}$ | 100\% | 0 $0 \%$ | - | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 6 \\ 86 \% \end{array}$ | $\begin{array}{r} 7 \\ 78 \% \end{array}$ | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | $\begin{array}{r} 6 \\ 46 \% \end{array}$ |
| $\begin{array}{r} \mathbf{1} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 13 \\ 28 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 14 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\begin{array}{r} \mathbf{2} \\ \text { Count } \\ \text { Column \% } \end{array}$ | 2 | 0 $0 \%$ | O | - | O | 0 $0 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | 1 $8 \%$ |
| $\begin{array}{r} \mathbf{3} \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | O | O | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | 1 $8 \%$ |
| $\begin{array}{r} \mathbf{4} \\ \text { Count } \\ \text { Column } \% \end{array}$ | 1 $2 \%$ | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | - | O | O | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ |
| $\begin{array}{r} 5 \\ \text { Count } \\ \text { Column } \% \end{array}$ | O | O | 0 | - | O | 0 $0 \%$ | 0 $0 \%$ | O | O | O | O |
| More than 5 Count Column \% | 2 | O | 0 $0 \%$ | - | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 15\% |

Q37. 1 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense costs YOU paid lawyers, experts, etc.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 6 | 9 | 9 | 13 |
| Less than \$25,000 <br> Count <br> Column \% | $\begin{array}{r} 25 \\ 54 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | $\begin{array}{r} 3 \\ 50 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 7 \\ 78 \% \end{array}$ | $\begin{array}{r} 6 \\ 46 \% \end{array}$ |
| $\mathbf{\$ 2 5 , 0 0 0}$ or more Count Column \% | $\begin{array}{r} 21 \\ 46 \% \end{array}$ | O | 0 | - | 2 | 0 | 0 | $\begin{array}{r} 3 \\ 50 \% \end{array}$ | $\begin{array}{r} 7 \\ 78 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 7 \\ 54 \% \end{array}$ |

Q37. 1 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense costs YOU paid lawyers, experts, etc.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | \$2.5 <br> million to \$4.99 million | \$5.0 million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 100 \\ \text { million or } \\ \text { more } \end{array}$ |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 6 | 9 | 9 | 13 |
| Mean | 43,681.63 | 0.00 | 0.00 | - | 35,000.00 | 0.00 | 0.00 | 40,422.67 | 46,666.67 | 25,444.44 | 77,909.15 |
| Median | 18,500.00 | 0.00 | 0.00 | - | 25,000.00 | 0.00 | 0.00 | 17,500.00 | 25,000.00 | 10,000.00 | 65,000.00 |
| Min | 0.00 | 0.00 | 0.00 | - | 5,000.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Max | 269,219.00 | 0.00 | 0.00 | - | 75,000.00 | 0.00 | 0.00 | 175,000.00 | 110,000.00 | 100,000.00 | 269,219.00 |

Q37. 2 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense cost paid by the PROFESSIONAL LIABILITY INSURER.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | mill $\$ 5$ million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 6 | 9 | 9 | 13 |
| \$0 - Nothing Count Column \% | $\begin{array}{r} 29 \\ 63 \% \end{array}$ | 0\% | 0\% | - | $\begin{array}{r} 3 \\ 100 \% \end{array}$ | 1 $50 \%$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 4 \\ 67 \% \end{array}$ | 6 $67 \%$ | 3 | 11 $85 \%$ |
| Any amount Count Column \% | $\begin{array}{r} 17 \\ 37 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | 0\% | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 2 \\ 33 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 6 \\ 67 \% \end{array}$ | 15\% |

Q37. 2 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense cost paid by the PROFESSIONAL LIABILITY INSURER

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\$ 5.0$ <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 46 | 1 | 1 | - | 3 | 2 | 2 | 6 | 9 | 9 | 13 |
| Mean | 40,684.78 | 15,000.00 | 5,000.00 | - | 0.00 | 6,000.00 | 5,000.00 | 37,500.00 | 8,833.33 | $165,555.56$ | 2,692.31 |
| Median | 0.00 | 15,000.00 | 5,000.00 | - | 0.00 | 6,000.00 | 5,000.00 | 0.00 | 0.00 | 15,000.00 | 0.00 |
| Min | 0.00 | 15,000.00 | 5,000.00 | - | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Max | $\begin{array}{r} 1,000,000 . \\ 00 \end{array}$ | 15,000.00 | 5,000.00 | - | 0.00 | 12,000.00 | 10,000.00 | 150,000.00 | 47,500.00 | $\begin{array}{r} 1,000,000 . \\ 00 \end{array}$ | 20,000.00 |

Q37.3 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement YOU paid (including any fees due your firm that were waived or forfeited)

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
| Less than \$10000 <br> Count <br> Column \% | $\begin{array}{r} 20 \\ 43 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 43 \% \end{array}$ | $\begin{array}{r} 4 \\ 44 \% \end{array}$ | $\begin{array}{r} 4 \\ 44 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| \$10,000 or more Count Column \% | $\begin{array}{r} 27 \\ 57 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | 0 $0 \%$ | - | 1 $33 \%$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 4 \\ 57 \% \end{array}$ | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | $\begin{array}{r} 9 \\ 69 \% \end{array}$ |

Q37.3 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement YOU paid (including any fees due your firm that were waived or forfeited)

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
| Mean | 70,728.87 | 39,500.00 | 0.00 | - | 50,000.00 | 26,750.00 | 48,017.00 | 17,131.86 | 41,666.67 | 72,222.22 | 141,561.54 |
| Median | 25,000.00 | 39,500.00 | 0.00 | - | 0.00 | 26,750.00 | 48,017.00 | 15,000.00 | 10,000.00 | 25,000.00 | 50,000.00 |
| Min | 0.00 | 39,500.00 | 0.00 | - | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Max | 572,800.00 | 39,500.00 | 0.00 | - | 150,000.00 | 53,500.00 | 96,034.00 | 44,923.00 | 130,000.00 | 300,000.00 | 572,800.00 |

Q37. 4 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
| \$0 - Nothing Count Column \% | $\begin{array}{r} 30 \\ 64 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | - | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | 29\% | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | 67\% | 11 $85 \%$ |
| Any amount Count Column \% | 17 $36 \%$ | 0\% | 0\% | - | 1 $33 \%$ | 1 $50 \%$ | 1 $50 \%$ | 5 $71 \%$ | 4 $44 \%$ | 3 $33 \%$ | 2 |

Q37. 4 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to \$0.99 } \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\$ 7.5$ <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
| Mean | 208,125.43 | 0.00 | 0.00 | - | 100,000.00 | 80,000.00 | 216,309.00 | 196,725.29 | 59,444.44 | 738,888.89 | 25,169.23 |
| Median | 0.00 | 0.00 | 0.00 | - | 0.00 | 80,000.00 | $216,309.00$ | 67,000.00 | 0.00 | 0.00 | 0.00 |
| Min | 0.00 | 0.00 | 0.00 | - | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Max | $\begin{array}{r} 5,700,000 . \\ 00 \end{array}$ | 0.00 | 0.00 | - | 300,000.00 | 160,000.00 | 432,618.00 | 620,077.00 | 250,000.00 | $\begin{array}{r} \text { 5,700,000. } \\ 00 \end{array}$ | $250,000.00$ |

Auto Generated
Q38. Have you made a payment to a claimant during your most recently completed fiscal year to resolve a case when you believed the claim to be frivolous?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 million to \$4.99 million | \$5.0 <br> million to \$7.49 million | $\$ 7.5$ <br> million to \$9.99 million | $\begin{array}{r} \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | million to \$49.99 million | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 47 | 1 | 1 | - | 3 | 2 | 2 | 7 | 9 | 9 | 13 |
| $\begin{array}{r} \text { Yes } \\ \text { Count } \\ \text { Column } \% \end{array}$ | $\begin{array}{r} 16 \\ 34 \% \end{array}$ | 0 $0 \%$ | 0 $0 \%$ | - | 0 $0 \%$ | 0 | 0 | 1 $14 \%$ | 4 $44 \%$ | 4 $44 \%$ | 7 $54 \%$ |
| $\begin{array}{r} \text { No } \\ \text { Count } \\ \text { Column \% } \end{array}$ | 31 $66 \%$ | 100\% | 100\% | - | 100\% | 100\% | $\begin{array}{r} 2 \\ 100 \% \end{array}$ | 6 $86 \%$ | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | $\begin{array}{r} 5 \\ 56 \% \end{array}$ | $\begin{array}{r} 6 \\ 46 \% \end{array}$ |

Auto Generated
Q39. What was the total number of personnel hours expended by your firm in defending ALL claims (including claims from prior years)?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 84 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 11 | 14 |
| 0-49 <br> Count Column \% | $\begin{array}{r} 22 \\ 26 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 60 \% \end{array}$ | $\begin{array}{r} 2 \\ 50 \% \end{array}$ | $\begin{array}{r} 3 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 40 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 1 \\ 9 \% \end{array}$ | 1 $7 \%$ |
| 50-99 <br> Count <br> Column \% | $\begin{array}{r} 21 \\ 25 \% \end{array}$ | 100\% | 1 $20 \%$ | 1 | 3 $33 \%$ | $\begin{array}{r} 3 \\ 30 \% \end{array}$ | O | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 5 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 18 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| 100-199 <br> Count <br> Column \% | $\begin{array}{r} 17 \\ 20 \% \end{array}$ | 0 $0 \%$ | 1 | 1 $25 \%$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 30 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 5 \\ 33 \% \end{array}$ | $\begin{array}{r} 3 \\ 27 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| 200-499 <br> Count <br> Column \% | $\begin{array}{r} 13 \\ 15 \% \end{array}$ | 0 $0 \%$ | 0 | O | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 27 \% \end{array}$ | 5 $36 \%$ |
| 500-999 Count Column \% | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | 0 $0 \%$ | O | 0 $0 \%$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | 1 $7 \%$ | 1 $9 \%$ | 1 $7 \%$ |
| 1,000 or more Count Column \% | 6 $7 \%$ | 0 $0 \%$ | O | O | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | O | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O | 1 $9 \%$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ |

Q40. Please indicate any possible or alleged causes that could have contributed to the claims that your firm experienced. Check all that apply. Totals may not equal 100\%.
Valid Cases

Client / Project Selection (QBS vs. cost proposal, client not knowledgeable about construction, client / project financial strength, etc.)

$$
\begin{array}{r}
\text { \% Valid Cases } \\
\text { Code violation } \\
\text { Mentions } \\
\text { \% Valid Cases }
\end{array}
$$

## Communications (breakdowns

 when conflicts arise, poor team or client communication, etc.)Mentions
\% Valid Cases
Contract (contract language, no contract, etc.)

Mentions
\% Valid Cases
Error or omission of a technical
nature
Mentions
\% Valid Cases

Project Management (lack of training, management of human or technical resources, etc.)

Mentions
\% Valid Cases

Scope of Services (problems with scope definition, changes in
scope, etc.)
Mentions
\% Valid Cases

## Third Party Claim

Mentions
\% Valid Cases
Other (please specify)
Mentions
\% Valid Cases

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| 85 | 1 | 5 | 4 | 9 | 10 | 3 | 12 | 15 | 12 | 14 |
|  |  |  |  |  |  |  |  |  |  |  |
| $\begin{array}{r} 18 \\ 21 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 40 \% \end{array}$ | $\begin{array}{r} 1 \\ 25 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 4 \\ 29 \% \end{array}$ |
| $\begin{array}{r} 5 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| $\begin{array}{r} 25 \\ 29 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 25 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 6 \\ 50 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ |
| $\begin{array}{r} 7 \\ 8 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| $\begin{array}{r} 38 \\ 45 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 2 \\ 40 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 30 \% \end{array}$ | $\begin{array}{r} 2 \\ 67 \% \end{array}$ | $\begin{array}{r} 6 \\ 50 \% \end{array}$ | $\begin{array}{r} 5 \\ 33 \% \end{array}$ | $\begin{array}{r} 9 \\ 75 \% \end{array}$ | $\begin{array}{r} 9 \\ 64 \% \end{array}$ |
| $\begin{array}{r} 19 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 8 \\ 57 \% \end{array}$ |
| $\begin{array}{r} 17 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 5 \\ 42 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | $\begin{array}{r} 5 \\ 36 \% \end{array}$ |
| $\begin{array}{r} 48 \\ 56 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 1 \\ 25 \% \end{array}$ | $\begin{array}{r} 6 \\ 67 \% \end{array}$ | $\begin{array}{r} 4 \\ 40 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 33 \% \end{array}$ | $\begin{array}{r} 13 \\ 87 \% \end{array}$ | $\begin{array}{r} 7 \\ 58 \% \end{array}$ | $\begin{array}{r} 11 \\ 79 \% \end{array}$ |
| $\begin{array}{r} 12 \\ 14 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | $\begin{array}{r} 1 \\ 20 \% \end{array}$ | $\begin{array}{r} 3 \\ 75 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 2 \\ 17 \% \end{array}$ | 1 $7 \%$ |

Q41. For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than $\$ 500,000$ | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 1 \text { million } \\ \text { to } \$ 2.49 \\ \text { million } \end{array}$ | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 80 | 1 | 4 | 3 | 9 | 10 | 2 | 11 | 15 | 12 | 13 |
| Airport (Runway \& Taxiways) <br> Count <br> Column \% | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ |
| Airport (Terminals) <br> Count <br> Column \% | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Apartment Count Column \% | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Bridges \& Tunnels Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Condominium <br> Count Column \% | $\begin{array}{r} 6 \\ 8 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 9 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| Healthcare Count Column \% | $\begin{array}{r} 3 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 18 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ |
| Highways \& Streets Count Column \% | $\begin{array}{r} 16 \\ 20 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 1 \\ 50 \% \end{array}$ | $\begin{array}{r} 2 \\ 18 \% \end{array}$ | $\begin{array}{r} 6 \\ 40 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| Hospitality (Hotel, Motel, Entertainment) Count Column \% | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 33 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Industrial \& Process Count Column \% | $\begin{array}{r} 5 \\ 6 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | 1 $8 \%$ |
| Land Development Count Column \% | $\begin{array}{r} 4 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 9 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| Mass \& Rapid Transit Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\begin{array}{r} \text { Office } \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 1 $8 \%$ |
| Residential (Single Family) <br> Count <br> Column \% | $\begin{array}{r} 4 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 50 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 8 \% \end{array}$ | O |

Q41. For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your ARGEST claim.

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Retail Count Column \% | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | 0\% | 0\% | 0\% | $0$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 9\% | 0\% | 0\% | 8\% |
| School (Higher Education) Count Column \% | $\begin{array}{r} 1 \\ 1 \% \end{array}$ | $\begin{array}{r} 1 \\ 100 \% \end{array}$ | 0\% | 0\% | $0$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 0\% | 0\% | 0\% |
| School (K-12) <br> Count Column \% | $\begin{array}{r} 2 \\ 3 \% \end{array}$ | 0\% | 0\% | 0\% | $0$ | $\begin{array}{r} 1 \\ 10 \% \end{array}$ | 0\% | 0\% | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 0\% | 0\% |
| Utility Count Column \% | 3\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | 0\% | $0 \%$ | 1 $8 \%$ | 8\% |
| Water and/or Wastewater Conveyance Count Column \% | $\begin{array}{r} 4 \\ 5 \% \end{array}$ | 0\% | 0\% | 0\% | $\begin{array}{r} 1 \\ 11 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | 9\% | $0$ | 8\% | 8\% |
| Water and/or Wastewater Treatment Count Column \% | $\begin{array}{r} 4 \\ 5 \% \end{array}$ | 0\% | 0\% | 0\% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0\% | $\begin{array}{r} 2 \\ 18 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 1 $8 \%$ | 0\% |
| Other (please specify) Count Column \% | $\begin{array}{r} 18 \\ 23 \% \end{array}$ | 0\% | $\begin{array}{r} 2 \\ 50 \% \end{array}$ | 33\% | $\begin{array}{r} 2 \\ 22 \% \end{array}$ | $\begin{array}{r} 5 \\ 50 \% \end{array}$ | 0\% | 9\% | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 25 \% \end{array}$ | 15\% |

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Q42. Has your firm reduced, dropped, or modified any service offerings due to high claims activity or other risk issues?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to \$7.49 million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 350 | 28 | 27 | 66 | 56 | 44 | 30 | 45 | 24 | 15 | 15 |
| Yes Count Column \% | $\begin{array}{r} 27 \\ 8 \% \end{array}$ | 3 $11 \%$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | 4 $6 \%$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | $\begin{array}{r} 5 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | 0 | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 0 $0 \%$ |
|  | $\begin{array}{r} 323 \\ 92 \% \end{array}$ | 25 $89 \%$ | 24 $89 \%$ | 62 $94 \%$ | 53 $95 \%$ | 38 $86 \%$ | 25 $83 \%$ | 43 $96 \%$ | $\begin{array}{r} 24 \\ 100 \% \end{array}$ | $\begin{array}{r} 14 \\ 93 \% \end{array}$ | $\begin{array}{r} 15 \\ 100 \% \end{array}$ |

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Q43. How often has your firm not pursued or has turned down work, due to concern about potential risk issues?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 349 | 28 | 27 | 66 | 56 | 44 | 30 | 44 | 24 | 15 | 15 |
| Frequently Count Column \% | $\begin{array}{r} 8 \\ 2 \% \end{array}$ | 1 $4 \%$ | 0 $0 \%$ | 1 $2 \%$ | 2 | 1 $2 \%$ | 0 $0 \%$ | 1 $2 \%$ | 2 | 0 | 0 |
| Sometimes Count Column \% | $\begin{array}{r} 138 \\ 40 \% \end{array}$ | $\begin{array}{r} 10 \\ 36 \% \end{array}$ | $\begin{array}{r} 11 \\ 41 \% \end{array}$ | 26 $39 \%$ | $\begin{array}{r} 20 \\ 36 \% \end{array}$ | $\begin{array}{r} 17 \\ 39 \% \end{array}$ | $\begin{array}{r} 17 \\ 57 \% \end{array}$ | $\begin{array}{r} 15 \\ 34 \% \end{array}$ | $\begin{array}{r} 7 \\ 29 \% \end{array}$ | $\begin{array}{r} 7 \\ 47 \% \end{array}$ | $\begin{array}{r} 8 \\ 53 \% \end{array}$ |
| $\begin{array}{r} \text { Rarely } \\ \text { Count } \\ \text { Column \% } \end{array}$ | $\begin{array}{r} 162 \\ 46 \% \end{array}$ | 11 $39 \%$ | 12 $44 \%$ | 30 $45 \%$ | 27 $48 \%$ | 20 $45 \%$ | $\begin{array}{r} 10 \\ 33 \% \end{array}$ | $\begin{array}{r} 24 \\ 55 \% \end{array}$ | $\begin{array}{r} 14 \\ 58 \% \end{array}$ | $\begin{array}{r} 8 \\ 53 \% \end{array}$ | $\begin{array}{r} 6 \\ 40 \% \end{array}$ |
| Never <br> Count Column \% | 41 $12 \%$ | \% 6 | 4 $15 \%$ | 9 $14 \%$ | 7 $13 \%$ | 6 $14 \%$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | 4 $9 \%$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | 0 $0 \%$ | 1 $7 \%$ |

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Q44. Why specifically did your firm not pursue or turn the work down? Check all that apply. Totals may not equal $100 \%$.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | $\$ 5.0$ <br> million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | million to $\$ 49.99$ million | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Valid Cases | 306 | 22 | 23 | 56 | 49 | 38 | 27 | 40 | 23 | 14 | 14 |
| Client History <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 150 \\ 49 \% \end{array}$ | $\begin{array}{r} 9 \\ 41 \% \end{array}$ | $\begin{array}{r} 13 \\ 57 \% \end{array}$ | $\begin{array}{r} 25 \\ 45 \% \end{array}$ | $\begin{array}{r} 23 \\ 47 \% \end{array}$ | $\begin{array}{r} 19 \\ 50 \% \end{array}$ | $\begin{array}{r} 18 \\ 67 \% \end{array}$ | $\begin{array}{r} 16 \\ 40 \% \end{array}$ | $\begin{array}{r} 13 \\ 57 \% \end{array}$ | $\begin{array}{r} 7 \\ 50 \% \end{array}$ | $\begin{array}{r} 7 \\ 50 \% \end{array}$ |
| Contract terms <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 179 \\ 58 \% \end{array}$ | $\begin{array}{r} 7 \\ 32 \% \end{array}$ | $\begin{array}{r} 12 \\ 52 \% \end{array}$ | $\begin{array}{r} 29 \\ 52 \% \end{array}$ | $\begin{array}{r} 26 \\ 53 \% \end{array}$ | $\begin{array}{r} 19 \\ 50 \% \end{array}$ | $\begin{array}{r} 18 \\ 67 \% \end{array}$ | $\begin{array}{r} 28 \\ 70 \% \end{array}$ | $\begin{array}{r} 18 \\ 78 \% \end{array}$ | $\begin{array}{r} 9 \\ 64 \% \end{array}$ | $\begin{array}{r} 13 \\ 93 \% \end{array}$ |
| High Risk Mentions \% Valid Cases | $\begin{array}{r} 172 \\ 56 \% \end{array}$ | $\begin{array}{r} 10 \\ 45 \% \end{array}$ | $\begin{array}{r} 15 \\ 65 \% \end{array}$ | $\begin{array}{r} 30 \\ 54 \% \end{array}$ | $\begin{array}{r} 23 \\ 47 \% \end{array}$ | $\begin{array}{r} 19 \\ 50 \% \end{array}$ | $\begin{array}{r} 19 \\ 70 \% \end{array}$ | $\begin{array}{r} 26 \\ 65 \% \end{array}$ | $\begin{array}{r} 12 \\ 52 \% \end{array}$ | $\begin{array}{r} 7 \\ 50 \% \end{array}$ | $\begin{array}{r} 11 \\ 79 \% \end{array}$ |
| Lacked qualifications / experience Mentions \% Valid Cases | $\begin{array}{r} 98 \\ 32 \% \end{array}$ | $\begin{array}{r} 8 \\ 36 \% \end{array}$ | $\begin{array}{r} 7 \\ 30 \% \end{array}$ | $\begin{array}{r} 17 \\ 30 \% \end{array}$ | $\begin{array}{r} 17 \\ 35 \% \end{array}$ | $\begin{array}{r} 12 \\ 32 \% \end{array}$ | $\begin{array}{r} 6 \\ 22 \% \end{array}$ | $\begin{array}{r} 14 \\ 35 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 9 \\ 64 \% \end{array}$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ |
| Project Type or Delivery Method <br> Mentions \% Valid Cases | $\begin{array}{r} 92 \\ 30 \% \end{array}$ | $\begin{array}{r} 5 \\ 23 \% \end{array}$ | $\begin{array}{r} 7 \\ 30 \% \end{array}$ | $\begin{array}{r} 18 \\ 32 \% \end{array}$ | $\begin{array}{r} 10 \\ 20 \% \end{array}$ | $\begin{array}{r} 12 \\ 32 \% \end{array}$ | $\begin{array}{r} 10 \\ 37 \% \end{array}$ | $\begin{array}{r} 14 \\ 35 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ | $\begin{array}{r} 5 \\ 36 \% \end{array}$ |
| Undercapitalized Project Mentions \% Valid Cases | $\begin{array}{r} 33 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 9 \\ 16 \% \end{array}$ | $\begin{array}{r} 4 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |
| Other (please specify) <br> Mentions \% Valid Cases | 9 $3 \%$ | 2 | 1 $4 \%$ | 3 $5 \%$ | 1 $2 \%$ | O | 0 | 1 $3 \%$ | 1 $4 \%$ | \% | \% |

Q45. During your last fiscal year, what is your best estimate of the potential total fee value of the work that your firm declined?

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to $\$ 4.99$ million | \$5.0 <br> million to $\$ 7.49$ million | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Sample Size | 305 | 22 | 23 | 57 | 49 | 37 | 27 | 40 | 23 | 14 | 13 |
| $\mathbf{\$ 0}$ to $\mathbf{\$ 1 0 , 0 0 0}$ <br> Count <br> Column \% | $\begin{array}{r} 47 \\ 15 \% \end{array}$ | $\begin{array}{r} 10 \\ 45 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 10 \\ 18 \% \end{array}$ | $\begin{array}{r} 11 \\ 22 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 3 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | O |
| $\mathbf{\$ 1 0 , 0 0 1}$ to $\mathbf{\$ 1 0 0 , 0 0 0}$ Count Column \% | $\begin{array}{r} 132 \\ 43 \% \end{array}$ | $\begin{array}{r} 11 \\ 50 \% \end{array}$ | $\begin{array}{r} 13 \\ 57 \% \end{array}$ | $\begin{array}{r} 36 \\ 63 \% \end{array}$ | $\begin{array}{r} 22 \\ 45 \% \end{array}$ | $\begin{array}{r} 10 \\ 27 \% \end{array}$ | $\begin{array}{r} 5 \\ 19 \% \end{array}$ | $\begin{array}{r} 20 \\ 50 \% \end{array}$ | $\begin{array}{r} 10 \\ 43 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 3 \\ 23 \% \end{array}$ |
| $\mathbf{\$ 1 0 0 , 0 0 1}$ to $\mathbf{\$ 2 5 0 , 0 0 0}$ Count Column \% | $\begin{array}{r} 72 \\ 24 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 5 \\ 22 \% \end{array}$ | $\begin{array}{r} 9 \\ 16 \% \end{array}$ | $\begin{array}{r} 9 \\ 18 \% \end{array}$ | $\begin{array}{r} 16 \\ 43 \% \end{array}$ | $\begin{array}{r} 9 \\ 33 \% \end{array}$ | $\begin{array}{r} 13 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 5 \\ 36 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| $\mathbf{\$ 2 5 0 , 0 0 1}$ to $\mathbf{\$ 5 0 0 , 0 0 0}$ <br> Count <br> Column \% | $\begin{array}{r} 34 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 6 \\ 12 \% \end{array}$ | $\begin{array}{r} 5 \\ 14 \% \end{array}$ | $\begin{array}{r} 8 \\ 30 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 3 \\ 23 \% \end{array}$ |
| $\mathbf{\$ 5 0 0 , 0 0 1}$ to $\mathbf{\$ 1}$ million <br> Count Column \% | $\begin{array}{r} 15 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 2 \% \end{array}$ | $\begin{array}{r} 3 \\ 8 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | 2\% | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| $\mathbf{\$ 1 . 0 1}$ million to $\mathbf{\$ 2 . 5}$ million <br> Count Column \% | $\begin{array}{r} 5 \\ 2 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 3 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 2 \\ 5 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 7 \% \end{array}$ | 1 $8 \%$ |
| $\mathbf{\$ 2 . 5 1}$ million to $\mathbf{\$ 5}$ million <br> Count <br> Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| $\mathbf{\$ 5 . 0 1}$ million to $\mathbf{\$ 1 0}$ million Count Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | O |
| More than $\mathbf{\$ 1 0}$ million <br> Count <br> Column \% | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ | 0 | 0 |

Q46. In your opinion, to what extent does the threat of claims stifle innovation in the profession at this time?

|  |  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | \$2.5 <br> million to \$4.99 million | \$5.0 million to \$7.49 million | \$7.5 <br> million to \$9.99 million | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | $\$ 100$ million or more |
| Sample Size | 347 | 28 | 27 | 66 | 56 | 43 | 30 | 44 | 24 | 15 | 14 |
| Very Much Count Column \% | $\begin{array}{r} 46 \\ 13 \% \end{array}$ | 4 $14 \%$ | 2 | $\begin{array}{r} 13 \\ 20 \% \end{array}$ | 5 | $\begin{array}{r} 7 \\ 16 \% \end{array}$ | $\begin{array}{r} 3 \\ 10 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | $\begin{array}{r} 4 \\ 17 \% \end{array}$ | $\begin{array}{r} 2 \\ 13 \% \end{array}$ | 0 $0 \%$ |
| Somewhat Count Column \% | $\begin{array}{r} 128 \\ 37 \% \end{array}$ | 8 $29 \%$ | $\begin{array}{r} 14 \\ 52 \% \end{array}$ | 18 $27 \%$ | $\begin{array}{r} 23 \\ 41 \% \end{array}$ | $\begin{array}{r} 19 \\ 44 \% \end{array}$ | $\begin{array}{r} 10 \\ 33 \% \end{array}$ | $\begin{array}{r} 15 \\ 34 \% \end{array}$ | $\begin{array}{r} 9 \\ 38 \% \end{array}$ | $\begin{array}{r} 8 \\ 53 \% \end{array}$ | 4 $29 \%$ |
| A little Count Column \% | 124 $36 \%$ | 9 $32 \%$ | 9 $33 \%$ | 28 $42 \%$ | 17 $30 \%$ | 11 $26 \%$ | $\begin{array}{r} 10 \\ 33 \% \end{array}$ | $\begin{array}{r} 19 \\ 43 \% \end{array}$ | $\begin{array}{r} 8 \\ 33 \% \end{array}$ | $\begin{array}{r} 5 \\ 33 \% \end{array}$ | $\begin{array}{r} 8 \\ 57 \% \end{array}$ |
| Not at all Count Column \% | 49 $14 \%$ | 7 7 | 2 | 7 $11 \%$ | $\begin{array}{r} 11 \\ 20 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | $\begin{array}{r} 7 \\ 23 \% \end{array}$ | 4 $9 \%$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | 0 $0 \%$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ |

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Q47. Please indicate whether the threat of claims is hurting your firm's ability to do the following. Check all that apply. Totals may not equal $100 \%$.

|  | Q4. What is the annual gross revenue of your firm? |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than \$500,000 | $\begin{array}{r} \$ 500,000 \\ \text { to } \$ 0.99 \\ \text { million } \end{array}$ | \$1 million to \$2.49 million | $\begin{array}{r} \$ 2.5 \\ \text { million to } \\ \$ 4.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 5.0 \\ \text { million to } \\ \$ 7.49 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 7.5 \\ \text { million to } \\ \$ 9.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 10 \\ \text { million to } \\ \$ 19.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 20 \\ \text { million to } \\ \$ 49.99 \\ \text { million } \end{array}$ | $\begin{array}{r} \$ 50 \\ \text { million to } \\ \$ 99.99 \\ \text { million } \end{array}$ | \$100 million or more |
| Valid Cases | 335 | 26 | 26 | 63 | 55 | 42 | 28 | 44 | 24 | 14 | 13 |
| Build good relations with clients <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 37 \\ 11 \% \end{array}$ | $\begin{array}{r} 3 \\ 12 \% \end{array}$ | $\begin{array}{r} 3 \\ 12 \% \end{array}$ | $\begin{array}{r} 8 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | $\begin{array}{r} 5 \\ 18 \% \end{array}$ | $\begin{array}{r} 5 \\ 11 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 4 \\ 29 \% \end{array}$ | 0 |
| Expand your firm's business <br> Mentions <br> \% Valid Cases | $\begin{array}{r} 65 \\ 19 \% \end{array}$ | $\begin{array}{r} 5 \\ 19 \% \end{array}$ | $\begin{array}{r} 9 \\ 35 \% \end{array}$ | $\begin{array}{r} 14 \\ 22 \% \end{array}$ | $\begin{array}{r} 9 \\ 16 \% \end{array}$ | $\begin{array}{r} 9 \\ 21 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 6 \\ 14 \% \end{array}$ | $\begin{array}{r} 5 \\ 21 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| Hire new engineers Mentions \% Valid Cases | $\begin{array}{r} 14 \\ 4 \% \end{array}$ | $\begin{array}{r} 2 \\ 8 \% \end{array}$ | $\begin{array}{r} 6 \\ 23 \% \end{array}$ | $\begin{array}{r} 3 \\ 5 \% \end{array}$ | $\begin{array}{r} 2 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | 0 $0 \%$ |
| Hold down costs / remain profitable Mentions \% Valid Cases | $\begin{array}{r} 73 \\ 22 \% \end{array}$ | $\begin{array}{r} 5 \\ 19 \% \end{array}$ | $\begin{array}{r} 8 \\ 31 \% \end{array}$ | $\begin{array}{r} 12 \\ 19 \% \end{array}$ | $\begin{array}{r} 12 \\ 22 \% \end{array}$ | $\begin{array}{r} 9 \\ 21 \% \end{array}$ | $\begin{array}{r} 6 \\ 21 \% \end{array}$ | $\begin{array}{r} 11 \\ 25 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 3 \\ 21 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| Hold down fees Mentions \% Valid Cases | $\begin{array}{r} 73 \\ 22 \% \end{array}$ | $\begin{array}{r} 4 \\ 15 \% \end{array}$ | $\begin{array}{r} 7 \\ 27 \% \end{array}$ | $\begin{array}{r} 19 \\ 30 \% \end{array}$ | $\begin{array}{r} 12 \\ 22 \% \end{array}$ | $\begin{array}{r} 9 \\ 21 \% \end{array}$ | $\begin{array}{r} 2 \\ 7 \% \end{array}$ | $\begin{array}{r} 9 \\ 20 \% \end{array}$ | $\begin{array}{r} 7 \\ 29 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 2 \\ 15 \% \end{array}$ |
| Maintain good relations with other construction team members Mentions \% Valid Cases | $\begin{array}{r} 51 \\ 15 \% \end{array}$ | $\begin{array}{r} 0 \\ 0 \% \end{array}$ | $\begin{array}{r} 1 \\ 4 \% \end{array}$ | $\begin{array}{r} 11 \\ 17 \% \end{array}$ | $\begin{array}{r} 11 \\ 20 \% \end{array}$ | $\begin{array}{r} 5 \\ 12 \% \end{array}$ | $\begin{array}{r} 4 \\ 14 \% \end{array}$ | $\begin{array}{r} 11 \\ 25 \% \end{array}$ | $\begin{array}{r} 3 \\ 13 \% \end{array}$ | $\begin{array}{r} 2 \\ 14 \% \end{array}$ | $\begin{array}{r} 3 \\ 23 \% \end{array}$ |
| Try innovative approaches Mentions \% Valid Cases | $\begin{array}{r} 97 \\ 29 \% \end{array}$ | $\begin{array}{r} 5 \\ 19 \% \end{array}$ | $\begin{array}{r} 7 \\ 27 \% \end{array}$ | $\begin{array}{r} 22 \\ 35 \% \end{array}$ | $\begin{array}{r} 16 \\ 29 \% \end{array}$ | $\begin{array}{r} 10 \\ 24 \% \end{array}$ | $\begin{array}{r} 7 \\ 25 \% \end{array}$ | $\begin{array}{r} 14 \\ 32 \% \end{array}$ | $\begin{array}{r} 8 \\ 33 \% \end{array}$ | $\begin{array}{r} 4 \\ 29 \% \end{array}$ | $\begin{array}{r} 4 \\ 31 \% \end{array}$ |
| The threat of claims is not having an impact on our firm Mentions \% Valid Cases | $\begin{array}{r} 170 \\ 51 \% \end{array}$ | 15 $58 \%$ | $\begin{array}{r} 10 \\ 38 \% \end{array}$ | 27 $43 \%$ | 29 $53 \%$ | $\begin{array}{r} 23 \\ 55 \% \end{array}$ | $\begin{array}{r} 18 \\ 64 \% \end{array}$ | $\begin{array}{r} 23 \\ 52 \% \end{array}$ | $\begin{array}{r} 13 \\ 54 \% \end{array}$ | $\begin{array}{r} 6 \\ 43 \% \end{array}$ | $\begin{array}{r} 6 \\ 46 \% \end{array}$ |

