## Results by Firm Revenue Range Auto Generated

May 3, 2021

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Q2. What are your firm's fields of practice? Check all that apply. Totals may not equal 100%.

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Valid Cases	423	37	38	83	64	50	34	52	29	18	18
Architectural Mentions % Valid Cases	40 9%	2 5%	1 3%	1 1%	2 3%	6 12%	1 3%	2 4%	7 24%	8 44%	10 56%
Building Commissioning Mentions % Valid Cases	25 6%	1 3%	0 0%	3 4%	1 2%	1 2%	3 9%	5 10%	5 17%	2 11%	4 22%
Civil / General (Including Transportation) Mentions % Valid Cases	264 62%	20 54%	22 58%	39 47%	37 58%	36 72%	22 65%	37 71%	23 79%	15 83%	13 72%
Construction Engineering & Inspection Mentions % Valid Cases	171 40%	7 19%	9 24%	16 19%	23 36%	24 48%	13 38%	31 60%	20 69%	15 83%	13 72%
Construction Management Mentions % Valid Cases	105 25%	7 19%	4 11%	11 13%	15 23%	7 14%	10 29%	19 37%	11 38%	8 44%	13 72%
<b>Electrical</b> Mentions % Valid Cases	86 20%	5 14%	3 8%	20 24%	9 14%	8 16%	6 18%	7 13%	9 31%	8 44%	11 61%
Energy / Industrial Mentions % Valid Cases	35 8%	1 3%	3 8%	2 2%	2 3%	0 0%	1 3%	3 6%	8 28%	5 28%	10 56%
<b>Environmental</b> Mentions % Valid Cases	109 26%	3 8%	3 8%	6 7%	9 14%	13 26%	12 35%	20 38%	14 48%	14 78%	15 83%
<b>Geotechnical</b> Mentions % Valid Cases	68 16%	4 11%	5 13%	8 10%	5 8%	8 16%	6 18%	13 25%	6 21%	3 17%	10 56%
<b>Lab Testing</b> Mentions % Valid Cases	42 10%	0 0%	2 5%	4 5%	7 11%	6 12%	2 6%	8 15%	3 10%	4 22%	6 33%
Landscape Architecture Mentions % Valid Cases	47 11%	1 3%	1 3%	2 2%	2 3%	3 6%	3 9%	9 17%	10 34%	7 39%	9 50%
Mechanical / HVAC Mentions % Valid Cases	67 16%	4 11%	1 3%	10 12%	7 11%	7 14%	8 24%	4 8%	8 28%	8 44%	10 56%
Planning Mentions % Valid Cases	109 26%	6 16%	5 13%	11 13%	16 25%	11 22%	8 24%	14 27%	17 59%	9 50%	12 67%

Q2. What are your firm's fields of practice? Check all that apply. Totals may not equal 100%.

				Q4.	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million		\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Process Mentions % Valid Cases	19 4%	0 0%	0 0%	2 2%	1 2%	2 4%	2 6%	0 0%	5 17%	2 11%	5 28%
<b>Structural</b> Mentions % Valid Cases	154 36%	7 19%	17 45%	19 23%	16 25%	13 26%	12 35%	22 42%	23 79%	13 72%	12 67%
SUE-Subsurface Utility Locating Mentions % Valid Cases	20 5%	0 0%	1 3%	3 4%	3 5%	1 2%	2 6%	3 6%	0 0%	1 6%	6 33%
Surveying Mentions % Valid Cases	128 30%	6 16%	3 8%	12 14%	20 31%	15 30%	14 41%	21 40%	14 48%	12 67%	11 61%
Water / Wastewater Mentions % Valid Cases	131 31%	3 8%	5 13%	17 20%	17 27%	14 28%	10 29%	26 50%	16 55%	11 61%	12 67%
Other (please specify)  Mentions % Valid Cases	36 9%	3 8%	4 11%	7 8%	4 6%	7 14%	1 3%	4 8%	4 14%	0 0%	2 11%

Q3. If 50% or more of your firm's gross revenue comes from one field of practice, check that field below.

	_			Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million		\$2.5 million to \$4.99 million	\$5.0	\$7.5 million to \$9.99 million	\$10	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	423	37	38	83	64	50	34	52	29	18	18
Architectural Count Column %	2 0%	0 0%	0 0%	0 0%	0 0%	2 4%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Building Commissioning</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Civil / General (Including Transportation) Count Column %	124 29%	11 30%	8 21%	21 25%	21 33%	20 40%	7 21%	18 35%	7 24%	7 39%	4 22%
Construction Engineering & Inspection Count Column %	22 5%	2 5%	1 3%	1 1%	6 9%	4 8%	1 3%	3 6%	1 3%	1 6%	2 11%
Construction Management Count Column %	9 2%	2 5%	1 3%	3 4%	1 2%	0 0%	1 3%	1 2%	0 0%	0 0%	0 0%
Electrical Count Column %	19 4%	2 5%	3 8%	9 11%	2 3%	1 2%	0 0%	2 4%	0 0%	0 0%	0 0%
Energy / Industrial Count Column %	5 1%	0 0%	0 0%	1 1%	1 2%	0 0%	0 0%	0 0%	1 3%	0 0%	2 11%
Environmental Count Column %	14 3%	2 5%	1 3%	3 4%	2 3%	0 0%	2 6%	1 2%	0 0%	1 6%	2 11%
<b>Geotechnical</b> Count Column %	18 4%	2 5%	4 11%	4 5%	1 2%	3 6%	1 3%	1 2%	1 3%	1 6%	0 0%
Lab Testing Count Column %	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 3%	1 2%	0 0%	0 0%	0 0%
Landscape Architecture Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Mechanical / HVAC Count Column %	16 4%	4 11%	0 0%	4 5%	3 5%	1 2%	2 6%	2 4%	0 0%	0 0%	0 0%
Planning Count Column %	2 0%	1 3%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q3. If 50% or more of your firm's gross revenue comes from one field of practice, check that field below.

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
<b>Process</b> Count Column %	2	0 0%	0 0%	0 0%	0 0%	1 2%	1 3%	0 0%	0 0%	0 0%	0 0%
<b>Structural</b> Count Column %		4 11%	15 39%	12 14%	8 13%	3 6%	3 9%	2 4%	4 14%	1 6%	0 0%
SUE-Subsurface Utility Locating Count Column %		0 0%	1 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Surveying</b> Count Column %	14 3%	2 5%	1 3%	3 4%	3 5%	0 0%	3 9%	2 4%	0 0%	0 0%	0 0%
<b>Water / Wastewater</b> Count Column %		1 3%	1 3%	5 6%	5 8%	4 8%	5 15%	3 6%	2 7%	0 0%	1 6%
Other (please specify) Count Column %		2 5%	1 3%	5 6%	2 3%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%
My firm does not reach 50% in any field Count Column %	83	2 5%	1 3%	11 13%	9 14%	10 20%	7 21%	16 31%	13 45%	7 39%	7 39%

Q5. How has your firm's annual gross revenue changed in the past year?

, ,		J	•	Q4.	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000		\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	423	37	38	83	64	50	34	52	29	18	18
NET INCREASED Count Column %	226 53%	16 43%	19 50%	46 55%	29 45%	31 62%	20 59%	25 48%	17 59%	9 50%	14 78%
<b>Up more than 50%</b> Count Column %	19 4%	7 19%	3 8%	5 6%	1 2%	2 4%	0 0%	1 2%	0 0%	0 0%	0 0%
<b>Up 30% - 50%</b> Count Column %	20 5%	0 0%	1 3%	11 13%	3 5%	2 4%	1 3%	2 4%	0 0%	0 0%	0 0%
<b>Up 20% - 29%</b> Count Column %	33 8%	2 5%	4 11%	6 7%	8 13%	4 8%	4 12%	4 8%	0 0%	1 6%	0 0%
<b>Up 10% - 19%</b> Count Column %	67 16%	4 11%	6 16%	11 13%	8 13%	8 16%	9 26%	9 17%	5 17%	2 11%	5 28%
<b>Up 5% - 9%</b> Count Column %	51 12%	3 8%	4 11%	7 8%	5 8%	8 16%	4 12%	5 10%	5 17%	4 22%	6 33%
<b>Up 1% - 4%</b> Count Column %	36 9%	0 0%	1 3%	6 7%	4 6%	7 14%	2 6%	4 8%	7 24%	2 11%	3 17%
Little or no change from last year Count Column %	81 19%	11 30%	8 21%	11 13%	11 17%	7 14%	7 21%	16 31%	5 17%	5 28%	0 0%
<b>Down 1% - 4%</b> Count Column %	20 5%	1 3%	1 3%	2 2%	1 2%	2 4%	2 6%	4 8%	2 7%	3 17%	2 11%
<b>Down 5% - 9%</b> Count Column %	20 5%	1 3%	2 5%	3 4%	5 8%	2 4%	0 0%	3 6%	2 7%	0 0%	2 11%
<b>Down 10% - 19%</b> Count Column %	34 8%	0 0%	3 8%	9 11%	9 14%	5 10%	3 9%	2 4%	2 7%	1 6%	0 0%
<b>Down 20% - 29%</b> Count Column %	25 6%	2 5%	2 5%	7 8%	7 11%	3 6%	2 6%	2 4%	0 0%	0 0%	0 0%
<b>Down 30% - 50%</b> Count Column %	16 4%	6 16%	3 8%	4 5%	2 3%	0 0%	0 0%	0 0%	1 3%	0 0%	0 0%

Q5. How has your firm's annual gross revenue changed in the past year?

				Q4	. What is th	e annual gro	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	to \$2.49	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Down more than 50%											
Count Column %	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
NET DECREASED											
Count Column %	116 27%	10 27%	11 29%	26 31%	24 38%	12 24%	7 21%	11 21%	7 24%	4 22%	4 22%

Q6. Who has the primary responsibility for risk management in your firm?

				Q4.	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	423	37	38	83	64	50	34	52	29	18	18
<b>In-House Counsel</b> Count Column %	22 5%	2 5%	1 3%	1 1%	1 2%	0 0%	0 0%	0 0%	2 7%	6 33%	9 50%
<b>Full Time Risk Manager</b> Count Column %	8 2%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 11%	5 28%
Principal(s) tasked with this responsibility as needed (less than full time) Count Column %	180 43%	17 46%	19 50%	36 43%	33 52%	19 38%	17 50%	23 44%	12 41%	3 17%	1 6%
CEO / President / COO Count Column %	181 43%	18 49%	17 45%	42 51%	25 39%	28 56%	14 41%	21 40%	11 38%	4 22%	1 6%
<b>CFO / Controller</b> Count Column %	24 6%	0 0%	0 0%	2 2%	4 6%	2 4%	3 9%	7 13%	3 10%	2 11%	1 6%
Other (please specify) Count Column %	8 2%	0 0%	1 3%	1 1%	1 2%	1 2%	0 0%	1 2%	1 3%	1 6%	1 6%

## Q7. Does your firm carry professional liability insurance (PLI)?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	423	37	38	83	64	50	34	52	29	18	18
<b>Yes</b> Count Column %	420 99%	35 95%	38 100%	83 100%	64 100%	49 98%	34 100%	52 100%	29 100%	18 100%	18 100%
<b>No</b> Count Column %	3 1%	2 5%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%

Results by Firm Revenue Range

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Q8. Who is your primary professional liability insurance carrier?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	420	35	38	83	64	49	34	52	29	18	18
AIG / Lexington New Hampshire Insurance Count Column %	15 4%	1 3%	0 0%	1 1%	2 3%	2 4%	1 3%	4 8%	1 3%	2 11%	1 6%
Arch / PUA Count Column %	3 1%	0 0%	1 3%	0 0%	1 2%	0 0%	0 0%	0 0%	1 3%	0 0%	0 0%
Argo Pro Count Column %	7 2%	1 3%	1 3%	2 2%	1 2%	0 0%	1 3%	1 2%	0 0%	0 0%	0 0%
Arrowhead / American Alternative Insurance Co. Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
AXA XL Count Column %	71 17%	3 9%	6 16%	12 14%	10 16%	8 16%	6 18%	11 21%	8 28%	2 11%	5 28%
AXIS Count Column %	4 1%	0 0%	1 3%	2 2%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Beazley</b> Count Column %	18 4%	2 6%	0 0%	3 4%	2 3%	3 6%	2 6%	3 6%	0 0%	1 6%	2 11%
<b>Berkley</b> Count Column %	36 9%	1 3%	2 5%	4 5%	9 14%	8 16%	2 6%	2 4%	2 7%	4 22%	2 11%
Chubb / ACE American Insurance Co. Count Column %	5 1%	2 6%	0 0%	1 1%	0 0%	1 2%	0 0%	1 2%	0 0%	0 0%	0 0%
CNA / Schinnerer; Continental Casualty; Columbia Casualty Count Column %	63 15%	9 26%	3 8%	10 12%	3 5%	3 6%	9 26%	11 21%	5 17%	7 39%	3 17%
Endurance American Count Column %	3 1%	0 0%	0 0%	0 0%	0 0%	1 2%	0 0%	2 4%	0 0%	0 0%	0 0%
<b>Great American</b> Count Column %	4 1%	1 3%	1 3%	0 0%	0 0%	1 2%	1 3%	0 0%	0 0%	0 0%	0 0%

Q8. Who is your primary professional liability insurance carrier?

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
<b>Hanover</b> Count Column %	7 2%	0 0%	0 0%	1 1%	6 9%	0 0%	0 0%	0 0%	0 0%	0 0%	0
HCC; Houston Casualty; US Specialty Insurance Count Column %	5 1%	0 0%	0 0%	2 2%	0 0%	1 2%	1 3%	1 2%	0 0%	0 0%	0 0%
<b>Hiscox</b> Count Column %	3 1%	0 0%	1 3%	1 1%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0
Liberty Underwriters / Ironshore Count Column %	4 1%	0 0%	1 3%	2 2%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Lloyds of London</b> Count Column %	16 4%	2 6%	2 5%	3 4%	2 3%	3 6%	1 3%	0 0%	1 3%	1 6%	1 6%
Markel / Evanston / Alterra Count Column %	2 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%	0 0%
Navigators / The Hartford Count Column %	12 3%	0 0%	0 0%	7 8%	2 3%	1 2%	2 6%	0 0%	0 0%	0 0%	0 0%
One Beacon Count Column %	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>RLI</b> Count Column %	27 6%	2 6%	4 11%	6 7%	6 9%	5 10%	0 0%	3 6%	1 3%	0 0%	0 0%
<b>Starr</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Terra Insurance</b> Count Column %	3 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	2 4%	0 0%	0 0%	0 0%
<b>Travelers</b> Count Column %	43 10%	4 11%	8 21%	10 12%	5 8%	6 12%	4 12%	4 8%	2 7%	0 0%	0 0%
Zurich / Steadfast Insurance Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q8. Who is your primary professional liability insurance carrier?

				Q4.	. What is th	e annual gro	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Other (please specify)											
Count	68	7	7	13	13	5	4	7	8	0	4
Column %	16%	20%	18%	16%	20%	10%	12%	13%	28%	0%	22%

Q9. Rate your satisfaction with your professional liability insurance CARRIER'S PRE-CLAIMS ASSISTANCE (including the carrier's ability to assist with the pre-claim process).

				Q4.	What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	304	19	23	53	37	40	29	44	28	16	15
NET TOP 2 Count Column %	278 91%	18 95%	18 78%	47 89%	36 97%	38 95%	27 93%	40 91%	23 82%	16 100%	15 100%
<b>Very Satisfied</b> Count Column %	177 58%	11 58%	11 48%	29 55%	26 70%	27 68%	10 34%	22 50%	19 68%	10 63%	12 80%
<b>Satisfied</b> Count Column %	101 33%	7 37%	7 30%	18 34%	10 27%	11 28%	17 59%	18 41%	4 14%	6 38%	3 20%
Somewhat Satisfied Count Column %	21 7%	1 5%	2 9%	5 9%	1 3%	1 3%	2 7%	4 9%	5 18%	0 0%	0
<b>Not Very Satisfied</b> Count Column %	5 2%	0 0%	3 13%	1 2%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Very unsatisfied</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
NET BOTTOM 2 Count Column %	5 2%	0 0%	3 13%	1 2%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%	0 0%

Q10. Rate your satisfaction with your professional liability insurance CARRIER'S CLAIMS HANDLING (including responsiveness and competency of claims staff, communications skills, ability to assist with the claim process, etc.).

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	238	10	13	41	30	34	16	38	24	17	15
NET TOP 2 Count Column %	216 91%	10 100%	9 69%	39 95%	27 90%	33 97%	12 75%	34 89%	20 83%	17 100%	15 100%
<b>Very Satisfied</b> Count Column %	130 55%	3 30%	3 23%	24 59%	16 53%	24 71%	6 38%	18 47%	17 71%	10 59%	9 60%
<b>Satisfied</b> Count Column %	86 36%	7 70%	6 46%	15 37%	11 37%	9 26%	6 38%	16 42%	3 13%	7 41%	6 40%
Somewhat Satisfied Count Column %	16 7%	0 0%	2 15%	1 2%	2 7%	0 0%	4 25%	4 11%	3 13%	0 0%	0 0%
<b>Not Very Satisfied</b> Count Column %	5 2%	0 0%	2 15%	1 2%	0 0%	1 3%	0 0%	0 0%	1 4%	0 0%	0 0%
<b>Very unsatisfied</b> Count Column %	1 0%	0 0%	0 0%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
NET BOTTOM 2 Count Column %	6 3%	0 0%	2 15%	1 2%	1 3%	1 3%	0 0%	0 0%	1 4%	0 0%	0 0%

Q11. Rate your satisfaction with your professional liability insurance CARRIER'S RISK MANAGEMENT PROGRAMS.

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	296	13	25	56	39	41	28	38	26	16	14
NET TOP 2 Count Column %	254 86%	12 92%	21 84%	50 89%	35 90%	36 88%	23 82%	32 84%	20 77%	13 81%	12 86%
<b>Very Satisfied</b> Count Column %	110 37%	4 31%	5 20%	18 32%	16 41%	21 51%	8 29%	16 42%	10 38%	6 38%	6 43%
<b>Satisfied</b> Count Column %	144 49%	8 62%	16 64%	32 57%	19 49%	15 37%	15 54%	16 42%	10 38%	7 44%	6 43%
Somewhat Satisfied Count Column %	36 12%	1 8%	3 12%	6 11%	3 8%	3 7%	5 18%	5 13%	6 23%	2 13%	2 14%
<b>Not Very Satisfied</b> Count Column %	6 2%	0 0%	1 4%	0 0%	1 3%	2 5%	0 0%	1 3%	0 0%	1 6%	0 0%
<b>Very unsatisfied</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
NET BOTTOM 2 Count Column %	6 2%	0 0%	1 4%	0 0%	1 3%	2 5%	0 0%	1 3%	0 0%	1 6%	0 0%

Q12. Did you change PLI carriers during your most recently completed fiscal year?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	414	34	37	83	62	49	33	52	29	18	17
<b>Yes</b> Count Column %	48 12%	3 9%	8 22%	8 10%	10 16%	5 10%	3 9%	5 10%	5 17%	1 6%	0 0%
<b>No</b> Count Column %	366 88%	31 91%	29 78%	75 90%	52 84%	44 90%	30 91%	47 90%	24 83%	17 94%	17 100%

Q13. Please explain why you changed PLI carriers. Check all that apply. Totals may not equal 100%.

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Valid Cases	48	3	8	8	10	5	3	5	5	1	-	
<b>Lower premium</b> Mentions % Valid Cases	38 79%	2 67%	6 75%	8 100%	7 70%	2 40%	3 100%	5 100%	4 80%	1 100%	- -	
<b>Better policy terms</b> Mentions % Valid Cases	12 25%	0 0%	1 13%	2 25%	4 40%	1 20%	0 0%	3 60%	1 20%	0 0%	-	
Not satisfied with pre-claims assistance Mentions % Valid Cases	2 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 40%	0 0%	0 0%	-	
Not satisfied with claims handling Mentions % Valid Cases	3 6%	0 0%	0 0%	0 0%	0 0%	1 20%	0 0%	2 40%	0 0%	0 0%	- -	
Not satisfied with risk management programs Mentions % Valid Cases	2 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 40%	0 0%	0 0%	-	
Needed higher limits than existing carrier could provide Mentions % Valid Cases	5 10%	0 0%	1 13%	0 0%	1 10%	1 20%	0 0%	1 20%	1 20%	0 0%	2	
Could not renew with existing PLI carrier Mentions % Valid Cases	3 6%	1 33%	2 25%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	-	
Changed carrier based on advice of Broker Mentions % Valid Cases	10 21%	2 67%	1 13%	1 13%	2 20%	1 20%	1 33%	1 20%	0 0%	1 100%	-	
Other (please specify)  Mentions  Valid Cases	1 2%	0 0%	0 0%	0 0%	1 10%	0 0%	0 0%	0 0%	0 0%	0 0%	- -	

Q14.1 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Broker Recommendation

	Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50 \$500,000 \$1 million to million												
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million		\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more		
Sample Size	371	30	33	76	53	45	32	48	22	16	16		
NET TOP 3 Count Column %	257 69%	17 57%	26 79%	51 67%	39 74%	33 73%	23 72%	33 69%	16 73%	12 75%	7 44%		
<b>1</b> Count Column %	158 43%	8 27%	17 52%	29 38%	24 45%	22 49%	16 50%	21 44%	10 45%	8 50%	3 19%		
<b>2</b> Count Column %	64 17%	7 23%	5 15%	17 22%	11 21%	7 16%	4 13%	6 13%	4 18%	1 6%	2 13%		
Count Column %	35 9%	2 7%	4 12%	5 7%	4 8%	4 9%	3 9%	6 13%	2 9%	3 19%	2 13%		
<b>4</b> Count Column %	30 8%	2 7%	2 6%	4 5%	4 8%	4 9%	4 13%	5 10%	3 14%	1 6%	1 6%		
<b>5</b> Count Column %	22 6%	2 7%	0 0%	3 4%	1 2%	4 9%	1 3%	5 10%	1 5%	1 6%	4 25%		
<b>6</b> Count Column %	40 11%	6 20%	2 6%	11 14%	9 17%	3 7%	3 9%	2 4%	1 5%	1 6%	2 13%		
<b>7</b> Count Column %	21 6%	3 10%	3 9%	7 9%	0 0%	1 2%	1 3%	3 6%	1 5%	1 6%	1 6%		
8 Count Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%		
NET BOTTOM 3 Count Column %	62 17%	9 30%	5 15%	18 24%	9 17%	4 9%	4 13%	5 10%	2 9%	2 13%	4 25%		

Q14.2 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Claim Handling Expertise / Reputation of Carrier

	Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50 \$500,000 \$1 million to million												
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million		\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more		
Sample Size	371	30	33	76	53	45	32	48	22	16	16		
NET TOP 3 Count Column %	283 76%	22 73%	28 85%	55 72%	38 72%	33 73%	25 78%	35 73%	19 86%	16 100%	12 75%		
<b>1</b> Count Column %	84 23%	4 13%	6 18%	15 20%	11 21%	11 24%	7 22%	10 21%	7 32%	7 44%	6 38%		
<b>2</b> Count Column %	94 25%	7 23%	8 24%	22 29%	8 15%	10 22%	9 28%	15 31%	7 32%	4 25%	4 25%		
Count Column %	105 28%	11 37%	14 42%	18 24%	19 36%	12 27%	9 28%	10 21%	5 23%	5 31%	2 13%		
<b>4</b> Count Column %	51 14%	6 20%	4 12%	14 18%	6 11%	5 11%	3 9%	7 15%	3 14%	0 0%	3 19%		
<b>5</b> Count Column %	20 5%	0 0%	1 3%	4 5%	5 9%	2 4%	3 9%	4 8%	0 0%	0 0%	1 6%		
<b>6</b> Count Column %	14 4%	1 3%	0 0%	2 3%	3 6%	5 11%	1 3%	2 4%	0 0%	0 0%	0 0%		
<b>7</b> Count Column %	3 1%	1 3%	0 0%	1 1%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%		
8 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%		
NET BOTTOM 3 Count Column %	17 5%	2 7%	0 0%	3 4%	4 8%	5 11%	1 3%	2 4%	0 0%	0 0%	0 0%		

Q14.3 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Financial Strength of Carrier

	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million		\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more		
Sample Size	371	30	33	76	53	45	32	48	22	16	16		
NET TOP 3 Count Column %	125 34%	10 33%	10 30%	25 33%	18 34%	13 29%	6 19%	19 40%	8 36%	7 44%	9 56%		
<b>1</b> Count Column %	13 4%	2 7%	0 0%	2 3%	2 4%	2 4%	1 3%	3 6%	0 0%	0 0%	1 6%		
<b>2</b> Count Column %	40 11%	4 13%	4 12%	6 8%	5 9%	5 11%	2 6%	5 10%	3 14%	4 25%	2 13%		
Count Column %	72 19%	4 13%	6 18%	17 22%	11 21%	6 13%	3 9%	11 23%	5 23%	3 19%	6 38%		
<b>4</b> Count Column %	94 25%	5 17%	10 30%	29 38%	11 21%	10 22%	7 22%	8 17%	3 14%	6 38%	5 31%		
<b>5</b> Count Column %	94 25%	9 30%	8 24%	12 16%	10 19%	15 33%	13 41%	16 33%	7 32%	2 13%	2 13%		
<b>6</b> Count Column %	39 11%	3 10%	2 6%	8 11%	7 13%	6 13%	5 16%	4 8%	3 14%	1 6%	0 0%		
<b>7</b> Count Column %	17 5%	2 7%	3 9%	2 3%	6 11%	1 2%	1 3%	1 2%	1 5%	0 0%	0 0%		
8 Count Column %	2 1%	1 3%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%		
NET BOTTOM 3 Count Column %	58 16%	6 20%	5 15%	10 13%	14 26%	7 16%	6 19%	5 10%	4 18%	1 6%	0 0%		

Q14.4 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Length of time Carrier has been writing PLI for Design Professionals

	Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50 \$500,000 \$1 million to million to million to million to million to										
	Total	Less than \$500,000		\$1 million to \$2.49 million	million to \$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	371	30	33	76	53	45	32	48	22	16	16
NET TOP 3 Count Column %	76 20%	6 20%	3 9%	15 20%	11 21%	8 18%	7 22%	13 27%	5 23%	3 19%	5 31%
<b>1</b> Count Column %	12 3%	2 7%	1 3%	2 3%	2 4%	2 4%	0 0%	0 0%	0 0%	0 0%	3 19%
<b>2</b> Count Column %	28 8%	1 3%	1 3%	6 8%	5 9%	2 4%	2 6%	5 10%	3 14%	1 6%	2 13%
<b>3</b> Count Column %	36 10%	3 10%	1 3%	7 9%	4 8%	4 9%	5 16%	8 17%	2 9%	2 13%	0 0%
<b>4</b> Count Column %	73 20%	5 17%	5 15%	15 20%	9 17%	10 22%	6 19%	13 27%	4 18%	2 13%	4 25%
<b>5</b> Count Column %	123 33%	10 33%	14 42%	30 39%	18 34%	17 38%	7 22%	12 25%	5 23%	8 50%	2 13%
<b>6</b> Count Column %	83 22%	5 17%	11 33%	15 20%	11 21%	7 16%	11 34%	9 19%	8 36%	2 13%	4 25%
<b>7</b> Count Column %	16 4%	4 13%	0 0%	1 1%	4 8%	3 7%	1 3%	1 2%	0 0%	1 6%	1 6%
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>NET BOTTOM 3</b> Count  Column %	99 27%	9 30%	11 33%	16 21%	15 28%	10 22%	12 38%	10 21%	8 36%	3 19%	5 31%

Q14.5 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Price

	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million		\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more		
Sample Size	371	30	33	76	53	45	32	48	22	16	16		
NET TOP 3 Count Column %	254 68%	22 73%	24 73%	56 74%	37 70%	31 69%	23 72%	29 60%	13 59%	8 50%	11 69%		
<b>1</b> Count Column %	79 21%	9 30%	7 21%	23 30%	13 25%	6 13%	7 22%	6 13%	4 18%	1 6%	3 19%		
<b>2</b> Count Column %	105 28%	9 30%	12 36%	19 25%	13 25%	16 36%	8 25%	15 31%	3 14%	6 38%	4 25%		
Count Column %	70 19%	4 13%	5 15%	14 18%	11 21%	9 20%	8 25%	8 17%	6 27%	1 6%	4 25%		
<b>4</b> Count Column %	44 12%	4 13%	4 12%	6 8%	5 9%	5 11%	5 16%	6 13%	5 23%	2 13%	2 13%		
<b>5</b> Count Column %	41 11%	3 10%	3 9%	11 14%	6 11%	3 7%	4 13%	5 10%	2 9%	2 13%	2 13%		
<b>6</b> Count Column %	31 8%	1 3%	2 6%	3 4%	4 8%	6 13%	0 0%	8 17%	2 9%	4 25%	1 6%		
<b>7</b> Count Column %	1 0%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%		
8 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%		
NET BOTTOM 3 Count Column %	32 9%	1 3%	2 6%	3 4%	5 9%	6 13%	0 0%	8 17%	2 9%	4 25%	1 6%		

Q14.6 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Risk Management Services Offered by Carrier (e.g. contract review, education, etc.)

	Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50 \$500,000 \$1 million to million to million to million to million to \$300,000 \$1 million to million to million to \$400,000 \$1 million to million to \$400,000 \$1 million to \$400												
	Total	Less than \$500,000		\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more		
Sample Size	371	30	33	76	53	45	32	48	22	16	16		
NET TOP 3 Count Column %	94 25%	7 23%	6 18%	19 25%	12 23%	17 38%	9 28%	14 29%	5 23%	2 13%	3 19%		
<b>1</b> Count Column %	18 5%	1 3%	1 3%	4 5%	0 0%	2 4%	1 3%	8 17%	1 5%	0 0%	0 0%		
<b>2</b> Count Column %	29 8%	1 3%	2 6%	3 4%	8 15%	5 11%	5 16%	2 4%	2 9%	0 0%	1 6%		
<b>3</b> Count Column %	47 13%	5 17%	3 9%	12 16%	4 8%	10 22%	3 9%	4 8%	2 9%	2 13%	2 13%		
<b>4</b> Count Column %	60 16%	4 13%	7 21%	8 11%	10 19%	8 18%	6 19%	7 15%	4 18%	5 31%	1 6%		
<b>5</b> Count Column %	51 14%	4 13%	6 18%	9 12%	9 17%	2 4%	3 9%	3 6%	7 32%	3 19%	5 31%		
<b>6</b> Count Column %	139 37%	11 37%	13 39%	33 43%	17 32%	17 38%	11 34%	20 42%	6 27%	5 31%	6 38%		
<b>7</b> Count Column %	26 7%	4 13%	1 3%	7 9%	4 8%	1 2%	3 9%	4 8%	0 0%	1 6%	1 6%		
<b>8</b> Count Column %	1 0%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%		
NET BOTTOM 3 Count Column %	166 45%	15 50%	14 42%	40 53%	22 42%	18 40%	14 44%	24 50%	6 27%	6 38%	7 44%		

Q14.7 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Sponsorship / Endorsement of Carrier by a Professional Organization

		Q4. What is the annual gross revenue of your firm? \$2.5 \$5.0 \$7.5 \$10 \$20 \$50												
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million		\$20 million to \$49.99 million		\$100 million or more			
Sample Size	371	30	33	76	53	45	32	48	22	16	16			
NET TOP 3 Count Column %	17 5%	4 13%	1 3%	7 9%	2 4%	0 0%	3 9%	0 0%	0 0%	0 0%	0 0%			
<b>1</b> Count Column %	4 1%	3 10%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%			
<b>2</b> Count Column %	8 2%	0 0%	1 3%	3 4%	2 4%	0 0%	2 6%	0 0%	0 0%	0 0%	0 0%			
<b>3</b> Count Column %	5 1%	1 3%	0 0%	3 4%	0 0%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%			
<b>4</b> Count Column %	17 5%	4 13%	1 3%	0 0%	7 13%	3 7%	1 3%	1 2%	0 0%	0 0%	0 0%			
<b>5</b> Count Column %	20 5%	2 7%	1 3%	7 9%	4 8%	2 4%	1 3%	3 6%	0 0%	0 0%	0 0%			
<b>6</b> Count Column %	24 6%	3 10%	3 9%	4 5%	2 4%	1 2%	1 3%	3 6%	2 9%	3 19%	2 13%			
<b>7</b> Count Column %	285 77%	16 53%	25 76%	58 76%	37 70%	39 87%	25 78%	39 81%	20 91%	13 81%	13 81%			
<b>8</b> Count Column %	8 2%	1 3%	2 6%	0 0%	1 2%	0 0%	1 3%	2 4%	0 0%	0 0%	1 6%			
NET BOTTOM 3 Count Column %	317 85%	20 67%	30 91%	62 82%	40 75%	40 89%	27 84%	44 92%	22 100%	16 100%	16 100%			

Q14.8 Please rank from 1 through 8 (with 1-Most Important to 8-Least Important) the following factors that you consider when selecting your PLI carrier. Other (please specify)

	Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50 \$500,000 \$1 million to million to million to million to million to million to \$10													
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more			
Sample Size	371	30	33	76	53	45	32	48	22	16	16			
NET TOP 3 Count Column %	7 2%	2 7%	1 3%	0 0%	2 4%	0 0%	0 0%	1 2%	0 0%	0 0%	1 6%			
<b>1</b> Count Column %	3 1%	1 3%	1 3%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%			
<b>2</b> Count Column %	3 1%	1 3%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%			
<b>3</b> Count Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%			
<b>4</b> Count Column %	2 1%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%			
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%			
<b>6</b> Count Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%			
<b>7</b> Count Column %	2 1%	0 0%	1 3%	0 0%	0 0%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%			
8 Count Column %	359 97%	28 93%	31 94%	76 100%	50 94%	45 100%	31 97%	46 96%	22 100%	16 100%	14 88%			
NET BOTTOM 3 Count Column %	362 98%	28 93%	32 97%	76 100%	50 94%	45 100%	32 100%	46 96%	22 100%	16 100%	15 94%			

Q15. Rate your satisfaction with your professional liability insurance BROKER.

		Q4. What is the annual gross revenue of your firm?												
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more			
Sample Size	393	33	34	80	60	48	31	47	25	18	17			
NET TOP 2 Count Column %	371 94%	31 94%	29 85%	76 95%	58 97%	47 98%	28 90%	45 96%	25 100%	16 89%	16 94%			
<b>Very Satisfied</b> Count Column %	249 63%	18 55%	19 56%	49 61%	39 65%	35 73%	18 58%	30 64%	19 76%	10 56%	12 71%			
<b>Satisfied</b> Count Column %	122 31%	13 39%	10 29%	27 34%	19 32%	12 25%	10 32%	15 32%	6 24%	6 33%	4 24%			
Somewhat Satisfied Count Column %	17 4%	2 6%	3 9%	3 4%	1 2%	1 2%	2 6%	2 4%	0 0%	2 11%	1 6%			
<b>Not Very Satisfied</b> Count Column %	4 1%	0 0%	2 6%	0 0%	1 2%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%			
<b>Very unsatisfied</b> Count Column %	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%			
NET BOTTOM 2 Count Column %	5 1%	0 0%	2 6%	1 1%	1 2%	0 0%	1 3%	0 0%	0 0%	0 0%	0 0%			

Q16. Did you change your PLI broker during your most recent completed fiscal year?

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	393	33	34	80	60	48	31	47	25	18	17
<b>Yes</b> Count Column %	16 4%	0 0%	1 3%	3 4%	2 3%	1 2%	3 10%	2 4%	2 8%	0 0%	2 12%
<b>No</b> Count Column %	377 96%	33 100%	33 97%	77 96%	58 97%	47 98%	28 90%	45 96%	23 92%	18 100%	15 88%

Q17. Please explain why you changed PLI brokers. Check all that apply. Totals may not equal 100%.

				Q4.	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Valid Cases	16	-	1	3	2	1	3	2	2	-	2
<b>Not satisfied with Broker</b> Mentions % Valid Cases	11 69%	- -	1 100%	2 67%	1 50%	1 100%	2 67%	2 100%	1 50%	- -	1 50%
Broker couldn't access desired carrier Mentions % Valid Cases	1 6%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 50%	- -	0 0%
New Broker offered additional services Mentions % Valid Cases	3 19%	-	0 0%	0 0%	0 0%	0 0%	1 33%	0 0%	1 50%	-	1 50%
New Broker consolidated PLI and other business insurance Mentions % Valid Cases	1 6%	-	0 0%	0 0%	0 0%	0 0%	0 0%	1 50%	0 0%	-	0 0%
Other (please specify)  Mentions  % Valid Cases	3 19%	- -	0 0%	1 33%	1 50%	0 0%	0 0%	0 0%	0 0%	-	1 50%

Q18. At the last renewal of your PLI did your broker present you with options from more than one carrier?

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	391	32	34	80	60	48	31	46	25	18	17
<b>Yes</b> Count Column %	264 68%	14 44%	22 65%	54 68%	39 65%	38 79%	22 71%	34 74%	17 68%	14 78%	10 59%
<b>No</b> Count Column %	127 32%	18 56%	12 35%	26 33%	21 35%	10 21%	9 29%	12 26%	8 32%	4 22%	7 41%

Q19. Did you request that your broker obtain quotes from other carriers?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	261	14	22	52	38	38	22	34	17	14	10
<b>Yes</b> Count Column %	161 62%	8 57%	11 50%	31 60%	20 53%	19 50%	15 68%	25 74%	14 82%	10 71%	8 80%
<b>No</b> Count Column %	100 38%	6 43%	11 50%	21 40%	18 47%	19 50%	7 32%	9 26%	3 18%	4 29%	2 20%

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Q20a. What was your firm's gross revenue for 2019?

			Q4. What is the annual gross revenue of your firm? \$2.5 \$5.0 \$7.5 \$10 \$20 \$50											
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more			
Sample Size	357	24	28	71	56	45	29	48	24	15	17			
<b>Less than \$1 million</b> Count Column %	64 18%	24 100%	23 82%	14 20%	1 2%	0 0%	0 0%	1 2%	0 0%	0 0%	1 6%			
<b>\$1 million to LT \$5 million</b> Count Column %	120 34%	0 0%	3 11%	54 76%	52 93%	9 20%	1 3%	1 2%	0 0%	0 0%	0 0%			
<b>\$5 million to LT \$10 million</b> Count Column %	73 20%	0 0%	2 7%	1 1%	3 5%	35 78%	27 93%	4 8%	0 0%	1 7%	0 0%			
<b>\$10 million or more</b> Count Column %	100 28%	0 0%	0 0%	2 3%	0 0%	1 2%	1 3%	42 88%	24 100%	14 93%	16 94%			

Q20a (2019). What was your firm's gross revenue for 2019 and 2020? FY 2019 gross revenue

				Q4	. What is th	e annual gr	oss revenue	e of your fir	m?		
	Total	Less than \$500,000		\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$19.99	million to \$49.99	\$99.99	\$100 million or
Sample Size	357	24	28	71	56	45	29	48	24	15	17
Mean	18,662,614 .35	270,136.29		1,869,729. 92	3,446,486. 27	6,665,996. 04	7,867,369. 24	15,215,928 .02	37,160,334 .04	61,675,879 .40	189,459,50 8.65
Median	4,600,000. 00	300,000.00	708,391.50	1,400,000. 00	3,500,000. 00	5,600,000. 00	8,181,000. 00	13,647,983 .00	27,050,000 .00	65,000,000 .00	165,000,00 0.00
Min	330.00	27,000.00	2,500.00	40,000.00	968,059.00		1,000,000. 00	985,000.00	18,500,000 .00	5,441,691. 00	330.00
Max	470,900,00 0.00	525,000.00	8,900,000. 00	14,980,000 .00	5,022,000. 00	45,000,000 .00	10,200,000	109,000,00	196,083,64 0.00	86,000,000	470,900,00 0.00

Q20a. What was your firm's gross revenue for 2020?

		Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100	
Sample Size	362	27	30	71	56	45	29	48	24	15	17	
<b>Less than \$1 million</b> Count Column %	60 17%	27 100%	27 90%	5 7%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 6%	
<b>\$1 million to LT \$5 million</b> Count Column %	129 36%	0 0%	2 7%	66 93%	56 100%	3 7%	0 0%	2 4%	0 0%	0 0%	0 0%	
<b>\$5 million to LT \$10 million</b> Count  Column %	68 19%	0 0%	0 0%	0 0%	0 0%	41 91%	26 90%	1 2%	0 0%	0 0%	0 0%	
<b>\$10 million or more</b> Count Column %	105 29%	0	1 3%	0 0%	0 0%	1 2%	3 10%	45 94%	24 100%	15 100%	16 94%	

Q20a (2020). What was your firm's gross revenue for 2019 and 2020? FY 2020 gross revenue

				Q4.	. What is th	e annual gr	oss revenue	e of your fir	m?		
	Total	Less than \$500,000		to \$2.49	\$4.99	million to \$7.49	million to \$9.99	\$19.99	million to \$49.99	\$99.99	\$100 million or
Sample Size	362	27	30	71	56	45	29	48	24	15	17
Mean	22,475,462 .40	243,415.67	973,239.83	1,519,649. 00	3,505,885. 43	7,077,050. 13	8,861,225. 76	18,897,768 .21	36,867,869 .83	66,432,170 .47	260,722,12 9.18
Median	4,500,000. 00	221,000.00	714,500.00		3,543,000. 00	6,200,000. 00	8,500,000. 00	14,173,727 .50	28,690,750 .00	63,000,000 .00	160,000,00 0.00
Min	350.00	12,000.00	125,000.00	110,000.00		3,000,000. 00	6,000,000. 00	1,410,000. 00	20,000,000	50,000,000	350.00
Max	1,113,926, 351.00	450,000.00	10,000,000	2,422,000. 00	4,800,000. 00	50,000,000	14,700,000 .00	171,000,00 0.00	180,000,00 0.00	90,500,000	1,113,926, 351.00

Q20b. What was your yearly PLI premium for 2019?

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	312	21	24	57	54	38	28	41	23	14	12	
<b>Less than \$20,000</b> Count Column %	87 28%	21 100%	17 71%	29 51%	14 26%	4 11%	1 4%	1 2%	0 0%	0 0%	0 0%	
<b>\$20,000 to LT \$50,000</b> Count Column %	97 31%	0 0%	6 25%	22 39%	33 61%	17 45%	12 43%	7 17%	0 0%	0 0%	0	
<b>\$50,000 to LT \$100,000</b> Count  Column %	54 17%	0 0%	0 0%	3 5%	5 9%	11 29%	12 43%	18 44%	5 22%	0 0%	0	
<b>\$100,000 or more</b> Count Column %	74 24%	0 0%	1 4%	3 5%	2 4%	6 16%	3 11%	15 37%	18 78%	14 100%	12 100%	

Q20b (2019). What were your yearly PLI premiums for 2019 and 2020? FY 2019

				Q4.	. What is th	e annual gr	oss revenue	e of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	to \$2.49		\$7.49	million to \$9.99	\$19.99	million to \$49.99	\$99.99	
Sample Size	312	21	24	57	54	38	28	41	23	14	12
Mean	179,581.60	5,649.33	20,166.10	34,317.54	38,197.94	62,591.29	71,538.89	128,659.39	269,243.48	463,721.00	2,422,230. 08
Median	40,000.00	4,733.00	10,442.00	18,000.00	25,309.50	46,000.00	50,000.00	85,000.00	204,957.00	299,700.00	871,350.00
Min	1,700.00	1,700.00	2,139.00	5,000.00	2,000.00	10,000.00	13,000.00	15,594.00	65,000.00	157,000.00	434,000.00
Max	17,541,129 .00	13,174.00	150,000.00	451,600.00	480,000.00	225,000.00	433,270.00	900,000.00	1,010,000. 00	2,000,000. 00	17,541,129 .00

Q20b. What was your yearly PLI premium for 2020?

		Q4. What is the annual gross revenue of your firm?									
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	317	23	26	57	54	38	28	41	23	14	13
<b>Less than \$20,000</b> Count Column %	86 27%	23 100%	18 69%	25 44%	15 28%	3 8%	1 4%	1 2%	0 0%	0 0%	0 0%
<b>\$20,000 to LT \$50,000</b> Count Column %	94 30%	0 0%	8 31%	24 42%	30 56%	16 42%	12 43%	4 10%	0 0%	0 0%	0 0%
<b>\$50,000 to LT \$100,000</b> Count Column %	59 19%	0 0%	0 0%	5 9%	7 13%	15 39%	11 39%	17 41%	4 17%	0 0%	0 0%
<b>\$100,000 or more</b> Count Column %	78 25%	0 0%	0 0%	3 5%	2 4%	4 11%	4 14%	19 46%	19 83%	14 100%	13 100%

Q20b (2020). What were your yearly PLI premiums for 2019 and 2020? FY 2020

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$7.49	\$9.99	\$19.99	\$20 million to \$49.99 million	\$99.99	\$100 million or
Sample Size	317	23	26	57	54	38	28	41	23	14	13
Mean	146,715.12	5,744.13	16,152.08	38,166.40	41,975.50	66,104.66	65,276.18	126,038.76	441,115.70	481,213.14	1,163,424. 38
Median	42,000.00	4,768.00	12,292.00	20,986.00	28,334.50	51,205.00	50,000.00	93,100.00	199,801.00	362,407.00	856,082.00
Min	1,700.00	1,700.00	2,876.00	5,700.00	2,500.00	12,909.00	15,000.00	17,380.00	73,000.00	165,000.00	472,500.00
Max	4,370,000. 00	13,174.00	47,000.00	511,000.00	480,000.00	250,000.00	225,000.00		4,370,000. 00	2,000,500. 00	2,616,162. 00

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Q20\_2019. PLI premium as a percentage of gross revenue (2019)

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	to \$2.49	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	310	21	23	57	53	38	28	41	23	14	12
<b>Less than 0.5%</b> Count Column %	70 23%	0 0%	2 9%	5 9%	11 21%	8 21%	8 29%	14 34%	8 35%	7 50%	7 58%
<b>0.5% to less than 1%</b> Count Column %	101 33%	5 24%	2 9%	12 21%	25 47%	14 37%	13 46%	15 37%	7 30%	4 29%	4 33%
1% to less than 2% Count Column %	83 27%	5 24%	8 35%	24 42%	15 28%	13 34%	4 14%	7 17%	6 26%	1 7%	0 0%
<b>2% or more</b> Count Column %	56 18%	11 52%	11 48%	16 28%	2 4%	3 8%	3 11%	5 12%	2 9%	2 14%	1 8%

Q20\_2019. PLI premium as a percentage of gross revenue (2019)

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	310	21	23	57	53	38	28	41	23	14	12
Mean	1.62	3.05	2.87	2.60	0.87	1.04	1.04	1.22	0.92	1.16	1.81
Median	0.87	3.40	1.88	1.34	0.68	0.85	0.65	0.72	0.56	0.48	0.45
Min	0.06	0.54	0.10	0.07	0.13	0.22	0.22	0.12	0.06	0.22	0.29
Max	34.21	6.30	21.43	34.21	2.31	3.21	5.17	8.95	4.21	6.05	16.58

Q20\_2020. PLI premium as a percentage of gross revenue (2020)

Auto Generated

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million		\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	316	23	26	57	53	38	28	41	23	14	13
<b>Less than 0.5%</b> Count Column %	69 22%	0 0%	1 4%	4 7%	10 19%	8 21%	8 29%	14 34%	8 35%	6 43%	10 77%
<b>0.5% to less than 1%</b> Count Column %	114 36%	5 22%	4 15%	20 35%	23 43%	14 37%	15 54%	14 34%	10 43%	6 43%	3 23%
<b>1% to less than 2%</b> Count Column %	72 23%	4 17%	6 23%	17 30%	15 28%	14 37%	4 14%	9 22%	2 9%	1 7%	0 0%
<b>2% or more</b> Count Column %	61 19%	14 61%	15 58%	16 28%	5 9%	2 5%	1 4%	4 10%	3 13%	1 7%	0 0%

Q20\_2020. PLI premium as a percentage of gross revenue (2020)

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	316	23	26	57	53	38	28	41	23	14	13
Mean	1.58	3.64	2.70	2.58	1.01	1.01	0.75	1.00	1.23	0.79	0.45
Median	0.85	2.53	2.50	1.40	0.77	0.88	0.60	0.71	0.59	0.53	0.45
Min	0.05	0.78	0.42	0.33	0.10	0.23	0.19	0.05	0.27	0.21	0.16
Max	34.30	15.85	6.71	34.30	3.79	3.73	2.71	6.29	10.93	4.00	0.81

Q20\_Difference. PLI premium shift (2019 to 2020)

				Q4.	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	309	21	23	57	52	38	28	41	23	14	12
<b>NET INCREASED</b> Count Column %	164 53%	11 52%	15 65%	30 53%	28 54%	17 45%	16 57%	21 51%	14 61%	7 50%	5 42%
Increased 0.10% or more Count Column %	92 30%	10 48%	14 61%	23 40%	17 33%	8 21%	3 11%	10 24%	6 26%	0 0%	1 8%
Increased 0.01% to less than 0.10% Count Column %	72 23%	1 5%	1 4%	7 12%	11 21%	9 24%	13 46%	11 27%	8 35%	7 50%	4 33%
Stayed the Same Count Column %	8 3%	3 14%	1 4%	0 0%	2 4%	0 0%	0 0%	1 2%	0 0%	1 7%	0 0%
Decreased 0.01% to less than 0.10% Count Column %	65 21%	2 10%	2 9%	6 11%	12 23%	11 29%	5 18%	11 27%	5 22%	5 36%	6 50%
Decreased 0.10% or more Count Column %	72 23%	5 24%	5 22%	21 37%	10 19%	10 26%	7 25%	8 20%	4 17%	1 7%	1 8%
NET DECREASED Count Column %	137 44%	7 33%	7 30%	27 47%	22 42%	21 55%	12 43%	19 46%	9 39%	6 43%	7 58%

Q20\_Difference. PLI premium shift (2019 to 2020)

				Q4	. What is th	e annual gro	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million		\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	309	21	23	57	52	38	28	41	23	14	12
Mean	-0.12	-0.03	-0.34	-0.03	0.12	-0.02	-0.29	-0.22	0.31	-0.37	-1.37
Median	0.01	0.03	0.22	0.03	0.01	-0.03	0.02	0.00	0.02	0.00	-0.01
Min	-19.38	-3.38	-18.34	-19.38	-0.61	-0.53	-4.59	-8.08	-3.65	-5.31	-16.42
Max	9.91	3.06	3.55	8.84	2.15	0.52	0.63	3.18	9.91	0.08	0.12

Q21. What is your coverage limit per claim?

,		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	355	27	28	68	58	43	31	45	25	15	15	
<b>\$100,000</b> Count Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	
<b>\$250,000</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>\$500,000</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>\$1,000,000</b> Count Column %	92 26%	22 81%	15 54%	24 35%	13 22%	6 14%	8 26%	2 4%	1 4%	1 7%	0 0%	
<b>\$2,000,000</b> Count Column %	143 40%	2 7%	11 39%	38 56%	36 62%	21 49%	14 45%	19 42%	2 8%	0 0%	0	
<b>\$3,000,000</b> Count Column %	30 8%	1 4%	2 7%	2 3%	4 7%	6 14%	2 6%	11 24%	1 4%	1 7%	0	
<b>\$4,000,000</b> Count Column %	1 0%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>\$5,000,000</b> Count Column %	72 20%	2 7%	0 0%	4 6%	4 7%	10 23%	7 23%	12 27%	19 76%	9 60%	5 33%	
<b>\$6,000,000</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>\$7,000,000</b> Count Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0	
<b>\$8,000,000</b> Count  Column %	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>\$9,000,000</b> Count  Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0	
<b>\$10,000,000</b> or more Count Column %	14 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 8%	3 20%	9 60%	

## Q22. Are your per-claim and aggregate limits the same?

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	352	26	28	68	57	43	30	45	25	15	15
<b>Yes</b> Count Column %	223 63%	18 69%	18 64%	42 62%	42 74%	29 67%	13 43%	32 71%	17 68%	5 33%	7 47%
<b>No</b> Count Column %	129 37%	8 31%	10 36%	26 38%	15 26%	14 33%	17 57%	13 29%	8 32%	10 67%	8 53%

Q23. What is your deductible?

Q23. What is your deductible?											
				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	343	26	26	65	54	42	30	45	25	15	15
<b>\$0 or No Deductible</b> Count Column %	12 3%	8 31%	1 4%	0 0%	1 2%	2 5%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>\$2,500</b> Count Column %	10 3%	6 23%	1 4%	2 3%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>\$5,000</b> Count Column %	41 12%	6 23%	10 38%	16 25%	5 9%	3 7%	1 3%	0 0%	0 0%	0 0%	0 0%
<b>\$10,000</b> Count Column %	51 15%	5 19%	8 31%	24 37%	9 17%	3 7%	0 0%	1 2%	1 4%	0 0%	0
<b>\$15,000</b> Count Column %	21 6%	0 0%	4 15%	7 11%	8 15%	2 5%	0 0%	0 0%	0 0%	0 0%	0
<b>\$20,000</b> Count Column %	10 3%	0 0%	0 0%	2 3%	4 7%	1 2%	2 7%	1 2%	0 0%	0 0%	0
<b>\$25,000</b> Count Column %	59 17%	0 0%	2 8%	8 12%	13 24%	11 26%	12 40%	12 27%	1 4%	0 0%	0
<b>\$50,000</b> Count Column %	55 16%	1 4%	0 0%	4 6%	9 17%	13 31%	11 37%	11 24%	5 20%	1 7%	0
<b>\$75,000</b> Count Column %	10 3%	0 0%	0 0%	0 0%	3 6%	2 5%	1 3%	4 9%	0 0%	0 0%	0
<b>\$100,000</b> Count Column %	25 7%	0 0%	0 0%	1 2%	0 0%	5 12%	3 10%	10 22%	5 20%	1 7%	0
<b>\$150,000</b> Count Column %	7 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	3 7%	2 8%	1 7%	1 7%
<b>\$200,000</b> Count Column %	13 4%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	2 4%	5 20%	4 27%	1 7%
<b>\$250,000</b> Count Column %	12 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	5 20%	3 20%	4 27%

## Q23. What is your deductible?

		Q4. What is the annual gross revenue of your firm? \$2.5 \$5.0 \$7.5 \$10 \$20 \$50									
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
\$300,000 Count Column %	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 4%	2 13%	0 0%
<b>\$350,000</b> Count Column %	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	1 7%
<b>\$400,000</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>\$450,000</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>\$500,000</b> Count Column %	6 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 2%	0 0%	1 7%	4 27%
More than \$500,000 Count Column %	6 2%	0 0%	0 0%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	1 7%	4 27%

Q24. How does your deductible compare with the previous year?

				Q4.	What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	345	26	26	66	54	43	30	45	25	15	15
<b>Increased</b> Count Column %	31 9%	2 8%	1 4%	6 9%	3 6%	4 9%	2 7%	4 9%	1 4%	4 27%	4 27%
<b>Stayed the Same</b> Count Column %	311 90%	24 92%	25 96%	60 91%	50 93%	38 88%	28 93%	41 91%	23 92%	11 73%	11 73%
<b>Decreased</b> Count Column %	3 1%	0 0%	0 0%	0 0%	1 2%	1 2%	0 0%	0	1 4%	0 0%	0 0%

Q25. Has your firm purchased a stand-alone Cyber Liability Policy?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	348	26	27	66	56	43	30	45	25	15	15
<b>Yes</b> Count Column %	154 44%	1 4%	4 15%	15 23%	19 34%	27 63%	16 53%	24 53%	20 80%	14 93%	14 93%
<b>No</b> Count Column %	194 56%	25 96%	23 85%	51 77%	37 66%	16 37%	14 47%	21 47%	5 20%	1 7%	1 7%

Q26. What aggregate dollar limits did you purchase?

		Q4. What is the annual gross revenue of your firm?									
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	153	1	4	15	19	27	16	24	20	14	13
<b>\$1,000,000</b> Count Column %	102 67%	1 100%	4 100%	14 93%	16 84%	21 78%	13 81%	19 79%	10 50%	3 21%	1 8%
<b>\$2,000,000</b> Count Column %	32 21%	0 0%	0 0%	1 7%	2 11%	5 19%	3 19%	4 17%	7 35%	6 43%	4 31%
<b>\$3,000,000</b> Count Column %	7 5%	0 0%	0 0%	0 0%	1 5%	0 0%	0 0%	1 4%	1 5%	3 21%	1 8%
<b>More than \$3,000,000</b> Count Column %	12 8%	0 0%	0 0%	0 0%	0 0%	1 4%	0 0%	0 0%	2 10%	2 14%	7 54%

## Q27. Did your firm have any outstanding claims?

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	351	28	27	66	56	44	30	45	25	15	15
<b>Yes</b> Count Column %	86 25%	1 4%	5 19%	4 6%	9 16%	10 23%	3 10%	12 27%	16 64%	12 80%	14 93%
<b>No</b> Count Column %	265 75%	27 96%	22 81%	62 94%	47 84%	34 77%	27 90%	33 73%	9 36%	3 20%	1 7%

Q28. What was the number of outstanding claims against your firm?

				Q4	. What is the	e annual gro	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	85	1	5	4	9	10	3	12	15	12	14
<b>1</b> Count Column %	48 56%	1 100%	4 80%	4 100%	8 89%	9 90%	1 33%	9 75%	4 27%	5 42%	3 21%
Count Column %	16 19%	0 0%	0 0%	0 0%	1 11%	0 0%	2 67%	1 8%	8 53%	3 25%	1 7%
Count Column %	9 11%	0 0%	1 20%	0 0%	0 0%	1 10%	0 0%	2 17%	2 13%	2 17%	1 7%
Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	0 0%
<b>5</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	1 7%
<b>6</b> Count Column %	3 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	2 14%
<b>7 or more</b> Count Column %	6 7%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	6 43%

Q29. How does the number of claims made against your firm compare with the prior year?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	85	1	5	4	9	10	3	12	15	12	14
<b>More than the prior year</b> Count Column %	31 36%	1 100%	4 80%	3 75%	4 44%	4 40%	0 0%	4 33%	4 27%	3 25%	4 29%
The same as the prior year Count Column %	41 48%	0 0%	1 20%	1 25%	3 33%	5 50%	3 100%	7 58%	8 53%	5 42%	8 57%
Fewer than the prior year Count Column %	13 15%	0 0%	0 0%	0 0%	2 22%	1 10%	0 0%	1 8%	3 20%	4 33%	2 14%

Q30.1 What was the number of claims made by client type? Public Sector Clients / Owners

	Q4. What is the annual gross revenue of your firm?											
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	85	1	5	4	9	10	3	12	15	12	14	
Count Column %	55 65%	1 100%	4 80%	3 75%	6 67%	8 80%	2 67%	6 50%	12 80%	7 58%	6 43%	
<b>1</b> Count Column %	17 20%	0 0%	1 20%	1 25%	3 33%	2 20%	0 0%	4 33%	2 13%	3 25%	1 7%	
Count Column %	8 9%	0 0%	0 0%	0 0%	0 0%	0 0%	1 33%	2 17%	1 7%	1 8%	3 21%	
Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 14%	
Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>5</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>6</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
8 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>9</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%	
10 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>Don't know</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	

Q30.2 What was the number of claims made by client type? Private Sector Clients / Owners

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	85	1	5	4	9	10	3	12	15	12	14	
<b>O</b> Count Column %	46 54%	1 100%	2 40%	2 50%	4 44%	4 40%	3 100%	7 58%	12 80%	6 50%	5 36%	
<b>1</b> Count Column %	23 27%	0 0%	2 40%	2 50%	4 44%	4 40%	0 0%	3 25%	3 20%	3 25%	2 14%	
Count Column %	5 6%	0 0%	0 0%	0 0%	1 11%	1 10%	0 0%	2 17%	0 0%	0 0%	1 7%	
Count Column %	5 6%	0 0%	1 20%	0 0%	0 0%	1 10%	0 0%	0 0%	0 0%	2 17%	1 7%	
<b>4</b> Count Column %	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 14%	
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>6</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>7</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
8 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
9 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
10 Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>Don't know</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0	

Results by Firm Revenue Range

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Q30.3 What was the number of claims made by client type? Non Project-Owners (Prime A/Es, Contractors, etc.)

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	85	1	5	4	9	10	3	12	15	12	14	
<b>O</b> Count Column %	51 60%	0 0%	4 80%	3 75%	9 100%	9 90%	2 67%	9 75%	5 33%	5 42%	5 36%	
<b>1</b> Count Column %	22 26%	1 100%	1 20%	1 25%	0 0%	1 10%	1 33%	2 17%	7 47%	5 42%	3 21%	
<b>2</b> Count Column %	5 6%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 13%	1 8%	2 14%	
<b>3</b> Count Column %	3 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	1 7%	0 0%	1 7%	
<b>4</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>5</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>6</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>7</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
8 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
9 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>10</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>Don't know</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%	

Q31.1 What was the number of claims made by non-clients? Construction / Contractors

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000		\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	85	1	5	4	9	10	3	12	15	12	14	
<b>0</b> Count Column %	65 76%	1 100%	4 80%	4 100%	7 78%	9 90%	2 67%	10 83%	12 80%	5 42%	11 79%	
<b>1</b> Count Column %	12 14%	0 0%	1 20%	0 0%	1 11%	1 10%	1 33%	1 8%	2 13%	5 42%	0 0%	
<b>2</b> Count Column %	4 5%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	1 8%	0 0%	1 8%	1 7%	
<b>3</b> Count Column %	3 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	2 14%	
<b>4</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>6</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0	
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0	
<b>9</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>10</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0	
<b>Don't know</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0	

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Q31.2 What was the number of claims made by non-clients? Construction Workers (e.g. Due to injury or death)

		Q4. What is the annual gross revenue of your firm?  \$2.5 \$5.0 \$7.5 \$10 \$20 \$50 \$500,000 \$1 million to million to million to million to million to									
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	million to	\$100 million or more
Sample Size	85	1	5	4	9	10	3	12	15	12	14
<b>0</b> Count Column %	91%	1 100%	5 100%	4 100%	8 89%	10 100%	2 67%	12 100%	13 87%	10 83%	12 86%
<b>1</b> Count Column %	6	0 0%	0 0%	0 0%	1 11%	0 0%	1 33%	0 0%	2 13%	1 8%	1 7%
<b>2</b> Count Column %		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%
<b>3</b> Count Column %		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>4</b> Count Column %		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>6</b> Count Column %		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>7</b> Count Column %	0	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>9</b> Count Column %		0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>10</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Don't know</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%

Q31.3 What was the number of claims made by non-clients? Non-Construction Workers (e.g. Due to injury or death)

	Q4. What is the annual gross revenue of your firm?											
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	85	1	5	4	9	10	3	12	15	12	14	
Count Column %	69 81%	1 100%	5 100%	4 100%	9 100%	10 100%	2 67%	12 100%	10 67%	9 75%	7 50%	
<b>1</b> Count Column %	13 15%	0 0%	0 0%	0 0%	0 0%	0 0%	1 33%	0 0%	4 27%	2 17%	6 43%	
Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	0 0%	
Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>6</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>8</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>9</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
10 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>Don't know</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%	

Q31.4 What was the number of claims made by non-clients? Others

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	85	1	5	4	9	10	3	12	15	12	14	
<b>O</b> Count Column %	69 81%	0 0%	5 100%	3 75%	8 89%	6 60%	3 100%	12 100%	11 73%	7 58%	14 100%	
<b>1</b> Count Column %	11 13%	1 100%	0 0%	1 25%	1 11%	3 30%	0 0%	0 0%	2 13%	3 25%	0 0%	
Count Column %	3 4%	0 0%	0 0%	0 0%	0 0%	1 10%	0 0%	0 0%	2 13%	0 0%	0 0%	
Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%	
4 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>5</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>6</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>7</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
8 Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>9</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>10</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>Don't know</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0	

Q32. How many of your firm's outstanding claims (including claims from prior years) were resolved in your most recently completed fiscal year?

				Q4	. What is the	e annual gro	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	84	1	5	4	9	10	3	12	15	12	13
<b>0</b> Count Column %	37 44%	0 0%	4 80%	4 100%	6 67%	8 80%	1 33%	5 42%	6 40%	3 25%	0 0%
<b>1</b> Count Column %	29 35%	1 100%	1 20%	0 0%	3 33%	1 10%	2 67%	6 50%	7 47%	5 42%	3 23%
<b>2</b> Count Column %	6 7%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 13%	2 17%	2 15%
<b>3</b> Count Column %	7 8%	0 0%	0 0%	0 0%	0 0%	1 10%	0 0%	0 0%	0 0%	1 8%	5 38%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %	4 5%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	3 23%

Q33. How many claims were settled within your deductible (including costs of outside attorneys, experts, etc.)?

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	1	2	7	9	9	13
<b>O</b> Count Column %	10 22%	1 100%	0 0%	- -	0 0%	0 0%	1 50%	3 43%	2 22%	3 33%	0 0%
<b>1</b> Count Column %	21 46%	0 0%	1 100%	- -	3 100%	0 0%	1 50%	3 43%	6 67%	3 33%	4 31%
<b>2</b> Count Column %	5 11%	0 0%	0 0%	- -	0 0%	1 100%	0 0%	0 0%	1 11%	1 11%	2 15%
<b>3</b> Count Column %	5 11%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	4 31%
<b>4</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	1 14%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	0 0%
More than 5 Count Column %	3 7%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	3 23%

Q34.1 How many claims were resolved by each of the following METHODS? Negotiation

				Q4.	. What is the	e annual gro	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	2	2	7	9	9	12
Count Column %	18 39%	1 100%	1 100%	- -	1 33%	1 50%	1 50%	3 43%	4 44%	3 33%	3 25%
Count Column %	17 37%	0 0%	0 0%	- -	2 67%	0 0%	1 50%	3 43%	5 56%	3 33%	3 25%
Count Column %	3 7%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	2 22%	1 8%
<b>3</b> Count Column %	4 9%	0 0%	0 0%	- -	0 0%	1 50%	0 0%	0 0%	0 0%	1 11%	2 17%
<b>4</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	1 14%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
More than 5 Count Column %	3 7%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	3 25%

Q34.2 How many claims were resolved by each of the following METHODS? Mediation

				Q4	. What is the	e annual gro	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	2	2	7	9	9	12
Count Column %	24 52%	0 0%	1 100%	- -	2 67%	2 100%	1 50%	2 29%	5 56%	6 67%	5 42%
Count Column %	18 39%	1 100%	0 0%	- -	1 33%	0 0%	1 50%	5 71%	3 33%	2 22%	5 42%
<b>2</b> Count Column %	4 9%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	1 11%	1 11%	2 17%
Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
More than 5 Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q34.3 How many claims were resolved by each of the following METHODS? Arbitration

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	2	2	7	9	9	12
<b>0</b> Count Column %	45 98%	1 100%	1 100%	-	3 100%	2 100%	2 100%	7 100%	9 100%	8 89%	12 100%
<b>1</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	0 0%
<b>2</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>3</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
More than 5 Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q34.4 How many claims were resolved by each of the following METHODS? Trial

				Q4	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000		to \$2.49		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	1	2	7	9	9	13
<b>0</b> Count Column %	44 96%	1 100%	1 100%	- -	3 100%	1 100%	2 100%	7 100%	9 100%	9 100%	11 85%
<b>1</b> Count Column %	2 4%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 15%
<b>2</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>3</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %		0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q34.5 How many claims were resolved by each of the following METHODS? Other Method

				Q4	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	million to \$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	47	1	1	-	3	2	2	7	9	9	13
<b>O</b> Count Column %	44 94%	1 100%	0 0%	- -	3 100%	2 100%	2 100%	7 100%	8 89%	8 89%	13 100%
<b>1</b> Count Column %	2 4%	0 0%	1 100%	- -	0 0%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%
<b>2</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>3</b> Count Column %	1 2%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	0 0%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q35.1 How many claims were resolved during each of the following PERIODS? Before Trial

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	45	1	1	-	3	1	2	7	9	8	13
<b>0</b> Count Column %	2 4%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	2 29%	0 0%	0 0%	0 0%
<b>1</b> Count Column %	28 62%	1 100%	1 100%	- -	3 100%	0 0%	2 100%	4 57%	7 78%	5 63%	5 38%
<b>2</b> Count Column %	5 11%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	2 22%	1 13%	2 15%
<b>3</b> Count Column %	6 13%	0 0%	0 0%	- -	0 0%	1 100%	0 0%	0 0%	0 0%	1 13%	4 31%
<b>4</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	1 13%	0 0%
<b>5</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	1 14%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %		0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 15%

Q35.2 How many claims were resolved during each of the following PERIODS? During Trial

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	1	2	7	9	9	13
<b>0</b> Count Column %	45 98%	1 100%	1 100%	-	3 100%	1 100%	2 100%	7 100%	9 100%	9 100%	12 92%
<b>1</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%
<b>2</b> Count Column %	0	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>3</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0

Q35.3 How many claims were resolved during each of the following PERIODS? By Court Judgment

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	million to \$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	1	2	7	9	9	13
<b>0</b> Count Column %	41 89%	1 100%	1 100%	-	3 100%	1 100%	2 100%	6 86%	9 100%	7 78%	11 85%
<b>1</b> Count Column %	4 9%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	1 14%	0 0%	1 11%	2 15%
<b>2</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	0 0%
<b>3</b> Count Column %	0 0%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>4</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>More than 5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q36. What was the total number of claims resolved WITHOUT any payment by your firm to the claimant?

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	47	1	1	-	3	2	2	7	9	9	13	
<b>0</b> Count Column %	27 57%	1 100%	0 0%	- -	1 33%	0 0%	1 50%	6 86%	7 78%	5 56%	6 46%	
<b>1</b> Count Column %	13 28%	0 0%	1 100%	-	2 67%	2 100%	1 50%	1 14%	2 22%	2 22%	2 15%	
<b>2</b> Count Column %	2 4%	0 0%	0 0%	-	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	1 8%	
<b>3</b> Count Column %	2 4%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	1 11%	1 8%	
<b>4</b> Count Column %	1 2%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	
<b>5</b> Count Column %	0 0%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	
<b>More than 5</b> Count Column %	2 4%	0 0%	0 0%	- -	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 15%	

Q37.1 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense costs YOU paid lawyers, experts, etc.

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	2	2	6	9	9	13
<b>Less than \$25,000</b> Count Column %	25 54%	1 100%	1 100%	-	1 33%	2 100%	2 100%	3 50%	2 22%	7 78%	6 46%
<b>\$25,000 or more</b> Count Column %	21 46%	0 0%	0 0%	-	2 67%	0 0%	0 0%	3 50%	7 78%	2 22%	7 54%

Q37.1 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense costs YOU paid lawyers, experts, etc.

				Q4.	. What is the	e annual gro	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	46	1	1	-	3	2	2	6	9	9	13
Mean	43,681.63	0.00	0.00	-	35,000.00	0.00	0.00	40,422.67	46,666.67	25,444.44	77,909.15
Median	18,500.00	0.00	0.00	-	25,000.00	0.00	0.00	17,500.00	25,000.00	10,000.00	65,000.00
Min	0.00	0.00	0.00	-	5,000.00	0.00	0.00	0.00	0.00	0.00	0.00
Max	269,219.00	0.00	0.00	-	75,000.00	0.00	0.00	175,000.00	110,000.00	100,000.00	269,219.00

Q37.2 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense cost paid by the PROFESSIONAL LIABILITY INSURER.

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million		\$100 million or more
Sample Size	46	1	1	-	3	2	2	6	9	9	13
<b>\$0 - Nothing</b> Count Column %	29 63%	0 0%	0 0%	-	3 100%	1 50%	1 50%	4 67%	6 67%	3 33%	11 85%
<b>Any amount</b> Count Column %	17 37%	1 100%	1 100%	:	0 0%	1 50%	1 50%	2 33%	3 33%	6 67%	2 15%

Q37.2 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Defense cost paid by the PROFESSIONAL LIABILITY INSURER

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	to \$2.49	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$99.99	\$100 million or more
Sample Size	46	1	1	-	3	2	2	6	9	9	13
Mean	40,684.78	15,000.00	5,000.00	-	0.00	6,000.00	5,000.00	37,500.00	8,833.33	165,555.56	2,692.31
Median	0.00	15,000.00	5,000.00	-	0.00	6,000.00	5,000.00	0.00	0.00	15,000.00	0.00
Min	0.00	15,000.00	5,000.00	-	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Max	1,000,000. 00	15,000.00	5,000.00	_	0.00	12,000.00	10,000.00	150,000.00	47,500.00	1,000,000. 00	20,000.00

Q37.3 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement YOU paid (including any fees due your firm that were waived or forfeited)

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	47	1	1	-	3	2	2	7	9	9	13
<b>Less than \$10000</b> Count Column %	20 43%	0 0%	1 100%	-	2 67%	1 50%	1 50%	3 43%	4 44%	4 44%	4 31%
<b>\$10,000 or more</b> Count Column %	27 57%	1 100%	0 0%	-	1 33%	1 50%	1 50%	4 57%	5 56%	5 56%	9 69%

Q37.3 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement YOU paid (including any fees due your firm that were waived or forfeited)

				Q4	. What is the	e annual gro	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$99.99	\$100 million or more
Sample Size	47	1	1	-	3	2	2	7	9	9	13
Mean	70,728.87	39,500.00	0.00	-	50,000.00	26,750.00	48,017.00	17,131.86	41,666.67	72,222.22	141,561.54
Median	25,000.00	39,500.00	0.00	-	0.00	26,750.00	48,017.00	15,000.00	10,000.00	25,000.00	50,000.00
Min	0.00	39,500.00	0.00	-	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Max	572,800.00	39,500.00	0.00	-	150,000.00	53,500.00	96,034.00	44,923.00	130,000.00	300,000.00	572,800.00

Q37.4 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

				Q4.	. What is th	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	to \$0.99	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	47	1	1	-	3	2	2	7	9	9	13
<b>\$0 - Nothing</b> Count Column %	30 64%	1 100%	1 100%	-	2 67%	1 50%	1 50%	2 29%	5 56%	6 67%	11 85%
<b>Any amount</b> Count Column %	17 36%	0 0%	0 0%	-	1 33%	1 50%	1 50%	5 71%	4 44%	3 33%	2 15%

Q37.4 What was the amount paid for ALL claims (including claims from prior years) resolved during your most recently completed fiscal year, by ANY method (total for the entire life of the claim)? Amount of award or settlement paid by the PROFESSIONAL LIABILITY INSURER

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million		\$5.0 million to \$7.49 million	\$9.99	\$19.99	\$20 million to \$49.99 million	\$50 million to \$99.99 million	million or
Sample Size	47	1	1	-	3	2	2	7	9	9	13
Mean	208,125.43	0.00	0.00	-	100,000.00	80,000.00	216,309.00	196,725.29	59,444.44	738,888.89	25,169.23
Median	0.00	0.00	0.00	-	0.00	80,000.00	216,309.00	67,000.00	0.00	0.00	0.00
Min	0.00	0.00	0.00	-	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Max	5,700,000. 00	0.00	0.00	-	300,000.00	160,000.00	432,618.00	620,077.00	250,000.00	5,700,000. 00	250,000.00

Results by Firm Revenue Range Generated on May 3, 2021

Auto Generated

Q38. Have you made a payment to a claimant during your most recently completed fiscal year to resolve a case when you believed the claim to be frivolous?

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000		to \$2.49		\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or
Sample Size	47	1	1	-	3	2	2	7	9	9	13
<b>Yes</b> Count Column %	16 34%	0 0%	0 0%	-	0 0%	0 0%	0 0%	1 14%	4 44%	4 44%	7 54%
<b>No</b> Count Column %	31 66%	1 100%	1 100%	-	3 100%	2 100%	2 100%	6 86%	5 56%	5 56%	6 46%

Q39. What was the total number of personnel hours expended by your firm in defending ALL claims (including claims from prior years)?

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$4.99	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	84	1	5	4	9	10	3	12	15	11	14
<b>0-49</b> Count Column %	22 26%	0 0%	3 60%	2 50%	3 33%	4 40%	2 67%	4 33%	2 13%	1 9%	1 7%
<b>50-99</b> Count Column %	21 25%	1 100%	1 20%	1 25%	3 33%	3 30%	0 0%	3 25%	5 33%	2 18%	2 14%
<b>100-199</b> Count Column %	17 20%	0 0%	1 20%	1 25%	0 0%	3 30%	0 0%	2 17%	5 33%	3 27%	2 14%
<b>200-499</b> Count Column %	13 15%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	2 17%	2 13%	3 27%	5 36%
<b>500-999</b> Count Column %	5 6%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	1 8%	1 7%	1 9%	1 7%
<b>1,000</b> or more Count Column %	6 7%	0 0%	0 0%	0 0%	1 11%	0 0%	1 33%	0 0%	0 0%	1 9%	3 21%

Q40. Please indicate any possible or alleged causes that could have contributed to the claims that your firm experienced. Check all that apply. Totals may not equal 100%.

				Q4.	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Valid Cases	85	1	5	4	9	10	3	12	15	12	14
Client / Project Selection (QBS vs. cost proposal, client not knowledgeable about construction, client / project financial strength, etc.)  Mentions % Valid Cases	18 21%	0 0%	2 40%	1 25%	1 11%	1 10%	0 0%	4 33%	2 13%	3 25%	4 29%
Code violation Mentions % Valid Cases	5 6%	0 0%	0 0%	0 0%	0 0%	1 10%	0 0%	1 8%	1 7%	0 0%	2 14%
Communications (breakdowns when conflicts arise, poor team or client communication, etc.)  Mentions % Valid Cases	25 29%	1 100%	1 20%	1 25%	2 22%	1 10%	0 0%	5 42%	2 13%	6 50%	6 43%
Contract (contract language, no contract, etc.)  Mentions % Valid Cases	7 8%	0 0%	0 0%	0 0%	0 0%	1 10%	0 0%	3 25%	1 7%	0 0%	2 14%
Error or omission of a technical nature Mentions % Valid Cases	38 45%	1 100%	2 40%	0 0%	1 11%	3 30%	2 67%	6 50%	5 33%	9 75%	9 64%
Project Management (lack of training, management of human or technical resources, etc.) Mentions % Valid Cases	19 22%	1 100%	1 20%	0 0%	0 0%	1 10%	1 33%	3 25%	2 13%	2 17%	8 57%
Scope of Services (problems with scope definition, changes in scope, etc.)  Mentions % Valid Cases	17 20%	1 100%	1 20%	0 0%	0 0%	2 20%	0 0%	5 42%	1 7%	2 17%	5 36%
Third Party Claim Mentions % Valid Cases	48 56%	0 0%	1 20%	1 25%	6 67%	4 40%	1 33%	4 33%	13 87%	7 58%	11 79%
Other (please specify)  Mentions % Valid Cases	12 14%	1 100%	1 20%	3 75%	2 22%	1 10%	0 0%	0 0%	1 7%	2 17%	1 7%

Q41. For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim.

				Q4	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	80	1	4	3	9	10	2	11	15	12	13
Airport (Runway & Taxiways) Count Column %	2 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 7%	0 0%	1 8%
<b>Airport (Terminals)</b> Count Column %	1 1%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Apartment</b> Count Column %	2 3%	0 0%	0 0%	0 0%	0 0%	0 0%	1 50%	0 0%	1 7%	0 0%	0 0%
<b>Bridges &amp; Tunnels</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Condominium</b> Count Column %	6 8%	0 0%	0 0%	1 33%	2 22%	1 10%	0 0%	1 9%	1 7%	0 0%	0 0%
<b>Healthcare</b> Count Column %	3 4%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 18%	0 0%	0 0%	1 8%
<b>Highways &amp; Streets</b> Count Column %	16 20%	0 0%	0 0%	0 0%	1 11%	1 10%	1 50%	2 18%	6 40%	3 25%	2 15%
Hospitality (Hotel, Motel, Entertainment) Count Column %	2 3%	0 0%	0 0%	1 33%	0 0%	1 10%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Industrial &amp; Process</b> Count Column %	5 6%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	0 0%	2 13%	1 8%	1 8%
<b>Land Development</b> Count Column %	4 5%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 9%	0 0%	1 8%	2 15%
Mass & Rapid Transit Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>Office</b> Count Column %	2 3%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%
Residential (Single Family) Count Column %	4 5%	0 0%	2 50%	0 0%	0 0%	1 10%	0 0%	0 0%	0 0%	1 8%	0 0%

Q41. For any claims that were either initiated or resolved during most recently completed fiscal year, please indicate the type of project involved in your LARGEST claim.

				Q4	. What is the	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
<b>Retail</b> Count Column %	2 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 9%	0 0%	0 0%	1 8%
School (Higher Education) Count Column %	1 1%	1 100%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
School (K-12) Count Column %	2 3%	0 0%	0 0%	0 0%	0 0%	1 10%	0 0%	0 0%	1 7%	0 0%	0 0%
<b>Utility</b> Count Column %	2 3%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 8%	1 8%
Water and/or Wastewater Conveyance Count Column %	4 5%	0 0%	0 0%	0 0%	1 11%	0 0%	0 0%	1 9%	0 0%	1 8%	1 8%
Water and/or Wastewater Treatment Count Column %	4 5%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 18%	1 7%	1 8%	0 0%
<b>Other (please specify)</b> Count Column %	18 23%	0 0%	2 50%	1 33%	2 22%	5 50%	0 0%	1 9%	2 13%	3 25%	2 15%

Q42. Has your firm reduced, dropped, or modified any service offerings due to high claims activity or other risk issues?

				Q4.	. What is th	e annual gr	oss revenue	of your fir	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$7.49	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	350	28	27	66	56	44	30	45	24	15	15
<b>Yes</b> Count Column %	27 8%	3 11%	3 11%	4 6%	3 5%	6 14%	5 17%	2 4%	0 0%	1 7%	0 0%
<b>No</b> Count Column %	323 92%	25 89%	24 89%	62 94%	53 95%	38 86%	25 83%	43 96%	24 100%	14 93%	15 100%

Q43. How often has your firm not pursued or has turned down work, due to concern about potential risk issues?

		Q4. What is the annual gross revenue of your firm?										
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million		\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	349	28	27	66	56	44	30	44	24	15	15	
Frequently Count Column %	8 2%	1 4%	0 0%	1 2%	2 4%	1 2%	0 0%	1 2%	2 8%	0 0%	0	
<b>Sometimes</b> Count Column %	138 40%	10 36%	11 41%	26 39%	20 36%	17 39%	17 57%	15 34%	7 29%	7 47%	8 53%	
<b>Rarely</b> Count Column %	162 46%	11 39%	12 44%	30 45%	27 48%	20 45%	10 33%	24 55%	14 58%	8 53%	6 40%	
<b>Never</b> Count Column %	41 12%	6 21%	4 15%	9 14%	7 13%	6 14%	3 10%	4 9%	1 4%	0 0%	1 7%	

Q44. Why specifically did your firm not pursue or turn the work down? Check all that apply. Totals may not equal 100%.

				Q4	. What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Valid Cases	306	22	23	56	49	38	27	40	23	14	14
<b>Client History</b> Mentions % Valid Cases	150 49%	9 41%	13 57%	25 45%	23 47%	19 50%	18 67%	16 40%	13 57%	7 50%	7 50%
Contract terms Mentions % Valid Cases	179 58%	7 32%	12 52%	29 52%	26 53%	19 50%	18 67%	28 70%	18 78%	9 64%	13 93%
<b>High Risk</b> Mentions % Valid Cases	172 56%	10 45%	15 65%	30 54%	23 47%	19 50%	19 70%	26 65%	12 52%	7 50%	11 79%
Lacked qualifications / experience Mentions % Valid Cases	98 32%	8 36%	7 30%	17 30%	17 35%	12 32%	6 22%	14 35%	5 22%	9 64%	3 21%
Project Type or Delivery Method Mentions % Valid Cases	92 30%	5 23%	7 30%	18 32%	10 20%	12 32%	10 37%	14 35%	5 22%	6 43%	5 36%
Undercapitalized Project Mentions % Valid Cases	33 11%	1 5%	3 13%	9 16%	4 8%	3 8%	3 11%	3 8%	3 13%	2 14%	2 14%
Other (please specify)  Mentions  % Valid Cases	9 3%	2 9%	1 4%	3 5%	1 2%	0 0%	0 0%	1 3%	1 4%	0 0%	0 0%

Q45. During your last fiscal year, what is your best estimate of the potential total fee value of the work that your firm declined?

				Q4.	What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Sample Size	305	22	23	57	49	37	27	40	23	14	13
<b>\$0 to \$10,000</b> Count Column %	47 15%	10 45%	5 22%	10 18%	11 22%	2 5%	3 11%	1 3%	3 13%	2 14%	0
<b>\$10,001 to \$100,000</b> Count Column %	132 43%	11 50%	13 57%	36 63%	22 45%	10 27%	5 19%	20 50%	10 43%	2 14%	3 23%
<b>\$100,001 to \$250,000</b> Count Column %	72 24%	0 0%	5 22%	9 16%	9 18%	16 43%	9 33%	13 33%	4 17%	5 36%	2 15%
<b>\$250,001 to \$500,000</b> Count Column %	34 11%	1 5%	0 0%	2 4%	6 12%	5 14%	8 30%	3 8%	4 17%	2 14%	3 23%
<b>\$500,001 to \$1 million</b> Count Column %	15 5%	0 0%	0 0%	0 0%	1 2%	3 8%	2 7%	1 3%	2 9%	2 14%	4 31%
<b>\$1.01 million to \$2.5 million</b> Count Column %	5 2%	0 0%	0 0%	0 0%	0 0%	1 3%	0 0%	2 5%	0 0%	1 7%	1 8%
<b>\$2.51 million to \$5 million</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>\$5.01 million to \$10 million</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<b>More than \$10 million</b> Count Column %	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Q46. In your opinion, to what extent does the threat of claims stifle innovation in the profession at this time?

			Q4. What is the annual gross revenue of your firm?									
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more	
Sample Size	347	28	27	66	56	43	30	44	24	15	14	
<b>Very Much</b> Count Column %	46 13%	4 14%	2 7%	13 20%	5 9%	7 16%	3 10%	6 14%	4 17%	2 13%	0 0%	
Somewhat Count Column %	128 37%	8 29%	14 52%	18 27%	23 41%	19 44%	10 33%	15 34%	9 38%	8 53%	4 29%	
A little Count Column %	124 36%	9 32%	9 33%	28 42%	17 30%	11 26%	10 33%	19 43%	8 33%	5 33%	8 57%	
<b>Not at all</b> Count Column %	49 14%	7 25%	2 7%	7 11%	11 20%	6 14%	7 23%	4 9%	3 13%	0 0%	2 14%	

Q47. Please indicate whether the threat of claims is hurting your firm's ability to do the following. Check all that apply. Totals may not equal 100%.

				Q4.	What is the	e annual gr	oss revenue	of your fire	m?		
	Total	Less than \$500,000	\$500,000 to \$0.99 million	\$1 million to \$2.49 million	\$2.5 million to \$4.99 million	\$5.0 million to \$7.49 million	\$7.5 million to \$9.99 million	\$10 million to \$19.99 million	\$20 million to \$49.99 million	\$50 million to \$99.99 million	\$100 million or more
Valid Cases	335	26	26	63	55	42	28	44	24	14	13
Build good relations with clients Mentions % Valid Cases	37 11%	3 12%	3 12%	8 13%	2 4%	6 14%	5 18%	5 11%	1 4%	4 29%	0 0%
Expand your firm's business Mentions % Valid Cases	65 19%	5 19%	9 35%	14 22%	9 16%	9 21%	4 14%	6 14%	5 21%	2 14%	2 15%
Hire new engineers Mentions % Valid Cases	14 4%	2 8%	6 23%	3 5%	2 4%	0 0%	1 4%	0 0%	0 0%	0 0%	0 0%
Hold down costs / remain profitable Mentions % Valid Cases	73 22%	5 19%	8 31%	12 19%	12 22%	9 21%	6 21%	11 25%	3 13%	3 21%	4 31%
Hold down fees Mentions % Valid Cases	73 22%	4 15%	7 27%	19 30%	12 22%	9 21%	2 7%	9 20%	7 29%	2 14%	2 15%
Maintain good relations with other construction team members  Mentions  % Valid Cases	51 15%	0 0%	1 4%	11 17%	11 20%	5 12%	4 14%	11 25%	3 13%	2 14%	3 23%
<b>Try innovative approaches</b> Mentions % Valid Cases	97 29%	5 19%	7 27%	22 35%	16 29%	10 24%	7 25%	14 32%	8 33%	4 29%	4 31%
The threat of claims is not having an impact on our firm Mentions % Valid Cases	170 51%	15 58%	10 38%	27 43%	29 53%	23 55%	18 64%	23 52%	13 54%	6 43%	6 46%